

1997

**Greater Houston
EMA/HSDA
HIV Community
Needs Assessment**

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**Greater Houston EMA/HSDA
HIV Community Needs Assessment**

Commissioned by the
Ryan White Title I Planning Council
and the
Houston HIV Service Delivery Area Care Consortium

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Introduction

The Needs Assessment Committee of the Ryan White Title I Planning Council and the HSDA Care Consortium (Committee) contracted with the Office of Community Projects, Graduate School of Social Work, University of Houston (GSSW) to conduct an assessment of the service needs of the Houston area HIV community. The purpose of this Project was to provide information to the Committee which would be useful in the process of allocating funding for HIV services in the Greater Houston EMA/HSDA.

The Project consisted of two major efforts. The first, the *Client Survey*, involved administering questionnaires in structured interviews with HIV individuals at selected provider sites, compiling and analyzing the data, and preparing a report for the Committee. The second effort, the *Service Provider Survey*, involved the administration and analysis of a questionnaire sent to agencies providing services to HIV individuals. Planning for the Project began in November, 1996 and was followed by the administration of the survey instruments in March, April, and May and the analysis and reporting of the project information in May, 1997.

The efforts of the Committee and the cooperation of the agencies involved in providing HIV services in the Greater Houston EMA/HSDA made this Project possible. In the GSSW, the Project was conducted under the direction of Ann McFarland (Project administration and data collection) and Murray Newman (data analysis and reporting). Special recognition goes to Ann Payne who organized the information from the questionnaires and analyzed and reported on the findings from the *Service Provider Survey*. Also deserving commendation are the team of interviewers who included Patti Aldredge, Sandra Bohorquez, John Carey, Rebecca Cook, Mary Elaine Gardella, Delores Giles, Tonya Holmes, Diane Lamberson, Diana Ospina, John

Sanderson, and Renee Traweek. Special mention goes to the individuals interviewed who provided their time and thoughtful responses.

This report is organized around two sections: the *Client Survey*, and the *Service Provider Survey*. Included in the Appendix are additional analyses performed on the Client Survey using data weighting based on estimates of HIV prevalence in the Greater Houston EMA provided by the Centers for Disease Control (July, 1996).

SECTION 1

1997 HIV/AIDS

COMMUNITY-WIDE NEEDS ASSESSMENT

CLIENT SURVEY

Methodology

Instrument

The survey instrument was a modified version of the *1995 HIV/AIDS Community-wide Needs Assessment Client Survey* which was designed by the Ryan White Title I Planning Council and the HSDA Care Consortium¹. Twenty questions² were added to the 1995 survey instrument with the result that the 1997 survey instrument contained 102 questions and 870 separate data items.

The final survey, available in both English and Spanish versions, emphasized self-reports of services that were actually used during the 1996 calendar year or were needed but unavailable during the same period. Self report data have some limitations since they are based on remembrances and perceptions. However, inaccuracies due to self reporting are likely minimized because of the large number of individuals surveyed.

Sampling Plan

As was the case with the 1995 survey, a stratified sampling plan was developed which deliberately oversampled children, women, minorities, and rural clients to gather valid and reliable information about each of the sub-populations reported on separately within the HIV

¹ The original survey instrument was designed in 1994. It was constructed using input from client focus groups and was subsequently reviewed by service providers and client focus group leaders for accuracy and completeness.

² Most of the 20 questions added to the 1995 instrument involved improvements in clarity and formatting of the instrument. There were a few additions and deletions to topics covered by the 1995 survey.

community. The reason for the over sampling was to insure that the sub-populations (for example, Hispanics, African- American Women) were adequately represented in the survey for purposes of statistical analysis.

The total number of survey interviews was 433. A sample of this size has a statistical precision of + or - 5% at the 95% confidence level. Assuming a medium effect in later comparisons among *special population* groups of interest, power analysis for the sample size results in a power of .99 for two tailed tests with an alpha level of .05. In less technical terms, the number of people interviewed was large enough for generally accepted survey practices.

Data Collection

Interviews with the HIV clients were conducted face to face or over the telephone. The interviewers represented both genders and the three largest ethnic groups (that is, Caucasian, African-American, and Hispanic). This bilingual (English/Spanish) team of interviewers participated in a Sensitivity Training workshop, conducted by members from the Committee, which included role playing situations and home study materials. Interviewers were instructed to record the **specific number of times** (for example, number of days) clients used or needed a service during the 1996 calendar year. The intent of this emphasis was to increase the accuracy of the used/needed data collected from those surveyed.

The interviews, each lasting about 45 minutes, were conducted during March and April of 1997. Service providers³ were requested to solicit the participation of their clients, based on

³ Random sampling is not possible in situations such as this because the numbers and locations of individuals to be interviewed are unknown and a random sample cannot be drawn for an unknown population. Since the sample selection is not random, generalizations to the actual HIV community population cannot be made with complete confidence. However, it is reasonable to assume *at least* a moderate amount of confidence when generalizing the sample findings to the actual population given the large sample size and other procedures applied in this study (for example, sample stratification, proportionate weighting, and client sampling from a large and varied number of locations).

the client's informed consent, and to schedule appointments for the interviewers. As an incentive to participate in the study, clients were offered a \$15 gift certificate from Krogers for a completed interview. Clients were introduced to the interviewers on a first name basis only or were given a telephone number to call for an interview over the phone.

The actual numbers of individuals interviewed⁴ for the *special populations* reported on separately in the study, were as follows: Eastern Counties, N = 17; Western Counties, N = 22; Pediatrics, N = 15; Adolescents, N = 13; Injecting Drug Users, N = 26; Short-Term Incarcerated, N = 41; Substance Abusers, N = 120; Women, N = 135; Hispanic/Latinos, N = 61; African-American Men, N = 148; African-American Women, N = 89; and Men Who Have Sex With Men, N = 195.

The following organizations either participated or were asked to participate in the survey in an attempt to gather information from most segments of the HIV community:

| | |
|--|--|
| AIDS Foundation Houston | Foundation for Interfaith Research |
| Alternate Resources | Ministry |
| Amigos Volunteers in Education and Services | Harris County Health Department |
| Association for Advancement of Mexican Americans | Harris County Sheriff's Department |
| Bering Community Service Foundation | Houston Challenge Foundation |
| CASA, A Special Hospital | Loving Arms Foundation |
| Covenant House of Texas | Milam House |
| Family Service Center - Harris County | Montrose Clinic |
| Family Service Center - Montgomery County | Montrose Counseling Center |
| Fort Bend Family Health Center | National Association for the Advancement of Colored People |
| | New Hope Counseling Center, Inc. |
| | Omega House |
| | Over the Hill |
| | PWA Coalition |

⁴ Numbers of individuals interviewed for other groups are: Caucasian Males, N = 90; Caucasian Females, N = 28; Hispanic/Latino Males, N = 46; Hispanic/Latino Females, N = 15; Native Americans, N = 5; and Other, N = 7.

Southeast Texas Legal Clinic
Steven's House
Texas Children's Hospital - Allergy
and Immunology
Therapeutic Concepts
Thomas Street Clinic - Harris
County Hospital District
University of Texas at HMC-
OB/GYN Clinic
University of Texas LBJ-OB/GYN
Clinic
University of Texas at HMC-
Pediatric Clinic
University of Texas at LBJ-Pediatric
Clinic
Windsor AIDS Ministry
Women's HIV Coalition

Streetwise Houston - Trinity Life
Centers, Inc.

Data Analysis

The data from all completed questionnaires were scanned for obvious problems, entered into a computer using the SPSS statistical software, and sight verified after entry.

As was done in the 1995 study, the collective responses of sub-population groups were weighted (see **Table 1**) based on living AIDS case surveillance data regarding age, gender, and ethnicity. The purpose of this statistical weighting was to provide data that are proportionately representative (at least as reflected in the living AIDS cases data) of the HIV community in the Greater Houston EMA/HSDA.

Descriptive statistics (means, frequencies, and percentages, for example) were computed for the HIV community as a whole based on the weighting procedure mentioned above. These same statistics also were generated for the 12 *special populations* within the HIV community. A two-tailed **t-test** for independent samples (equal variances not assumed) was applied to the combined frequency of total service usage and/or need to test for statistically significant differences (.05 level of statistical confidence) between each of the special populations and the remaining total. The intent of these analyses was to determine which services might be used or

needed more by a particular special population as compared to the rest of the population.

Data on all the *special populations* are adequate for purposes of reporting percentages since they consist of sample sizes greater than 10. Caution should be exercised, however, when reviewing results of the **t-tests** for the following special populations since their sample sizes are less than 30: Counties East and West of Harris County, Pediatrics, Adolescents, and Injecting Drug Users (although this group has a sample size of 26).

Community Profile

Demographics

Table 1 contains the weights that were applied to the composite scores of the groups listed in the table. These weights represent the percentages of the living AIDS cases by group for the Greater Houston EMA/HSDA area and are based on the most recent data (September, 1996) provided by the City of Houston Department of Health and Human Services.

The groups in the table are mutually exclusive and their corresponding percentages add up to 100%. Individuals in counties east and west of Houston as well as the individuals in the pediatric and adolescent groups are **not** represented in the Harris County groups which are separated by ethnicity and gender.

As mentioned previously, the purpose of this statistical weighting was to provide data that are proportionately representative (at least as reflected in the living AIDS cases data) of the HIV community in the Greater Houston EMA/HSDA. All data reported in the remainder of the *Client Survey* section are based on the community weights found in **Table 1**. Additional analyses of the *Client Survey* applying weights based on estimates of HIV prevalence in the Greater Houston EMA (Centers for Disease Control, July, 1996) are found in the Appendix.

| Table 1. Greater Houston EMA/HSDA Community Model Weighting Factors (In Percents) | | | |
|---|------|----------------------------------|-------|
| Counties East of Harris | 1.73 | Pediatrics | 0.97 |
| Counties West of Harris | 1.79 | Adolescents | 1.39 |
| Adult Women (Harris County) | | Adult Men (Harris County) | |
| Caucasian | 2.78 | Caucasian | 42.51 |
| African-American | 7.96 | African-American | 26.14 |
| Hispanic/Latino | 1.31 | Hispanic/Latino | 13.00 |
| Other Ethnicities | 0.04 | Other Ethnicities | 0.42 |

Source: Living AIDS Cases, City of Houston Department of Health and Human Services, 9/96⁵

Information from the survey indicate that most clients have U.S. citizenship status (96.1%)⁶ with another 2.7% identifying themselves as legal residents and only 1.2% identifying themselves as being of other citizen status.

Clients' self-identified sexual orientation was 50.6% homosexual, 18.2% bisexual, and 31.2% heterosexual.

Health

In the past 12 months, 8.8% have injected drugs to get high, 25.7% have used cocaine or crack, and 25.1% have been addicted to other substances such as alcohol or prescription drugs. When asked if they used any of these substances to deal with mental or physical symptoms of

⁵ The percentages for the Pediatric, Adolescent, East, and West groups are based on exact counts and the best available estimates from the source cited.

⁶ Responses to questions with forced choices were inflated to 100%.

HIV, 54.4% of those using substances responded “yes” with the remainder responding “no”.

Regarding current HIV status, 34.1% reported having tested positive for the virus but having no related health problems, 34.6% reported having tested positive for the virus and having some health related problems, 28.7% reported having been diagnosed with AIDS, and 2.6% reported not knowing their current HIV status.

| Table 2. Mode of Transmission of Virus (In Percents) | | | |
|---|---------|----------------------------|---------|
| Mode of Transmission | Percent | Mode of Transmission | Percent |
| Sex between two males | 46.4% | Blood/products transfusion | 4.9% |
| Sex between male and female | 24.8% | Perinatal | 0.2% |
| Sex between two females | 0.6% | Other | 1.5% |
| Injecting drugs with needles | 15.8% | Unknown | 5.9% |

Concerning the physical conditions listed in **Table 3**, about 56% of the clients reported that their physical conditions resulted from the HIV infection and about 44% reported that their conditions existed prior to the HIV infection.

| Table 3. Physical Conditions | |
|------------------------------|---------|
| Description | Percent |
| Hard of hearing or deaf | 12.6% |
| | |

| Table 3. Physical Conditions | |
|--------------------------------|-------|
| Very poor eyesight or blind | 21.4% |
| Use a cane to get around | 7.8% |
| Use a wheelchair to get around | 1.5% |
| Other disabilities | 22.0% |

Housing

Currently, 81.2% live in an apartment or house, 1.4% live in a group home, 1.3% in a nursing home or hospital, 2.4% in a shelter, 0.3% on the street, and 13.3% in other living arrangements.

Clients overwhelmingly prefer (91%) to live by themselves in an apartment or house rather than in a group home. However, if they had to live in a group home, 75% would prefer a group home with services than without. **Table 4** contains information on the relative importance of general factors to be considered in housing and services.

| Table 4. Housing and Service Considerations (In Percents) | | | |
|--|---------------------|----------|------|
| General Factors to be Considered in Housing and Services | Relative Importance | | |
| | Very | Somewhat | None |
| | | | |

| Table 4. Housing and Service Considerations (In Percents) | | | |
|--|------|------|------|
| Living near my doctor, hospital or counselor | 63.0 | 21.2 | 15.9 |
| Housing that is alcohol and drug free | 62.5 | 14.0 | 23.5 |
| Housing without alcohol or drug rules | 12.3 | 11.4 | 76.3 |
| Living near my family or friends | 59.2 | 19.3 | 20.5 |
| Living near a bus stop | 78.7 | 8.3 | 12.9 |
| Living with people who are my same culture | 23.5 | 20.2 | 57.2 |
| Living near child care or school | 16.0 | 4.6 | 79.4 |
| Housing that allows my pets to live with me | 48.1 | 12.0 | 45.8 |
| Housing just for people with HIV infection | 32.0 | 22.0 | 46.0 |

Finances

Most of those surveyed (87.4%) were not employed. Only 4.8% held full-time jobs with another 7.8% employed part-time. Military status is not applicable in most (88.3%) cases, but 9.9% of the clients are veterans. Only 1.7% are active military or in the reserves.

Tables 5 and 6 present information on the source of monthly income as well as the percentage of clients having various types of medical coverage.

| Table 5. Monthly Income by Source | | |
|--|----------------|-------------------|
| Description | Average Amount | Percent Frequency |
| Job | \$817 | 7.2 |
| Private disability insurance | 532 | 3.2 |
| SSI/SSD (Social Security) | 690 | 43.5 |
| Unemployment | 0 | 0.0 |
| AFDC (Aid to Families with Dependent Children) | 95 | 2.5 |
| Workers compensation | 118 | 0.2 |
| Child support | 45 | 0.2 |
| Friends and family | 186 | 9.8 |
| Other | 196 | 13.4 |

| Table 6. Medical Coverage (In Percents) | |
|---|--|
| | |

| Table 6. Medical Coverage (In Percents) | |
|---|------|
| Medical clinic card (Harris County Hospital District) | 56.6 |
| Medicaid | 27.5 |
| Medicare | 21.9 |
| HMO or PPO | 2.0 |
| Private insurance | 4.1 |
| Champus for military personnel | 0.4 |
| Veteran's benefits | 4.4 |

Service Delivery

Locations where clients first got information about *social services* for HIV are listed in **Table 7** along with locations where clients would like to get this information. Twenty five percent of the clients indicated that they would like to get social services information from more than one place.

The majority of clients (55.4%) would prefer to pick the agency that provides their services rather than be able to go to a single location but not have that choice.

