Houston Area HIV Services Ryan White Planning Council Office of Support

2223 West Loop South, Suite 240, Houston, Texas 77027 832 927-7926 telephone; 713 572-3740 fax

Memorandum

To: Members, Quality Improvement Committee

Denis Kelly, Co-Chair Nkechi Onyewuenyi

Daphne Jones, Co- Chair

Kevin Aloysius

Veronica Ardoin

Skeet Boyle

Titan Capri

Tom Lindstrom

Oscar Perez

Tana Pradia

Pete Rodriguez

Andrew Wilson

Deborah Somoye

Gloria Sierra

Copy: Carin Martin Mackenzie A. Hudson

Heather Keizman Diane Beck Mauricia Chatman Ann Robison Tiffany Shepherd Gary Grier

Patrick Martin

From: Tori Williams

Date: Monday, February 7, 2022

Re: Meeting Notice

Please note the following meeting information:

Quality Improvement Committee Meeting 2:00 p.m., Tuesday, February 15, 2022

Location: Online or via phone. Join Zoom Meeting by clicking on this link: https://us02web.zoom.us/j/81144509622?pwd=SFNBM1RScVFabHkzakVpaUZoeHhIdz09

Meeting ID: 811 4450 9622 Passcode: 125672

Or, call in by dialing: 346 248 7799

Please RSVP to Rod, even if you cannot attend the meeting. She can be reached at: <u>Rodriga.Avila@cjo.hctx.net</u> or by telephone at 832 927-7926. And, if you have questions for your committee mentor, do not hesitate to contact her at:

Tana Pradia, 832 298-4248, tanapradia@gmail.com

Houston Area HIV Services Ryan White Planning Council

Quality Improvement Committee 2:00 p.m., Tuesday, February 15, 2022

Join the meeting via Zoom, please do not come to the meeting in person

https://us02web.zoom.us/j/81519929661?pwd=cXZPdzkzdjJwWnJPeFRJc1RwOStYUT09

Meeting ID: 811 4450 9622 Passcode: 125672

Or, use your cell phone to dial in at: 346 248 7799

Agenda

* = Handout to be distributed at the meeting

I. Call to Order

Daphne L. Jones and Denis Kelly, Co-Chairs

- A. Welcoming Remarks and Moment of Reflection
- B. Introductions
- C. Adoption of Agenda
- D. Approval of Minutes

II. Public Comments and Announcements

(NOTE: If you wish to speak during the Public Comment portion of the meeting, please sign up on the clipboard at the front of the room. No one is required to give his or her name or HIV status. All meetings are audio taped by the Office of Support for use in creating the meeting minutes. The audiotape and the minutes are public record. If you state your name or HIV status it will be on public record. If you would like your health status known, but do not wish to state your name, you can simply say: "I am a person living with HIV", before stating your opinion. If you represent an organization, please state that you are representing an agency and give the name of the organization. If you work for an organization, but are representing your self, please state that you are attending as an individual and not as an agency representative. Individuals can also submit written comments to a member of the staff who would be happy to read the comments on behalf of the individual at this point in the meeting. All information from the public must be provided in this portion of the meeting.)

III. Committee Orientation

Tori Williams

- A. Nuts, Bolts, Petty Cash & Open Meetings Act Training
- B. Review the Calendar and Timeline 2022 Meetings
- C. Review Committee Description
- D. Conflict of Interest and Voting Policy
- E. Approve 2022 Committee Goals
- F. Elect a Committee Vice Chair

IV. Training in How to Read Reports from the Administrative Agents

A. Part B and State Services (SS) Reports

Patrick Martin

- 1. How to Read TRG Reports 2022
- 2. 2022 Schedule of Reports
- B. Part A and MAI reports

1. How to Read Part A & MAI Reports

Heather Keizman

- 2. Part A: Clinical Quality Mgmt. Committee Report
- C. Criteria for FY 2023 Service Categories March Joint meeting

Tori Williams

Carin Martin

VII. Announcements

VIII. Adjourn

Optional: New members meet with committee mentor

Tana Pradia

Houston Area HIV Services Ryan White Planning Council

Quality Improvement Committee 1:00 p.m., Tuesday, November 16, 2021 Meeting location: Zoom teleconference

Minutes

| MEMBERS PRESENT | MEMBERS ABSENT | OTHERS PRESENT | | |
|--------------------------|------------------------|-------------------------------|--|--|
| Steven Vargas, Co-Chair | Johanna Castillo | Allen Murray, RWPC Chair | | |
| Kevin Aloysius, Co-Chair | Ahmier Gibson | Denis Kelly, RWPC Vice Chair | | |
| Ardry Skeet Boyle | Crystal Starr, excused | Patrick Martin, TRG | | |
| Josh Mica | Andrew Wilson | Tiffany Shepherd, TRG | | |
| Nkechi Onyewuenyi | Karla Mills | Carin Martin, RWGA | | |
| Oscar Perez | | Heather Keizman, RWGA | | |
| Pete Rodriguez | | Mauricia Chatman, RWGA | | |
| Gloria Sierra | | Tori Williams, Ofc of Support | | |
| Cecilia Ligons | | Diane Beck, Ofc of Support | | |
| Marcely Macias | | | | |
| Tana Pradia | | | | |
| Deborah Somoye | | | | |

Call to Order: Denis Kelly, Co-Chair, called the meeting to order at 2:13 p.m. and asked for a moment of reflection.

Adoption of the Agenda: <u>Motion #1</u>: it was moved and seconded (Starr, Rodriguez) to adopt the agenda. Motion carried.

Approval of the Minutes: <u>Motion #2</u>: it was moved and seconded (Starr, Rodriguez) to approve the August 18, 2020 committee meeting minutes. **Motion carried**. Abstention: Macias

Public Comment: Mica said he spoke to a friend recently that had signed up for Ryan White services and said that the process was tedious. He received dental services and said that all of the staff were great except for the dentist who mocked the condition of his teeth. All staff need sensitivity training, including the doctors.

Reports from the Administrative Agents

Ryan White Part A and MAI: C.Martin said that a procurement report dated 10/25/21 is attached; reallocations were approved by the Council last week.

Clinical Quality Management Quarterly Report: Keizman presented the attached report dated 09/07/21.

Ryan White Part B and State Services: P. Martin said that the following reports were included in the meeting packet:

- TRG Steering and Council report dated September 2020
- FY21/22 DSHS State Services Procurement Report, dated 11/05/21

- FY20/21 DSHS State Services Procurement Report, dated 10/06/21
- FY20/21 DSHS State Services Service Utilization Report, dated 10/06/21
- FY20/21 Part B Procurement Report, dated 11/05/21
- FY20/21 Part B Procurement Report, dated 10/06/21
- Health Insurance Service Utilization Report, dated 09/29/21
- Health Insurance Service Utilization Report, dated 09/06/21

FY 2022 Standards of Care and Performance Measures: Chatman presented the attached recommended changes for the Part A standards of care and Keizman presented the Performance Measures. <u>Motion #3</u>: it was moved and seconded (Starr, Pradia) to support the recommended changes to the Part A Standards of Care and Performance Measures. Motion carried.

FY 2022 Standards of Care and Performance Measures: Shepherd presented the recommended changes to the Part B/State Services standards of care. <u>Motion #4</u>: it was moved and seconded (Starr, Pradia) to endorse the recommended changes to the Part B/State Services Standards of Care as outlined by the staff. Motion carried.

New Business

2022 Data Reports: Williams said that we normally hold a joint meeting to discuss any changes that you would like to see on reports that are provided to the committee. Due to the pandemic, individuals are invited to send suggested changes to Williams so that staff can respond.

Announcements: Williams noted that this is the last meeting of the year. She thanked the committee for their hard work, especially in view of the challenges that the pandemic has presented.

Adjourn: <u>Motion #4</u>: it was moved and seconded (Starr, Mica) to adjourn the meeting at 2:49 p.m. **Motion carried**.

| Submitted by: | | Approved by: | | |
|-------------------------|------|-----------------|------|--|
| | | | | |
| Tori Williams, Director | Date | Committee Chair | Date | |

JA = Just arrived at meeting LR = Left room temporarily LM = Left the meeting C = Chaired the meeting

2021 Quality Improvement Meeting Voting Record for Meeting Date 11/16/21

| | | Motion #1 Agenda | | Motion #2 Committee Meeting Minutes | | Motion #3 Part A SOC/PM | | | Motion #3 Part B SOC | | | | | | | |
|--------------------------|--------|---------------------|----|-------------------------------------|--------|-------------------------|----|---------|----------------------|-----|----|---------|--------|-----|----|---------|
| MEMBERS: | ABSENT | YES | NO | ABSTAIN | ABSENT | YES | NO | ABSTAIN | ABSENT | YES | NO | ABSTAIN | ABSENT | YES | NO | ABSTAIN |
| Steven Vargas, Co-Chair | | | | C | | | | C | | | | C | | | | C |
| Kevin Aloysius, Co-Chair | X | | | | X | | | | X | | | | X | | | |
| Ardry Skeet Boyle | | X | | | | X | | | X | | | | X | | | |
| Johanna Castillo | X | | | X | 41 | | | | X | | | | X | | | |
| Ahmier Gibson | X | | | X | | | | | X | | | | X | | | |
| Josh Mica ja 1:15 | | X | | | | X | | | | X | | | | X | | |
| Nkechi Onyewuenyi | | X | | | | X | | | | X | | | | X | | |
| Oscar Perez | | X | | | | X | | | | X | | | | X | | |
| Pete Rodriguez | | X | | | | X | | | | X | | | | X | | |
| Gloria Sierra | X | | | | X | | | | X | | | | X | | | |
| Crystal Starr | | X | | | | | | X | | X | | | | X | | |
| Andrew Wilson | X | | | | X | | | | X | | | | X | | | |
| Cecilia Ligons | X | | | X | | | | | X | | | | X | | | |
| Marcely Macias | | X | | | | X | | | _ | X | | | | X | | |
| Karla Mills | | X | | _ | | | | X | _ | X | | | | X | | |
| Tana Pradia | | X | | | | X | | | | X | | 4000 | | X | | |
| Deborah Somoye | X | | | | X | | | S B | X | | | | X | | | |

Nuts and Bolts for New Members

Please take into account that some of the procedures described below have been changed due to stay at home orders because of COVID-19.

Staff will mail meeting packets a week in advance; if they do not arrive in a timely manner, please contact Rod in the Office of Support. In the meantime, most reminder emails will include an electronic copy of the meeting packet.

The meeting packet will have the date, time and room number of the meeting; this information will also be posted on signs on the first and second floor the day of the meeting.

Sign in upon arrival and use the extra agendas on the sign in table if you didn't bring your packet.

Only Council/committee members sit at the table since they are voting members; staff and other non-voting members sit in the audience.

The only members who can vote on the minutes are the ones who were present at the meeting described in the minutes. If you were absent at the meeting, please abstain from voting.

Due to County budgeting policy, there may be no petty cash reimbursements in March and April. Please turn in your receipts to Rod but be prepared to receive a reimbursement check in late April.

Be careful about stating personal health information in meetings as all meetings are tape recorded and, due to the Open Meetings Act, are considered public record. Anyone can ask to listen to the recordings, including members of the media.

Houston Area HIV Services Ryan White Planning Council Office of Support

2223 West Loop South, Suite 240, Houston, Texas 77027 713 572-3724 telephone; 713 572-3740 fax www.rwpchouston.org

Memorandum

To:

Members, Houston Ryan White Planning Council

Affiliate Members, Ryan White Committees

From:

Tori Williams, Director, Ryan White Office of Support

Date:

January 27, 2022

Re:

Open Meetings Act Training

Please note that all Council members, and Affiliate Committee members, are required to take the Open Meetings Act training at least <u>once in their lifetime</u>. If you have never taken the training, or if you do not have a certificate of completion on file in our office, you must take the training and submit the certificate to the Office of Support <u>before March 31, 2022</u>. The training takes 60 minutes and can be accessed through the following link (if you have difficulty with the link, copy and paste it into Google and it should lead you to the correct area of the Attorney General's website):

https://www.texasattorneygeneral.gov/og/oma-training

If you do not have high-speed internet access, you are welcome to contact Rod in the Office of Support and we will see if we can help you access the information.

Upon completion of training, you will be provided with a code that is used to print a certificate of completion. Using the code, you may obtain the certificate from the Attorney General's Office in the following ways:

Print it from the Attorney General web link at: https://www.texasattorneygeneral.gov/forms/openrec/og certificates.php

Or, call the Office of Support with the validation code and the staff will print it for you.

We appreciate your attention to this important requirement. Do not hesitate to call our office if you have questions.

(as of 01/28/21)

AFFECTED COMMUNITY

Meetings are on the second Monday after
Council meets starting at 1:30 pm.
February 21 July 25

March 15* August 22

March 21 September 19

April - no meeting October 24

May 23 November 21

June 20 December - no mtg

COMPREHENSIVE HIV PLANNING

Meetings are the second Thursday of the month starting at 1:30 pm:

February 10 August 11

March 10 September 8

April - no meeting October 13

May 12 Nov 10

June 9 December – no mtg

OPERATIONS

Meetings are Tuesdays following the Council meeting starting at 11:00 am:

February 15 August 16
March 15 September 13
April - no meeting October 18
May 17 November 15
June 14 December 13

PLANNING COUNCIL

Meetings are the second Thursday of the month starting at 12 noon:

February 10 August 11

March 10 September 8

April 14 October 13

May 12 Nov 10

June 9 December 8

July 14

PRIORITY & ALLOCATIONS

Meetings are the fourth Thursday of the month at 12 pm:

February 24 July 28

March 15* August 25

March 24 September 22

April 28 October 27

May 26 November - no mtg

June 23 December - no mtg

QUALITY IMPROVEMENT

Meetings are on the Tuesdays following Council starting at 2:00 pm:

February 15 August 16

March 15* September 13

April - no meeting October 18

May 17 November 15

June 14 December - no mtg

STEERING

Meetings are the first Thursday of the month starting at 12 noon:

February 3 August 4

March 3 September 1

April 7 October 6

May 5 November 3

June 2 December 1

July 7

*Joint meeting of the Affected Community, Priority and Allocations and Quality Improvement Committees.

