Houston Area HIV Services Ryan White Planning Council Office of Support

2223 West Loop South, Suite 240, Houston, Texas 77027 832 927-7926 telephone: 713 572-3740 fax

Memorandum

From:

To: Members, Quality Improvement Committee

> Denis Kelly, Co-Chair Kevin Aloysius Gloria Sierra, Co-Chair Ashley Barnes

Rosalind Belcher Ma'Janae Chambers Tony Crawford Daniel Impastato Ronnie Galley Marcely Macias Ahmier Gibson Deondre Moore Gregory Hamilton Cecilia Oshingbade

Daphne L. Jones Tracy Sandles Tom Lindstrom Deborah Somoye John Poole Donte Smith Pete Rodriguez Edward Tate Kent Tillison Crystal Starr

Carol Suazo

Carin Martin Copy: Amber Harbolt

Heather Keizman Diane Beck Samantha Bowen Ann Robison Tiffany Shepherd Joe Fuentes, Jr.

Patrick Martin Gary Grier

Tori Williams

Date: Monday, November 11, 2019

Re: Meeting Notice

The committee has the opportunity to meet with Brian Rosemond, a nurse at the Texas Department of State Health Services (DSHS) who is responsible for Telehealth and Telemedicine programs throughout the State. As you know, Ryan White Part B funded services must follow DSHS rules and regulations and, since the Council makes recommendations on Part B funded services, this is a rare opportunity to get clarification on DSHS definitions and rules regarding Telehealth and Telemedicine. Please be sure to join us for this important meeting. Details are as follows:

> Quality Improvement Committee Meeting 2:00 pm, Tuesday, October 15, 2019 2223 West Loop South, Room 416 Houston, Texas 77027 Snacks will be provided

Please RSVP to Rod, even if you cannot attend the meeting. She can be reached at: Rodriga.Avila@cjo.hctx.net or by telephone at 832 927-7926. We look forward to seeing you next week.

Houston Area HIV Services Ryan White Planning Council

Quality Improvement Committee 2:00 p.m., Tuesday, November 19, 2019 Meeting Location: 2223 W. Loop South, Room 416; Houston, Texas 77027

Agenda

* Indicates that the report will be provided at the meeting

I. Call to Order

Denis Kelly and

A. Moment of Reflection

Gloria Sierra, Co-Chairs

B. Adoption of Agenda

C. Approval of Minutes

II. Public Comment

(NOTE: If you wish to speak during the Public Comment portion of the meeting, please sign up on the clipboard at the front of the room. No one is required to give his or her name or HIV status. All meetings are audio taped by the Office of Support for use in creating the meeting minutes. The audiotape and the minutes are public record. If you state your name or HIV status it will be on public record. If you would like your health status known, but do not wish to state your name, you can simply say: "I am a person living with HIV", before stating your opinion. If you represent an organization, please state that you are representing an agency and give the name of the organization. If you work for an organization, but are representing your self, please state that you are attending as an individual and not as an agency representative. Individuals can also submit written comments to a member of the staff who would be happy to read the comments on behalf of the individual at this point in the meeting. Committee members are asked to remember that this is a time to hear from the community. It is not a time for dialogue. Committee members and staff are asked to refrain from asking questions of the person giving public comment.)

III. Reports from Ryan White Administrative Agents

A. Ryan White Part A/MAI:

Carin Martin

1. FY 2019 Part A/MAI Procurement Report, dated 11/11/19

B. Ryan White Part B and State Services*

Patrick Martin

IV. Telehealth vs. Telemedicine

Patrick Martin

Brian Rosemond, BSN, RN Care Services Group Nurse Consultant

> Julie Saber, ACRN Quality Management Lead

- V. Old Business
 - A. Committee Quarterly Report
 - B. Appreciations
- VI. Announcements
- VII. Adjourn