When asked if there are any places they need to go but were not able to get to now, 73.8% of the clients answered no and 26.2 % answered yes. The most frequent places indicated were the doctor, clinic or pharmacy. Table 7 begins on page 15.

**Table 7. Sources of Information about HIV Social Services
(In Percents)**

| Description | Got Information | Would Have Liked |
|-------------------------------|------------------------|-------------------------|
| The place where I was tested | 29.4 | 1.9 |
| At my school | 0.4 | 0.0 |
| At a place where I hang out | 0.8 | 0.1 |
| At my church | 0.8 | 0.3 |
| At my job | 0.8 | 0.0 |
| At my doctor's office | 16.3 | 4.7 |
| My family | 3.3 | 0.3 |
| Other people with HIV | 14.8 | 1.0 |
| Outreach worker | 4.9 | 0.0 |
| Case manager or social worker | 22.2 | 7.5 |
| Newsletters | 2.7 | 1.0 |
| Newspapers | 1.3 | 1.1 |
| Magazines | 3.6 | 0.7 |

| Table 7. Sources of Information about HIV Social Services (In Percents) | | |
|--|------|------|
| Radio | 0.5 | 0.1 |
| Television | 2.3 | 0.3 |
| A brochure | 5.1 | 0.4 |
| A telephone hotline | 1.6 | 0.5 |
| My friends | 1.3 | 0.4 |
| Other | 19.9 | 15.9 |

Table 8 lists the problems clients have experienced in service delivery.

| Table 8. Problems Experienced in Service Delivery | |
|---|---------|
| Description | Percent |
| Buildings are not handicap accessible | 2.0 |
| Agencies don't speak my language | 1.3 |
| Agencies don't have Telecommunication Device for the Deaf (TDD) | 0.9 |
| Housing programs don't have doorbells/telephones adapted for the deaf | 1.4 |
| They don't understand my lifestyle or culture | 10.0 |
| They didn't have the food I'm used to eating (ethnic or vegetarian) | 6.0 |
| The location was difficult to get to | 15.0 |
| There was a waiting list | 36.3 |
| I couldn't get there, no transportation | 16.4 |
| The agency wasn't open when I could get there | 9.7 |
| The quality of the service wasn't good enough | 20.9 |
| The agency was not prepared for my children to be present | 1.5 |

| Table 8. Problems Experienced in Service Delivery | |
|---|------|
| I couldn't get the service without a referral from a case manager | 24.5 |
| The staff at the agency was rude or wasn't helpful | 22.4 |
| Other | 10.8 |

Clients were asked what times and days of the week would be convenient for them to be able to go to service agencies. They were also asked which areas in Houston and surrounding counties were easiest for them to get the services they needed. Weighted responses to these questions are found in **Tables 9 and 10**.

| Table 9. Easy-To-Get-To Locations (In Percents) | | | |
|--|----------|------------------------------|----------|
| Inside Harris County | % | Outside Harris County | % |
| Montrose | 50.9 | Austin County | 0.4 |
| Galleria area | 4.4 | Chambers County | 0.0 |
| Heights | 7.4 | Colorado County | 0.0 |
| Third Ward | 7.2 | Fort Bend County | 0.3 |
| Fourth Ward | 0.7 | Liberty County | 0.0 |
| Fifth Ward | 4.4 | Montgomery County | 0.3 |
| North Houston/Harris County | 8.4 | Walker County | 0.0 |
| South Houston/Harris county | 8.5 | Waller County | 0.0 |
| East Houston/Harris County | 3.0 | Wharton County | 0.1 |
| | | | |

| | | | |
|--|-----|--|--|
| Table 9. Easy-To-Get-To Locations (In Percents) | | | |
| West Houston/Harris County | 3.9 | | |

| Table 10. Convenient Service Times (In Percents) | | | |
|---|---------|----------|--------|
| Agency Hours | Weekday | Saturday | Sunday |
| Morning | 58.4 | 24.4 | 14.0 |
| Afternoon | 41.5 | 18.2 | 13.8 |
| Evening | 24.8 | 12.8 | 10.2 |

One of the last questions asked in the survey was whether there were any services clients needed that had not been covered during the interview. Seventy nine percent of those interviewed respond “no”. The most frequent responses given by those answering “yes” were medical care and rental and housing assistance (including repairs).

Palliative Care

A majority of the HIV community (62.5%) do have someone to care for them when they get too sick to take care of themselves. For the 124 individuals responsible for children, 82.8% have someone to care for their children when they get too sick to take care of themselves.

Almost an equal number of clients (51.5% vs. 48.5%) would prefer to have their pain controlled when they get ill as opposed to continuing aggressive medical treatment.

If clients need 24 hour care, most (75.6%) would prefer to receive it at home with emotional and spiritual support and assistance in addition to family. A similar number (75.6%) would prefer to receive it at home just with their friends and/or family. Eighty one percent indicated that they would not like to receive it in a nursing home.

| Table 11. Preferred Location If 24 Hour Care Is Needed (In Percents) | | | |
|---|------------|-------------------|-----------|
| Description | Yes | Don't Care | No |
| In the hospital | 51.3 | 9.0 | 39.7 |
| In a nursing home | 13.1 | 5.9 | 81.0 |
| At a group home with assistance | 44.9 | 11.3 | 43.8 |
| At home with family/assistance | 77.0 | 3.4 | 19.2 |
| At home with family/friends only | 75.6 | 4.7 | 19.7 |

Comparative Service Usage and Need

The overall community rates are highlighted on the service description line, followed by response rates for special populations. **Used** is the percent of clients who actually used the service during the 1996 calendar year. **Need** indicates the percent of clients who needed the service but found it unavailable during the same period. **Frequency** is the average number of times, per individual, a service was used and/or needed during 1996. Analyses based on fewer than 5 individuals are indicated by the symbol “_”.

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--------------------------------|--------------|-------------|------------------|
| 22. Adolescent Day Care | 0.3% | 0.1% | 2.3 |
| Eastern Counties | 0.0 | 3.2 | 0.5_ |
| Western Counties | 0.0 | 2.0 | 0.2_ |
| Pediatrics | 2.4 | 3.1 | 3.2_ |
| Adolescents | 7.7 | 23.1 | 11.8 |
| Injecting Drug Users | 0.0 | 3.8 | 0.7_ |
| Short-term Incarcerated | 0.0 | 0.0 | 0.0 |
| Substance Abusers | 0.0 | 3.3 | 2.7_ |
| Women | 0.6 | 2.4 | 0.6_ |
| Hispanics/Latinos | 1.6 | 3.2 | 1.6 |
| African-American Men | 0.7 | 0.0 | 4.1_ |
| African-American Women | 1.5 | 0.4 | 2.9_ |
| Men Who Have Sex With Men | 0.0 | 0.0 | 0.0 |
| 23. Adult Day Care | 15.5% | 9.7% | 109.7 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 4.5 | 4.5 | 12.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 7.7 | 156.0_ |
| Injecting Drug Users | 34.6 | 23.1 | 129.5 |
| Short-term Incarcerated | 14.6 | 17.1 | 134.0 |
| Substance Abusers | 18.3 | 17.5 | 98.9 |
| Women | 5.2 | 8.9 | 94.1 |
| Hispanics/Latinos | 23.0 | 9.1 | 61.0 |
| African-American Men | 15.5 | 13.5 | 85.3 |
| African-American Women | 5.6 | 9.0 | 119.2 |
| Men Who Have Sex With Men | 22.1 | 10.3 | 113.8 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |

| | | | |
|-----------------------------------|--------------------|--------------------|-------------------------|
| 24. Case Management | 52.1% | 22.2% | 41.3 |
| Eastern Counties | 58.8 | 35.3 | 35.8 |
| Western Counties | 63.6 | 9.1 | 8.3 |
| Pediatrics | 46.7 | 33.3 | 24.0 |
| Adolescents | 61.5 | 15.4 | 17.2 |
| Injecting Drug Users | 65.4 | 42.3 | 32.3 |
| Short-term Incarcerated | 53.6 | 56.1 | 85.0 |
| Substance Abusers | 67.5 | 37.5 | 46.1 |
| Women | 47.4 | 25.9 | 35.2 |
| Hispanics/Latinos | 67.2 | 20.0 | 26.3 |
| African-American Men | 65.5 | 28.4 | 39.1 |
| African-American Women | 46.1 | 24.7 | 42.2 |
| Men Who Have Sex With Men | 68.1 | 27.2 | 39.6 |
| 25. Companion/Advocate | 15.9% | 15.0% | 24.9 |
| Eastern Counties | 11.8 | 11.8 | 5.0 |
| Western Counties | 31.8 | 4.5 | 78.8 |
| Pediatrics | 26.7 | 13.3 | 130.3 |
| Adolescents | 15.4 | 15.4 | 14.0 |
| Injecting Drug Users | 15.4 | 23.1 | 21.6 |
| Short-term Incarcerated | 17.1 | 36.6 | 52.6 |
| Substance Abusers | 25.8 | 26.7 | 40.8 |
| Women | 16.3 | 17.8 | 41.0 |
| Hispanics/Latinos | 29.5 | 16.4 | 5.9 |
| African-American Men | 18.9 | 18.9 | 52.3 |
| African-American Women | 18.0 | 16.9 | 48.4 |
| Men Who Have Sex With Men | 21.6 | 21.6 | 51.3 |
| 27. Child Care | 2.2% | 4.1 | 118.6 |
| Eastern Counties | 5.9 | 5.9 | 7.5 |
| Western Counties | 0.0 | 13.6 | 1.0 |
| Pediatrics | 13.3 | 33.3 | 100.8 |
| Adolescents | 15.4 | 15.4 | 211.5 |
| Injecting Drug Users | 3.8 | 3.8 | 28.0 |
| Short-term Incarcerated | 4.9 | 12.2 | 169.0 |
| Substance Abusers | 3.3 | 3.3 | 125.0 |
| Women | 11.9 | 11.9 | 117.3 |
| Hispanics/Latinos | 4.9 | 3.4 | 45.0 |
| African-American Men | 1.4 | 4.1 | 30.9 |
| African-American Women | 13.5 | 12.4 | 136.2 |
| Men Who Have Sex With Men | 1.9 | 2.8 | 75.9 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |

| | | | |
|----------------------------------|-------------|--------------|------------|
| 29a. Clothing For Me: New | 4.7% | 11.6% | 5.9 |
| Eastern Counties | 0.0 | 11.8 | 2.5_ |
| Western Counties | 4.5 | 13.6 | 2.5_ |
| Pediatrics | 6.7 | 13.3 | 8.3_ |
| Adolescents | 15.4 | 38.5 | 7.8 |
| Injecting Drug Users | 3.8 | 23.1 | 17.8 |
| Short-term Incarcerated | 9.8 | 34.1 | 11.4 |
| Substance Abusers | 8.3 | 22.3 | 9.5 |
| Women | 3.7 | 18.5 | 9.5 |
| Hispanics/Latinos | 3.3 | 16.4 | 5.0 |
| African-American Men | 9.5 | 16.9 | 9.0 |
| African-American Women | 3.4 | 16.9 | 8.3 |
| Men Who Have Sex With Men | 5.2 | 16.9 | 9.1 |

| | | | |
|-----------------------------------|--------------|--------------|------------|
| 29b. Clothing For Me: Used | 35.9% | 17.4% | 6.6 |
| Eastern Counties | 17.6 | 17.6 | 2.8 |
| Western Counties | 18.2 | 9.0 | 2.5_ |
| Pediatrics | 20.0 | 20.0 | 4.6 |
| Adolescents | 30.8 | 23.1 | 8.4 |
| Injecting Drug Users | 57.7 | 26.9 | 14.2 |
| Short-term Incarcerated | 48.8 | 26.8 | 5.9 |
| Substance Abusers | 60.0 | 29.2 | 6.5 |
| Women | 34.8 | 21.5 | 8.6 |
| Hispanics/Latinos | 39.3 | 11.5 | 3.8 |
| African-American Men | 47.3 | 25.7 | 5.3 |
| African-American Women | 32.6 | 22.5 | 9.7 |
| Men Who Have Sex With Men | 46.9 | 21.6 | 6.6 |

| | | | |
|-------------------------------------|-------------|-------------|------------|
| 30a. Clothing For Child: New | 0.7% | 1.1% | 4.4 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 4.5 | 1.0_ |
| Pediatrics | 0.0 | 20.0 | 12.7_ |
| Adolescents | 7.7 | 23.1 | 5.3_ |
| Injecting Drug Users | 0.0 | 7.7 | 28.5_ |
| Short-term Incarcerated | 0.0 | 7.3 | 25.3_ |
| Substance Abusers | 0.0 | 5.0 | 22.4 |
| Women | 4.4 | 11.9 | 10.2 |
| Hispanics/Latinos | 0.0 | 4.9 | 1.7_ |
| African-American Men | 0.7 | 5.4 | 10.9 |
| African-American Women | 5.6 | 11.2 | 9.7 |
| Men Who Have Sex With Men | 0.5 | 1.9 | 11.8 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--------------------------------------|--------------------|--------------------|-------------------------|
| 30b. Clothing For Child: Used | 1.5% | 3.1% | 9.6 |

| | | | |
|---|--------------------|--------------------|-------------------------|
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 4.5 | 1.0_ |
| Pediatrics | 6.7 | 13.3 | 12.7_ |
| Adolescents | 7.7 | 23.1 | 5.3_ |
| Injecting Drug Users | 0.0 | 7.7 | 12.0_ |
| Short-term Incarcerated | 0.0 | 7.3 | 25.3_ |
| Substance Abusers | 1.7 | 6.7 | 4.4 |
| Women | 10.4 | 9.6 | 10.9 |
| Hispanics/Latinos | 4.9 | 6.6 | 5.4 |
| African-American Men | 1.4 | 4.7 | 8.2 |
| African-American Women | 10.1 | 7.9 | 11.7 |
| Men Who Have Sex With Men | 0.5 | 1.9 | 11.8 |
| 31. Professional Counseling | 34.0% | 14.0% | 31.0 |
| Eastern Counties | 58.9 | 5.9 | 17.7 |
| Western Counties | 50.0 | 4.5 | 4.4 |
| Pediatrics | 13.3 | 40.0 | 24.5 |
| Adolescents | 38.5 | 15.4 | 31.2 |
| Injecting Drug Users | 57.7 | 34.6 | 18.8 |
| Short-term Incarcerated | 51.2 | 31.7 | 38.8 |
| Substance Abusers | 56.7 | 22.5 | 34.7 |
| Women | 38.5 | 17.0 | 34.9 |
| Hispanics/Latinos | 44.3 | 19.7 | 28.0 |
| African-American Men | 33.1 | 16.9 | 36.2 |
| African-American Women | 32.6 | 13.5 | 52.3 |
| Men Who Have Sex With Men | 48.8 | 16.4 | 30.4 |
| 33. Counseling: Child/Adolescent | 0.9% | 2.3% | 15.6 |
| Eastern Counties | 11.8 | 5.9 | 9.3_ |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 26.7 | 56.0_ |
| Adolescents | 15.4 | 0.0 | 0.0 |
| Injecting Drug Users | 0.0 | 7.7 | 26.5_ |
| Short-term Incarcerated | 0.0 | 2.4 | 52.0_ |
| Substance Abusers | 0.8 | 5.0 | 47.3 |
| Women | 0.7 | 5.9 | 38.6 |
| Hispanics/Latinos | 0.0 | 0.0 | 0.0 |
| African-American Men | 2.0 | 4.7 | 43.8 |
| African-American Women | 0.0 | 4.5 | 28.7 |
| Men Who Have Sex With Men | 1.0 | 12.2 | 49.4 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
| 34. Peer Counseling | 16.1% | 11.7% | 121.0 |
| Eastern Counties | 23.5 | 11.8 | 44.8 |