BOLD = Special meeting date, time or place

Houston Area HIV Services Ryan White Planning Council

Timeline of Critical 2022 Council Activities

(Revised 01-28-22)

A square around an item indicates an item of particular importance or something out of the ordinary regarding the date, time or meeting location. The following meetings are subject to change. Please check our website at www.rwpchouston.org or call the Office of Support at: 832 927-7926 to confirm details regarding a particular meeting.

General Information: The following is a list of significant activities regarding the 2022 Houston Ryan White Planning Council. Consumers, providers and members of the public are encouraged to attend and provide public comment at any of the meetings described below. For more information on Planning Council processes or to receive monthly calendars and/or meeting packets, please contact the Office of Support at 832 927-7926 or visit our website at: http://rwpchouston.org.

All Ryan White Council and Committee meetings will be held virtually January through March 2022, possibly in the Spring as well. Routinely, the Ryan White Steering Committee meets monthly at 12 noon on the first Thursday of the month. The Council meets monthly at 12 noon on the second Thursday of the month.

| Thurs. Jan. 27 | Council Orientation. 2022 Committee meeting dates will be established at this meeting. |
|-----------------|--|
| Thurs. Feb. 3 | 12 noon. First Steering Committee meeting for the 2022 planning year. |
| Feb. date TBD | 10 am, Orientation for new 2022 Affiliate Committee Members. |
| Thurs. Feb. 10 | 12 noon. First Council meeting for the 2022 planning year. |
| Tues. Feb. 15 | 5:00 pm. Deadline for submitting Proposed Idea Forms to the Office of Support. The Council is currently funding, or recommending funding, for 17 of the 28 allowable HRSA service categories. The Idea Form is used to ask the Council to make a change to a funded service or reconsider a service that is not currently being funded in the Greater Houston area with Ryan White Part A, Part B or State Services dollars. The form requires documentation that justifies why a particular service should be funded and why it is not a duplication of a service already being offered through another funding source. Anyone can submit an Idea Form. Contact the Office of Support at 832 927-7926 to request required forms. |
| Thurs. Feb. 24 | 12 noon. Priority & Allocations Committee meets to approve the policy on allocating FY 2022 unspent funds, FY 2023 priority setting process and more. |
| March date TBD | EIIHA Workgroup meeting. |
| Tues. March 15 | 2:00 pm. Joint meeting of the Quality Improvement, Priority & Allocations and Affected Community Committees to determine the criteria to be used to select the FY 2023 service categories for Part A, Part B and <i>State Services</i> funding. |
| Mon. March 21 | 1:30 pm. Consumer Training on the How to Best Meet the Need process. |
| Thurs. April 7 | 12 noon. Steering Committee meets. |
| Thurs. April 14 | 12 noon. Planning Council meets. 1:30 - 4:30 pm. Council and Community Training for the How to Best Meet the Need |
| | process. Those encouraged to attend are community members as well as individuals from the Quality Improvement, Priority & Allocations and Affected Community Committees. Call |

832 927-7926 for confirmation and additional information.

Houston Area HIV Services Ryan White Planning Council

Timeline of Critical 2022 Council Activities

(Revised 01-28-22)

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| Mon. April 18 | 10 am - 5 pm, Special workgroup meetings. Topics to be announced. |
|-----------------|--|
| | |
| April 19 - 27 | The following workgroups will be scheduled to meet. Call 832 927-7926 for confirmation and to receive meeting packets. |
| | 10:30 am. <u>Date to be announced</u>. How To Best Meet the Need Workgroup #1 at which the following services for FY 2023 will be reviewed: Ambulatory/Outpatient Medical Care (including Emergency Financial Assistance – Pharmacy Assistance, Local Pharmacy Assistance, Medical Case Management, Outreach and Service Linkage – Adult and Rural) Ambulatory/Outpatient Medical Care (including Medical Case Management and Service Linkage – Pediatric) Referral for Health Care and Support Services Clinical Case Management Non-Medical Case Management (Service Linkage at Testing Sites) Vision Care |
| | 1:30 pm. <u>Date to be announced</u>. How To Best Meet the Need Workgroup #2 at which the following services for FY 2023 will be reviewed: Health Insurance Premium & Co-pay Assistance Medical Nutritional Therapy (including Nutritional Supplements) Mental Health Substance Abuse Treatment/Counseling Non-Medical Case Management (Substance Use) Oral Health – Untargeted & Rural |
| | 3:00 pm - 5:00 pm. <u>Date to be announced</u>. How To Best Meet the Need Workgroup #3 at which the following services will be reviewed: Early Intervention Services Emergency Financial Assistance - Other Home & Community-based Health Services (Adult Day Treatment) Hospice Linguistic Services Transportation (van-based - Untargeted & Rural) |
| Thurs. April 28 | 12 noon. Priority & Allocations Committee meets to allocate Part A unspent funds. |
| Mon. May 2 | 5:00 pm. Deadline for submitting Proposed Idea Forms to the Office of Support. (See February 15 for a description of this process.) Please contact the Office of Support at 832 927-7926 to request a copy of the required forms. |
| Tues. May 17 | 11:00 am. How to Best Meet the Need Workgroup meets for recommendations on the Blue Book . The Operations Committee reviews the FY 2023 Council Support Budget. |

2:00 pm. Quality Improvement Committee meets to approve the FY 2023 How to Best Meet

the Need results and review subcategory allocation requests. Draft copies are forwarded

to the Priority & Allocations Committee.

Tues. May 17

Houston Area HIV Services Ryan White Planning Council

Timeline of Critical 2022 Council Activities

(Revised 01-28-22)

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| Tues, May 24 | 7:00 pm., Public Hearing on the FY 2023 How To Best Meet the Need results. |
|---|--|
| Wed. May 25 | Time TBD. Special Quality Improvement Committee meeting to review public comments regarding FY 2023 How To Best Meet the Need results. |
| Thurs. May 26 | 12 noon. Priority & Allocations Committee meets to recommend the FY 2023 service priorities for Ryan White Parts A and B and <i>State Services</i> funding. |
| Thurs. June 2 | 12 noon. Steering Committee meets to approve the FY 2023 How to Best Meet the Need results . |
| Thurs. June 9 | 12 noon. Council approves the FY 2023 How to Best Meet the Need results. |
| Week of June 13-16 | Dates and times TBD. Special Priority & Allocations Committee meetings to draft the FY 2023 allocations for RW Part A and B and State Services funding. |
| June 12 or Aug. 16 | 2:00 pm. Quality Improvement Committee reviews the results of the Assessment of the Administrative Mechanism and hosts Standards of Care training. |
| Thurs. June 23 | 12 noon. Priority & Allocations Committee meets to approve the FY 2023 allocations for RW Part A and B and State Services funding. |
| | |
| Mon. June 27 | 7 pm. Public Hearing on the FY 2023 service priorities and allocations. |
| Mon. June 27 Tues. June 28 | 7 pm. Public Hearing on the FY 2023 service priorities and allocations . Time TBD. Special meeting of the Priority & Allocations Committee to review public comments regarding the FY 2023 service priorities and allocations . |
| | Time TBD. Special meeting of the Priority & Allocations Committee to review public |
| Tues. June 28 | Time TBD. Special meeting of the Priority & Allocations Committee to review public comments regarding the FY 2023 service priorities and allocations. |
| Tues. June 28 July/Aug. | Time TBD. Special meeting of the Priority & Allocations Committee to review public comments regarding the FY 2023 service priorities and allocations. Workgroup meets to complete the proposed FY 2023 EIIHA Plan. |
| Tues. June 28 July/Aug. Thurs. July 7 | Time TBD. Special meeting of the Priority & Allocations Committee to review public comments regarding the FY 2023 service priorities and allocations. Workgroup meets to complete the proposed FY 2023 EIIHA Plan. 12 noon. Steering Committee approves the FY 2023 service priorities and allocations. |
| Tues. June 28 July/Aug. Thurs. July 7 Thurs. July 14 | Time TBD. Special meeting of the Priority & Allocations Committee to review public comments regarding the FY 2023 service priorities and allocations. Workgroup meets to complete the proposed FY 2023 EIIHA Plan. 12 noon. Steering Committee approves the FY 2023 service priorities and allocations. 12 noon. Council approves the FY 2023 service priorities and allocations. 5 pm. Deadline for submitting a Project LEAP application form. See July 28 for description |
| Tues. June 28 July/Aug. Thurs. July 7 Thurs. July 14 Fri. July 15 | Time TBD. Special meeting of the Priority & Allocations Committee to review public comments regarding the FY 2023 service priorities and allocations. Workgroup meets to complete the proposed FY 2023 EIIHA Plan. 12 noon. Steering Committee approves the FY 2023 service priorities and allocations. 12 noon. Council approves the FY 2023 service priorities and allocations. 5 pm. Deadline for submitting a Project LEAP application form. See July 28 for description of Project LEAP. Call 832 927-7926 for an application form. 12 noon. If necessary, the Priority & Allocations Committee meets to address problems Council sends back regarding the FY 2023 priority & allocations. They also allocate FY |

Houston Area HIV Services Ryan White Planning Council

Timeline of Critical 2022 Council Activities

(Revised 01-28-22)

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| Thurs. Aug. 4 | 12 noon. ALL ITEMS MUST BE REVIEWED BEFORE BEING SENT TO COUNCIL – THIS STEERING COMMITTEE MEETING IS THE LAST CHANCE TO APPROVE ANYTHING NEEDED FOR THE FY 2023 GRANT . (Mail out date for the August Steering Committee meeting is July 28, 2022.) |
|------------------------|---|
| Mon. Aug. 22 | 1:30 pm. Consumer Training on Standards of Care and Performance Measures. |
| Fri. Sept. 2 | 5:00 pm. Deadline for submitting Proposed Idea Forms to the Office of Support. (See February 15 for a description of this process.) Please contact the Office of Support at 832 927-7926 to request a copy of the required forms. |
| Tues. Sept. 13 | 2:00 pm. Joint meeting of the Quality Improvement, Priority & Allocations and all Committees to review data reports and make suggested changes. |
| Mon. Sept. 19 | 1:30 pm. Consumer-Only Workgroup meeting to review FY 2023 Standards of Care and Performance Measures. |
| Tues. Oct. 18 | 11:00 am. Operations Committee reviews the Memorandum of Understanding between all Part A stakeholders & Letter of Agreement between Part B stakeholders. |
| October or November | Date & time TBD. Community Workgroup meeting to review FY 2023 Standards of Care & Performance Measures for all service categories. |
| Thurs. Oct. 27 | 12 noon. Priority & Allocations Committee meets to allocate FY 2022 unspent funds. |
| Tues. Nov. 15 or 29 | 10:00 am. Commissioners Court to receive the World AIDS Day Resolution. |
| Thurs. Nov. 10 | 12 noon. Council recognizes all Affiliate Committee Members. |
| Thurs. Dec. 1 | World AIDS Day. |
| Thurs. Dec. 8 | 12 noon. Election of Officers for the 2023 Ryan White Planning Council. |

Houston Area HIV Services Ryan White Planning Council Standing Committee Structure

(Reviewed 01-14-20)

1. Affected Community Committee

This committee is designed to acknowledge the collective importance of consumer participation in Planning Council (PC) strategic activities and provide consumer education on HIV-related matters. The committee will serve as a place where consumers can safely and in an environment of trust discuss PC work plans and activities. This committee will verify consumer participation on each of the standing committees of the PC, with the exception of the Steering Committee (the Chair of the Affected Community Committee will represent the committee on the Steering Committee).

When providing consumer education, the committee should not use pharmaceutical representatives to present educational information. Once a year, the committee may host a presentation where all HIV/AIDS-related drug representatives are invited.

The committee will consist of HIV+ individuals, their caregivers (friends or family members) and others. All members of the PC who self-disclose as HIV+ are requested to be a member of the Affected Community Committee; however membership on a committee for HIV+ individuals will not be restricted to the Affected Community Committee.

2. Comprehensive HIV Planning Committee

This committee is responsible for developing the Comprehensive Needs Assessment, Comprehensive Plan (including the Continuum of Care), and making recommendations regarding special topics (such as non-Ryan White Program services related to the Continuum of Care). The committee must benefit from affiliate membership and expertise.

3. Operations Committee

This committee combines four areas where compliance with Planning Council operations is the focus. The committee develops and facilitates the management of Planning Council operating procedures, guidelines, and inquiries into members' compliance with these procedures and guidelines. It also implements the Open Nominations Process, which requires a continuous focus on recruitment and orientation. This committee is also the place where the Planning Council self-evaluations are initiated and conducted.

This committee will not benefit from affiliate member participation except where resolve of grievances are concerned.

4. Priority and Allocations Committee

This committee gives attention to the comprehensive process of establishing priorities and allocations for each Planning Council year. Membership on this committee does include affiliate members and must be guided by skills appropriate to priority setting and allocations, not by interests in priority setting and allocations. All Ryan White Planning Council committees, but especially this committee, regularly review and monitor member participation in upholding the Conflict of Interest standards.