Houston Area HIV Services Ryan White Planning Council

Quality Improvement Committee 2:00 p.m., Tuesday, October 10, 2019

Meeting location: 2223 W. Loop South, Room 416; Houston, Texas 77027

Minutes

MEMBERS PRESENT	MEMBERS ABSENT	OTHERS PRESENT
Gloria Sierra, Co-Chair	Rosalind Belcher, excused	Tiffany Shepherd, TRG
Tony Crawford	Ahmier Gibson	Carin Martin, RWGA
Ronnie Galley	Denis Kelly, excused	Heather Keizman, RWGA
Gregory Hamilton	Tom Lindstrom, excused	Tori Williams, Ofc of Support
Daphne L. Jones	John Poole	Amber Harbolt, Ofc of Support
Kevin Aloysius	Pete Rodriguez, excused	Diane Beck, Ofc of Support
Daniel Impastato	Crystal Starr, excused	
Marcely Macias	Carol Suazo	
Tracy Sandles	Ashley Barnes	
Donte Smith	Ma'Janae Chambers	
Deborah Somoye	Billy Ray Grant, Jr	
Edward Tate	Deondre Moore	
Kent Tillison		

Call to Order: Gloria Sierra, Co-Chair, called the meeting to order at 2:07 p.m. and asked for a moment of reflection.

Adoption of the Agenda: <u>Motion #1</u>: it was moved and seconded (Crawford, Tillison) to adopt the agenda. Motion carried.

Approval of the Minutes: <u>Motion #2</u>: it was moved and seconded (Tillison, Galley) to approve the August 13, 2019 committee meeting minutes. Motion carried. Abstentions: Hamilton, Jones, Somoye, Tate.

Public Comment: None.

Reports from the Administrative Agents

Ryan White Part A and MAI: Martin presented the following attached reports, adding that staff has been working on the End the Epidemic grant application so she will forward updated reports to the Office of Support for distribution to the committee soon:

- FY 2019 Service Utilization, dated 09/06/19
- FY 2019 RW Part A and MAI Procurement Report, dated 08/22/19

Ryan White Part B and State Services: Shepherd presented the following attached reports:

- FY19/20 Part B Procurement Report, dated 09/26/19
- FY18/19 DSHS State Services Procurement Report, dated 09/26/19
- FY18/19 DSHS State Services Service Utilization Report, dated 09/30/19
- Health Insurance Service Utilization Report, dated 09/24/19

FY 2020 Standards of Care and Performance Measures:

Ryan White Part A and MAI: Martin presented the Results from the Consumer Only SOC Workgroup and the Summary of Proposed Changes to the SOC. <u>Motion #3</u>: it was moved and seconded (Crawford, Impastato) to approve the staff recommended changes to the Part A/MAI Standards of Care and Performance Measures. Motion carried. Abstentions: Aloysius.

Ryan White Part B and State Services: Shepherd presented the Results from the Consumer Only SOC Workgroup and a PowerPoint of Proposed Changes to the SOC: <u>Motion #4</u>: it was moved and seconded (Hamilton, Impastato) to approve the staff recommended changes to the Part B/State Services Standards of Care with the suggested edits. Motion carried. Abstentions: Aloysius, Crawford, Macias.

Telehealth vs Telemedicine:

Williams said that she has not yet received the information on the state guidelines regarding telehealth from The Resource Group. <u>Motion #5</u>: it was moved and seconded (Hamilton, Tillison) to table discussion of telehealth until more information is received. Motion carried. Abstentions: Aloysius.

Suggested Changes to Committee Reports for FY 2020: Williams asked the committee to look over all report formats and let her know if there are any changes that members would like to suggest for improving the forms for the upcoming year.

Announcements: None.	•	•	•
Adjourn: The meeting was a	djourned at 2:49	p.m.	
Submitted by:		Approved by:	÷
Tori Williams, Director	Date	Committee Chair	Date

JA = Just arrived at meeting LR = Left room temporarily LM = Left the meeting C = Chaired the meeting

2019 Quality Assurance Meeting Voting Record for Meeting Date 10/13/19

2019 Quanty A		Moti		1		Moti	on # outes	2 .	Motion #3 Part A/MAI Standards of Care & Performance Measures				T	Moti art E Serv tand	on # 3/Sta vices ards are	4 te	Motion #5 Table the discussion on TeleHealth			
MEMBERS:	ABSENT	YES	NO	ABSTAIN	ABSENT	YES	NO	ABSTAIN	ABSENT	YES	NO	ABSTAIN	ABSENT	YES	ON	ABSTAIN	ABSENT	YES	NO	ABSTAIN
Gloria Sierra, Co- Chair								C			C	C				С				C
Denis Kelly, Co-Chair	X							15. (*) 18. (*)												
Rosalind Belcher	X				Sid No.	Mi Sith States		Printing.												
Tony Crawford		X				X	ile (ili) Skozio			X				X				X		
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Tracy Sandles ja 2:25pm	X				X				X					X				X		\dashv
Donte Smith	_	X				X				X				x				X		
Deborah Somoye		X				124 PO2		X		X				X				X	_	
Edward Tate		X				19/2/21 19/2/21		X		X				X				X		
Kent Tillison		X				X				X				X	15			X		\neg