| | | | |
|---------------------------------------|--------------|--------------|-------------|
| Western Counties | 9.1 | 0.0 | 7.0_ |
| Pediatrics | 0.0 | 6.7 | 26.0_ |
| Adolescents | 15.4 | 15.4 | 139.7 |
| Injecting Drug Users | 15.4 | 15.4 | 130.6 |
| Short-term Incarcerated | 12.2 | 26.8 | 71.6 |
| Substance Abusers | 19.2 | 16.7 | 112.9 |
| Women | 8.1 | 11.9 | 91.8 |
| Hispanics/Latinos | 14.8 | 14.8 | 64.3 |
| African-American Men | 14.2 | 14.9 | 194.5 |
| African-American Women | 6.7 | 12.4 | 195.4 |
| Men Who Have Sex With Men | 20.2 | 14.1 | 84.3 |
| 35. Substance Abuse Counseling | 34.3% | 5.9% | 76.6 |
| Eastern Counties | 5.9 | 0.0 | 96.0_ |
| Western Counties | 18.2 | 4.5 | 65.2 |
| Pediatrics | 0.0 | 20.0 | 0.0 |
| Adolescents | 7.7 | 0.0 | 0.0 |
| Injecting Drug Users | 57.7 | 26.7 | 155.7 |
| Short-term Incarcerated | 39.0 | 14.6 | 147.0 |
| Substance Abusers | 50.0 | 17.5 | 113.4 |
| Women | 23.7 | 5.2 | 52.1 |
| Hispanics/Latinos | 16.4 | 1.6 | 69.1 |
| African-American Men | 24.3 | 11.5 | 26.4 |
| African-American Women | 23.6 | 4.5 | 11.6 |
| Men Who Have Sex With Men | 23.9 | 8.5 | 110.3 |
| 37. Crisis Counseling | 20.6% | 13.4% | 39.0 |
| Eastern Counties | 23.5 | 0.0 | 15.8_ |
| Western Counties | 4.5 | 4.5 | 136.0_ |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 15.4 | 23.1 | 188.5_ |
| Injecting Drug Users | 23.1 | 23.1 | 49.9 |
| Short-term Incarcerated | 21.9 | 26.8 | 108.0 |
| Substance Abusers | 28.3 | 20.8 | 49.4 |
| Women | 15.6 | 19.3 | 52.4 |
| Hispanics/Latinos | 19.7 | 18.0 | 19.1 |
| African-American Men | 21.0 | 16.2 | 43.6 |
| African-American Women | 19.1 | 19.1 | 110.3 |
| Men Who Have Sex With Men | 25.4 | 14.6 | 46.1 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|---|--------------------|--------------------|-------------------------|
| 38. Pastoral Counseling | 18.3% | 11.0% | 54.0 |
| Eastern Counties | 17.6 | 17.6 | 28.9 |
| Western Counties | 13.6 | 0.0 | 18.7_ |
| Pediatrics | 6.7 | 20.0 | 31.0_ |
| Adolescents | 7.7 | 23.1 | 32.0 |
| Injecting Drug Users | 15.4 | 30.8 | 19.2 |
| Short-term Incarcerated | 14.6 | 36.6 | 56.4 |
| Substance Abusers | 30.0 | 25.8 | 52.9 |
| Women | 20.7 | 18.5 | 57.2 |
| Hispanics/Latinos | 19.7 | 16.4 | 33.5 |
| African-American Men | 22.3 | 14.9 | 89.4 |
| African-American Women | 20.2 | 15.7 | 73.9 |
| Men Who Have Sex With Men | 24.4 | 15.5 | 49.1 |
| 39. Medication From Psychiatrist | 33.9% | 9.6% | 242.5 |
| Eastern Counties | 35.3 | 5.9 | 313.0 |
| Western Counties | 13.6 | 4.5 | 365.0_ |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 7.7 | 7.7 | 183.0_ |
| Injecting Drug Users | 38.5 | 23.1 | 228.9 |
| Short-term Incarcerated | 36.6 | 29.2 | 266.3 |
| Substance Abusers | 42.5 | 17.5 | 255.1 |
| Women | 23.7 | 17.0 | 291.7 |
| Hispanics/Latinos | 37.7 | 8.2 | 258.5 |
| African-American Men | 30.4 | 8.8 | 235.7 |
| African-American Women | 25.8 | 16.9 | 268.2 |
| Men Who Have Sex With Men | 42.3 | 9.9 | 249.6 |
| 40. Buddy/Care Team/Volunteer | 9.6% | 17.2% | 115.0 |
| Eastern Counties | 29.4 | 23.5 | 62.6 |
| Western Counties | 4.5 | 4.5 | 144.5_ |
| Pediatrics | 6.7 | 6.7 | 4.0_ |
| Adolescents | 7.7 | 30.8 | 33.8 |
| Injecting Drug Users | 19.2 | 38.5 | 97.2 |
| Short-term Incarcerated | 9.8 | 46.3 | 129.2 |
| Substance Abusers | 16.7 | 31.7 | 95.8 |
| Women | 10.4 | 25.9 | 85.4 |
| Hispanics/Latinos | 9.8 | 24.6 | 33.0 |
| African-American Men | 8.1 | 18.9 | 97.0 |
| African-American Women | 11.2 | 24.7 | 120.2 |
| Men Who Have Sex With Men | 15.0 | 21.1 | 98.0 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--|--------------------|--------------------|-------------------------|
| 41. Vocational Training/Placement | 4.9% | 15.2% | 66.2 |
| Eastern Counties | 0.0 | 5.9 | 1.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 15.4 | 30.7 | 103.8 |
| Injecting Drug Users | 3.8 | 15.4 | 164.6 |
| Short-term Incarcerated | 2.4 | 39.0 | 141.8 |
| Substance Abusers | 4.2 | 22.5 | 144.3 |
| Women | 8.1 | 15.6 | 95.2 |
| Hispanics/Latinos | 0.0 | 13.1 | 56.7 |
| African-American Men | 6.1 | 23.0 | 60.3 |
| African-American Women | 11.2 | 16.9 | 85.9 |
| Men Who Have Sex With Men | 4.2 | 19.2 | 91.5 |
| 42. Dental Care | 49.0% | 17.6% | 8.3 |
| Eastern Counties | 35.3 | 29.4 | 5.9 |
| Western Counties | 45.5 | 18.2 | 15.6 |
| Pediatrics | 33.3 | 20.0 | 2.0 |
| Adolescents | 30.8 | 30.8 | 1.9 |
| Injecting Drug Users | 57.7 | 34.6 | 5.9 |
| Short-term Incarcerated | 34.1 | 48.8 | 12.5 |
| Substance Abusers | 60.0 | 30.8 | 8.7 |
| Women | 38.5 | 29.6 | 9.5 |
| Hispanics/Latinos | 55.7 | 19.7 | 16.4 |
| African-American Men | 56.8 | 23.6 | 6.2 |
| African-American Women | 36.0 | 28.1 | 8.0 |
| Men Who Have Sex With Men | 64.8 | 20.2 | 20.5 |
| 44. Eye Care Services | 41.9% | 14.7% | 3.2 |
| Eastern Counties | 35.3 | 23.5 | 1.2 |
| Western Counties | 36.4 | 18.2 | 1.0 |
| Pediatrics | 26.7 | 13.3 | 2.0 |
| Adolescents | 23.1 | 23.1 | 3.2 |
| Injecting Drug Users | 38.5 | 15.4 | 1.0 |
| Short-term Incarcerated | 12.2 | 39.0 | 6.1 |
| Substance Abusers | 39.2 | 21.7 | 4.3 |
| Women | 34.8 | 19.3 | 4.1 |
| Hispanics/Latinos | 45.9 | 13.1 | 2.2 |
| African-American Men | 47.3 | 20.9 | 4.3 |
| African-American Women | 29.2 | 21.3 | 5.0 |
| Men Who Have Sex With Men | 48.8 | 15.5 | 3.4 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
| 46. Financial Assistance | 23.7% | 37.9% | 9.0 |

| | | | |
|---|--------------------|--------------------|-------------------------|
| Eastern Counties | 23.5 | 47.1 | 9.7 |
| Western Counties | 27.3 | 13.6 | 7.0 |
| Pediatrics | 0.0 | 20.0 | 6.7_ |
| Adolescents | 30.8 | 30.8 | 10.2 |
| Injecting Drug Users | 34.6 | 57.7 | 5.6 |
| Short-term Incarcerated | 17.1 | 48.8 | 9.7 |
| Substance Abusers | 34.2 | 56.7 | 7.0 |
| Women | 23.7 | 39.3 | 14.7 |
| Hispanics/Latinos | 34.4 | 42.6 | 8.4 |
| African-American Men | 23.0 | 49.3 | 7.0 |
| African-American Women | 24.7 | 43.8 | 14.3 |
| Men Who Have Sex With Men | 32.9 | 48.4 | 9.6 |
| 48. Money Management Advice | 4.8% | 11.8% | 26.3 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 4.5 | 4.5 | 12.0_ |
| Pediatrics | 0.0 | 6.7 | 24.0_ |
| Adolescents | 7.7 | 23.0 | 7.5_ |
| Injecting Drug Users | 3.8 | 3.8 | 39.4 |
| Short-term Incarcerated | 7.3 | 26.8 | 7.5 |
| Substance Abusers | 5.0 | 20.0 | 26.1 |
| Women | 3.0 | 14.1 | 18.1 |
| Hispanics/Latinos | 4.9 | 9.8 | 12.0 |
| African-American Men | 6.1 | 14.9 | 71.0 |
| African-American Women | 4.5 | 14.6 | 19.8 |
| Men Who Have Sex With Men | 5.2 | 16.0 | 51.6 |
| 49. Food/Supplies-- Food Pantry | 43.9% | 16.4% | 31.7 |
| Eastern Counties | 41.2 | 29.1 | 18.0 |
| Western Counties | 40.9 | 18.2 | 7.5 |
| Pediatrics | 40.0 | 40.0 | 28.8 |
| Adolescents | 23.1 | 23.1 | 26.2 |
| Injecting Drug Users | 3.8 | 38.5 | 41.8 |
| Short-term Incarcerated | 7.3 | 26.8 | 7.5 |
| Substance Abusers | 59.2 | 37.5 | 28.4 |
| Women | 43.0 | 22.2 | 26.5 |
| Hispanics/Latinos | 62.3 | 21.3 | 22.1 |
| African-American Men | 49.3 | 24.3 | 31.8 |
| African-American Women | 42.6 | 19.1 | 29.8 |
| Men Who Have Sex With Men | 5.2 | 16.0 | 37.1 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
| 51. Meals Delivered Ready-To-Eat | 5.5% | 10.8% | 132.7 |
| Eastern Counties | 5.9 | 5.9 | 8.0_ |
| Western Counties | 0.0 | 0.0 | 0.0 |

| | | | |
|-------------------------------------|--------------------|--------------------|-------------------------|
| Pediatrics | 0.0 | 6.7 | 365.0_ |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 11.5 | 15.4 | 184.5 |
| Short-term Incarcerated | 7.3 | 17.1 | 167.9 |
| Substance Abusers | 9.2 | 15.8 | 181.0 |
| Women | 3.0 | 10.4 | 122.7 |
| Hispanics/Latinos | 3.3 | 16.4 | 102.7 |
| African-American Men | 6.1 | 14.9 | 156.8 |
| African-American Women | 4.5 | 11.2 | 98.1 |
| Men Who Have Sex With Men | 8.5 | 12.7 | 131.6 |
| 52. Lunch While At An Agency | 40.8% | 7.7% | 60.5 |
| Eastern Counties | 11.8 | 17.6 | 19.2_ |
| Western Counties | 31.8 | 0.0 | 5.7_ |
| Pediatrics | 13.3 | 13.3 | 154.4_ |
| Adolescents | 30.8 | 0.0 | 5.8_ |
| Injecting Drug Users | 50.0 | 7.7 | 90.4 |
| Short-term Incarcerated | 43.9 | 12.2 | 60.4 |
| Substance Abusers | 55.0 | 14.2 | 46.9 |
| Women | 35.6 | 13.3 | 38.6 |
| Hispanics/Latinos | 44.3 | 3.3 | 91.3 |
| African-American Men | 54.1 | 9.5 | 80.8 |
| African-American Women | 36.0 | 9.0 | 28.1 |
| Men Who Have Sex With Men | 50.7 | 11.3 | 66.5 |
| 53. Furniture | 13.4% | 18.9% | 1.8 |
| Eastern Counties | 5.9 | 17.6 | 1.7_ |
| Western Counties | 0.0 | 9.1 | 1.7_ |
| Pediatrics | 0.0 | 20.0 | 1.7_ |
| Adolescents | 23.1 | 15.4 | 6.8_ |
| Injecting Drug Users | 15.4 | 46.2 | 1.3 |
| Short-term Incarcerated | 12.2 | 39.0 | 5.3 |
| Substance Abusers | 16.7 | 32.5 | 5.9 |
| Women | 12.6 | 24.4 | 1.8 |
| Hispanics/Latinos | 14.8 | 19.7 | 2.7 |
| African-American Men | 14.9 | 28.4 | 2.5 |
| African-American Women | 14.6 | 25.8 | 1.1 |
| Men Who Have Sex With Men | 16.9 | 23.5 | 2.1 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
| 54. Medical Equipment | 4.2% | 1.6% | 5.7 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 9.1 | 4.5 | 4.7_ |
| Pediatrics | 0.0 | 0.0 | 0.0 |

| | | | |
|--|-------------|-------------|-------------|
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 3.8 | 1.0_ |
| Short-term Incarcerated | 0.0 | 4.9 | 1.0_ |
| Substance Abusers | 6.7 | 1.7 | 1.4 |
| Women | 3.7 | 3.0 | 46.3 |
| Hispanics/Latinos | 0.0 | 1.6 | 5.0_ |
| African-American Men | 3.4 | 0.7 | 0.6 |
| African-American Women | 4.5 | 4.5 | 34.1 |
| Men Who Have Sex With Men | 3.8 | 1.0 | 1.6 |
| 55. Equipment-- Hearing Impaired | 0.9% | 1.3% | 52.4 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 4.5 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 0.0 | 7.7 | 1.0_ |
| Short-term Incarcerated | 0.0 | 2.4 | 1.0_ |
| Substance Abusers | 0.8 | 2.5 | 122.3_ |
| Women | 0.0 | 0.7 | 1.0_ |
| Hispanics/Latinos | 0.0 | 1.6 | 0.0 |
| African-American Men | 0.0 | 0.0 | 0.0 |
| African-American Women | 0.0 | 0.0 | 0.0 |
| Men Who Have Sex With Men | 0.9 | 1.4 | 92.5_ |
| 56. Equipment-- Visually Impaired | 1.4% | 0.4% | 78.4 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 7.7 | 2.3_ |
| Short-term Incarcerated | 0.0 | 2.4 | 1.0_ |
| Substance Abusers | 0.8 | 1.7 | 2.3_ |
| Women | 0.0 | 0.7 | 1.0_ |
| Hispanics/Latinos | 3.3 | 0.0 | 2.5_ |
| African-American Men | 2.0 | 0.7 | 1.2 |
| African-American Women | 0.0 | 0.0 | 0.0 |
| Men Who Have Sex With Men | 1.4 | 0.9 | 2.7_ |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|-------------------------------------|--------------------|--------------------|-------------------------|
| 57a. Medical-- Doctor/Clinic | 69.1% | 10.3% | 17.4 |
| Eastern Counties | 94.1 | 11.8 | 85.7 |
| Western Counties | 77.3 | 27.3 | 89.0 |
| Pediatrics | 80.0 | 6.7 | 43.0 |
| Adolescents | 76.9 | 0.0 | 10.3 |