5. Quality Improvement Committee

This committee will be given the responsibility of assessing and ensuring continuous quality improvement within Ryan White funded services. This committee is also the place where definitions and recommendations on "how to best meet the need" are made. Standards of Care and Performance Measures/Outcome Evaluation, which must be looked at within each year and monitored from this committee. Whenever possible, this committee should collaborate with the other Ryan White planning groups, especially within the service categories that are also funded by the other Ryan White Parts, to create shared Standards of Care.

In addition to these responsibilities, this committee is also designed to implement the Planning Council's third legislative requirement, assessing the administrative mechanism in rapidly allocating funds to the areas of greatest need within the eligible area, or assessing how well the grantee manages to get funds to providers. This means reviewing how quickly contracts with service providers are signed and how long the grantee takes to pay these providers. It also means reviewing whether the funds are used to pay only for services that were identified as priorities by the Planning Council and whether all the funds are spent. This Committee may benefit from the utilization of affiliate members.

Ryan White Definition of Conflict of Interest

"Conflict of Interest" (COI) is defined as an actual or perceived interest by a Ryan White Planning Council member in an action which results or has the appearance of resulting in personal, organizational, or professional gain. COI does not refer to persons living with HIV disease (PLWH) whose sole relationship to a Ryan White Part A or B or State Services funded provider is as a client receiving services. The potential for conflict of interest is present in all Ryan White processes: needs assessment, priority setting, comprehensive planning, allocation of funds and evaluation.

HOUSTON AREA HIV HEALTH SERVICES RYAN WHITE PLANNING COUNCIL

EST. JUL 15, 1998

REV MARCH 12, 2020

POLICY No. 600.01

QUORUM, VOTING, PROXIES, ATTENDANCE

PURPOSE

This policy establishes the guidelines as to what legally constitutes a Houston Area HIV Health Services (Ryan White) Planning Council meeting. In addition, the policy will define and establish how voting is done, what constitutes a roll call vote and who monitors that process. This policy will define attendance, and the process by which a member can be removed from the council.

AUTHORITY

The adoption of the Houston Area HIV Health Services (Ryan White) Planning Council Bylaws Rev. 01/18 Article VI; (Sections 6.01-6.04).

PROCESS

QUORUM:

A majority of the members of the Council are required to constitute a quorum. A minimum of one (1) self-identified member living with HIV must also be present to constitute a quorum. If quorum is not met, the Council Chair, in consultation with the Office of Support staff, will determine when to dismiss those present. To constitute a Standing Committee quorum, at least two (2) committee members and a Chair must be present; one of these must be a self-identified member living with HIV.

It is considered to be a public health emergency if the Harris County Judge declares an emergency or the Public Health Department is activated as a first responder. Under a declared health emergency, quorum for the Ryan White Planning Council will be determined by the number of Council members present in the meeting room and/or on the conference call at the official start time for the meeting. Documentation is to be provided to the Council, which determines the

VOTING:

Each council member will have only one vote on any regular business matter coming before the Council. A simple majority of members present and voting will be required to pass any matter coming before the Council except for that of proposed Bylaws changes. Proposed changes to the Bylaws will be submitted in written form for review to the full Council at least fifteen (15) days prior to voting and will require a two-thirds (2/3) majority for passage. The Chair of the Council will not vote except in the event of a tie. The Chairs of the Standing Committees shall not vote at Committee meetings except in the event of a tie. In a case where standing committees have cochairs, only one of them may vote at Steering. The Chair of the Council is an ex-offico member of all committees (standing, subcommittee, and work groups). Ex-offico means that he/she is

beginning, and the end dates of the public health emergency.

welcome to attend and is allowed to be a part of committee discussion. He/she is not allowed to vote. In the absence of the Chair of the Council, the next officer may assume the ex-officio role with committees. In an effort to manage agency influence over a single committee or workgroup, only one voting member (Council or Affiliate) per agency will be permitted to vote on Ryan White Planning Council committees and workgroups. If there is an unresolved tie vote and the Chair of the Committee works for the same agency as another committee member, then the information will be forwarded to the Steering Committee for resolution.

ALTERNATE PARTICIPATION:

During committee meetings any full council member living with HIV may serve as an alternate on a committee for any absent committee member living with HIV. The Chair of the Committee will communicate to the rest of the committee that the alternate person living with HIV is there to conduct business. Alternates have full voting privileges. This rule is not applicable in full Council meetings.

CONFLICT OF INTEREST AND VOTING AMONG AFFILIATE MEMBERS:

Affiliate members must declare a conflict of interest.

The number of Affiliate members on a committee (not a subcommittee or work group) should not equal or exceed the number of Council members on that committee.

ROLL CALL VOTE:

When a roll call vote is taken, the Secretary will call the roll call vote, noting voting, and will announce the results of the roll call vote. The Secretary will monitor voting for possible conflicts of interest (RWPC Policy No. 800.01). The Secretary will process inquiries into votes made in conflict of interest.

ATTENDANCE:

Council members are required to attend meetings of the Houston Area HIV Health Services (Ryan White) Planning Council. Affiliate Committee members are required to attend meetings of the committee to which they are assigned. The Secretary shall cause attendance records to be maintained and shall regularly provide such records to the Chair of the Operations Committee. The Operations Committee will review attendance records quarterly.

If a Council or Affiliate committee member has 4 absences (excused or unexcused) from Council meetings or 4 absences from committee meetings within a calendar year or fails to perform the duties of a Council member described herein without just cause, that member will be subject to removal. In order to avoid such action, the following will occur: Step 1: Office of Support staff will contact the member by telephone to check on their status. Step 2: If the member continues to miss meetings, the Chair of the Planning Council will formally notify the member in writing to remind them of Council policies regarding attendance and to give the member an opportunity to request assignment to another committee. If assignment to another committee is requested, the Chair of the newly selected committee and the Planning Council Chair must approve the change. Step 3: If the Council member continues to miss meetings, the CEO will be informed of the situation and the steps taken by the Council to address the situation. If an Affiliate committee member continues to miss meetings, the Chair of the Council will be informed of the situation and

the steps taken by the Council to address the situation. Step 4: The CEO has the sole authority to terminate a Council member and will notify said member in writing, if that is their decision. The CEO or the Chair of the Planning Council has the authority to terminate an Affiliate committee member and will notify said member in writing, if that is their decision.

If for two consecutive months the Office of Support is unable to make contact with a Council or an Affiliate committee member by telephone and receives returned email and/or mail sent to that member, staff will send a certified letter requesting the member to contact the Office of Support by telephone or in writing to update their contact information. If the member does not respond to the certified letter within 30 days, or if the certified letter is returned to the Office of Support, the Operations Committee will be notified at their next regularly scheduled meeting. At the request of the Operations Committee, the Chair of the Planning Council and the CEO will be informed of the situation and the steps taken by the Council to address the situation. As stated above, the CEO has the sole authority to terminate a Council member and will notify said member in writing, if that is his/her decision. The CEO or the Chair of the Planning Council has the authority to terminate an affiliate committee member and will notify said member in writing, if that is his/her decision.

Reasons for absences that would be used to determine reassignment or dismissal include: 1) sickness; 2) work related conflicts (in or out of town and vacations), and 3) unforeseeable circumstances. Any Planning Council member who is unable to attend a Planning Council meeting or standing committee meeting must notify the Office of Support prior to such meeting. The Office of Support staff will document why a member is absent.

PROXIES:

111 There will be no voting by proxy.

2021 Quarterly Report Quality Improvement Committee

(Novembre 2021)

Status of Committee Goals and Responsibilities (*means mandated by HRSA)

| 1. | | onduct the "How to Best Meet the Needs" (HTBMN) process, with particular attention to the intinuum of care with respect to HRSA identified core services. |
|-----|------------|--|
| 2. | | evelop a process for including consumer input that is proactive and consumer friendly for the andards of Care and Performance Measures review process. |
| 3. | thi | ontinue to improve the information, processes and reporting (within the committee and also ru collaboration with other Planning Council committees) needed to: |
| | a. | Identify "The Un-met Need"; |
| | b. | Determine "How to Best Meet the Needs"; |
| | c. | *Strengthen and improve the description and measurement of medical and health related outcomes. |
| 4. | "E rel | dentify and review the required information, processes and reporting needed to assess the fficiency of the Administrative Mechanism". Focus on the status of specific actions and ated time-framed based information concerning the efficiency of the administrative echanism operation in the areas of: |
| | a. | Planning fund use (meeting RWPC identified needs, services and priorities); |
| | b. | Allocating funds (reporting the existence/use of contract solicitation, contract award and contract monitoring processes including any time-frame related activity); |
| | c. | Distributing funds (reporting contract/service/re-imbursement expenditures and status, as well as, reporting contract/service utilization information). |
| 5. | | Annually, review the status of committee activities identified in the current Comprehensive Plan. |
| Sta | <u>tus</u> | of Tasks on the Timeline: |
| | | |
| _ | | |
| Co | mm | ittee Chairperson Date |

2022 Ryan White Planning Council

WORKING STANDING COMMITTEE LIST

(Updated 02-04-22)

Green Text = Committee Mentor Blue Text = New Member

| STEERING | | | | | | |
|---|--|--|--|--|--|--|
| Crystal Starr, RWPC Chair | Ronnie Galley, Co-Chair, Operations | | | | | |
| Skeet Boyle, Vice Chair | Matilda Padilla, Co-Chair, Operations | | | | | |
| Kevin Aloysius, Secretary | Bobby Cruz, Co-Chair, Priority and Allocations | | | | | |
| Tony Crawford, Co-Chair, Affected Community | Peta Gay-Ledbetter, Co-Chair, Priority and Allocations | | | | | |
| Holly Renee McLean, Co-Chair, Affected Community | Denis Kelly, Co-Chair, Quality Improvement | | | | | |
| Josh Mica, Co-Chair, Comprehensive HIV Planning | Daphne Jones, Co-Chair, Quality Improvement | | | | | |
| Steven Vargas, Co-Chair, Comprehensive HIV Planning | | | | | | |

| AFFECTED COMMUNITY | | | | | | | |
|---------------------------------|-------------------------|---------------|----------------|--|--|--|--|
| 1. Tony Crawford, Co-Chair | 8. Cecilia Ligons | Affi | iliate Members | | | | |
| 2. Holly Renee McLean, Co-Chair | 9. Diane Morgan | Deborah Hurd | | | | | |
| 3. Veronica Ardoin | 10. Rodney Mills | Veria Steptoe | | | | | |
| 4. Rosalind Belcher | 11. Andrew Wilson | | | | | | |
| 5. Cubby Crawford-Prado | 5. Cubby Crawford-Prado | | | | | | |
| 6. Johnny Deal, Mentor | | | | | | | |
| 7. Ronnie Galley | | | | | | | |

| COMPREHENSIVE HIV PLANNING | | | | | | | |
|----------------------------|-------------------------|--------------------|--|--|--|--|--|
| 1. Josh Mica, Co-Chair | 8. Rodney Mills, Mentor | Affiliate Members | | | | | |
| 2. Steven Vargas, Co-Chair | 9. Matilda Padilla | Dominique Brewster | | | | | |
| 3. Titan Capri | 10. Shital Patel | Bianca Burley | | | | | |
| 4. Johanna Castillo | 11. Paul Richards | Allen Murray | | | | | |
| 5. Dawn Jenkins | 12. Faye Robinson | | | | | | |
| 6. Cecilia Ligons | | | | | | | |
| 7. Timothy Mann | 14. Robert Sliepka | | | | | | |

| OPERATIONS | | | | | | | |
|------------------------------|------------------------|---------------------------|----------------------|--|--|--|--|
| 1. Ronnie Galley, Co-Chair | 4. Ardry "Skeet" Boyle | 7. Cecilia Ligons, Mentor | No Affiliate Members | | | | |
| 2. Matilda Padilla, Co-Chair | 5. Johnny Deal | 8. Peta-Gay Ledbetter | | | | | |
| 3. Kevin Aloysius | 6. Denis Kelly | | | | | | |

| PRIORITY AND ALLOCATIONS | | | | | | | | | | |
|--|------------------|-----------------|-------------------|--|--|--|--|--|--|--|
| 1. Bobby Cruz, Co-Chair | 4. Roxane May | 7. Bruce Turner | Affiliate Members | | | | | | | |
| 2. Peta Gay-Ledbetter, Co- Chair & Mentor | 5. Josh Mica | | Allen Murray | | | | | | | |
| 3. Kimberley Collins | 6. Paul Richards | | | | | | | | | |

| | QUALITY IMPROVEMENT | | | | | | | | | | | | |
|----------------------------|-------------------------|-------------------|--|--|--|--|--|--|--|--|--|--|--|
| 1. Denis Kelly, Co-Chair | 8. Nkechi Onyewuenyi | Affiliate Members | | | | | | | | | | | |
| 2. Daphne Jones, Co- Chair | 9. Oscar Perez | Gloria Sierra | | | | | | | | | | | |
| 3. Kevin Aloysius | 10. Tana Pradia, Mentor | Deborah Somoye | | | | | | | | | | | |
| 4. Veronica Ardoin | 11. Pete Rodriguez | | | | | | | | | | | | |
| 5. Ardry "Skeet" Boyle | 12. Andrew Wilson | | | | | | | | | | | | |
| 6. Titan Capri | | | | | | | | | | | | | |
| 7. Tom Lindstrom | | | | | | | | | | | | | |



Houston RWPC Steering Committee & Council Report

January & February 2022

- 1. Administrative Agency Update
 - TRG Reports Submission:
 - a. Procurement Monthly Report
 - Ryan White State Services September 1-August 31
 - FY 2021 SS spending through November 2021 provided 2/2/2022
 - FY 2021 SS spending through December 2021 provided 2/2/2022
 - Ryan White Part B April 1-March 31:
 - FY 2021 RWB spending through November 2021 provided 2/2/2022
 - FY 2021 RWB spending through December 2021 provided 2/2/2021
 - b. Service Utilization Quarterly Report