Part A Reflects "Increase" Funding Scenario MAI Reflects "Increase" Funding Scenario

FY 2019 Ryan White Part A and MAI Procurement Report

Applications Appl	Priority	Service Category	Original	Award	July	October	Final Quarter	Total	Percent of	Amount	Procure-	Original Date	Expended	Percent	Percent
Contentional Number Contention Content	',,,,,,,,,,			Reconcilation	Adjustments	Adjustments	Adjustments	Allocation	Grant Award			Procured	YTD	YTD	Expected
1 OutpastentAmbuistory Primary Cere				(b)	(carryover)					(a)	Balance				YTD
1 Department 1															
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10 Primary Care - CSC Targeted to Nat Opt (10) 786-242 0 25,052 0 0 654-779 4,35% 655-476 0 37,02179 378,0218 654-779 1,457-479 1,			3,591,064	0	Ö	0								,	58%
1															58% 58%
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The Transport Office Transpo						. 0								_	58%
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Medical Case Management						0									58%
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						120,000					. 0	3/1/2019	\$281,067	58%	58%
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2.6 Med CM - Targeled to MT. (a) (e) \$21,072 0 16,866 0 337,738 1.53% 337,738 0 371/2019 \$57,710 17%								337,736	1.53%	337,736	C	3/1/2019	\$163,381		58%
2.9 Med CM - Targeted to WWKSM (a)(e) 107/247 0 16 668 0 123,915 0.56% 123,915 0 311/2019 \$55,504 46% 2.7 Med CM - Targeted to WWKSM (a)(e) 348,760 0 0 60,000 288,760 1.314 288,760 0 311/2019 \$55,504 46% 2.9 Med CM - Worner at Public Clinic (a) 180,311 0 0 60,000 100,051 0.45% 100,051 0 311/2019 \$55,872 31% 2.9 2.9 Med CM - Worner at Public Clinic (a) 180,311 0 0 60,000 100,051 0.45% 100,051 0 311/2019 \$55,872 31% 2.9 2.0 2.										337,738					58%
2.6 Med CM - Targeted to Rural (a)								123,915	0.56%						58%
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2.1 Med CM - Targeted to Vederans				0	0										58%
2.1 Med CM - Targeted to Veterans			160,051	0	0	-60,000									
A			80,025	0											58%
3 Local Pharmacy Assistance Program (a) (e) 2,657,166 500,000 125,126 0 0 3,282,292 14.88% 3,282,292 0 31/2019 \$92,050 269, 4 4 Carl Health Carl Carl Carl Carl Carl Carl Carl Carl			45,888												58% 58%
4 Dra Health - Unlargeted (c) 0 0 0 NA 50 0% 4 Doral Health - Integreted (c) 0 0 0 NA 50 0% 4 Doral Health - Targeted to Rural 166,404 0 0 0 166,404 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3	Local Pharmacy Assistance Program (a) (e)													
4.a Oral Health - Untargeted (c)	4	Oral Health	166,404	0	0	0	0	,							0%
4.0 Oral result - largeted to Rotal 5. Mental Health Services (c) 6. Health Insurance (c) 7. Home and Community-Based Services (c) 8. Substance Abuse Services - Outpatient 8. Substance Abuse Service Inhabitation 9. Outpatient 9	4.a	Oral Health - Untargeted (c)						<u>*</u>							58%
5 Mentral nearly every companies (c) 1,173,070 166,000 0 0 0 0 0 0 0 0 0															0%
Feath Insurance (c)			•	<u>`</u>						•	_				
Nome and Community-Based Services (C)			1,173,070							<u> </u>					