| | | | |
|-------------------------------------|--------------------|--------------------|-------------------------|
| Injecting Drug Users | 73.1 | 23.1 | 10.0 |
| Short-term Incarcerated | 56.1 | 34.1 | 13.3 |
| Substance Abusers | 82.5 | 15.8 | 13.7 |
| Women | 59.3 | 8.9 | 14.8 |
| Hispanics/Latinos | 70.5 | 3.3 | 14.6 |
| African-American Men | 74.3 | 15.5 | 16.9 |
| African-American Women | 64.0 | 4.5 | 15.9 |
| Men Who Have Sex With Men | 89.7 | 12.2 | 14.4 |
| 57b. Medical-- Doctor/Female | 4.3% | 1.0% | 1.8 |
| Eastern Counties | 17.6 | 0.0 | 6.7_ |
| Western Counties | 9.1 | 0.0 | 1.0_ |
| Pediatrics | 6.7 | 0.0 | 4.0_ |
| Adolescents | 46.2 | 0.0 | 9.3 |
| Injecting Drug Users | 7.7 | 3.8 | 8.3_ |
| Short-term Incarcerated | 19.5 | 12.2 | 4.4 |
| Substance Abusers | 15.8 | 4.2 | 9.5 |
| Women | 47.4 | 10.4 | 6.4 |
| Hispanics/Latinos | 13.1 | 1.6 | 3.9 |
| African-American Men | 0.0 | 0.7 | 1.0_ |
| African-American Women | 48.3 | 7.9 | 6.4 |
| Men Who Have Sex With Men | 0.5 | 0.1 | 1.5 |
| 57c. Medical-- Doctor/Skin | 25.3% | 9.5% | 12.6 |
| Eastern Counties | 17.6 | 5.9 | 6.3_ |
| Western Counties | 9.1 | 0.0 | 6.0_ |
| Pediatrics | 20.0 | 0.0 | 10.0_ |
| Adolescents | 0.0 | 7.7 | 1.1 |
| Injecting Drug Users | 26.9 | 7.7 | 6.4 |
| Short-term Incarcerated | 17.1 | 7.3 | 5.4 |
| Substance Abusers | 30.0 | 10.8 | 23.0 |
| Women | 21.5 | 10.4 | 10.4 |
| Hispanics/Latinos | 34.4 | 8.2 | 5.5 |
| African-American Men | 27.0 | 13.5 | 9.9 |
| African-American Women | 24.7 | 10.1 | 12.6 |
| Men Who Have Sex With Men | 33.3 | 10.3 | 12.6 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
| 57d. Medical-- Doctor/Child | 3.6% | 0.7% | 4.8 |
| Eastern Counties | 11.8 | 5.9 | 3.0_ |
| Western Counties | 9.1 | 4.5 | 10.0_ |
| Pediatrics | 13.3 | 7.7 | 6.7_ |
| Adolescents | 30.8 | 0.0 | 8.0_ |
| Injecting Drug Users | 3.8 | 11.5 | 4.3_ |

| | | | |
|--|--------------------|--------------------|-------------------------|
| Short-term Incarcerated | 0.0 | 7.3 | 8.3 |
| Substance Abusers | 2.5 | 3.3 | 7.7 |
| Women | 13.3 | 3.7 | 9.8 |
| Hispanics/Latinos | 4.9 | 0.0 | 9.3 |
| African-American Men | 3.4 | 3.4 | 6.8 |
| African-American Women | 23.6 | 2.2 | 11.4 |
| Men Who Have Sex With Men | 2.3 | 1.4 | 5.9 |
| 57e. Medical-- Viral Load Testing | 51.2% | 11.0% | 5.6 |
| Eastern Counties | 94.1 | 23.5 | 3.2 |
| Western Counties | 54.5 | 13.6 | 3.9 |
| Pediatrics | 20.0 | 0.0 | 5.3 |
| Adolescents | 30.8 | 30.8 | 8.4 |
| Injecting Drug Users | 50.0 | 26.7 | 2.7 |
| Short-term Incarcerated | 31.7 | 21.9 | 5.4 |
| Substance Abusers | 59.2 | 13.3 | 5.7 |
| Women | 39.3 | 15.6 | 4.1 |
| Hispanics/Latinos | 67.2 | 13.1 | 6.0 |
| African-American Men | 53.4 | 14.2 | 6.3 |
| African-American Women | 40.4 | 13.5 | 4.3 |
| Men Who Have Sex With Men | 69.5 | 13.6 | 6.7 |
| 57f. Medical-- T-Cell Count | 65.9% | 9.2% | 8.9 |
| Eastern Counties | 94.1 | 17.6 | 5.1 |
| Western Counties | 86.4 | 4.5 | 5.5 |
| Pediatrics | 60.0 | 0.0 | 9.7 |
| Adolescents | 77.0 | 0.0 | 6.9 |
| Injecting Drug Users | 76.9 | 23.1 | 4.3 |
| Short-term Incarcerated | 68.3 | 29.3 | 7.0 |
| Substance Abusers | 81.7 | 16.7 | 9.4 |
| Women | 62.2 | 13.3 | 8.9 |
| Hispanics/Latinos | 82.0 | 11.5 | 9.8 |
| African-American Men | 74.3 | 13.5 | 7.6 |
| African-American Women | 60.0 | 9.0 | 10.5 |
| Men Who Have Sex With Men | 87.3 | 11.3 | 8.7 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
| 57g. Medical-- X-rays | 46.0% | 6.2% | 4.2 |
| Eastern Counties | 64.7 | 5.9 | 4.3 |
| Western Counties | 63.6 | 4.5 | 2.8 |
| Pediatrics | 53.3 | 0.0 | 2.3 |
| Adolescents | 38.5 | 0.0 | 2.2 |
| Injecting Drug Users | 65.4 | 11.5 | 5.3 |
| Short-term Incarcerated | 34.1 | 14.6 | 8.9 |

| | | | |
|--------------------------------------|--------------------|--------------------|-------------------------|
| Substance Abusers | 56.7 | 8.3 | 4.9 |
| Women | 33.3 | 3.7 | 3.3 |
| Hispanics/Latinos | 50.8 | 3.3 | 3.1 |
| African-American Men | 52.0 | 6.8 | 4.9 |
| African-American Women | 46.1 | 4.5 | 3.8 |
| Men Who Have Sex With Men | 59.2 | 6.6 | 4.7 |
| 57h. Medical-- Hospital Visit | 28.8% | 3.6% | 13.4 |
| Eastern Counties | 47.1 | 5.9 | 33.6 |
| Western Counties | 22.7 | 4.5 | 4.8_ |
| Pediatrics | 20.0 | 0.0 | 3.3_ |
| Adolescents | 30.8 | 0.0 | 11.0_ |
| Injecting Drug Users | 34.6 | 19.2 | 12.4 |
| Short-term Incarcerated | 31.7 | 9.8 | 11.5 |
| Substance Abusers | 41.7 | 6.7 | 11.3 |
| Women | 20.0 | 1.5 | 7.6 |
| Hispanics/Latinos | 34.4 | 1.6 | 12.1 |
| African-American Men | 30.4 | 5.4 | 13.0 |
| African-American Women | 22.5 | 1.1 | 9.7 |
| Men Who Have Sex With Men | 34.3 | 3.8 | 13.1 |
| 58. Subacute Care | 1.6% | 5.6% | 31.6 |
| Eastern Counties | 0.0 | 5.9 | 0.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 7.7 | 0.0 | 5.0_ |
| Injecting Drug Users | 0.0 | 19.2 | 5.0_ |
| Short-term Incarcerated | 0.0 | 12.2 | 12.0_ |
| Substance Abusers | 2.5 | 10.8 | 77.6 |
| Women | 2.2 | 3.7 | 3.5 |
| Hispanics/Latinos | 3.3 | 4.9 | 109.5_ |
| African-American Men | 0.7 | 6.1 | 54.9_ |
| African-American Women | 3.4 | 3.4 | 3.5 |
| Men Who Have Sex With Men | 2.3 | 5.2 | 94.5 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
| 59. Neurocognitive Services | 3.6% | 7.5% | 54.2 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 4.5 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 8.3 | 1.0_ |
| Injecting Drug Users | 11.5 | 19.2 | 24.3_ |
| Short-term Incarcerated | 4.9 | 14.6 | 92.0 |
| Substance Abusers | 5.8 | 13.3 | 45.9 |

| | | | |
|--|--------------|--------------|-------------|
| Women | 4.4 | 5.9 | 83.7 |
| Hispanics/Latinos | 0.0 | 6.6 | 132.7_ |
| African-American Men | 2.7 | 6.8 | 55.6 |
| African-American Women | 5.6 | 5.6 | 58.3 |
| Men Who Have Sex With Men | 3.8 | 8.5 | 128.3 |
| 60. Physical Therapy/Rehabilitation | 7.9% | 3.0% | 46.8 |
| Eastern Counties | 11.8 | 0.0 | 140.5_ |
| Western Counties | 9.1 | 0.0 | 14.0_ |
| Pediatrics | 13.3 | 0.0 | 32.0_ |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 3.8 | 11.0_ |
| Short-term Incarcerated | 9.8 | 2.4 | 45.2 |
| Substance Abusers | 9.2 | 4.2 | 19.4 |
| Women | 4.4 | 5.2 | 78.4 |
| Hispanics/Latinos | 3.3 | 6.6 | 18.5 |
| African-American Men | 10.1 | 4.7 | 73.9 |
| African-American Women | 5.6 | 4.5 | 89.7 |
| Men Who Have Sex With Men | 7.0 | 2.8 | 17.3 |
| 61. Nutritional Advice | 22.4% | 12.4% | 18.0 |
| Eastern Counties | 35.3 | 5.9 | 15.3 |
| Western Counties | 40.9 | 0.0 | 48.0 |
| Pediatrics | 0.0 | 13.3 | 39.0_ |
| Adolescents | 15.4 | 15.4 | 7.5_ |
| Injecting Drug Users | 19.2 | 23.1 | 24.2 |
| Short-term Incarcerated | 19.5 | 26.8 | 29.8 |
| Substance Abusers | 35.8 | 21.7 | 24.3 |
| Women | 68.1 | 19.3 | 14.3 |
| Hispanics/Latinos | 27.9 | 9.8 | 31.9 |
| African-American Men | 28.4 | 12.8 | 21.2 |
| African-American Women | 22.5 | 18.0 | 18.7 |
| Men Who Have Sex With Men | 29.1 | 15.0 | 13.2 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|-------------------------------------|-------------|-------------|------------------|
| 63. IV Therapy-- Insert Line | 3.8% | 0.9% | 132.5 |
| Eastern Counties | 5.9 | 0.0 | 1.0_ |
| Western Counties | 4.5 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 3.8 | 184.5_ |
| Short-term Incarcerated | 4.9 | 0.0 | 115.4 |
| Substance Abusers | 6.7 | 1.7 | 102.3 |
| Women | 1.5 | 2.2 | 76.8 |
| Hispanics/Latinos | 3.3 | 1.6 | 131.7_ |

| | | | |
|-----------------------------------|-------------|-------------|--------------|
| African-American Men | 3.4 | 1.4 | 106.8 |
| African-American Women | 1.1 | 3.4 | 95.8_ |
| Men Who Have Sex With Men | 7.2 | 0.5 | 129.3 |
| 64. IV Therapy-- Medicines | 4.2% | 1.2% | 160.4 |
| Eastern Counties | 94.1 | 0.0 | 60.0_ |
| Western Counties | 90.1 | 0.0 | 0.0 |
| Pediatrics | 100.0 | 0.0 | 0.0 |
| Adolescents | 76.9 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 3.8 | 184.0_ |
| Short-term Incarcerated | 4.9 | 0.0 | 260.5_ |
| Substance Abusers | 5.8 | 1.7 | 169.3 |
| Women | 1.5 | 1.5 | 186.3 |
| Hispanics/Latinos | 3.3 | 1.6 | 131.7_ |
| African-American Men | 2.0 | 1.4 | 158.0 |
| African-American Women | 1.1 | 0.0 | 245.0_ |
| Men Who Have Sex With Men | 2.8 | 0.9 | 170.4 |
| 65. Skilled Nursing | 0.1% | 2.7% | 99.1 |
| Eastern Counties | 17.6 | 0.0 | 13.0_ |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 6.7 | 6.7 | 2.0_ |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 7.7 | 11.3 | 74.8 |
| Short-term Incarcerated | 7.3 | 9.6 | 107.0 |
| Substance Abusers | 0.0 | 5.0 | 88.4_ |
| Women | 0.0 | 2.2 | 79.0 |
| Hispanics/Latinos | 0.0 | 1.6 | 31.8_ |
| African-American Men | 0.0 | 4.1 | 99.9 |
| African-American Women | 0.0 | 1.1 | 178.3_ |
| Men Who Have Sex With Men | 5.6 | 3.8 | 69.5 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|-----------------------------------|--------------------|--------------------|-------------------------|
| 66. Home Health Aide | 1.5% | 1.0% | 192.3 |
| Eastern Counties | 11.8 | 0.0 | 0.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 0.0 | 1.0_ |
| Short-term Incarcerated | 0.0 | 0.0 | 0.0 |
| Substance Abusers | 2.5 | 1.7 | 78.0 |
| Women | 1.4 | 1.4 | 137.3 |
| Hispanics/Latinos | 1.6 | 1.4 | 8.0_ |
| African-American Men | 2.0 | 2.0 | 82.3 |

| | | | |
|---------------------------|-------------|-------------|--------------|
| African-American Women | 2.2 | 1.1 | 182.0_ |
| Men Who Have Sex With Men | 2.8 | 0.9 | 60.0 |
| 67. Respite Care | 2.0% | 2.9% | 75.1 |
| Eastern Counties | 0.0 | 5.9 | 2.0_ |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 6.7 | 0.0 | 104.0_ |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 7.7 | 188.0_ |
| Short-term Incarcerated | 4.9 | 4.9 | 26.0_ |
| Substance Abusers | 2.5 | 3.3 | 148.5 |
| Women | 0.7 | 5.2 | 92.2 |
| Hispanics/Latinos | 1.6 | 3.2 | 2.0_ |
| African-American Men | 1.4 | 4.1 | 73.6 |
| African-American Women | 1.1 | 3.4 | 137.0_ |
| Men Who Have Sex With Men | 1.4 | 3.3 | 87.7 |
| 68. Sitter | 2.3% | 3.8% | 148.9 |
| Eastern Counties | 5.9 | 5.9 | 20.5 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 0.0 | 15.4 | 9.5_ |
| Short-term Incarcerated | 2.4 | 9.8 | 69.7_ |
| Substance Abusers | 2.5 | 6.7 | 40.6 |
| Women | 0.7 | 6.7 | 105.3 |
| Hispanics/Latinos | 1.6 | 4.9 | 101.0_ |
| African-American Men | 2.0 | 5.4 | 111.0 |
| African-American Women | 1.1 | 4.5 | 168.4 |
| Men Who Have Sex With Men | 2.3 | 5.6 | 116.5 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|-----------------------------------|--------------------|--------------------|-------------------------|
| 69. Homemaker Service | 5.5% | 5.3% | 55.1 |
| Eastern Counties | 35.3 | 0.0 | 157.3 |
| Western Counties | 4.5 | 0.0 | 0.0 |
| Pediatrics | 6.7 | 0.0 | 365.0_ |
| Adolescents | 7.7 | 0.0 | 52.0_ |
| Injecting Drug Users | 7.7 | 11.5 | 13.0 |
| Short-term Incarcerated | 7.3 | 7.3 | 61.0 |
| Substance Abusers | 7.5 | 8.3 | 39.9 |
| Women | 3.7 | 7.4 | 100.1 |
| Hispanics/Latinos | 1.6 | 8.2 | 3.8 |
| African-American Men | 6.1 | 4.7 | 59.6 |
| African-American Women | 3.4 | 4.5 | 116.5 |