State Services September 1-August 30:

- FY 2021 1st Quarter (Sept-Nov) provided 2/2/2022
- FY 2021 2nd Quarter (Dec-Feb)
- FY 2021 3rd Quarter (Mar-May)
- FY 2021 4th Quarter FINAL (Jun-Aug)

Ryan White Part B April 1-March 31:

- FY 2021 1st Quarter (Apr-Jun)
- FY 2021 2nd Quarter (Jul-Sept)
- FY 2021 3rd Ouarter (Oct-Dec) provided 2/2/2022
- FY 2021 4th Quarter RWB (Jan-Mar)

Health Insurance Assistances Service Utilization Monthly Report

FY 20-21 Usage Through November 2021 provided 2/2/2022

*All reports provided to RWPC OOS

Address: 500 Lovett Blvd Suite 100 Houston, Texas 77006

Phone: 713-526-1016 Website: <u>www.hivtrg.org</u>



2. DSHS Funding Ryan White Part B & State Services Update

- a. New Administrative Agency Cycle:
 - TRG successfully completed its reapplication to be the AA of the Eastern HASA.
 - New AA Cycles will start on April 1, 2022.
 - All contracts (RWB, State Services, HOPWA) will be closed out as of March 31st.
 - SS and HOPWA Contracts for the remaining funding will be reissued effective April 1st.

b. TRG Website:

- Phase 1 will launch on April 1st. Website will include:
 - 1. For Community: information for community members/stakeholders
 - 2. For Consumers: information for PLWH about TRG consumer engagement activities
 - 3. For Funding: RFP information
 - 4. For Providers: information for Subrecipients
- New features will include online Training and Technical Assistance Request Process and Video On Demand (VOD) Training and Technical Assistance (via YouTube) for frequently requested topics.

c. Houston ADAP Enrollment Workers:

- Regional ADAP/Eligibility Liaison Hailey Malcolm Contact email hmalcolm@hivtrg.org
- New data system TCT went live December 20, 2021
- ARIES has been officially decommissioned
- AEWs are now using an electronic copy of the ADAP application
- Support documents are still required for application procress
- Due to the change in systems, THMP is experiencing a backlog of 2-3 weeks
- TCT is brand new. As more updates become available, the ADAP liaison will share

3. HRSA Funding Ryan White Part D

- a. The Positive VIBE Project (PVP) of Houston and Galveston Update (RW Part D)
 - TRG submitted its Ryan White Part D Reapplication.

Address: 500 Lovett Blvd Suite 100 Houston, Texas 77006

Phone: 713-526-1016 Website: www.hivtrg.org



4. DSHS Funding HOPWA

- a. HOPWA Bridge Re-Entry Initiative (BRI) Project
 - The COVID HUD Regulatory Waiver to extended hotel/motel for emergency isolation through March 31, 2022.



Community Initiatives

1. Trauma-Informed Care Initiative

- a. TRG has completed the final session for the Trauma Informed Leadership and Supervision micro-grant.
- b. TRG will be conducting a staff retreat in the first quarter of the year to educate staff about trauma informed approaches (TIA), address TIA in its internal structure/practices and strategize for future funding to develop TIA with its Subrecipients.

2. create+equity Collaborative

- a. TRG and the c+e Team partnered with DSH to develop and conduct a training for the PHQ-9/PHQ-A for its Subrecipients who are funded care coordination.
- b. The c+e Team is finalizing its screening protocol for the three pilot sites. The protocol will roll out in the first quarter of this year.

3. Serving the Recently Released and Incarcerated

The January SIRR Partnership Meeting included updates from the community partners and planning for the 2022 goals. SIRR is assuming several projects from the END HIV Houston Criminal Justice Workgroup. These include mapping out mental health and substance use resources within TDCJ and HCJ, updating the HCJ portion of the HIV Care document (once HHS starts providing care in HCJ), and expanding housing program for the recently released based on the Bridge Reentry Initiative model. SIRR is also planning a community summit for the second half of 2022. To be added to the distribution list for meeting announcements, contact Felicia Booker @hivtrg.org

4. Texas Black Women's Health Initiative (TxBWHI) Houston Team

a. Contact Sha'Terra Johnson tbwihouston@gmail.com

Address: 500 Lovett Blvd Suite 100 Houston, Texas 77006

Phone: 713-526-1016 Website: www.hivtrg.org

4/1/2021- 12/31/2021 Houston HSDA (4816) 3rd Quarter

| | | | | | | | | | | | | | | | | | Revised | 2/1/2022 |
|---|-------|-------|--------|--------|-------|-------|-------------|--------|--------|-------|-------|-------|-------|--------|--------|--------|---------|----------|
| | UI | OC _ | | Gender | | | | Race | | | | | | Age Gr | oup | | | |
| Funded Service | Goal | YTD | Male | Female | FTM | MTF | AA | White | Hisp | Other | 0-12 | 13-19 | 20-24 | 25-34 | 35-44 | 45-49 | 50-64 | 65+ |
| Health Insurance Premiums | 1,600 | 614 | 82.25% | 17.26% | 0.00% | 0.49% | 36.97% | 26.87% | 33.87% | 2.29% | 0.00% | 0.00% | 1.00% | 19.38% | 17.91% | 27.52% | 27.68% | 6.51% |
| Home and Communiy Based Health Services | 38 | 18 | 52 63% | 42.10% | 0.00% | 5.27% | 77.77% - | 11.11% | 11,12% | 0.00% | 0.00% | 0.00% | 5.55% | 0.00% | 0.00% | 27.77% | 44.44% | 22.24% |
| Oral Health Care | 3,510 | 2,451 | 72.59% | 27.19% | 0.00% | 0.22% | 53.69% | 12.81% | 31.57% | 1.93% | 1.91% | 0.08% | 1.99% | 17.05% | 21.54% | 25.09% | 25 66% | 6.68% |
| Unduplicated Clients Served By State Services Funds: | | 1,839 | 69,16% | 28.85% | 0.00% | 1.99% | 56.14% | 16.93% | 25.52% | 1.41% | 0.64% | 0.03% | 2.85% | 12.14% | 13.15% | 26.79% | 32.59% | 11.81% |

The Houston Regional HIV/AIDS Resource Group, Inc.

FY 2122 DSHS State Services Procurement Report

September 1, 2021 - August 31, 2022



Chart reflects spending through December 2021

Spending Target: 33%

Revised

1/25/2022

| Priority | Service Category | Original Allocation per RWPC | % of Grant Award | Amendments per RWPC | Contractual Amount | Amendment | Contractual Amount | Date of Original Procurement | Expended YTD | Percent YTD |
|----------|--|------------------------------|------------------------|------------------------|-----------------------|-----------|-----------------------|------------------------------------|-----------------|----------------|
| 5 | Health Insurance Premiums and Cost Sharing (1) | \$853,137 | 43% | \$0 | \$853,137 | \$0 | \$853,137 | 9/1/2020 | \$0 | 0% |
| 6 | Mental Health Services (2) | \$300,000 | 15% | \$0 | \$300,000 | \$0 | \$300,000 | 9/1/2020 | \$27,750 | 9% |
| 7 | EIS - Incarcerated | \$175,000 | 9% | \$0 | \$175,000 | \$0 | \$175,000 | 9/1/2020 | \$51,279 | 29% |
| 11 | Hospice | \$259,832 | 13% | \$0 | \$259,832 | \$0 | \$259,832 | 9/1/2020 | \$69,960 | 27% |
| 13 | Non Medical Case Management (2) | \$350,000 | 17% | \$0 | \$350,000 | \$0 | \$350,000 | 9/1/2020 | \$53,357 | 15% |
| 16 | Linguistic Services | \$68,000 | 3% | \$0 | \$68,000 | \$0 | \$68,000 | 9/1/2020 | \$23,850 | 35% |
| | Total Houston HSDA | 2,005,969 | 100% | \$0 | \$2,005,969 | \$0 | \$2,005,969 | 1 | 226,196 | 11% |

Note

- (1) HIP- Funded by Part A, B and State Services. Provider spends grant funds by ending dates Part A -2/28; B-3/31;SS-8/31
- (2) Subcontractors behind in reporting

The Houston Regional HIV/AIDS Resource Group, Inc.

FY 2021 Ryan White Part B Procurement Report April 1, 2021 - March 31, 2022



Reflects spending through December 2021

Spending Target: 75%

Revised

1/25/22

| Priority | Service Category | Original Allocation per RWPC | % of Grant Award | Amendment* | Contractual Amount | Amendment | Contractual Amount | Date of Original Procurement | Expended YTD | Percent YTD |
|----------|---|------------------------------------|------------------------|------------|-----------------------|-----------|-----------------------|------------------------------------|-----------------|----------------|
| 4 | Oral Health Care (1) | \$1,674,036 | 50% | \$0 | \$1,674,036 | \$0 | \$1,674,036 | 4/1/2021 | \$1,074,738 | 64% |
| 4 | Oral Health Care -Prosthodontics (1) | \$544,842 | 16% | \$0 | \$544,842 | \$0 | \$544,842 | 4/1/2021 | \$364,162 | 67% |
| 5 | Health Insurance Premiums and Cost Sharing (2) | \$1,028,433 | 31% | \$0 | \$1,028,433 | \$0 | \$1,028,433 | 4/1/2021 | \$273,355 | 27% |
| 9 | Home and Community Based Health Services (3) | \$113,315 | 3% | \$0 | \$113,315 | \$0 | \$113,315 | 4/1/2021 | \$24,560 | 22% |
| | Increased RWB Award added to OHS per Increase Scenario* | \$0 | 0% | \$0 | \$0 | | | | | |
| | Total Houston HSDA | 3,360,626 | 100% | 0 | 3,360,626 | \$0 | \$3,360,626 | | 1,736,814 | 52% |

Note: Spending variances of 10% of target will be addressed:

- (1) Working with agency on spending and looking into possible reallocation
- (2) HIP- Funded by Part A, B and State Services/. Provider spends grant funds by ending dates Part A -2/28; B-3/31;SS-8/31
- (3) Demand is still down because of COVID & Category is two months behind in reporting

Houston Ryan White Health Insurance Assistance Service Utilization Report

Period Reported:

09/01/2021-11/30/2021

Revised:

1/7/2022



| | | Assisted | | | NOT Assisted | |
|----------------------------------|-----------------------------|------------------------------|----------------------------|--------------------------------|------------------------------|----------------------------|
| Request by Type | Number of Requests (UOS) | Dollar Amount of Requests | Number of Clients (UDC) | Number of Requests (UOS) | Dollar Amount of Requests | Number of Clients (UDC) |
| Medical Co-Payment | 360 | \$39,512.64 | 218 | | | О |
| Medical Deductible | 7 | \$453.31 | 6 | | | О |
| Medical Premium | 1753 | \$388,354.00 | 691 | | | О |
| Pharmacy Co-Payment | 4820 | \$167,028.54 | 648 | | | О |
| APTC Tax Liability | 0 | \$0.00 | 0 | | | О |
| Out of Network Out of Pocket | 0 | \$0.00 | 0 | | | 0 |
| ACA Premium Subsidy Repayment | 4 | \$693.77 | 8 | NA | NA | NA |
| Totals: | 6944 | \$594,654.72 | 1571 | 0 | \$0.00 | |

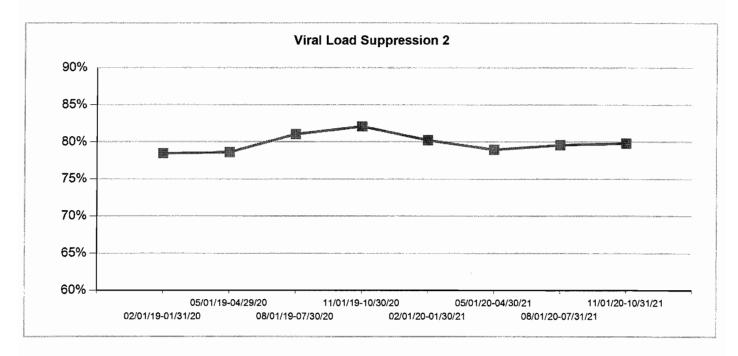
Comments: This report represents services provided under all grants.