Substance Abuse Services - Outpatent 43,877 0	7		0		1										
Service Contract			45,677			·									
10 Medical Nutritional Therapy (supplements) 341,353 0 0 0 0 0 0 0 0 0			0												
11 Hospice Services			341,395								_ .				
13 Emergency Financial Assistance			122 222			- · · · ·	0			T.,					58%
13 Emergency Financial Assistance						0									58%
14 Referral for Health Care and Support Services (c)						<u> </u>									0%
15. Non-Medical Case Management 1,831,02 0 100,000 100,793 0.46% 100,793 0.46% 100,793 0.31/12019 \$64,719 64% 15.b Service Linkage targeted to Newly-Diagnosed/Not-in-Care 100,000 0 -15,000 85,000 0.39% 85,000 0.31/12019 \$61,703 73% 15.c Service Linkage targeted to Newly-Diagnosed/Not-in-Care 100,000 0 0 0 427,000 0.39% 85,000 0.31/12019 \$61,703 73% 15.c Service Linkage at Public Clinic (a) 427,000 0 0 0 427,000 0 31/12019 \$71,1213 64% 15.d Service Linkage embedded in CBO Pcare (a) (e) 593,209 0 100,000 0 693,209 3.14% 693,209 0 31/12019 \$467,379 67% 15.d Service Linkage embedded in CBO Pcare (a) (e) 593,209 0 100,000 0 0 424,911 0 204,636 48% 16.a Medical Transportation services targeted to Urban 252,680 0 0 0 252,680 1.15% 252,680 0 31/12019 \$170,378 67% 16.b Medical Transportation services targeted to Rural 97,185 0 0 0 97,185 0.44% 97,185 0 31/12019 \$34,258 35% 16.c Transportation services targeted to Rural 97,185 0 0 0 0 0 0 0 0 0					<u> </u>								7 -		
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16. Medical Transportation 424,911 0 0 0 0 0 0 0 0 0											. (3/1/2019	\$467,379	67%	58%
16.a Medical Transportation services targeted to Urban 252,680 0 0 0 0 0 0 252,680 0 3/1/2019 \$170,378 67% 16.b Medical Transportation services targeted to Rural 97,185 0 0 0 0 97,185 0.44% 97,185 0 3/1/2019 \$34,258 35% 16.b Medical Transportation services targeted to Rural 97,185 0 0 0 0 0 0 0 0 16.c Transportation vouchering (bus passes & gas cards) 75,046 0 0 0 0 0 0 0 17 Linguistic Services (c) 0 0 0 0 0 0 0 0 0 18537515 Total Service Dollars 19,228,897 666,000 375,222 -155,000 0 20,115,119 89,26% 20,115,288 -169 9,979,729 50% 18537517 HCPHES/RWGA Section 1,183,084 119,600 0 0 1,302,684 5,90% 1,302,684 0 N/A \$462,731 36% 186837877 HCPHES/RWGA Section 1,183,084 119,600 0 0 1,302,684 5,90% 1,302,684 0 N/A \$462,731 36% 186837877 HCPHES/RWGA Section 1,183,084 119,600 0 0 1,302,684 5,90% 1,302,684 0 N/A \$462,731 36% 186837877 HCPHES/RWGA Section 1,183,084 119,600 0 0 1,302,684 5,90% 1,302,684 0 N/A \$462,731 36%						7.							204,636		58%
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16.c Transportation vouchering (bus passes & gas cards) 75,046 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0															
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Grant Administration						n	O	1,794.647	8.13%	1,794.647	(N/A			
80E527/7/28	Marie 1	8				•	1							36%	
PC RWPC Support* 491,963 0 0 491,963 0 N/A 164,598 33%	62 81 94 W 91 94 25 25 28 28 2	· · · · · · · · · · · · · · · · · · ·			·	`I									58%