| | | | |
|--------------------------------------|--------------|--------------|-------------|
| Men Who Have Sex With Men | 8.5 | 6.8 | 34.0 |
| 70. Help -- Place To Live | 11.6% | 21.1% | 28.5 |
| Eastern Counties | 5.9 | 5.9 | 1.0_ |
| Western Counties | 0.0 | 9.1 | 2.0_ |
| Pediatrics | 13.3 | 4.5 | 1.3_ |
| Adolescents | 15.4 | 15.4 | 6.8_ |
| Injecting Drug Users | 19.2 | 38.5 | 11.5 |
| Short-term Incarcerated | 26.8 | 41.5 | 13.4 |
| Substance Abusers | 20.7 | 34.2 | 7.3 |
| Women | 13.3 | 19.3 | 21.7 |
| Hispanics/Latinos | 14.8 | 21.3 | 6.4 |
| African-American Men | 16.2 | 24.3 | 12.4 |
| African-American Women | 6.9 | 21.3 | 14.7 |
| Men Who Have Sex With Men | 15.0 | 23.0 | 20.5 |
| 72. Help Finding Home For Pet | 2.0% | 6.8% | 1.8 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 4.5 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 23.1 | 1.3 |
| Short-term Incarcerated | 4.9 | 17.1 | 1.3 |
| Substance Abusers | 4.2 | 13.3 | 1.4 |
| Women | 1.4 | 5.9 | 1.3 |
| Hispanics/Latinos | 6.6 | 0.0 | 2.0_ |
| African-American Men | 0.0 | 5.4 | 2.0 |
| African-American Women | 1.1 | 4.5 | 1.3 |
| Men Who Have Sex With Men | 4.7 | 7.5 | 1.8 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|-----------------------------------|--------------|--------------|------------------|
| 73. Legal Help/Information | 17.7% | 13.8% | 9.9 |
| Eastern Counties | 41.2 | 11.8 | 1.6 |
| Western Counties | 9.1 | 9.1 | 1.0_ |
| Pediatrics | 0.0 | 6.7 | 24.0_ |
| Adolescents | 0.0 | 15.4 | 2.0_ |
| Injecting Drug Users | 23.1 | 23.1 | 3.6 |
| Short-term Incarcerated | 7.3 | 26.8 | 36.4 |
| Substance Abusers | 19.2 | 15.0 | 4.8 |
| Women | 19.3 | 14.1 | 3.8 |
| Hispanics/Latinos | 36.1 | 11.5 | 5.9 |
| African-American Men | 14.2 | 16.2 | 7.7 |
| African-American Women | 16.9 | 13.5 | 3.4 |
| Men Who Have Sex With Men | 26.3 | 14.1 | 3.0 |

| | | | |
|--|-------------|-------------|------------|
| 75. Assistance-- Disability/SSI/SSD | 1.2% | 3.9% | 4.4 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 11.5 | 0.0 |
| Short-term Incarcerated | 0.0 | 4.9 | 3.0_ |
| Substance Abusers | 2.5 | 7.5 | 1.5_ |
| Women | 0.0 | 4.4 | 1.7 |
| Hispanics/Latinos | 3.3 | 6.6 | 3.3 |
| African-American Men | 1.4 | 3.4 | 9.7 |
| African-American Women | 0.0 | 4.5 | 1.7_ |
| Men Who Have Sex With Men | 0.9 | 4.7 | 10.0 |

| | | | |
|------------------------------------|--------------|--------------|-------------|
| 77. Transportation Services | 36.3% | 17.0% | 64.8 |
| Eastern Counties | 23.5 | 23.5 | 9.3 |
| Western Counties | 36.4 | 13.6 | 15.6 |
| Pediatrics | 26.7 | 13.3 | 19.0 |
| Adolescents | 53.8 | 23.1 | 7.6 |
| Injecting Drug Users | 61.5 | 26.9 | 64.3 |
| Short-term Incarcerated | 34.1 | 34.1 | 49.9 |
| Substance Abusers | 52.5 | 32.5 | 57.1 |
| Women | 31.9 | 22.2 | 60.9 |
| Hispanics/Latinos | 45.9 | 13.1 | 62.5 |
| African-American Men | 47.3 | 18.9 | 52.0 |
| African-American Women | 40.4 | 22.5 | 55.6 |
| Men Who Have Sex With Men | 46.5 | 20.2 | 68.0 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|----------------------------|-------------|-------------|------------------|
|----------------------------|-------------|-------------|------------------|

| | | | |
|---|--------------|--------------|--------------|
| 79. Transportation-- Routine Errands | 35.6% | 14.0% | 163.9 |
| Eastern Counties | 29.4 | 5.9 | 91.0 |
| Western Counties | 31.8 | 0.0 | 305.3 |
| Pediatrics | 33.3 | 0.0 | 286.8_ |
| Adolescents | 53.8 | 7.7 | 333.6 |
| Injecting Drug Users | 23.1 | 26.9 | 141.2 |
| Short-term Incarcerated | 29.3 | 39.1 | 94.9 |
| Substance Abusers | 41.7 | 21.7 | 181.6 |
| Women | 25.2 | 15.6 | 147.9 |
| Hispanics/Latinos | 36.1 | 18.0 | 121.5 |
| African-American Men | 45.3 | 17.6 | 157.4 |
| African-American Women | 28.1 | 13.5 | 170.0 |
| Men Who Have Sex With Men | 45.1 | 16.9 | 192.1 |

| | | | |
|---------------------------------------|--------------|-------------|--------------|
| 81. Transportation-- Day care | 0.9% | 3.0% | 284.7 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 4.5 | 1.0_ |
| Pediatrics | 0.0 | 6.7 | 1.0_ |
| Adolescents | 7.7 | 0.0 | 365.0_ |
| Injecting Drug Users | 0.0 | 3.8 | 0.0 |
| Short-term Incarcerated | 0.0 | 7.3 | 365.0_ |
| Substance Abusers | 0.0 | 2.5 | 365.0_ |
| Women | 5.2 | 6.7 | 170.3 |
| Hispanics/Latinos | 0.0 | 1.6 | 730.0_ |
| African-American Men | 0.0 | 1.4 | 365.0_ |
| African-American Women | 6.7 | 9.0 | 116.4 |
| Men Who Have Sex With Men | 0.5 | 0.9 | 1.0 |
| 82. Transportation-- Emergency | 11.3% | 6.6% | 3.9 |
| Eastern Counties | 0.0 | 5.9 | 2.0_ |
| Western Counties | 0.0 | 4.5 | 2.0_ |
| Pediatrics | 6.7 | 0.0 | 3.0_ |
| Adolescents | 7.7 | 0.0 | 1.0_ |
| Injecting Drug Users | 19.2 | 3.8 | 2.6 |
| Short-term Incarcerated | 14.6 | 14.6 | 8.2 |
| Substance Abusers | 16.7 | 12.5 | 6.4 |
| Women | 12.6 | 18.0 | 8.8 |
| Hispanics/Latinos | 13.1 | 9.8 | 4.4 |
| African-American Men | 10.1 | 8.8 | 3.9 |
| African-American Women | 13.5 | 11.2 | 10.5 |
| Men Who Have Sex With Men | 15.5 | 8.0 | 4.6 |

Comparative Service Usage and Need For Subparts of Survey

Several survey questions had subparts to them in which case a broad area (Child Care, for example) was broken into smaller parts (such as daily child care, 24-hour child care). This section reports on survey findings for the subparts based on the overall community rates. As before, **Used** is the percent of clients who actually used the service during the past 12 months. **Need** indicates the percent of clients who needed the service but found it unavailable. **Frequency** is the average number of times a service was used and needed.

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|-----------------------------------|--------------------|--------------------|-------------------------|
|-----------------------------------|--------------------|--------------------|-------------------------|

| | | | |
|--|--------------------|--------------------|-------------------------|
| 28a. Child Care: Daily | 1.7% | 1.8% | 28.9 |
| 28b. Child Care: 24-Hour | 0.6% | 1.1% | 4.5 |
| 28c. Child Care: | 0.8% | 1.9% | 9.8 |
| 28d. Child Care: Foster Care | 0.1% | 0.1% | 0.1_ |
| 32a. Counseling: Individual | 29.3% | 11.6% | 28.3 |
| 32b. Counseling: Couples/Family | 3.0% | 4.3% | 12.1 |
| 32c. Counseling: Group | 14.4% | 3.5% | 75.2 |
| 32d. Counseling: At Home | 1.7% | 2.8% | 17.6 |
| 36a. Substance Abuse Coun.: Individual | 12.8% | 4.8% | 61.2 |
| 36b. Substance Abuse Coun.: Group | 15.6% | 3.5% | 92.1 |
| 36c. Substance Abuse Coun.: Detox | 7.7% | 1.8% | 23.6 |
| 43a. Dentist: Prosthodontics | 20.0% | 9.0% | 23.2 |
| 43b. Dentist: General/Preventive | 45.6% | 15.5% | 7.1 |
| 43c. Dentist: Oral Pathology | 10.5% | 7.8% | 16.5 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
| 45a. Eye Doctor: Eye Exam | 39.9% | 13.3% | 2.8 |
| 45b. Eye Doctor: Glasses | 25.1% | 10.6% | 2.2 |
| 45c. Eye Doctor: Related to HIV | 12.5% | 6.9% | 20.4 |
| 47a. Need Money: Utilities | 14.4% | 28.9% | 10.0 |
| 47b. Need Money: Rent | 19.1% | 29.0% | 7.3 |
| 47c. Need Money: Deposits | 3.3% | 14.6% | 4.9 |
| 47d. Need Money: Telephone | 7.1% | 1.8% | 6.0 |
| 47e. Need Money: Prescriptions | 17.0% | 12.4% | 13.3 |

| | | | |
|---|--------------------|--------------------|-------------------------|
| 47f. Need Money: Health Ins.. Premiums | 2.8% | 4.4% | 7.1 |
| 47g. Need Money: Additional Medical | 14.1% | 8.3% | 7.9 |
| 47h. Need Money: Health Ins. Ded.&Copay | 1.0% | 5.2% | 7.8 |
| 50a. Food Pantry: Basic Food | 42.2% | 15.5% | 30.0 |
| 50b. Food Pantry: Meat | 20.1% | 27.1% | 39.2 |
| 50c. Food Pantry: Baby Supplies | 2.9% | 2.2% | 16.9 |
| 50d. Food Pantry: Personal Hygiene | 30.5% | 17.8% | 29.2 |
| 50e. Food Pantry: Household Supplies | 23.5% | 26.6% | 38.8 |
| 50f. Food Pantry: Gloves/Mask/Gowns | 2.3% | 3.7% | 129.8 |
| 50g. Food Pantry: Kids' School Supplies | 0.9% | 3.4% | 6.1 |
| 62a. Nutrition Counseling: Individual | 17.0% | 9.3% | 13.2 |
| 62b. Nutrition Counseling: Couples/Family | 2.3% | 4.3% | 57.2 |
| 71a. Housing: Short-Term | 3.4% | 7.9% | 2.2 |
| 71b. Housing: Assisted Trans. Living | 2.6% | 3.0% | 1.1 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
| 71c. Housing: Long-Term | 9.2% | 18.7% | 14.0 |
| 71d. Housing: Long-Term/Physician | 1.4% | 4.0% | 14.9 |
| 71e. Housing: Accepts Families/Kids | 1.0% | 7.3% | 35.8 |
| 74a. Legal: Estate Planning Documents | 10.4% | 6.2% | 2.3 |
| 74b. Legal: Immigration | 0.3% | 0.3% | 0.3 |
| 74c. Legal: Discrimination | 1.3% | 2.1% | 6.5 |
| 74d. Legal: Adoption/Child Custody | 0.2% | 1.8% | 2.0 |
| 74e. Legal: SSI/SSD | 7.2% | 4.5% | 5.9 |

| | | | |
|--|--------------------|--------------------|-------------------------|
| 76a. Legal Asst. To Appeal Dis. Disqual. | 0.4% | 1.8% | 2.1 |
| 76b. Job Training (No Longer Elig. For Dis.) | 0.5% | 1.1% | 6.4 |
| 76c. Other (No Longer Elig. For Dis.) | 0.0% | 0.1% | 1.6 |
| 78a. Transportation/Apt.: Taxi | 20.9% | 7.1% | 36.1 |
| 78b. Transportation/Apt.: Bus Pass | 35.1% | 20.9% | 114.8 |
| 78c. Transportation/Apt.: Tokens | 13.9% | 6.6% | 86.0 |
| 78d. Transportation/Apt.: Van | 6.1% | 4.3% | 77.5 |
| 78e. Transportation/Apt.: Driver | 5.3% | 3.8% | 51.2 |
| 78f. Transportation/Apt.: Friend/Relative | 3.8% | 29.5% | 43.6 |
| 78g. Transportation/Apt.: Drive Myself | 21.2% | 3.0% | 97.2 |
| 78h. Transportation/Apt.: Other | 6.2% | 0.1% | 107.5 |
| 80a. Transp./Routine Errands: Taxi | 8.9% | 4.4% | 51.4 |
| 80b. Transp./Routine Errands: Bus Pass | 29.6% | 6.8% | 254.5 |
| 80c. Transp./Routine Errands: Tokens | 7.8% | 5.2% | 106.2 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
| 80d. Transp./Routine Errands: Van | 3.2% | 2.2% | 143.7 |
| 80e. Transp./Routine Errands: Driver | 2.5% | 3.6% | 49.6 |
| 80f. Transp./Routine Errands: Friend/Rel. | 14.1% | 3.5% | 103.4 |
| 80g. Transp./Routine Errands: Drive Myself | 21.6% | 3.0% | 220.9 |
| 80h. Transp./Routine Errands: Other | 6.5% | 0.3% | 236.5 |

The remainder of this *Client Survey* section contains analyses of service usage/need for the 12 special populations as well as a variety of service rankings for the 1997

survey and the previous 1994 and 1995 surveys. Analyses on selected survey questions are also included.

Special Populations

Each of the following subsample groups was compared to the remainder of the HIV community sample to determine the existence of any statistically significant differences ($p < .05$) in service needs as measured by the combined frequency of reported usage and/or need. Analyses involving small numbers of individuals per group were discarded.