2021 - 2022 DSHS State Services Service Utilization Report 9/1/2021 thru 11/30/2021 Houston HSDA 1st Quarter

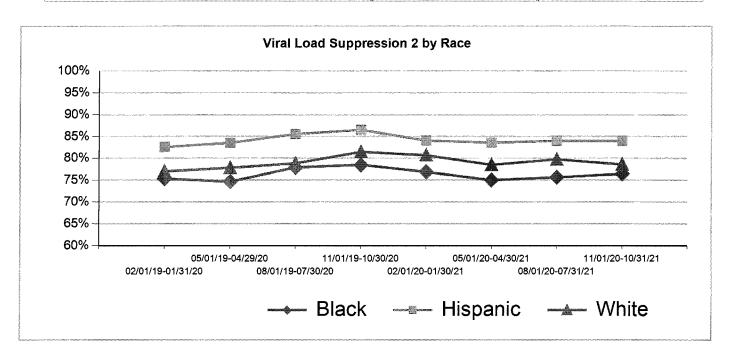
| | | | | | | | | | | | | | | | | | Revised | 1/3/2022 |
|---|-------|-----|--------|--------|-------|-------|--------|--------|--------|--------|-------|--------|--------|---------|----------|--------|---------|----------|
| | UL | OC | | Gen | der | | | R | ice | | | | A | ge Grou | <u> </u> | | | |
| Funded Service | Goal | YTD | Male | Female | FTM | MTF | AA | White | Hisp | Other | 0-12 | 13-19 | 20-24 | 25-34 | 35-44 | 45-49 | 50-64 | 65+ |
| Early Intervention Services | 700 | 240 | 85.00% | 12.08% | 0.00% | 2.92% | 64.17% | 14.17% | 20 83% | 0.83% | 0.00% | 7.50% | 29,59% | 29.58% | 0.00% | 16.04% | 16,04% | 1.25% |
| Health Insurance Premiums | 2,300 | 147 | 72.11% | 25.85% | 0.00% | 2.04% | 27.21% | 42.86% | 28.57% | 1.36% | 0.00% | 0.00% | 0.00% | 16.33% | 16.33% | 27.55% | 27.55% | 12.24% |
| Hospice | 35 | 8 | 75.00% | 25.00% | 0.00% | 0.00% | 50.00% | 12.50% | 37.50% | 0.00% | 0.00% | 0.00% | 0.00% | 25.00% | 25 00% | 12.50% | 12.50% | 25.00% |
| Linguistic Services | 50 | 28 | 50.00% | 46.43% | 0.00% | 3.57% | 42.86% | 7.14% | 17.86% | 32.14% | 0.00% | 0.00% | 0.00% | 12.07% | 16.07% | 34.14% | 34.15% | 3.57% |
| Mental Health Services | 250 | 73 | 77.00% | 23.00% | 0.00% | 0.00% | 31:09% | 45.99% | 22.92% | 0.00% | 0.00% | 17.52% | 17.53% | 35.37% | 17.69% | 0.00% | 0.00% | 11.89% |
| Unduplicated Clients Served By State Services Funds: | | 496 | 71.82% | 26.47% | 0.00% | 1.71% | 43.07% | 24.53% | 25.54% | 6.87% | 0.00% | 5.00% | 9.42% | 23.67% | 15.02% | 18.05% | 18.05% | 10.79% |

HARRIS COUNTY PUBLIC HEALTH AND ENVIRONMENTAL SERVICES - RWGA Clinical Quality Management Committee Quarterly Report Last Quarter Start Date: 11/1/2020

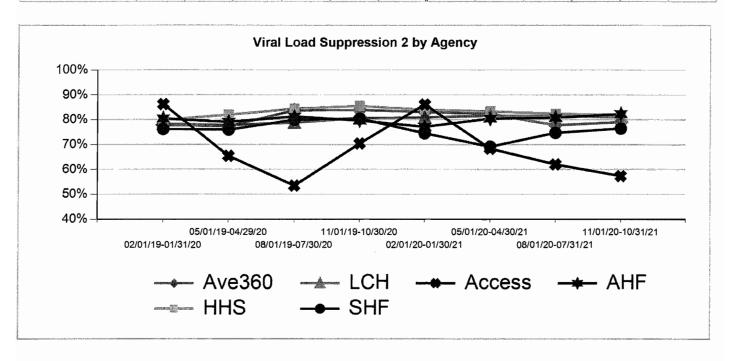
| Viral Load Suppression 2 | - HAB Measur | е | *************************************** | |
|---|------------------------|------------------------|---|------------------------|
| | 02/01/20 - 01/30/21 | 05/01/20 - 04/30/21 | 08/01/20 - 07/31/21 | 11/01/20 - 10/31/21 |
| Number of clients who have a viral load of <200 copies/ml during the measurement year | 6,920 | 6,964 | 7,093 | 7,047 |
| Number of clients who have had at least 1 medical visit with a provider with prescribing privileges | 8,625 | 8,819 | 8,911 | 8,828 |
| Percentage | 80.2% | 79.0% | 79.6% | 79.8% |
| Change from Previous Quarter Results | -1.9% | -1.3% | 0.6% | 0.2% |



| | V | L Suppr | ession 2 | by Race | e/Ethnic | ity | | | |
|--|-------|-----------|----------|---------|-----------|-------|-------|-----------|-------|
| | 05/01 | /20 - 04/ | 30/21 | 08/01 | /20 - 07/ | 31/21 | 11/01 | /20 - 10/ | 31/21 |
| | Black | Hisp | White | Black | Hisp | White | Black | Hisp | White |
| Number of clients who have a viral load of <200 copies/ml during the measurement year | 3,143 | 2,802 | 853 | 3,194 | 2,859 | 866 | 3,193 | 2,862 | 821 |
| Number of clients who have had at least 1 medical visits with a provider with prescribing privileges and have been enrolled in care at least six month | 4,191 | 3,353 | 1,087 | 4,223 | 3,405 | 1,086 | 4,179 | 3,409 | 1,045 |
| Percentage | 75.0% | 83.6% | 78.5% | 75.6% | 84.0% | 79.7% | 76.4% | 84.0% | 78.6% |
| Change from Previous Quarter Results | -1.9% | -0.5% | -2.2% | 0.6% | 0.4% | 1.3% | 0.8% | 0.0% | -1.2% |

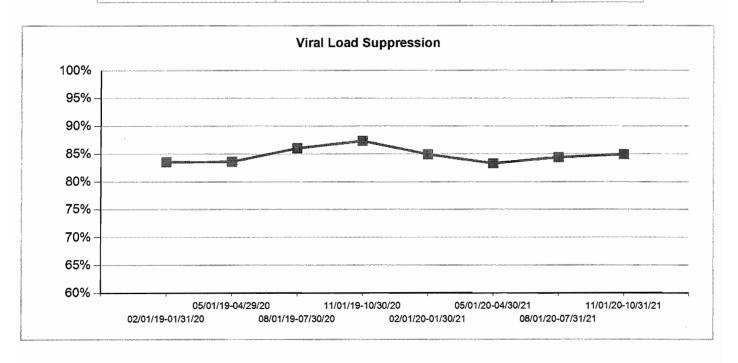


| | | | Viral | Load 2 | Suppre | ession b | y Agen | су | | | | |
|---|--------|-------|----------|----------|--------|--|--------|-------|----------|---------|--------|-------|
| | | 08 | /01/20 - | - 07/31/ | /21 | 9mm0mm0000m000000000000000000000000000 | | 11 | /01/20 - | - 10/31 | ⁄21 | |
| | Ave360 | HHS | LCH | SHF | Access | AHF | Ave360 | HHS | LCH | SHF | Access | AHF |
| Number of clients who have a viral load of <200 copies/ml during the measurement year | 529 | 2,158 | 2,256 | 1,634 | 49 | 568 | 544 | 2,008 | 2,239 | 1,699 | 47 | 618 |
| Number of clients who have had at least 1 medical visits with a provider with prescribing privileges and have been enrolled in care at least six month | 680 | 2,619 | 2,767 | 2,187 | 79 | 703 | 688 | 2,451 | 2,765 | 2,222 | 82 | 751 |
| Percentage | 77.8% | 82.4% | 81.5% | 74.7% | 62.0% | 80.8% | 79.1% | 81.9% | 81.0% | 76.5% | 57.3% | 82.3% |
| Change from Previous Quarter Results | -4.6% | -1.0% | -0.1% | 5.6% | -6.3% | 0.3% | 1.3% | -0.5% | -0.6% | 1.7% | -4.7% | 1.5% |



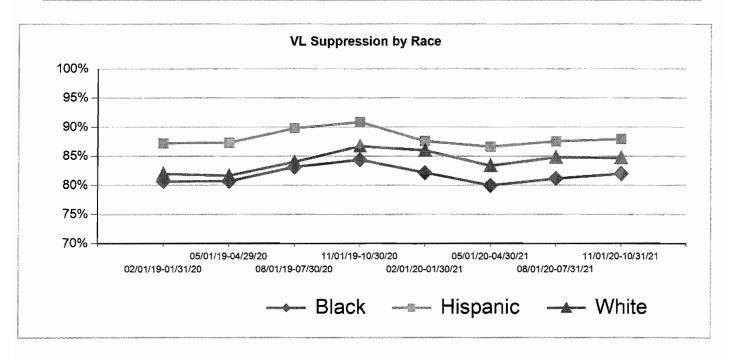
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| Viral Load Suppression | | | | |
|--|------------------------|------------------------|------------------------|------------------------|
| | 02/01/20 - 01/30/21 | 05/01/20 - 04/30/21 | 08/01/20 - 07/31/21 | 11/01/20 - 10/31/21 |
| Number of clients who have a viral load of <200 copies/ml during the measurement year | 5,195 | 5,155 | 5,190 | 5,106 |
| Number of clients who have had at least 2 medical visits with a provider with prescribing privileges and have been enrolled in care at least six month | 6,118 | 6,190 | 6,151 | 6,014 |
| Percentage | 84.9% | 83.3% | 84.4% | 84.9% |
| Change from Previous Quarter Results | -2.4% | -1.6% | 1.1% | 0.5% |



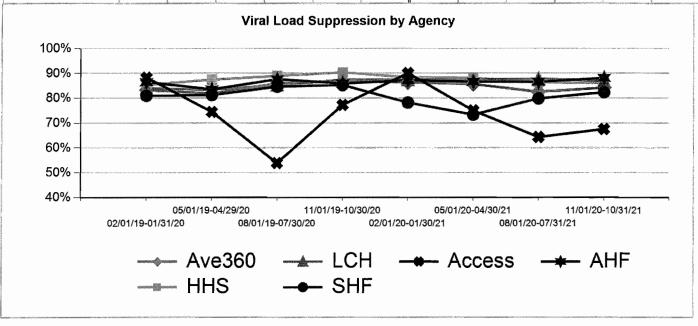
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| | \ | VL Supp | ression | by Race | /Ethnicit | У | | | | |
|--|-------|-----------|---------|---------|-----------|-------|---------------------|-------|-------|--|
| | 05/01 | /20 - 04/ | 30/21 | 08/01 | /20 - 07/ | 31/21 | 11/01/20 - 10/31/21 | | | |
| | Black | Hisp | White | Black | Hisp | White | Black | Hisp | White | |
| Number of clients who have a viral load of <200 copies/ml during the measurement year | 2,283 | 2,148 | 606 | 2,284 | 2,177 | 608 | 2,257 | 2,138 | 581 | |
| Number of clients who have had at least 2 medical visits with a provider with prescribing privileges and have been enrolled in care at least six month | 2,855 | 2,480 | 727 | 2,815 | 2,487 | 717 | 2,753 | 2,432 | 686 | |
| Percentage | 80.0% | 86.6% | 83.4% | 81.1% | 87.5% | 84.8% | 82.0% | 87.9% | 84.7% | |
| Change from Previous Quarter Results | -2.2% | -1.0% | -2.6% | 1.2% | 0.9% | 1.4% | 0.8% | 0.4% | -0.1% | |

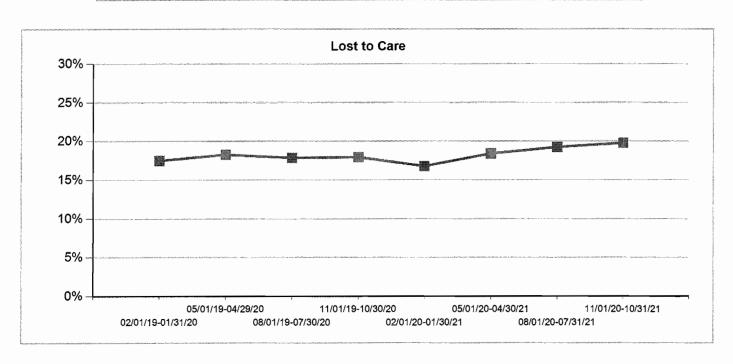


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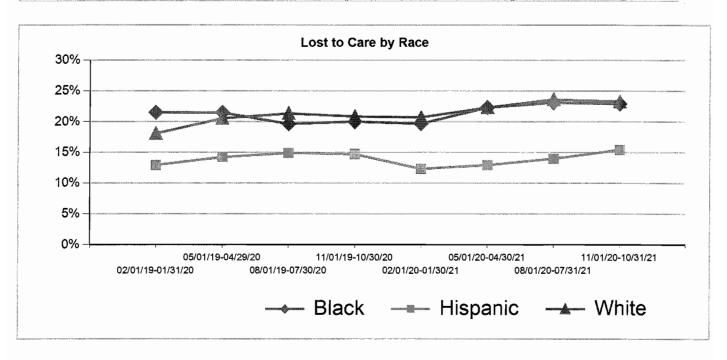
| | | | \ | /L Sup | pressio | n by Ag | gency | | | | | ******************************* |
|--|---------------------|-------|-------|--------|---------|---------|---------------------|-------|-------|-------|--------|---------------------------------|
| | 08/01/20 - 07/31/21 | | | | | | 11/01/20 - 10/31/21 | | | | | |
| 1000 - 10 | Ave360 | HHS | LCH | SHF | Access | AHF | Ave360 | HHS | LCH | SHF | Access | AHF |
| Number of clients who have a viral load of <200 copies/ml during the measurement year | 477 | 1,535 | 1,356 | 1,427 | 27 | 397 | 478 | 1,396 | 1,324 | 1,487 | 27 | 428 |
| Number of clients who have had at least 2 medical visits with a provider with prescribing privileges and have been enrolled in care at least six month | 578 | 1,778 | 1,544 | 1,787 | 42 | 459 | 568 | 1,623 | 1,524 | 1,806 | 40 | 486 |
| Percentage | 82.5% | 86.3% | 87.8% | 79.9% | 64.3% | 86.5% | 84.2% | 86.0% | 86.9% | 82.3% | 67.5% | 88.1% |
| Change from Previous Quarter Results | -3.1% | -1.8% | 0.4% | 6.5% | -10.7% | -0.1% | 1.6% | -0.3% | -0.9% | 2.5% | 3.2% | 1.6% |



| Lost to Care | | | | | | | |
|---|------------------------|------------------------|------------------------|------------------------|--|--|--|
| In+Care Campaign Gap Measure | | | | | | | |
| | 02/01/20 - 01/30/21 | 05/01/20 - 04/30/21 | 08/01/20 - 07/31/21 | 11/01/20 - 10/31/21 | | | |
| Number of uninsured clients who had no medical visits and a detectable or missing viral load in the last 6 months of the measurement year | 1,022 | 1,135 | 1,188 | 1,220 | | | |
| Number of uninsured clients who had a medical visit with a provider with prescribing privileges at least once in the first 6 months of the measurement year | 6,091 | 6,168 | 6,179 | 6,177 | | | |
| Percentage | 16.8% | 18.4% | 19.2% | 19.8% | | | |
| Change from Previous Quarter Results | -1.2% | 1.6% | 0.8% | 0.5% | | | |