Part A Reflects "Increase" Funding Scenario MAI Reflects "Increase" Funding Scenario

FY 2019 Ryan White Part A and MAI Procurement Report

			A 1 1	July	October	Final Quarter	Total	Percent of	Amount	Procure-	Original Date	Expended	Percent	Percent
Priority	Service Category	Original	Award			Adjustments	Allocation	Grant Award	Procured	ment	Procured	YTD	YTD	Expected
1 !		Allocation	Reconcilation	Adjustments	Adjustments	Adjustments	Allocation	Giant Award	(a)	Balance	11000100			YTD
1		RWPC Approved Level Funding	(b)	(carryover)					(a)	Datative				
1		Scenario			,									
	Quality Management	495,000	-119,600	0	0	0	375,400	1.70%		0		\$84,702	23%	58%
BE\$27521	Quality Management	21,398,944	666,000	375,222	-155,000	0	22,285,166	99.09%	22,285,335	-169		10,691,759	48%	58%
<u> </u>		21,030,344	000,000	0,0,222							Maria de Assarias			·
<u> </u>								Unallocated	Unobligated					
	Part A Grant Award:	22.065,113	Carry Over:	465		Total Part A:	22,065,578				1			
	Part A Grant Award.	22,000,113	Daily Over.	, 400										
L		0-1-11	Award	July	October	Final Quarter	Total	Percent	Total	Percent				
1 '		Original		-	Adjustments	Adjustments	Allocation		Expended on					
l i		Allocation	Reconcilation	Adjusments	Adjustitients	Aujustinents	Anocation		Services					
1 1			(b)	(carryover)			45 544.000	07.070/		85.79%	_			
	Core (must not be less than 75% of total service dollars)	16,702,984		275,222						14.21%				
	Non-Core (may not exceed 25% of total service dollars)	2,525,913	0				-,,		9,979,729	14,2170				
	Total Service Dollars (does not include Admin and QM)	19,228,897	666,000	375,222			20,115,119		9,979,729					
													···	
ļ	Total Admin (must be ≤ 10% of total Part A + MAI)	1,675,047	119,600	0	0	0								
 	Total QM (must be ≤ 5% of total Part A + MAI)	495,000		0	0	0	375,400	1.70%						
<u> </u>						T								
<u> </u>					MAI Procure	ment Report								
15.	. Carrian Catagony	Original	Award	July	October	Final Quarter	Total	Percent of	Amount	Procure-	Date of '	Expended	Percent	Percent
Priority	Service Category	Allocation	Reconcilation	Adjustments	Adjustments	Adjustments	Allocation	Grant Award	Procured	ment	Procure-	YTD	YTD	Expected
		RWPC Approved	ľ	(carryover)	Aujustinonius	7,4,40			(a)	Balance	ment		1	YTD
		Level Funding	(b)	(Carryover)					``					
i		Scenario			-		4.000.444	85.62%	1,906,144			1,155,275	61%	42%
1	Outpatient/Ambulatory Primary Care	1,846,845					.,000,				3/1/2019			42%
1.b (MAI)	Primary Care - CBO Targeted to African American	934,693												42%
1.c (MAI)	Primary Care - CBO Targeted to Hispanic	912,152										\$105,387		42%
2	Medical Case Management	320,100		0	<u>_</u>	<u></u>					3/1/2019			42%
2.c (MAI)	MCM - Targeted to African American	160,050				<u> </u>	160,050 160,050				3/1/2019			
2.d (MAI)	MCM - Targeted to Hispanic	160,050		1000		- 0						1,260,662		
	Total MAI Service Funds	2,166,945										0		
14 00 244	Grant Administration	0	0									. 0		
3.1674.4	Quality Management	0	. 0								Ď	0		0%
	Total MAI Non-service Funds	0	0				2,226,244				0	1,260,662	57%	42%
BEO 27516	Total MAI Funds	2,166,945	40,438	18,861		U	2,220,244	100.0076	2,220,244		1	.,200,000		- "
						T-4-1 1441-	0 207 202		 		+	 	-	
2	MAI Grant Award				<u> </u>	Total MAI:	2,207,383	<u> </u>	 		 		1	
	Combined Part A and MAI Orginial Allocation Total	23,565,889			ļ	 		 	 				 	
					1	 	 	 	 					
Footnot	es:		L	1	<u></u>	1000/ =5	nucilable funding an	long as other cote	goog offsets this c	verage			` `	
			!	y combined categor	nes. One category m	nay exceed 100% of	available funding so	centice estagation	gory oresers this c	relage.	· · ·		1	
A11	the state of the s	both by individual s	ervice category and t	10	Produced to the Principle of the Princip			acı vice edilelilili	1					· · · · · · · · · · · · · · · · · · ·
	When reviewing bundled categories expenditures must be evaluated	A MOND DAD MON	ion Med CM). Expen	difures must be ava	iliated both by indivi	qual service categor	ambigod combines	tenories			<u> </u>			1
All	When reviewing bundled categories expenditures must be evaluated Single local service definition is four (4) HRSA service categories (Po- Single local service definition is three (3) HRSA service categories (d	are, LPAP, MCM, Notes not include LPA	ion Med CM). Expen	difures must be ava	iliated both by indivi	ce category and by c	ombined service car	tegories.			-			
A11 (a)	When reviewing bundled categories expenditures must be evaluated Single local service definition is four (4) HRSA service categories (Po- Single local service definition is three (3) HRSA service categories (dia Adjustments to reflect actual award based on Increase or Decrease fi	are, LPAP, MCM, Notes not include LPA	ion Med CM). Expen	difures must be ava	iliated both by indivi	ce category and by c	ombined service ca	tegories.						
(a) (a.1)	When reviewing bundled categories expenditures must be evaluated Single local service definition is four (4) HRSA service categories (Po- Single local service definition is three (3) HRSA service categories (d	are, LPAP, MCM, Notes not include LPA	ion Med CM). Expen	difures must be ava	iliated both by indivi	ce category and by c	ombined service ca	tegories.						
(a) (a.1) (b)	When reviewing bundled categories expenditures must be evaluated Single local service definition is four (4) HRSA service categories (Po- Single local service definition is three (3) HRSA service categories (dia Adjustments to reflect actual award based on Increase or Decrease fi	are, LPAP, MCM, Notes not include LPA	ion Med CM). Expen	difures must be ava	iliated both by indivi	dual service category ce category and by c	ombined service ca	tegories.						
All (a) (a.1) (b) (c)	When reviewing bundled categories expenditures must be evaluated Single local service definition is four (4) HRSA service categories (Po- Single local service definition is three (3) HRSA service categories (dia Adjustments to reflect actual award based on Increase or Decrease funded under Part B and/or SS	are, LPAP, MCM, Notes not include LPA	ion Med CM). Expen	difures must be ava	iliated both by indivi	ce category and by c	ombined service ca	tegories.						