Counties East of Harris

This subsample (N=17) includes all individuals interviewed who live in Chambers, Liberty, Montgomery, and Walker counties. This group *more* frequently used and/or needed the following services:

- 57a. Medical-- Doctor/Clinic
- 57h. Medical-- Hospital Visit

This group *less* frequently used and/or needed the following services:

- 29b. Clothing For Me: Used
- 37. Crisis Counseling
- 38. Pastoral Counseling
- 44. Eye Care Services
- 57e. Medical-- Viral Load Testing
- 57f. Medical-- T-Cell Count
- 77. Transportation Services

Counties West of Harris

This subsample (N=22) includes all individuals interviewed who live in Austin, Colorado, Fort Bend, Waller, and Wharton counties. This group *more* frequently used and/or needed the following services:

- 39. Medication From Psychiatrist

57a. Medical-- Doctor/Clinic

The west counties *less* frequently used and/or needed the following services:

- 24. Case Management
- 29b. Clothing For Me: Used
- 31. Professional Counseling
- 44. Eye Care Services
- 49. Food/Supplies-- Food Pantry
- 57f. Medical-- T-Cell Count
- 57g. Medical-- X-Rays
- 57h. Medical-- Hospital Visit
- 77. Transportation

Pediatrics

This subsample (N=15) includes all individuals interviewed who were 12 years of age or younger. Children *more* frequently used and/or needed the following service:

57a. Medical-- Doctor/Clinic

Children *less* frequently used and/or needed the following services:

- 38. Pastoral Counseling
- 42. Dental Care
- 57g. Medical-- X-Rays
- 77. Transportation

Adolescents

This subsample (N=13) includes all individuals interviewed who were between 13 and 19 years of age. Adolescents *more* frequently used and/or needed the following service:

79. Transportation-- Routine Errands

Adolescents *less* frequently used and/or needed the following services:

24. Case Management

- 25. Companion/Advocate
- 40. Buddy/Care Team/Volunteer
- 42. Dental Care
- 48. Money Management Advice
- 52. Lunch While At An Agency
- 61. Nutritional Advice
- 77. Transportation Services

Injecting Drug Users

This subsample (N=26) includes all individuals interviewed who reported that they had injected drugs or other substances to get high in the past 12 months. Injecting drug users *more* frequently used and/or needed the following service: NONE

Injecting Drug Users *less* frequently used and/or needed the following services:

- 38. Pastoral Counseling
- 44. Eye Care Services
- 46. Financial Assistance
- 53. Furniture
- 57a. Medical-- Doctor/Clinic
- 57e. Medical-- Viral Load Testing
- 57f. Medical-- T-Cell Count
- 60. Physical Therapy/Rehabilitation
- 69. Homemaker Service
- 70. Help-- Place To Live
- 82. Transportation-- Emergency

Short-term Incarcerated

This subsample (N=41) includes all individuals interviewed in the Harris County jail. Short-term incarcerated individuals *more* frequently used and/or needed the following service:

- 24. Case Management

This group *less* frequently used and/or needed the following services:

- 48. Money Management Advice
- 79. Transportation-- Routine Errands

Substance Abusers

This subsample (N=120) includes all individuals interviewed who reported using cocaine or crack or having been addicted to any substances in the past 12 months. Substance abusers *more* frequently used and/or needed the following services:

- 35. Substance Abuse Counseling
- 57b. Medical-- Doctor/Female

Substance Abusers *less* frequently used and/or needed the following services:

- 66. Home Health Aide
- 68. Sitter

Women

This subsample (N=135) includes all individuals interviewed whose gender was female.

Women *more* frequently used and/or needed the following service:

- 82. Transportation-- Emergency

Women *less* frequently used and/or need the following services: NONE

Hispanics/Latinos

This subsample (N=62) includes all individuals interviewed who were of Hispanic/Latino ethnicity. Hispanics/Latinos *more* frequently used and/or needed the following services:

NONE

Hispanics/Latinos *less* frequently used and/or needed the following services:

- 25. Companion/Advocate
- 29a. Clothing For Me: New
- 29b. Clothing For Me: Used
- 30a. Clothing For My Children: New
- 34. Peer Counseling

- 37. Crisis Counseling
- 44. Eye Care Services
- 48. Money Management Advice
- 60. Physical Therapy/Rehabilitation
- 69. Homemaker Service

African-American Men

This subsample (N=148) includes all males interviewed who were of African-American ethnicity. African-American men *more* frequently used and/or needed the following services:

- 25. Companion/Advocate
- 34. Peer Counseling

African-American males *less* frequently used and/or needed the following service:

- 27. Child Care

African-American Women

This subsample (N=89) includes all females interviewed who were of African-American ethnicity. African-American women *more* frequently used and/or needed the following service:

- 27. Child Care

This group *less* frequently used and/or needed the following service:

- 52. Lunch While At An Agency

Men Who Have Sex With Men (MSM)

This subsample (n=195) includes all men interviewed who self-identified as homosexual or bisexual. MSM *more* frequently used and/or needed the following service:

- 69. Transportation-- Emergency

MSM *less* frequently used and/or needed the following services:

- 27. Child Care
- 60. Physical Therapy/Rehabilitation
- 69. Homemaker Service

Selected Analyses

Three of the additional analyses added to the 1997 *Client Survey* focused on use of condoms and clients' knowledge of serostatus of their partners. Listed below are a summary of the responses to these questions.

Was a condom (or condoms) used during the last time you had sex?

| | |
|------|-------|
| YES | 55.9% |
| NO | 28.5% |
| NA | 14.7% |
| PASS | .8% |

Why weren't condoms used (check the best answer)?

| | |
|------------------------------|-------|
| DIDN'T HAVE ANY | 14.5% |
| DIDN'T WANT TO USE THEM | 13.5% |
| PARTNER DIDN'T WANT TO USE | 15.0% |
| FORGOT (USING ALCOHOL/DRUGS) | 4.5% |
| PARTNER HIV + TOO | 37.4% |
| OTHER | 15.0% |

Again, think about the last time you had sex, what was the serostatus of your partner?

| | |
|--------------|-------|
| HIV POSITIVE | 61.6% |
| HIV NEGATIVE | 15.2% |
| I DON'T KNOW | 23.2% |

As seen from the information above, the majority (56%) of clients reported using condoms the last time they had sex.

Of the 29% reporting that they did not use a condom, the most common reason (37%)

given was that their partner was HIV positive also. In addition, 57% of those responding “no” concerning condom use stated that the serostatus of their partner was HIV positive. This suggest that many HIV positive clients are unaware of potential problems (such as being exposed to a different variation of the HIV virus) of not using condoms even when their partners are also HIV positive.

**Comparison of Client Service Rankings For 1994, 1995, and 1997
Combined Total: Percent Used and Percent Needed**

1994 Survey

1. Medical Care
2. Case Management
3. Dental Care
4. Food Pantry
5. Eye Care Services
6. Transportation
7. Prof. Coun.: Adults
8. Finan. Assistance
9. Pastoral Counseling
10. Buddy/Care Team (tie)
10. Lunch At Agency
12. Meds (Psychiatrist)
13. Adult Day Care
14. Clothing For Me
15. Legal Help/Info.
16. Nutritional Advice
17. Furniture
18. Crisis Counseling
19. Advocate At Agencies

1. Medical Care
2. Dental Care
3. Case Management
4. Transportation
5. Finan. Assistance
6. Prof. Coun.: Adults
7. Food Pantry
8. Eye Care Services
9. Legal Help/Info.
10. Meds (Psychiatrist)
11. Clothing For Me
12. Nutritional Advice
13. Adult Day Care
14. Buddy/Care team
15. Crisis Counseling
16. Pastoral Counseling
17. Lunch At Agency
18. Housing
19. Peer Counseling
20. Advocate At Agencies

2. Dental Care
3. Finan. Assistance
4. Food Pantry
5. Eye care Services
6. Medical Care
7. Transportation
8. Prof. Coun.: Adults
9. Lunch At An Agency
10. Meds (Psychiatrist)
11. Substance Abuse Coun
12. Clothing For Me
13. Nutritional Advice
14. Crisis Counseling
15. Housing
16. Furniture
17. Legal Help/Info.
18. Advocate At Agencies
19. Pastoral Counseling
20. Peer Counseling

1997 Survey

1. Case Management

1995 Survey

**1997 Service Rankings For All Services
Combined Total: Percent Used and Percent Needed**

- | | | |
|--------------------------|---------------------------|----------------------------|
| 1. Case Management | 22. Adult Day Care | 42. Skilled Nursing |
| 2. Dental Care | 23. Voc. Trng./Placement | 43. Home Health Aide |
| 3. Finan. Assistance | 24. Trans.--Emergency | 44. Equip.-- Hearing Imp. |
| 4. Food Pantry | 25. Money Man. Advice | 45. Equip.-- Visually Imp. |
| 5. Eye Care Services | 26. Meals Delivered | 46. Adolescent day Care |
| 6. Medical Care | 27. Neurocognitive Serv. | |
| 7. Transportation | 28. Phys. Therapy/Rehab | |
| 8. Prof. Coun.: Adults | 29. Homemaker Service | |
| 9. Lunch At An Agency | 30. Help Home For Pets | |
| 10. Meds (Psychiatrist) | 31. Subacute Care | |
| 11. Substance Abuse Coun | 32. Child Care | |
| 12. Clothing For Me | 33. Sitter | |
| 13. Nutritional Advice | 34. Medical Equipment | |
| 14. Crisis Counseling | 35. IV Therapy-- Meds | |
| 15. Housing | 36. Asst. Dis./SSI/SSD | |
| 16. Furniture | 37. Respite Care | |
| 17. Legal Help/Info. | 38. IV Therapy-- Line | |
| 18. Advocate At Agencies | 39. Trans.-- Day Care | |
| 19. Pastoral Counseling | 40. Coun.: Child/Adol. | |
| 20. Peer Counseling | 40. Clothing: Child (tie) | |
| 21. Buddy/Care Team | | |

1997 Service Rankings

Most (%) Used

1. Case Management
2. Dental Care
3. Medical
4. Food Pantry
5. Eye Care Services
6. Lunch At An Agency
7. Transportation
8. Trans.-- Routine Errands
9. Substance Abuse Coun.
10. Peer Counseling

Most Needed

1. Finan. Assistance
2. Case Management
3. Housing
4. Furniture
5. Dental Care
6. Buddy/Care Team
7. Transportation
8. Food Pantry
9. Voc. Trng./Placement
10. Advocate

Comparison of 1997 Client Service Rankings Overall and Special Populations: Combined Total Percent Used/Needed

| <u>Service(Overall Rank)</u> | <u>Rank East Counties</u> | <u>Rank West Counties</u> | <u>Rank Pediatrics</u> | <u>Rank Adolescents</u> | <u>Rank Injecting Drug Users</u> | <u>Rank Short-Term Incarcerated</u> | <u>Rank Substance Abusers</u> | <u>Rank Women</u> | <u>Rank Hispanics/Latinos</u> | <u>Rank A-A Males</u> | <u>Rank A-A Females</u> | <u>Rank MSM</u> |
|------------------------------|---------------------------|---------------------------|------------------------|-------------------------|----------------------------------|-------------------------------------|-------------------------------|-------------------|-------------------------------|-----------------------|-------------------------|-----------------|
| Adol. Day Care (46) | 36 | 36 | 32 | 23 | 46 | 46 | 44 | 42 | 39 | 45 | 42 | 46 |
| Adult Day Care (22) | 46 | 27 | 46 | 34 | 13 | 24 | 21 | 27 | 21 | 21 | 29 | 21 |
| Case Man. (1) | 2 | 2 | 3 | 2 | 1 | 1 | 1 | 3 | 1 | 1 | 1 | 1 |
| Advocate (18) | 18 | 11 | 4 | 23 | 20 | 12 | 16 | 17 | 13 | 14 | 16 | 12 |
| Child Care (32) 29 | 19 | 7 | 23 | 43 | 28 | 38 | 22 | 30 | 35 | 22 | 39 | |
| Clothing:Me (12) | 21 | 14 | 16 | 7 | 14 | 8 | 12 | 12 | 18 | 23 | 13 | 10 |
| Clothing:Child (40) | 46 | 35 | 17 | 23 | 37 | 37 | 37 | 25 | 32 | 33 | 26 | 42 |
| Prof. Coun. (8) | 6 | 7 | 6 | 7 | 4 | 3 | 5 | 7 | 5 | 10 | 8 | 5 |
| Coun.:Ch./Adol. (40) | 23 | 46 | 11 | 27 | 37 | 44 | 40 | 36 | 46 | 32 | 39 | 28 |
| Peer Coun. (20) 15 | 23 | 31 | 23 | 23 | 20 | 20 | 24 | 22 | 20 | 25 | 19 | |
| Sub. Ab. Coun. (11) | 35 | 13 | 16 | 34 | 5 | 13 | 9 | 21 | 24 | 17 | 21 | 21 |
| Crisis Coun. (14) | 21 | 27 | 46 | 14 | 18 | 17 | 18 | 16 | 15 | 15 | 12 | 15 |
| Pastoral Coun. (19) | 16 | 19 | 12 | 23 | 18 | 16 | 14 | 13 | 17 | 16 | 15 | 16 |
| Meds (Psy.) (10) | 13 | 16 | 46 | 25 | 9 | 7 | 11 | 11 | 13 | 13 | 10 | 9 |

| Service(Overall Rank) | Rank East Counties | Rank West Counties | Rank Pediatrics | Rank Adolescents | Rank Injecting Drug Users | Rank Short-Term Incarcerated | Rank Substance Abusers | Rank Women | Rank Hispanics/Latinos | Rank A-A Males | Rank A-A Females | Rank MSM |
|------------------------------|---------------------------|---------------------------|------------------------|-------------------------|----------------------------------|-------------------------------------|-------------------------------|-------------------|-------------------------------|-----------------------|-------------------------|-----------------|
| Buddy/Team (21) | 10 | 27 | 20 | 14 | 13 | 19 | 19 | 15 | 19 | 22 | 15 | 18 |
| Voc. Trng./Place. (23) | 35 | 46 | 46 | 11 | 29 | 19 | 24 | 23 | 26 | 2021 | 23 | |
| Dental Care (2) | 7 | 3 | 6 | 5 | 4 | 3 | 4 | 4 | 4 | 3 3 | 2 | |
| Eye Care (5) | 8 | 6 | 9 | 11 | 15 | 15 | 10 | 1 | 7 | 7 | 7 | 7 |
| Fin. Assistance (3) | 3 | 10 | 16 | 5 | 4 | 6 | 3 | 6 | 3 | 6 2 | 3 | |
| Mon. Man. Adv. (25) | 46 | 27 | 31 | 24 | 43 | 23 | 26 | 26 | 25 | 25 | 24 | 26 |
| Food Pantry (4) 4 | 5 | 3 | 9 | 19 | 23 | 2 | 5 | 2 | 5 4 | 26 | | |
| Meals Del. (26) 29 | 46 | 31 | 46 | 26 | 26 | 26 | 28 | 23 | 25 | 28 | 26 | |
| Lunch/Agency (9) | 17 | 12 | 18 | 23 | 13 | 11 | 8 | 8 | 11 | 2 9 | 8 | |
| Furniture (16) | 21 | 23 | 16 | 14 | 9 | 15 | 17 | 14 | 9 | 9 | 11 | 14 |
| Med. Equip. (34) | 46 | 19 | 46 | 46 | 43 | 41 | 35 | 35 | 45 | 40 | 32 | 37 |
| Equip. Hearing (44) | 46 | 35 | 46 | 46 | 37 | 44 | 44 | 46 | 45 | 46 | 46 | 44 |
| Equip. Visually (45) | 46 | 36 | 46 | 46 | 34 | 44 | 45 | 46 | 40 | 30 | 46 | 44 |
| Medical (6) | 5 | 4 | 8 | 9 | 6 | 9 | 7 | 9 | 6 | 4 | 6 | 4 |
| Subacute Care (31) | 35 | 46 | 46 | 34 | 29 | 34 | 31 | 38 | 32 | 31 | 34 | 35 |