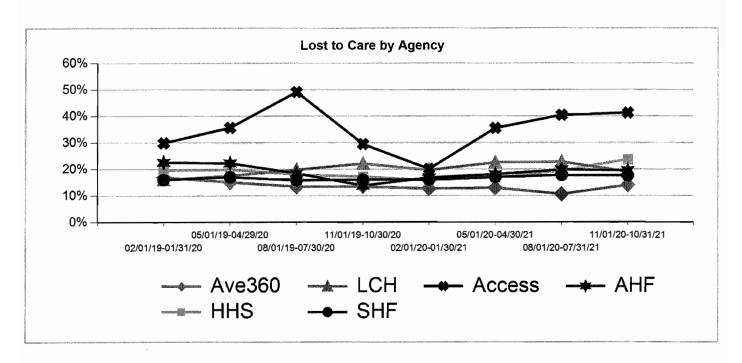


| Lost to Care by Race/Ethnicity | | | | | | | | | | |
|---|-------|-----------|-------|---------------------|-------|-------|---------------------|-------|-------|--|
| | 05/01 | /20 - 04/ | 30/21 | 08/01/20 - 07/31/21 | | | 11/01/20 - 10/31/21 | | | |
| | Black | Hisp | White | Black | Hisp | White | Black | Hisp | White | |
| Number of uninsured clients who had no medical visits and a detectable or missing viral load in the last 6 months of the measurement year | 635 | 320 | 162 | 659 | 347 | 169 | 649 | 386 | 163 | |
| Number of uninsured clients who had a medical visit with a provider with prescribing privileges at least once in the first 6 months of the measurement year | 2,849 | 2,473 | 727 | 2,853 | 2,482 | 716 | 2,832 | 2,506 | 701 | |
| Percentage | 22.3% | 12.9% | 22.3% | 23.1% | 14.0% | 23.6% | 22.9% | 15.4% | 23.3% | |
| Change from Previous Quarter Results | 2.6% | 0.6% | 1.6% | 0.8% | 1.0% | 1.3% | -0.2% | 1.4% | -0.4% | |



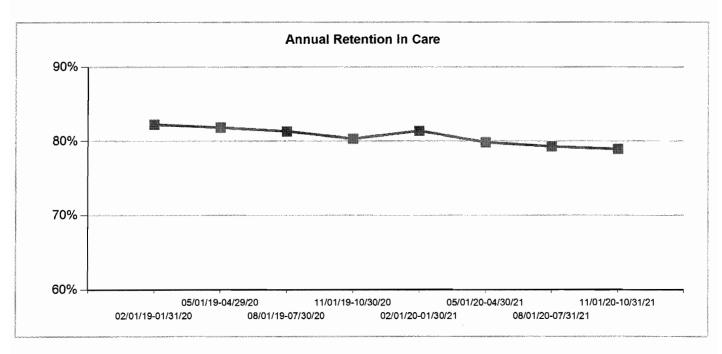
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| | | | | Lost | to Care | by Age | ency | | | | | |
|--|--------|-------|----------|--------|---------|--------|--------|-------|---------|--------|--------|--|
| | | 08 | /01/20 - | 07/31/ | /21 | | | 11/ | 01/20 - | 10/31/ | 21 | 27.70°-10.0000000000000000000000000000000000 |
| | Ave360 | HHS | LCH | SHF | Access | AHF | Ave360 | HHS | LCH | SHF | Access | AHF |
| Number of uninsured clients who had no medical visits and a detectable or missing viral load in the last 6 months of the measurement year | 57 | 357 | 380 | 295 | 23 | 87 | 75 | 423 | 305 | 305 | 21 | 94 |
| Number of uninsured clients who had a medical visit with a provider with prescribing privileges at least once in the first 6 months of the measurement year | 539 | 1,843 | 1,672 | 1,667 | 57 | 440 | 540 | 1,792 | 1,613 | 1,740 | 51 | 484 |
| Percentage | 10.6% | 19.4% | 22.7% | 17.7% | 40.4% | 19.8% | 13.9% | 23.6% | 18.9% | 17.5% | 41.2% | 19.4% |
| Change from Previous Quarter Results | -2.3% | 2.6% | 0.3% | 0.8% | 4.9% | 1.8% | 3.3% | 4.2% | -3.8% | -0.2% | 0.8% | -0.4% |



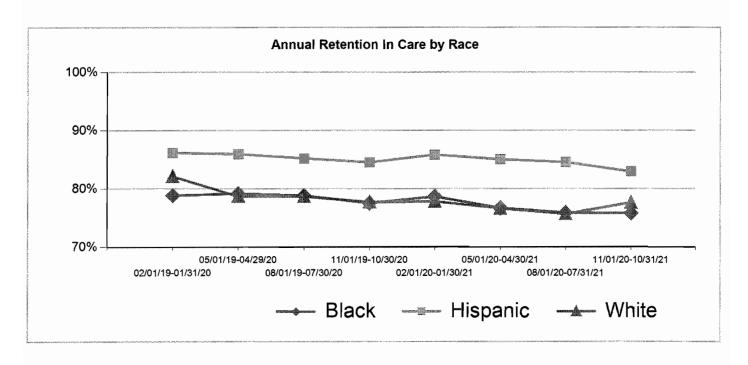
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| Annual Retention In Care | consecration (Consecration Consecration Cons | | | |
|--|--|------------------------|------------------------|------------------------|
| Houston EMA Medical Vis | sits Measure | | | |
| | 02/01/20 - 01/30/21 | 05/01/20 - 04/30/21 | 08/01/20 - 07/31/21 | 11/01/20 - 10/31/21 |
| Number of clients who had either of the following more than 90 days apart from 1st encounter: a) at least 1 VL test - b) a subsequent medical visit encounter with a provider with prescribing privileges - during the measurement year* | 6,432 | 6,443 | 6,449 | 6,358 |
| Number of clients who had a medical visit with a provider with prescribing privileges at least once in the measurement year* | 7,905 | 8,069 | 8,136 | 8,056 |
| Percentage | 81.4% | 79.8% | 79.3% | 78.9% |
| Change from Previous Quarter Results | 1.0% | -1.5% | -0.6% | -0.3% |
| * Not newly enrolled in care | | | | |



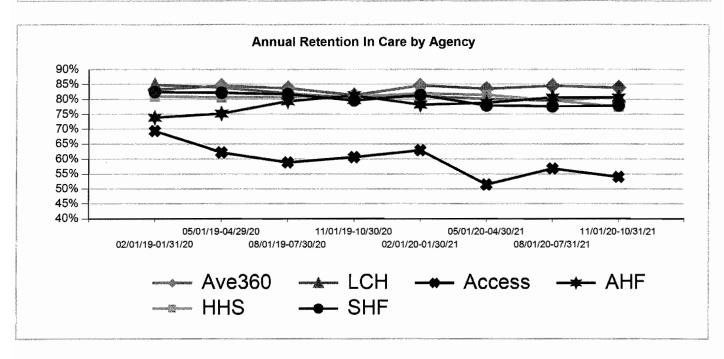
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| | Annu | al Reter | ntion In C | Care by I | Race/Eth | nnicity | | | | |
|---|-------|-----------|------------|-----------|-----------|---------|---------------------|-------|-------|--|
| | 05/01 | /20 - 04/ | 30/21 | 08/01 | /20 - 07/ | 31/21 | 11/01/20 - 10/31/21 | | | |
| | Black | Hisp | White | Black | Hisp | White | Black | Hisp | White | |
| Number of clients who had either of the following more than 90 days apart from 1st encounter: a) at least 1 VL test - b) a subsequent medical visit encounter with a provider with prescribing privileges - during the measurement year | 2,918 | 2,632 | 760 | 2,914 | 2,641 | 752 | 2,886 | 2,584 | 741 | |
| Number of clients who had a medical visit with a provider with prescribing privileges at least once in the measurement year* | 3,807 | 3,096 | 992 | 3,840 | 3,124 | 994 | 3,808 | 3,116 | 955 | |
| Percentage | 76.6% | 85.0% | 76.6% | 75.9% | 84.5% | 75.7% | 75.8% | 82.9% | 77.6% | |
| Change from Previous Quarter Results | -2.0% | -0.8% | -1.2% | -0.8% | -0.5% | -1.0% | -0.1% | -1.6% | 1.9% | |



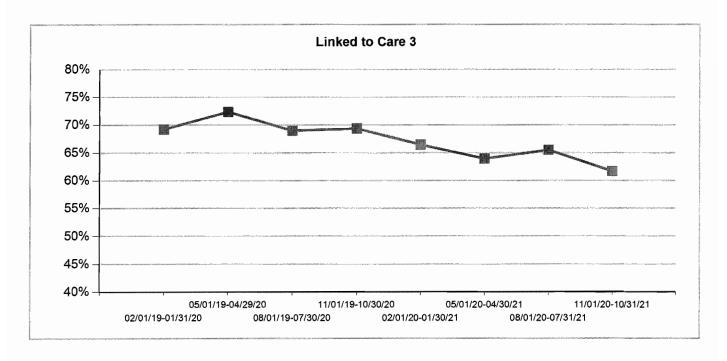
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| | | | Annu | al Rete | ntion In | Care l | by Ager | тсу | | | | |
|---|---------------------|-------|-------|---------|--|--------|---------|----------|----------|-------|--------|-------|
| | 08/01/20 - 07/31/21 | | | | ************************************** | | 11. | /01/20 - | - 10/31/ | ′21 | | |
| *************************************** | Ave360 | HHS | LCH | SHF | Access | AHF | Ave360 | HHS | LCH | SHF | Access | AHF |
| Number of clients who had either of the following more than 90 days apart from 1st encounter: a) at least 1 VL test - b) a subsequent medical visit encounter with a provider with prescribing privileges - during the measurement year | 543 | 1,938 | 2,004 | 1,568 | 42 | 444 | 540 | 1,771 | 2,012 | 1,610 | 41 | 481 |
| Number of clients who had a medical visit with a provider with prescribing privileges at least once in the measurement year* | 643 | 2,433 | 2,520 | 2,020 | 74 | 551 | 644 | 2,286 | 2,491 | 2,068 | 76 | 597 |
| Percentage | 84.4% | 79.7% | 79.5% | 77.6% | 56.8% | 80.6% | 83.9% | 77.5% | 80.8% | 77.9% | 53.9% | 80.6% |
| Change from Previous Quarter Results | 0.9% | -1.8% | -0.6% | -0.3% | 5.4% | 1.8% | -0.6% | -2.2% | 1.2% | 0.2% | -2.8% | 0.0% |



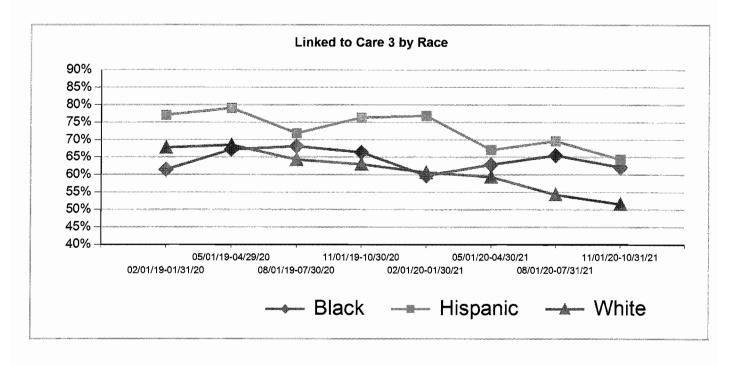
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| Linked to Care 3 | | | | |
|--|------------------------|------------------------|------------------------|------------------------|
| Medical Visits for Newly E | inrolled Client | S | | |
| | 02/01/20 - 01/30/21 | 05/01/20 - 04/30/21 | 08/01/20 - 07/31/21 | 11/01/20 - 10/31/21 |
| Number of clients who had a medical visit with a provider at least once in the last 6 months of the measurement period | 301 | 273 | 334 | 320 |
| Number of newly enrolled clients who had a medical visit with a provider at least once in the first 6 months of the measurement period | 453 | 427 | 510 | 519 |
| Percentage | 66.4% | 63.9% | 65.5% | 61.7% |
| Change from Previous Quarter Results | -2.9% | -2.5% | 1.6% | -3.8% |