FY 2018 Ryan White Part A and MAI Service Utilization Report

20.00			1		Marie Charles Charles		d Quarter			I						40.46	=0.01	Land
Priority	Service Category	Goal	Unduplicated Clients Served YTD	Male	Female	Trans gender	AA (non- Hispanic)	White (non-Hispanic)	Other (non- Hispanic)	Hispanic	0-12	13-19	20-24	25-34	35-44	45-49	50-64	65 plu
1	Outpatient/Ambulatory Primary Care (excluding Vision)	6,467	1.6 MAG #1904	71%	27%		41%	15%	3%	400,000,000,000	0%	0%		24%	27%	151,1616,61	28%	
1.a	Primary Care - Public Clinic (a)	2,350	The Part of the Pa	68%	31%		47%	10%	2%		0%	0%	2%	15%	26%	16%	37%	
1.b	Primary Care - CBO Targeted to AA (a)	1,060	CONTRACTOR OF THE PROPERTY OF	62%	35%		100%		0%		0%	0%	6%	39%	28%	11%	14%	
1.c	Primary Care - CBO Targeted to Hispanic (a)	960		82%	16%		0%	0%	0%	100%	0%	1%	8%	30%	31%		18%	
1.d	Primary Care - CBO Targeted to White and/or MSM (a)	690		87%	13%		0%		15%		0%	1%	4%	28%	21%		27%	
1.e	Primary Care - CBO Targeted to Rural (a)	400	117/02	69%	30%		42%	25%	1%		0%	0%	7%	31%	27%	12%	21%	
1.f	Primary Care - Women at Public Clinic (a)	1,000	656	0%	100%		58%	7%	2%		0%	0%	1%	11%	29%		35%	
1.g	Primary Care - Pediatric (a)	7	4	100%	0%		25%	0%	0%	75%	25%	25%	50%	0%	0%	0%	0%	
1.h	Vision	1,600	The second secon	73%	25%	1%	48%	12%	3%	37%	0%	0%	4%	23%	23%	14%	31%	59
2	Medical Case Management (f)	3,075	THE RESIDENCE AND ADDRESS OF THE PARTY OF TH			(5) NAVIUS				SHA AT								
2.a	Clinical Case Management	600		77%	20%		53%	15%	2%	31%	0%	1%	3%	29%	24%	9%	30%	
2.b	Med CM - Targeted to Public Clinic (a)	280		95%	4%		67%	8%	2%	23%	0%	0%	1%	31%	22%	13%	30%	
2.c	Med CM - Targeted to AA (a)	550		66%	31%		100%	0%	0%	0%	0%	0%	6%	36%	26%	11%	18%	
2.d	Med CM - Targeted to H/L(a)	550	2014000	79%	18%		0%	0%	0%	100%	0%	1%	8%	28%	36%	7%	18%	
	Med CM - Targeted to White and/or MSM (a)	260		83%	16%		0%	92%	8%	0%	0%	0%	2%	22%	18%	20%	35%	49
100000	Med CM - Targeted to Rural (a)	150		68%	31%	3 3000000	47%	29%	3%	20%	0%	0%	5%	26%	19%	11%	34%	
	Med CM - Targeted to Women at Public Clinic (a)	240		0%	100%		71%	8%	3%	19%	0%	0%	0%	12%	30%	17%	37%	
	Med CM - Targeted to Pedi (a)	125		59%	41%		70%	5%	2%	23%	55%	34%	11%	0%	0%	0%	0%	10000
2.i	Med CM - Targeted to Veterans	200		94%	6%		71%	20%	1%	7%	0%	0%	0%	0%	5%	3%	61%	319
2.j	Med CM - Targeted to Youth	120	130,1	75%	25%		50%	25%	0%	25%	0%	0%	100%	0%	0%	0%	0%	
3	Local Drug Reimbursement Program (a)	2,845	The second secon	74%	23%		46%	15%	2%	37%	0%	0%	4%	25%	27%	16%	26%	29