| Service(Overall Rank) | Rank East Counties | Rank West Counties | Rank Pediatrics | Rank Adolescents | Rank Injecting Drug Users | Rank Short-Term Incarcerated | Rank Substance Abusers | Rank Women | Rank Hispanics/Latinos | Rank A-A Males | Rank A-A Females | Rank MSM |
|------------------------------|---------------------------|---------------------------|------------------------|-------------------------|----------------------------------|-------------------------------------|-------------------------------|-------------------|-------------------------------|-----------------------|-------------------------|-----------------|
| Neur. Services (27) | 46 | 35 | 46 | 28 | 34 | 30 | 27 | 31 | 34 | 29 | 30 | 39 |
| Phy. Ther./Rehab. (28) | 29 | 23 | 22 | 46 | 23 | 34 | 30 | 32 | 28 | 27 | 31 | 31 |
| Nutri. Advice (13) | 13 | 10 | 22 | 23 | 22 | 18 | 13 | 2 | 15 | 11 | 17 | 11 |
| IV Ther./Line (38) | 35 | 35 | 46 | 46 | 43 | 41 | 33 | 40 | 37 | 38 | 40 | 34 |
| IV Ther./Meds (35) | 2 | 1 | 1 | 2 | 43 | 41 | 36 | 42 | 37 | 42 | 44 | 41 |
| Skilled Nursing (42) | 22 | 46 | 20 | 46 | 30 | 29 | 41 | 44 | 45 | 40 | 44 | 32 |
| Home Heal. Aide (43) | 29 | 46 | 46 | 46 | 46 | 46 | 42 | 43 | 41 | 41 | 41 | 41 |
| Respite Care (37) | 35 | 46 | 31 | 46 | 34 | 35 | 40 | 38 | 39 | 35 | 39 | 39 |
| Sitter (23) | 29 | 46 | 46 | 46 | 31 | 34 | 33 | 33 | 35 | 30 | 36 | 33 |
| Homemaker Serv.(29) | 15 | 35 | 31 | 34 | 29 | 31 | 29 | 30 | 20 | 28 | 33 | 27 |
| Housing (15) | 29 | 23 | 23 | 23 | 13 | 4 | 15 | 19 | 17 | 12 | 19 | 17 |
| Help/Pet/Home (30) | 46 | 35 | 46 | 46 | 26 | 27 | 28 | 34 | 34 | 36 | 36 | 30 |
| Legal Help/Info. (17) | 9 | 15 | 31 | 27 | 18 | 23 | 22 | 18 | 10 | 18 | 18 | 14 |
| Asst./Dis./SSI/SSD (36) | 46 | 46 | 46 | 46 | 32 | 41 | 32 | 39 | 28 | 38 | 39 | 36 |
| Transportation (7) | 13 | 10 | 10 | 3 | 7 | 5 | 6 | 10 | 8 | 8 | 5 | 6 |

| <u>Service(Overall Rank)</u> | Rank East Counties | Rank West Counties | Rank Pedi- atrics | Rank Adoles- cents | Rank Injecting Drug Users | Rank Short-Term Incarcerated | Rank Substance Abusers | Rank Women | Rank Hispanics/ Latinos | Rank A-A Males | Rank A-A Females | Rank MSM |
|-------------------------------------|-----------------------------------|-----------------------------------|----------------------------------|-----------------------------------|--|---|---------------------------------------|-----------------------|--|-------------------------------|---------------------------------|---------------------|
| Trans./Day Care (39) | 46 | 35 | 31 | 34 | 46 | 37 | 46 | 29 | 45 | 44 | 28 | 45 |
| Trans./Emergency (24) | 35 | 35 | 31 | 34 | 21 | 25 | 23 | 20 | 20 | 26 | 23 | 22 |

SECTION 2

1997 HIV/AIDS NEEDS ASSESSMENT

SERVICE PROVIDER SURVEY

APPENDIX

ADDITIONAL ANALYSES OF THE *CLIENT SURVEY* INSTRUMENT USING WEIGHTING BASED ON ESTIMATES OF HIV PREVALENCE

(CENTERS FOR DISEASE CONTROL, JULY 1996)

Additional Analyses Based on the CDC Weights

This appendix consists of data based on the weights provided by the Centers for Disease Control’s (July, 1996) estimates of HIV prevalence in the Greater Houston EMA.

The major difference between the CDC weights and the weights based on surveillance of living AIDS cases is seen in **Tables 1** and **Table 1a**. The CDC weights (that is, percentages) are considerably higher for African-Americans and lower for the remaining ethnic groups when compared to the living AIDS cases weights.

The following tables track the tables in the first part of Section 1 where the data are based on living AIDS cases. The numbers of the tables based on the CDC weights are the same table numbers as the living AIDS case surveillance tables with one minor change-- the CDC tables are labeled with an “a” (for example, **Table 1a**. versus **Table 1**). Comparisons of the data applying these two different sets of weights can be made by cross examining the related tables.

| Table 1a. Greater Houston EMA Community Model Weighting Factors CDC Estimates (In Percents) | | | |
|--|-------|-------------------|-------|
| Adult Women | | Adult Men | |
| Caucasian | 2.11 | Caucasian | 37.46 |
| African-American | 10.55 | African-American | 36.93 |
| Hispanic/Latino | 1.19 | Hispanic/Latino | 10.55 |
| Other Ethnicities | 0.08 | Other Ethnicities | 0.66 |
| | | | |

| | | | |
|---|------|--------------------|------|
| Table 1a. Greater Houston EMA Community Model Weighting Factors CDC Estimates (In Percents) | | | |
| Pediatrics | 0.47 | Grand Total | 100% |

Source: Estimates of HIV Prevalence, Centers for Disease Control, July, 1996.

| Table 2a. Mode of Transmission of Virus CDC Estimates (In Percents) | | | |
|--|----------------|-----------------------------|----------------|
| Mode of Transmission | Percent | Mode of Transmission | Percent |
| Sex between two males | 44.3 | Blood/products transfusion | 4.6 |
| Sex between male and female | 26.8 | At birth | 0.1 |
| Sex between two females | 0.7 | Other | 1.3 |
| Injecting drugs with needles | 15.6 | Unknown | 6.4 |

| | |
|--|--|
| Table 3a. Physical Conditions (CDC Estimates) | |
| | |

| Table 3a. Physical Conditions (CDC Estimates) | |
|--|----------------|
| Description | Percent |
| Hard of hearing or deaf | 13.5 |
| Very poor eyesight or blind | 23.4 |
| Use a cane to get around | 8.3 |
| Use a wheelchair to get around | 1.5 |
| Other disabilities | 24.6 |

| Table 4a. Housing and Service Considerations CDC Estimates (In Percents) | | | |
|---|----------------------------|-----------------|-------------|
| General Factors to be Considered in Housing and Services | Relative Importance | | |
| | Very | Somewhat | None |
| Living near my doctor, hospital or counselor | 63.0 | 20.9 | 16.1 |
| Housing that is alcohol and drug free | 65.5 | 13.3 | 21.3 |
| Housing without alcohol or drug rules | 12.4 | 11.3 | 76.3 |
| Living near my family or friends | 59.2 | 19.0 | 21.7 |
| Living near a bus stop | 80.5 | 8.1 | 11.4 |
| Living with people who are my same culture | 23.5 | 22.6 | 53.9 |
| Living near child care or school | 17.6 | 5.1 | 77.2 |
| Housing that allows my pets to live with me | 48.1 | 10.3 | 41.6 |
| Housing just for people with HIV infection | 31.6 | 20.1 | 48.3 |

| Table 5a. Monthly Income by Source (CDC Estimates) | | |
|---|----------------|-------------------|
| Description | Average Amount | Percent Frequency |
| Job | \$753 | 8.4 |
| Private disability insurance | 534 | 3.1 |
| SSI/SSD (Social Security) | 696 | 48.5 |
| Unemployment | 0 | 0.0 |
| AFDC (Aid to Families with Dependent Children) | 116 | 2.0 |
| Workers compensation | 97 | 0.2 |
| Child support | 48 | 0.2 |
| Friends and family | 183 | 10.9 |
| Other | 184 | 15.1 |

| Table 6a. Medical Coverage CDC Estimates (In Percents) | |
|---|------|
| Medical clinic card | 65.6 |
| Medicaid | 32.6 |
| Medicare | 23.5 |

| Table 6a. Medical Coverage CDC Estimates (In Percents) | |
|---|-----|
| HMO or PPO | 2.3 |
| Private insurance | 4.3 |
| Champus for military personnel | 0.4 |
| Veteran's benefits | 4.8 |

| Table 7a. Sources of Information about HIV Social Services CDC Estimates (In Percents) | | |
|---|-----------------|------------------|
| Description | Got Information | Would Have Liked |
| The place where I was tested | 34.9 | 2.4 |
| At my school | 0.5 | 0.0 |
| At a place where I hang out | 0.9 | 0.1 |
| At my church | 0.8 | 0.4 |
| At my job | 0.7 | 0.0 |
| At my doctor's office | 18.3 | 5.4 |
| My family | 3.6 | 0.4 |
| Other people with HIV | 15.9 | 1.1 |
| Outreach worker | 5.4 | 0.0 |
| Case manager or social worker | 24.9 | 8.9 |
| Newsletters | 2.9 | 1.0 |
| Newspapers | 1.3 | 1.4 |
| Magazines | 4.1 | 0.7 |
| Radio | 0.6 | 0.1 |
| Television | 2.5 | 0.2 |

| Table 7a. Sources of Information about HIV Social Services CDC Estimates (In Percents) | | |
|---|------|------|
| A brochure | 6.1 | 0.4 |
| A telephone hotline | 1.7 | 0.5 |
| My friends | 1.5 | 0.4 |
| Other | 20.0 | 15.7 |

| Table 8a. Problems Experienced in Service Delivery CDC Estimates (In Percents) | |
|---|---------|
| Description | Percent |
| Buildings are not handicap accessible | 2.1 |
| Agencies don't speak my language | 1.2 |
| Agencies don't have Telecommunication Device for the Deaf (TDD) | 0.8 |
| Housing programs don't have doorbells/telephones adapted for the deaf | 1.5 |
| They don't understand my lifestyle or culture | 11.3 |
| They didn't have the food I'm used to eating (ethnic or vegetarian) | 6.6 |
| The location was difficult to get to | 17.4 |
| There was a waiting list | 41.1 |
| I couldn't get there, no transportation | 18.7 |
| The agency wasn't open when I could get there | 10.5 |
| The quality of the service wasn't good enough | 22.4 |
| The agency was not prepared for my children to be present | 2.1 |

| Table 8a. Problems Experienced in Service Delivery CDC Estimates (In Percents) | |
|---|------|
| I couldn't get the service without a referral from a case manager | 27.4 |
| The staff at the agency was rude or wasn't helpful | 24.3 |
| Other | 11.9 |

| Table 9a. Easy-To-Get-To Locations CDC Estimates (In Percents) | | | |
|---|----------|------------------------------|----------|
| Inside Harris County | % | Outside Harris County | % |
| Montrose area | 50.5 | Austin County | 0.5 |
| Galleria area | 1.7 | Chambers County | 0.0 |
| Heights | 7.3 | Colorado County | 0.0 |
| Third Ward | 9.0 | Fort Bend County | 0.0 |
| Fourth Ward | 0.9 | Liberty County | 0.0 |
| Fifth Ward | 5.2 | Montgomery County | 0.0 |
| North Houston/Harris County | 9.0 | Walker County | 0.0 |
| South Houston/Harris county | 9.0 | Waller County | 0.1 |
| East Houston/Harris County | 2.7 | Wharton County | 0.0 |
| West Houston/Harris County | 3.9 | | |

Table 10a. Convenient Service Times
CDC Estimates (In Percents)

| Agency Hours | Weekday | Saturday | Sunday |
|---------------------|----------------|-----------------|---------------|
| Morning | 67.6 | 29.0 | 16.8 |
| Afternoon | 45.3 | 21.4 | 16.4 |
| Evening | 27.2 | 15.1 | 11.8 |

Table 11a. Preferred Location If 24-Hour Care Is Needed
 CDC Estimates (In Percents)

| Description | Yes | Don't Care | No |
|----------------------------------|------------|-------------------|-----------|
| In the hospital | 52.0 | 9.4 | 38.6 |
| In a nursing home | 14.6 | 5.6 | 79.8 |
| At a group home with assistance | 45.6 | 10.7 | 43.7 |
| At home with family/assistance | 78.8 | 2.4 | 18.8 |
| At home with family/friends only | 77.2 | 4.2 | 18.6 |

Comparative Service Usage and Need (CDC Weights)

The overall community rates, based on the CDC estimates of HIV prevalence in the Greater Houston EMA, are highlighted on the service description line, followed by response rates for special populations (for numbers less than 5, see previous list). **Used** is the percent of clients who actually used the service during the 1996 calendar year. **Need** indicates the percent of clients who needed the service but found it unavailable during the same period. **Frequency** is the average number of times, per individual, a service was used and/or needed during 1996.