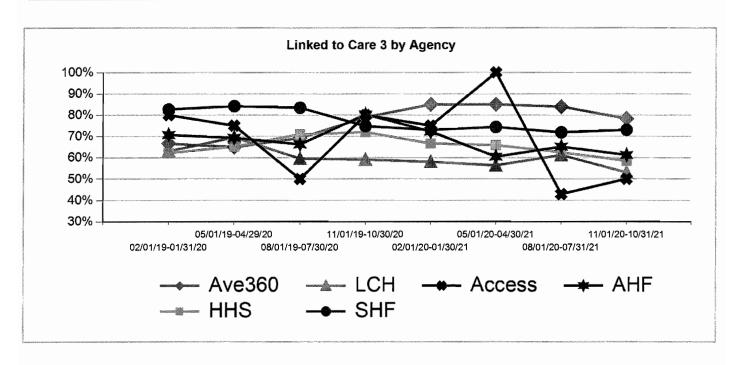
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| | l | _inked to | Care 3 | by Race | /Ethnici | ty | | | |
|--|-------|-----------|--------|---------|-----------|-------|-------|-----------|--------|
| | 05/01 | /20 - 04/ | 30/21 | 08/01 | /20 - 07/ | 31/21 | 11/01 | /20 - 10/ | /31/21 |
| | Black | Hisp | White | Black | Hisp | White | Black | Hisp | White |
| Number of clients who had a medical visit with a provider at least once in the last 6 months of the measurement period | 122 | 106 | 38 | 173 | 117 | 38 | 159 | 121 | 33 |
| Number of newly enrolled clients who had a medical visit with a provider at least once in the first 6 months of the measurement period | 194 | 158 | 64 | 264 | 168 | 70 | 256 | 188 | 64 |
| Percentage | 62.9% | 67.1% | 59.4% | 65.5% | 69.6% | 54.3% | 62.1% | 64.4% | 51.6% |
| Change from Previous Quarter Results | 3.2% | -9.8% | -1.2% | 2.6% | 2.6% | -5.1% | -3.4% | -5.3% | -2.7% |

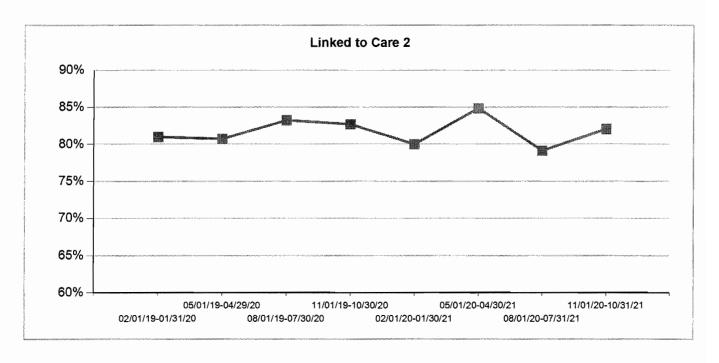


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| | | | | Linked | to Care | 3 by A | gency | | | | | |
|---|--------|-------|----------|----------|---------|--------|---------------------|-------|-------|-------|--------|-------|
| | | 08 | /01/20 - | - 07/31/ | /21 | | 11/01/20 - 10/31/21 | | | | | |
| \$4000000000000000000000000000000000000 | Ave360 | HHS | LCH | SHF | Access | AHF | Ave360 | HHS | LCH | SHF | Access | AHF |
| Number of clients who had a medical visit with a provider at least once in the last 6 months of the measurement period | 21 | 70 | 101 | 69 | 3 | 73 | 18 | 69 | 71 | 84 | 2 | 79 |
| Number of newly enrolled clients who had a medical visit with a provider at least once in the first 6 months of the measurement period | 25 | 112 | 165 | 96 | 7 | 112 | 23 | 118 | 134 | 115 | 4 | 129 |
| Percentage | 84.0% | 62.5% | 61.2% | 71.9% | 42.9% | 65.2% | 78.3% | 58.5% | 53.0% | 73.0% | 50.0% | 61.2% |
| Change from Previous Quarter Results | -1.0% | -3.4% | 4.8% | -2.5% | -57.1% | 4.7% | -5.7% | -4.0% | -8.2% | 1.2% | 7.1% | -3.9% |

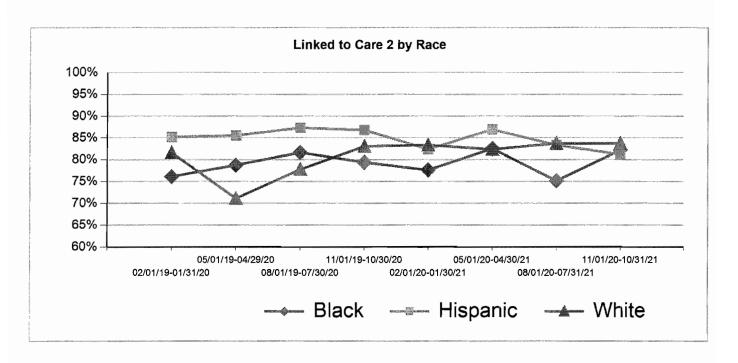


| Linked to Care 2 | | | | |
|--|------------------------|------------------------|------------------------|---|
| Viral Load Suppression M | leasure for Ne | wly Enrolled | Clients | 20 ca ca ca ca ta ta ta ta ca garan da ta |
| | 02/01/20 - 01/30/21 | 05/01/20 - 04/30/21 | 08/01/20 - 07/31/21 | 11/01/20 - 10/31/21 |
| Number of clients who have a viral load <200 copies/ml at last viral load in the measurement period | 232 | 213 | 235 | 265 |
| Number of newly enrolled clients who had a medical visit with a provider at least once in the first 4 months of the measurement period | 290 | 251 | 297 | 323 |
| Percentage | 80.0% | 84.9% | 79.1% | 82.0% |
| Change from Previous Quarter Results | -2.7% | 4.9% | -5.7% | 2.9% |



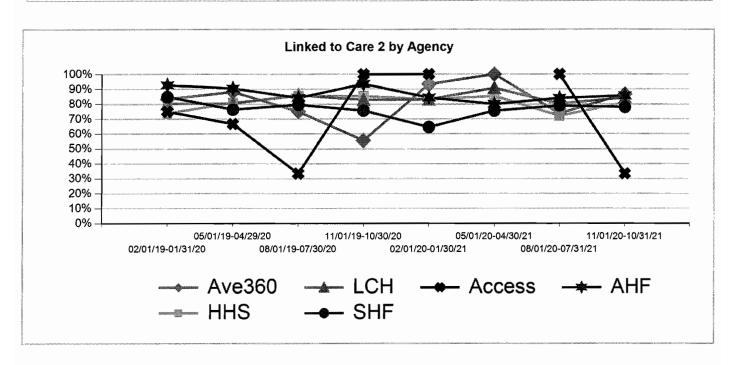
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| | L | inked to | Care 2 | by Race | /Ethnicit | ty | | | |
|--|-------|-----------|--------|---------|-----------|-------|-------|-----------|-------|
| | 05/01 | /20 - 04/ | 30/21 | 08/01 | /20 - 07/ | 31/21 | 11/01 | /20 - 10/ | 31/21 |
| | Black | Hisp | White | Black | Hisp | White | Black | Hisp | White |
| Number of clients who have a viral load <200 copies/ml at last viral load in the measurement period | 85 | 93 | 28 | 118 | 75 | 36 | 129 | 95 | 36 |
| Number of newly enrolled clients who had a medical visit with a provider at least once in the first 4 months of the measurement period | 103 | 107 | 34 | 157 | 90 | 43 | 157 | 117 | 43 |
| Percentage | 82.5% | 86.9% | 82.4% | 75.2% | 83.3% | 83.7% | 82.2% | 81.2% | 83.7% |
| Change from Previous Quarter Results | 4.9% | 4.6% | -1.0% | -7.4% | -3.6% | 1.4% | 7.0% | -2.1% | 0.0% |



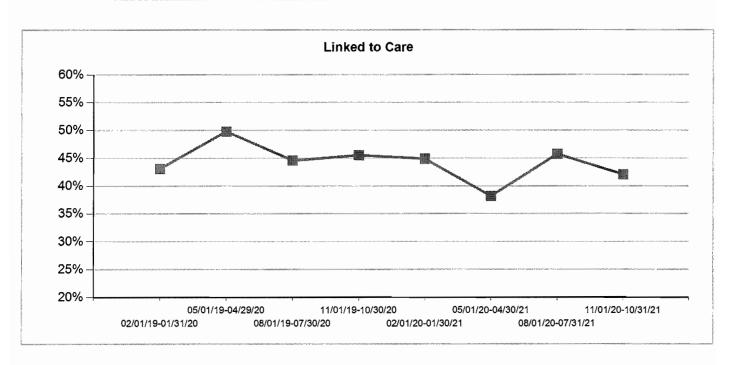
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| Verdi, in little | | | l | _inked | to Care | 2 by A | gency | | | *************************************** | | |
|--|--------|--------|----------|--------|------------|--------|---|-------|----------|---|--------|---|
| | | 08 | /01/20 - | 07/31/ | ′21 | | *************************************** | 11 | /01/20 - | - 10/31/ | /21 | 000000000000000000000000000000000000000 |
| | Ave360 | HHS | LCH | SHF | Access | AHF | Ave360 | HHS | LCH | SHF | Access | AHF |
| Number of clients who have a viral load <200 copies/ml at last viral load in the measurement period | 14 | 49 | 69 | 45 | 4 | 58 | 13 | 64 | 70 | 53 | 1 | |
| Number of newly enrolled clients who had a medical visit with a provider at least once in the first 4 months of the measurement period | 19 | 68 | 86 | 57 | 4 | 69 | 15 | 79 | 83 | 68 | 3 | 77 |
| Percentage | 73.7% | 72.1% | 80.2% | 78.9% | 100.0 % | 84.1% | 86.7% | 81.0% | 84.3% | 77.9% | 33.3% | 85.7% |
| Change from Previous Quarter Results | -26.3% | -13.4% | -10.6% | 3.4% | NaN | 4.1% | 13.0% | 9.0% | 4.1% | -1.0% | -66.7% | 1.7% |



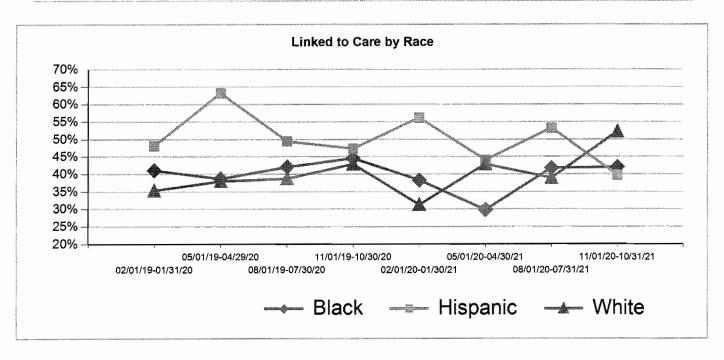
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| Linked to Care | | | *************************************** | |
|--|------------------------|--|---|--|
| In+Care Campaign clients | Newly Enroll | ed in Medical | Care Measur | е |
| | 02/01/20 - 01/30/21 | 05/01/20 - 04/30/21 | 08/01/20 - 07/31/21 | 11/01/20 - 10/31/21 |
| Number of newly enrolled uninsured clients who had at least one medical visit in each of the 4-month periods of the measurement year | 70 | 50 | 80 | 82 |
| Number of newly enrolled uninsured clients who had a medical visit with a provider with prescribing privileges at least once in the first 4 months of the measurement year | 156 | 131 | 175 | 195 |
| Percentage | 44.9% | 38.2% | 45.7% | 42.1% |
| Change from Previous Quarter Results | -0.6% | -6.7% | 7.5% | -3.7% |
| * exclude if vI<200 in 1st 4 | months | 00000000000000000000000000000000000000 | 79.77.0000.000 | ************************************** |



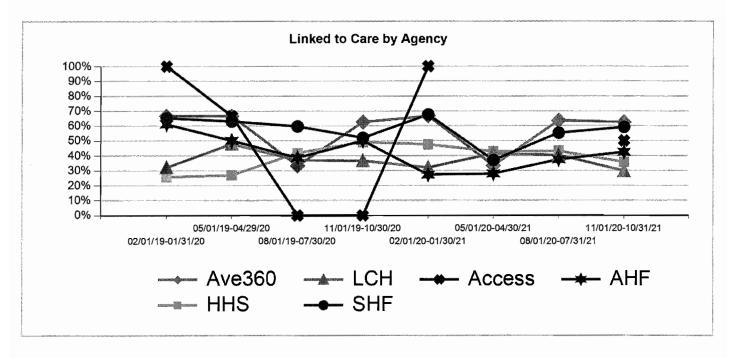
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| VIII. | | Linked t | o Care b | y Race/ | Ethnicity | | | | *************************************** |
|--|---------|-----------|----------|---------|-----------|-------|-------|-----------|---|
| | 05/01 | /20 - 04/ | 30/21 | 08/01 | /20 - 07/ | 31/21 | 11/01 | /20 - 10/ | 31/21 |
| | Black | Hisp | White | Black | Hisp | White | Black | Hisp | White |
| Number of newly enrolled uninsured clients who had at least one medical visit in each of the 4-month periods of the measurement year | 17 | 26 | 6 | 38 | 33 | 7 | 42 | 27 | 12 |
| Number of newly enrolled uninsured clients who had a medical visit with a provider with prescribing privileges at least once in the first 4 months of the measurement year | 57 | 59 | 14 | 91 | 62 | 18 | 100 | . 68 | 23 |
| Percentage | 29.8% | 44.1% | 42.9% | 41.8% | 53.2% | 38.9% | 42.0% | 39.7% | 52.2% |
| Change from Previous Quarter Results | -8.4% | -12.1% | 11.6% | 11.9% | 9.2% | -4.0% | 0.2% | -13.5% | 13.3% |
| * exclude if vl<200 in 1s | t 4 mon | ths | | | | | | | |