4	Oral Health	200		67%	33%	0%	44%	33%	2%	21%	0%	0%	4%	17%	28%	12%	33%	59
4.a	Oral Health - Untargeted (d)	NA										W. M. U.S.						
	Oral Health - Rural Target	200		67%	33%	0%	44%	33%	2%	21%	0%	0%	4%	17%	28%	12%	33%	5
	Mental Health Services (d)	NA		1 18 18	25 K L S			KILDESIEVE - III			(CALLED		LIR II'I				108 1111	
20.00	Health Insurance	1,700	Commence of the Commence of th	78%	21%	1%	44%	26%	3%	27%	0%	0%	1%	14%	17%	14%	44%	109
	Home and Community Based Services (d)	NA	(4)		Marine S			MERCE DAVE	AL MDECH			V. 4513						
	Substance Abuse Treatment - Outpatient	40	The second secon	88%	13%	0%	25%	38%	13%	25%	0%	0%	0%	13%	38%	38%	13%	09
	Early Medical Intervention Services (d)	NA	The second secon		18 F								XI-E-XI	DIESES DE		TO COLOREST	100/	
	Medical Nutritional Therapy/Nutritional Supplements	650	And the Party of t	78%	21%	0%	35%	26%	3%	36%	0%	0%	1%	10%	14%	15%	49%	119
	Hospice Services (d)	NA														HER HIGHW		
	Outreach	700		76%	22%	2%	59%	8%	1%	32%	0%	1%	8%	26%	22%	14%	27%	29
	Non-Medical Case Management	7,045		7001	200				201		204	100/	0.101	201	001	00/	00/	-
	Service Linkage Targeted to Youth	320		78%	20%		53%	4%	3%	41%	0%	19%	81%	0%	0%	0%	0%	09
	Service Linkage at Testing Sites	260	47	77%	23%		53%	11%	6%	30%	0%	0%	0%	47%	28%	6%	11%	99
13.c	Service Linkage at Public Clinic Primary Care Program (a)	3,700	1,489	66%	33%		62%	10%	2%	27%	0%	0%	0%	16%	25%	14%	40%	49
	Service Linkage at CBO Primary Care Programs (a)	2,765	1,244	72%	26%	2%	50%	14%	2%	35%	1%	1%	6%	27%	26%	10%	25%	39
	Transportation	2,850	962	000/	000/	400	0464	LIE LEE BOOK	001	0004	00/	40/	00/	0401	0001	4.407	25%	00
14.a	Transportation Services - Urban	170	252	66%	33%		61%	10%	3%	26%	0%	1%	3%	31%	23%	14%		39
14.b	Transportation Services - Rural	130	64	75%	23%	2%	39%	39%	2%	20%	0%	0%	3%	16%	22%	9%	47%	39
14.c	Transportation vouchering	2,550	646	BVESVER					nue restració			3/30/23	13123	Course of				
	Linguistic Services (d)	NA	NA	0.200.0		Sourced.			AREA MARIE			444		2404		400/	000/	200
	Emergency Financial Assistance (e)	NA	150	75%	23%	3%	46%	7%	2%	45%	0%	1%	3%	24%	31%	13%	26%	29
	Referral for Health Care - Non Core Service (d)	NA	NA		IN SECTION	2 E C						=15,00				100	2001	D Broll
CATALOGUE A LEST OF LEST A	uplicated clients served - all categories*	12,941	8,782	73%	26%		49%	15%	2%	33%	0%	1%	4%	22%	24%	0.000	32%	_
Living AID	S cases + estimated Living HIV non-AIDS (from FY 18 App) (b)	NA	28,225	60%	21%		39%	18%	3%	20%	0%	5%	%	15%	22%	25%	1	5%