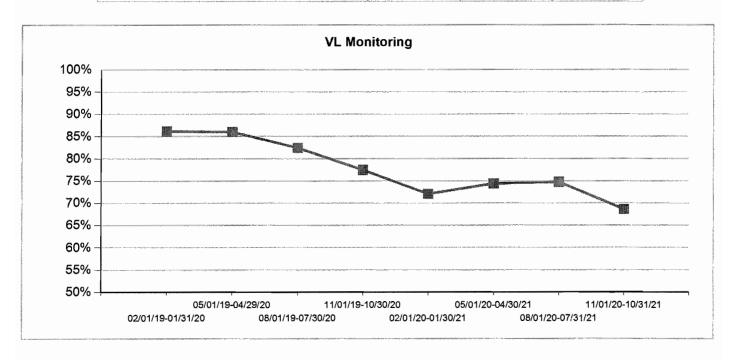
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| 7 | | | *************************************** | Linked | to Care | by Ag | ency | | | | | | |
|--|---------------------|-------|---|---|---|-------|--------|---------------------|--------|--|--------|---------------------------------------|--|
| | 08/01/20 - 07/31/21 | | | | | | | 11/01/20 - 10/31/21 | | | | | |
| | Ave360 | HHS | LCH | SHF | Access | AHF | Ave360 | HHS | LCH | SHF | Access | AHF | |
| Number of newly enrolled uninsured clients who had at least one medical visit in each of the 4-month periods of the measurement year | 7 | 19 | 21 | 21 | 0 | 12 | 5 | 20 | 14 | 26 | 1 | 17 | |
| Number of newly enrolled uninsured clients who had a medical visit with a provider with prescribing privileges at least once in the first 4 months of the measurement year | 11 | 44 | 52 | 38 | 0 | 32 | 8 | 56 | 47 | 44 | 2 | 40 | |
| Percentage | 63.6% | 43.2% | 40.4% | 55.3% | NaN | 37.5% | 62.5% | 35.7% | 29.8% | 59.1% | 50.0% | 42.5% | |
| Change from Previous Quarter Results | 30.3% | 0.3% | -1.1% | 18.2% | NaN | 9.5% | -1.1% | -7.5% | -10.6% | 3.8% | NaN | 5.0% | |
| * exclude if vl<200 in | n 1st 4 m | onths | | *************************************** | *************************************** | | | <u></u> | | ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~ | | nneenanelassa Milliotti vuon vaga aga | |



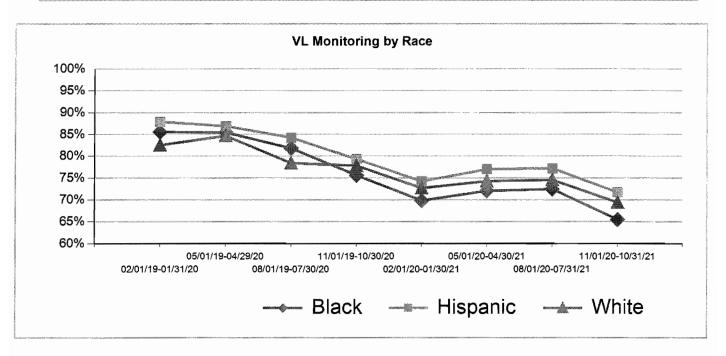
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| Viral Load Monitoring | | | | 20121111111111111111111111111111111111 |
|---|------------------------|------------------------|------------------------|--|
| | 02/01/20 - 01/30/21 | 05/01/20 - 04/30/21 | 08/01/20 - 07/31/21 | 11/01/20 - 10/31/21 |
| Number of clients who had 2 or more Viral Load counts at least 3 months apart during the measurement year | 3,874 | 3,977 | 3,915 | 3,478 |
| Number of clients who had 2 or more medical visits at least 3 months apart with a provider with prescribing privileges, i.e. MD, PA, NP in the measurement year | 5,376 | 5,346 | 5,238 | 5,069 |
| Percentage | 72.1% | 74.4% | 74.7% | 68.6% |
| Change from Previous Quarter Results | -5.4% | 2.3% | 0.4% | -6.1% |



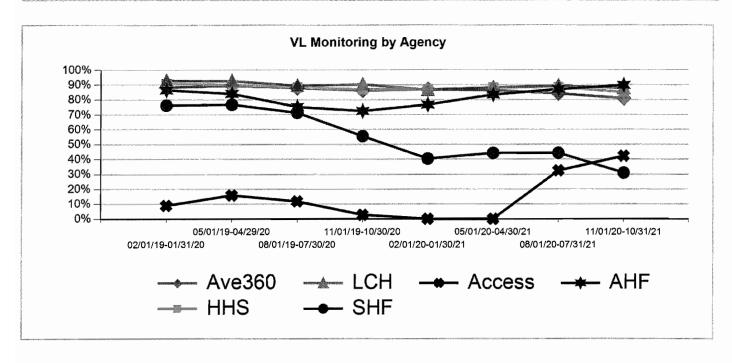
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| | VI | _ Monito | ring Dat | a by Rac | :e/Ethnic | city | | | | |
|---|-------|-----------|----------|----------|-----------|-------|---------------------|-------|---------------|--|
| | 05/01 | /20 - 04/ | 30/21 | 08/01 | /20 - 07/ | 31/21 | 11/01/20 - 10/31/21 | | | |
| | Black | Hisp | White | Black | Hisp | White | Black | Hisp | White | |
| Number of clients who had 2 or more Viral Load counts at least 3 months apart during the measurement year | 1,726 | 1,712 | 456 | 1,684 | 1,697 | 443 | 1,466 | 1,528 | 394 | |
| Number of clients who had 2 or more medical visits at least 3 months apart with a provider with prescribing privileges, i.e. MD, PA, NP in the measurement year | 2,396 | 2,224 | 614 | 2,324 | 2,198 | 594 | 2,240 | 2,131 | 568 | |
| Percentage | 72.0% | 77.0% | 74.3% | 72.5% | 77.2% | 74.6% | 65.4% | 71.7% | 69.4% | |
| Change from Previous Quarter Results | 2.2% | 2.8% | 1.6% | 0.4% | 0.2% | 0.3% | -7.0% | -5.5% | <i>-</i> 5.2% | |



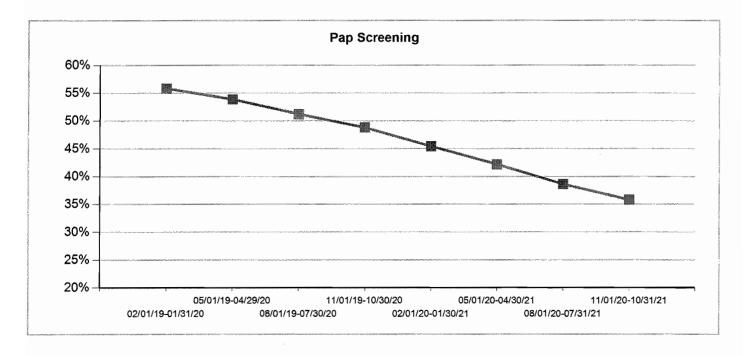
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| | | | | VL Moi | nitoring | by Age | ency | | *************************************** | | | | |
|--|---------------------|-------|-------|--------|----------|--------|--------|---------------------|---|--------|--------|-------|--|
| | 08/01/20 - 07/31/21 | | | | | | | 11/01/20 - 10/31/21 | | | | | |
| | Ave360 | HHS | LCH | SHF | Access | AHF | Ave360 | HHS | LCH | SHF | Access | AHF | |
| Number of clients who had 2 or more Viral Load counts at least 3 months apart during the measurement year | 422 | 1,285 | 1,179 | 674 | 12 | 327 | 396 | 1,092 | 1,141 | 475 | 16 | 340 | |
| Number of clients who had 2 or more medical visits at least 3 months apart with a provider with prescribing privileges, i.e. MD, PA, NP in the measurement year | 502 | 1,454 | 1,318 | 1,524 | 37 | 376 | 490 | 1,286 | 1,303 | 1,536 | 38 | 379 | |
| Percentage | 84.1% | 88.4% | 89.5% | 44.2% | 32.4% | 87.0% | 80.8% | 84.9% | 87.6% | 30.9% | 42.1% | 89.7% | |
| Change from Previous Quarter Results | -2.2% | 0.3% | 1.3% | 0.1% | 32.4% | 3.6% | -3.2% | -3.5% | -1.9% | -13.3% | 9.7% | 2.7% | |



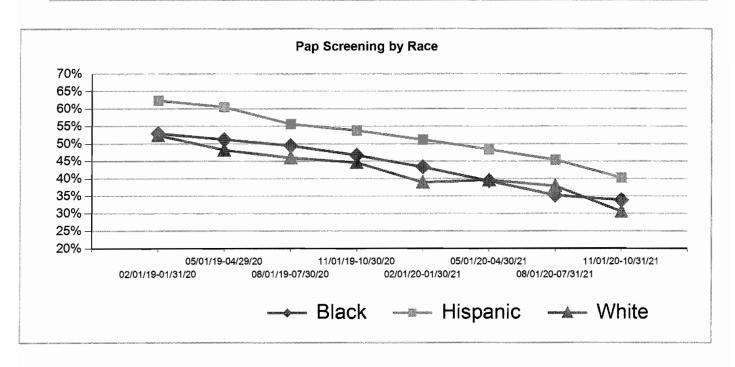
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| Cervical Cancer Screenin | g | | | |
|--|--|-------|------------------------|------------------------|
| | 02/01/20 - 05/01/20 01/30/21 04/30/21 | | 08/01/20 - 07/31/21 | 11/01/20 - 10/31/21 |
| Number of female clients who had Pap screen results documented in the 3 years previous to the end of the measurement year | 898 | 853 | 777 | 696 |
| Number of female clients who had a medical visit with a provider with prescribing privileges at least once in the measurement year | 1,977 | 2,023 | 2,012 | 1,945 |
| Percentage | 45.4% | 42.2% | 38.6% | 35.8% |
| Change from Previous Quarter Results | -3.4% | -3.3% | -3.5% | -2.8% |



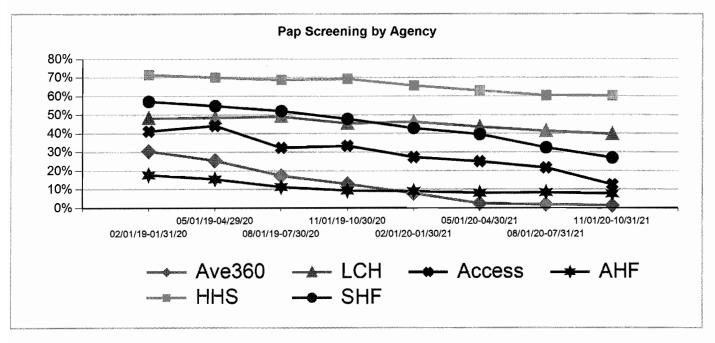
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| Cervical Cancer Screening Data by Race/Ethnicity | | | | | | | | | | | |
|--|-------|-----------|-------|-------|-----------|-------|---------------------|-------|-------|--|--|
| | 05/01 | /20 - 04/ | 30/21 | 08/01 | /20 - 07/ | 31/21 | 11/01/20 - 10/31/21 | | | | |
| | Black | Hisp | White | Black | Hisp | White | Black | Hisp | White | | |
| Number of female clients who had Pap screen results documented in the 3 years previous to the end of the measurement year | 492 | 290 | 55 | 433 | 276 | 53 | 398 | 243 | 40 | | |
| Number of female clients who had a medical visit with a provider with prescribing privileges at least once in the measurement year | 1,252 | 600 | 139 | 1,230 | 608 | 140 | 1,176 | 604 | 131 | | |
| Percentage | 39.3% | 48.3% | 39.6% | 35.2% | 45.4% | 37.9% | 33.8% | 40.2% | 30.5% | | |
| Change from Previous Quarter Results | -4.0% | -2.8% | 0.7% | -4.1% | -2.9% | -1.7% | -1.4% | -5.2% | -7.3% | | |



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| | | | Cervic | al Can | cer Scre | ening | by Age | ncy | | | | |
|--|--------|-------|----------|----------|----------|---|--------|-------|----------|----------|--------|-------|
| | | 08 | /01/20 - | - 07/31/ | ′21 | ne garage con a consequence con consequence | | 11/ | /01/20 - | - 10/31/ | 21 | |
| | Ave360 | HHS | LCH | SHF | Access | AHF | Ave360 | HHS | LCH | SHF | Access | AHF |
| Number of female clients who had Pap screen results documented in the 3 years previous to the end of the measurement year | 3 | 435 | 164 | 435 | 8 | 17 | 2 | 392 | 159 | 142 | 5 | 16 |
| Number of female clients who had a medical visit with a provider with prescribing privileges at least once in the measurement year | 159 | 720 | 397 | 531 | 37 | 204 | 154 | 650 | 401 | 527 | 40 | 210 |
| Percentage | 1.9% | 60.4% | 41.3% | 32.4% | 21.6% | 8.3% | 1.3% | 60.3% | 39.7% | 26.9% | 12.5% | 7.6% |
| Change from Previous Quarter Results | -0.6% | -2.6% | -2.2% | -7.2% | -3.4% | 0.3% | -0.6% | -0.1% | -1.7% | -5.4% | -9.1% | -0.7% |



Footnotes:

^{1.} Table/Chart data for this report run was taken from "ABR152 v5.0 5/2/19 [MAI=ALL]", "ABR076A v1.4.1 10/15/15 [ExcludeVL200=yes]", and "ABR163 v2.0.6 4/25/13"

A. OPR Measures used for the ABR152 portions: "Viral Load Suppression", "Linked to Care", "CERV", "Medical Visits - 3 months", and "Viral Load Monitoring"