FY 2018 Ryan White Part A and MAI Service Utilization Report

	RW MAI Service Utilization Report - 2nd Quarter (06/01 - 08/31)																	
Priority	Service Category MAI unduplicated served includes clients also served under Part A	Goal	Unduplicated MAI Clients Served YTD	Male	Female	Trans gender	AA (non- Hispanic)	White (non- Hispanic)	Other (non- Hispanic)	Hispanic	0-12	13-19	20-24	25-34	35-44	45-49	50-64	65 plus
	Outpatient/Ambulatory Primary Care (excluding Vision)															CHES MINISTER ST		
	Primary Care - MAI CBO Targeted to AA (g)	1,060	808	71%	27%	3%	100%	0%	0%	0%	0%	0%	7%	39%	25%	10%	17%	1%
1.c	Primary Care - MAI CBO Targeted to Hispanic (g)	960	492	84%	14%	1%	0%	0%	0%	100%	0%	1%	7%	27%	35%	13%	16%	1%
2	Medical Case Management (f)																	
2.c	Med CM - Targeted to AA (a)	1,060	443	62%	36%	2%	52%	14%	4%	30%	0%	2%	4%	40%	26%	12%	13%	2%
2.d	Med CM - Targeted to H/L(a)	960	238	82%	12%	6%	45%	15%	3%	36%	0%	6%	9%	30%	33%	6%	15%	0%

RW Part A New Client Service Utilization Report - 1st Quarter (03/01-05/31)

Report reflects the number & demographics of clients served during the report period who did not receive services during previous 12 months (3/1/18 - 2/28/19)

Priority	Service Category	Goal	Unduplicated	Male	Female	Trans	AA	White	Other	Hispanic	0-12	13-19	20-24	25-34	35-44	45-49	50-64	65 plus
JIN DO	belonging a charte to repeat the analysis of	to the same of	New Clients		DIT S	gender	(non-	(non-	(non-	1 1 1 1	St. 10		GO III			11000	10 8	
			Served YTD				Hispanic)	Hispanic)	Hispanic)									
1	Primary Medical Care	2,100	446	72%	26%	2%	52%	12%	3%	33%	0%	2%	11%	31%	27%	12%	2%	
2	LPAP	1,200	99	62%	36%	2%	52%	14%	4%	30%	0%	2%	4%	40%	26%	12%	2%	
3.a	Clinical Case Management	400	33	82%	12%	6%	45%	15%	3%	36%	0%	6%	9%	30%	33%	6%	0%	15%
	Medical Case Management	1,600	270	71%	27%	1%	61%	11%	2%	26%	1%	3%	6%	33%	26%	13%	1%	17%
3.i	Medical Case Manangement - Targeted to Veterans	60	15	100%	0%	0%	60%	33%	7%	0%	0%	0%	0%	0%	13%	0%	40%	47%
4	Oral Health	40	7	57%	43%	0%	43%	29%	0%	29%	0%	0%	14%	29%	14%	0%	14%	29%
12.a.		3,700	559	70%	29%	1%	55%	15%	2%	28%	0%	2%	7%	24%	26%	12%	27%	3%
	Non-Medical Case Management (Service Linkage)																	
12.d.																		
12.b	Service Linkage at Testing Sites	260	36	83%	17%	0%	50%	11%	6%	33%	0%	0%	19%	39%	19%	6%	11%	6%
Footnote	s:																	
(a)	Bundled Category																	
(b)	Age groups 13-19 and 20-24 combined together; Age groups	55-64 and 65	+ combined toge	ther.														
(d)	Funded by Part B and/or State Services																	
(e)	Total MCM served does not include Clinical Case Manageme	ent -																
(f)	CBO Pcare targeted to AA (1.b) and HL (1.c) goals represent	combined Par	A and MAI clier	ts served											5.			