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|-----------------------------------|--------------------|--------------------|-------------------------|
| 22. Adolescent Day Care | 0.4% | 0.2% | 3.2 |
| Eastern Counties | 0.0 | 3.2 | 0.5 |
| Western Counties | 0.0 | 2.0 | 0.2 |
| Pediatrics | 2.4 | 3.1 | 3.2 |
| Adolescents | 7.7 | 23.1 | 11.8 |
| Injecting Drug Users | 0.0 | 3.8 | 0.7 |
| Short-term Incarcerated | 0.0 | 0.0 | 0.0 |
| Substance Abusers | 0.0 | 3.3 | 2.7 |
| Women | 0.6 | 2.4 | 0.6 |
| Hispanics/Latinos | 1.6 | 3.2 | 1.6 |
| African-American Men | 0.7 | 0.0 | 4.1 |
| African-American Women | 1.5 | 0.4 | 2.9 |
| Men Who Have Sex With Men | 0.0 | 0.0 | 0.0 |
| 23. Adult Day Care | 16.9% | 11.2% | 111.2 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 4.5 | 4.5 | 12.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 7.7 | 156.0 |
| Injecting Drug Users | 34.6 | 23.1 | 129.5 |
| Short-term Incarcerated | 14.6 | 17.1 | 134.0 |
| Substance Abusers | 18.3 | 17.5 | 98.9 |
| Women | 5.2 | 8.9 | 94.1 |
| Hispanics/Latinos | 23.0 | 9.1 | 61.0 |
| African-American Men | 15.5 | 13.5 | 85.3 |
| African-American Women | 5.6 | 9.0 | 119.2 |
| Men Who Have Sex With Men | 22.1 | 10.3 | 113.8 |
| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |

| | | | |
|-------------------------------|--------------|--------------|--------------|
| 24. Case Management | 60.0% | 25.9% | 42.1 |
| Eastern Counties | 58.8 | 35.3 | 35.8 |
| Western Counties | 63.6 | 9.1 | 8.3 |
| Pediatrics | 46.7 | 33.3 | 24.0 |
| Adolescents | 61.5 | 15.4 | 17.2 |
| Injecting Drug Users | 65.4 | 42.3 | 32.3 |
| Short-term Incarcerated | 53.6 | 56.1 | 85.0 |
| Substance Abusers | 67.5 | 37.5 | 46.1 |
| Women | 47.4 | 25.9 | 35.2 |
| Hispanics/Latinos | 67.2 | 20.0 | 26.3 |
| African-American Men | 65.5 | 28.4 | 39.1 |
| African-American Women | 46.1 | 24.7 | 42.2 |
| Men Who Have Sex With Men | 68.1 | 27.2 | 39.6 |
| | | | |
| 25. Companion/Advocate | 18.1% | 17.4% | 28.8 |
| Eastern Counties | 11.8 | 11.8 | 5.0 |
| Western Counties | 31.8 | 4.5 | 78.8 |
| Pediatrics | 26.7 | 13.3 | 130.3 |
| Adolescents | 15.4 | 15.4 | 14.0 |
| Injecting Drug Users | 15.4 | 23.1 | 21.6 |
| Short-term Incarcerated | 17.1 | 36.6 | 52.6 |
| Substance Abusers | 25.8 | 26.7 | 40.8 |
| Women | 16.3 | 17.8 | 41.0 |
| Hispanics/Latinos | 29.5 | 16.4 | 5.9 |
| African-American Men | 18.9 | 18.9 | 52.3 |
| African-American Women | 18.0 | 16.9 | 48.4 |
| Men Who Have Sex With Men | 21.6 | 21.6 | 51.3 |
| | | | |
| 27. Child Care | 2.6% | 4.7% | 110.0 |
| Eastern Counties | 5.9 | 5.9 | 7.5 |
| Western Counties | 0.0 | 13.6 | 1.0 |
| Pediatrics | 13.3 | 33.3 | 100.8 |
| Adolescents | 15.4 | 15.4 | 211.5 |
| Injecting Drug Users | 3.8 | 3.8 | 28.0 |
| Short-term Incarcerated | 4.9 | 12.2 | 169.0 |
| Substance Abusers | 3.3 | 3.3 | 125.0 |
| Women | 11.9 | 11.9 | 117.3 |
| Hispanics/Latinos | 4.9 | 3.4 | 45.0 |
| African-American Men | 1.4 | 4.1 | 30.9 |
| African-American Women | 13.5 | 12.4 | 136.2 |
| Men Who Have Sex With Men | 1.9 | 2.8 | 75.9 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|---|--------------|--------------|------------------|
| 29a. Clothing For Me: New | 6.1% | 14.0% | 6.5 |
| Counties | 0.0 | 2.5 | Eastern |
| Western Counties | 11.8 | 13.6 | 2.5 |
| Pediatrics | 4.5 | 13.3 | 8.3 |
| Adolescents | 6.7 | 38.5 | 7.8 |
| Injecting Drug Users | 15.4 | 23.1 | 17.8 |
| Short-term Incarcerated | 3.8 | 34.1 | 11.4 |
| Substance Abusers | 9.8 | 22.3 | 9.5 |
| Women | 8.3 | 18.5 | 9.5 |
| Hispanics/Latinos | 3.7 | 16.4 | 5.0 |
| African-American Men | 3.3 | 16.9 | 9.0 |
| African-American Women | 9.5 | 16.9 | 8.3 |
| Men Who Have Sex With Men | 3.4 | 16.9 | 9.1 |
| 5.2 | | | |
| 29b. Clothing For Me: Used | 42.0% | 21.1% | 7.6 |
| Eastern Counties | 17.6 | 17.6 | 2.8 |
| Western Counties | 18.2 | 9.0 | 2.5 |
| Pediatrics | 20.0 | 20.0 | 4.6 |
| Adolescents | 30.8 | 23.1 | 8.4 |
| Injecting Drug Users | 57.7 | 26.9 | 14.2 |
| Short-term Incarcerated | 48.8 | 26.8 | 5.9 |
| Substance Abusers | 60.0 | 29.2 | 6.5 |
| Women | 34.8 | 21.5 | 8.6 |
| Hispanics/Latinos | 39.3 | 11.5 | 3.8 |
| African-American Men | 47.3 | 25.7 | 5.3 |
| African-American Women | 32.6 | 22.5 | 9.7 |
| Men Who Have Sex With Men | 46.9 | 21.6 | 6.6 |
| 30a. Clothing For My Children: New | 0.9% | 1.3% | 5.5 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 4.5 | 1.0 |
| Pediatrics | 0.0 | 20.0 | 12.7 |
| Adolescents | 7.7 | 23.1 | 5.3 |
| Injecting Drug Users | 0.0 | 7.7 | 28.5 |
| Short-term Incarcerated | 0.0 | 7.3 | 25.3 |
| Substance Abusers | 0.0 | 5.0 | 22.4 |
| Women | 4.4 | 11.9 | 10.2 |
| Hispanics/Latinos | 0.0 | 4.9 | 1.7 |
| African-American Men | 0.7 | 5.4 | 10.9 |
| African-American Women | 5.6 | 11.2 | 9.7 |
| Men Who Have Sex With Men | 0.5 | 1.9 | 11.8 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|---|--------------------|--------------------|-------------------------|
| 30b. Clothing For Child: Used | 1.9% | 3.9% | 15.0 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 4.5 | 1.0 |
| Pediatrics | 6.7 | 13.3 | 12.7 |
| Adolescents | 7.7 | 23.1 | 5.3 |
| Injecting Drug Users | 0.0 | 7.7 | 12.0 |
| Short-term Incarcerated | 0.0 | 7.3 | 25.3 |
| Substance Abusers | 1.7 | 6.7 | 4.4 |
| Women | 10.4 | 9.6 | 10.9 |
| Hispanics/Latinos | 4.9 | 6.6 | 5.4 |
| African-American Men | 1.4 | 4.7 | 8.2 |
| African-American Women | 10.1 | 7.9 | 11.7 |
| Men Who Have Sex With Men | 0.5 | 1.9 | 11.8 |
| 31. Professional Counseling | 37.2% | 16.1% | 33.6 |
| Eastern Counties | 58.9 | 5.9 | 17.7 |
| Western Counties | 50.0 | 4.5 | 4.4 |
| Pediatrics | 13.3 | 40.0 | 24.5 |
| Adolescents | 38.5 | 15.4 | 31.2 |
| Injecting Drug Users | 57.7 | 34.6 | 18.8 |
| Short-term Incarcerated | 51.2 | 31.7 | 38.8 |
| Substance Abusers | 56.7 | 22.5 | 34.7 |
| Women | 38.5 | 17.0 | 34.9 |
| Hispanics/Latinos | 44.3 | 19.7 | 28.0 |
| African-American Men | 33.1 | 16.9 | 36.2 |
| African-American Women | 32.6 | 13.5 | 52.3 |
| Men Who Have Sex With Men | 48.8 | 16.4 | 30.4 |
| 33. Counseling: Child/Adolescent | 1.1% | 3.1% | 20.4 |
| Eastern Counties | 11.8 | 5.9 | 9.3 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 26.7 | 56.0 |
| Adolescents | 15.4 | 0.0 | 0.0 |
| Injecting Drug Users | 0.0 | 7.7 | 26.5 |
| Short-term Incarcerated | 0.0 | 2.4 | 52.0 |
| Substance Abusers | 0.8 | 5.0 | 47.3 |
| Women | 0.7 | 5.9 | 38.6 |
| Hispanics/Latinos | 0.0 | 0.0 | 0.0 |
| African-American Men | 2.0 | 4.7 | 43.8 |
| African-American Women | 0.0 | 4.5 | 28.7 |
| Men Who Have Sex With Men | 1.0 | 12.2 | 49.4 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|---------------------------------------|--------------------|--------------------|-------------------------|
| 34. Peer Counseling | 15.0% | 9.5% | 137.7 |
| Eastern Counties | 23.5 | 11.8 | 44.8 |
| Western Counties | 9.1 | 0.0 | 7.0 |
| Pediatrics | 0.0 | 6.7 | 26.0 |
| Adolescents | 15.4 | 15.4 | 139.7 |
| Injecting Drug Users | 15.4 | 15.4 | 130.6 |
| Short-term Incarcerated | 12.2 | 26.8 | 71.6 |
| Substance Abusers | 19.2 | 16.7 | 112.9 |
| Women | 8.1 | 11.9 | 91.8 |
| Hispanics/Latinos | 14.8 | 14.8 | 64.3 |
| African-American Men | 14.2 | 14.9 | 194.5 |
| African-American Women | 6.7 | 12.4 | 195.4 |
| Men Who Have Sex With Men | 20.2 | 14.1 | 84.3 |
| 35. Substance Abuse Counseling | 24.2% | 7.6% | 68.9 |
| Eastern Counties | 5.9 | 0.0 | 96.0 |
| Western Counties | 18.2 | 4.5 | 65.2 |
| Pediatrics | 0.0 | 20.0 | 0.0 |
| Adolescents | 7.7 | 0.0 | 0.0 |
| Injecting Drug Users | 57.7 | 26.7 | 155.7 |
| Short-term Incarcerated | 39.0 | 14.6 | 147.0 |
| Substance Abusers | 50.0 | 17.5 | 113.4 |
| Women | 23.7 | 5.2 | 52.1 |
| Hispanics/Latinos | 16.4 | 1.6 | 69.1 |
| African-American Men | 24.3 | 11.5 | 26.4 |
| African-American Women | 23.6 | 4.5 | 11.6 |
| Men Who Have Sex With Men | 23.9 | 8.5 | 110.3 |
| 37. Crisis Counseling | 22.8% | 15.6% | 36.6 |
| Eastern Counties | 23.5 | 0.0 | 15.8 |
| Western Counties | 4.5 | 4.5 | 136.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 15.4 | 23.1 | 188.5 |
| Injecting Drug Users | 23.1 | 23.1 | 49.9 |
| Short-term Incarcerated | 21.9 | 26.8 | 108.0 |
| Substance Abusers | 28.3 | 20.8 | 49.4 |
| Women | 15.6 | 19.3 | 52.4 |
| Hispanics/Latinos | 19.7 | 18.0 | 19.1 |
| African-American Men | 21.0 | 16.2 | 43.6 |
| African-American Women | 19.1 | 19.1 | 110.3 |
| Men Who Have Sex With Men | 25.4 | 14.6 | 46.1 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--------------------------------------|--------------------|--------------------|-------------------------|
| 38. Pastoral Counseling | 21.3% | 13.0% | 61.1 |
| Eastern Counties | 17.6 | 17.6 | 28.9 |
| Western Counties | 13.6 | 0.0 | 18.7 |
| Pediatrics | 6.7 | 20.0 | 31.0 |
| Adolescents | 7.7 | 23.1 | 32.0 |
| Injecting Drug Users | 15.4 | 30.8 | 19.2 |
| Short-term Incarcerated | 14.6 | 36.6 | 56.4 |
| Substance Abusers | 30.0 | 25.8 | 52.9 |
| Women | 20.7 | 18.5 | 57.2 |
| Hispanics/Latinos | 19.7 | 16.4 | 33.5 |
| African-American Men | 22.3 | 14.9 | 89.4 |
| African-American Women | 20.2 | 15.7 | 73.9 |
| Men Who Have Sex With Men | 24.4 | 15.5 | 49.1 |
| 39. Psychiatrist/Medication | 36.6% | 10.7% | 240.2 |
| Eastern Counties | 35.3 | 5.9 | 313.0 |
| Western Counties | 13.6 | 4.5 | 365.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 7.7 | 7.7 | 183.0 |
| Injecting Drug Users | 38.5 | 23.1 | 228.9 |
| Short-term Incarcerated | 36.6 | 29.2 | 266.3 |
| Substance Abusers | 42.5 | 17.5 | 255.1 |
| Women | 23.7 | 17.0 | 291.7 |
| Hispanics/Latinos | 37.7 | 8.2 | 258.5 |
| African-American Men | 30.4 | 8.8 | 235.7 |
| African-American Women | 25.8 | 16.9 | 268.2 |
| Men Who Have Sex With Men | 42.3 | 9.9 | 249.6 |
| 40. Buddy/Care Team/Volunteer | 10.4% | 19.5% | 115.7 |
| Eastern Counties | 29.4 | 23.5 | 62.6 |
| Western Counties | 4.5 | 4.5 | 144.5 |
| Pediatrics | 6.7 | 6.7 | 4.0 |
| Adolescents | 7.7 | 30.8 | 33.8 |
| Injecting Drug Users | 19.2 | 38.5 | 97.2 |
| Short-term Incarcerated | 9.8 | 46.3 | 129.2 |
| Substance Abusers | 16.7 | 31.7 | 95.8 |
| Women | 10.4 | 25.9 | 85.4 |
| Hispanics/Latinos | 9.8 | 24.6 | 33.0 |
| African-American Men | 8.1 | 18.9 | 97.0 |
| African-American Women | 11.2 | 24.7 | 120.2 |
| Men Who Have Sex With Men | 15.0 | 21.1 | 98.0 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--|--------------------|--------------------|-------------------------|
| 41. Vocational Training/Placement | 5.9% | 18.5% | 67.3 |
| Eastern Counties | 0.0 | 5.9 | 1.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 15.4 | 30.7 | 103.8 |
| Injecting Drug Users | 3.8 | 15.4 | 164.6 |
| Short-term Incarcerated | 2.4 | 39.0 | 141.8 |
| Substance Abusers | 4.2 | 22.5 | 144.3 |
| Women | 8.1 | 15.6 | 95.2 |
| Hispanics/Latinos | 0.0 | 13.1 | 56.7 |
| African-American Men | 6.1 | 23.0 | 60.3 |
| African-American Women | 11.2 | 16.9 | 85.9 |
| Men Who Have Sex With Men | 4.2 | 19.2 | 91.5 |
| 42. Dental Care | 55.4% | 20.9% | 7.8 |
| Eastern Counties | 35.3 | 29.4 | 5.9 |
| Western Counties | 45.5 | 18.2 | 15.6 |
| Pediatrics | 33.3 | 20.0 | 2.0 |
| Adolescents | 30.8 | 30.8 | 1.9 |
| Injecting Drug Users | 57.7 | 34.6 | 5.9 |
| Short-term Incarcerated | 34.1 | 48.8 | 12.5 |
| Substance Abusers | 60.0 | 30.8 | 8.7 |
| Women | 38.5 | 29.6 | 9.5 |
| Hispanics/Latinos | 55.7 | 19.7 | 16.4 |
| African-American Men | 56.8 | 23.6 | 6.2 |
| African-American Women | 36.0 | 28.1 | 8.0 |
| Men Who Have Sex With Men | 64.8 | 20.2 | 20.5 |
| 44. Eye Care Services | 47.1% | 17.7% | 3.4 |
| Eastern Counties | 35.3 | 23.5 | 1.2 |
| Western Counties | 36.4 | 18.2 | 1.0 |
| Pediatrics | 26.7 | 13.3 | 2.0 |
| Adolescents | 23.1 | 23.1 | 3.2 |
| Injecting Drug Users | 38.5 | 15.4 | 1.0 |
| Short-term Incarcerated | 12.2 | 39.0 | 6.1 |
| Substance Abusers | 39.2 | 21.7 | 4.3 |
| Women | 34.8 | 19.3 | 4.1 |
| Hispanics/Latinos | 45.9 | 13.1 | 2.2 |
| African-American Men | 47.3 | 20.9 | 4.3 |
| African-American Women | 29.2 | 21.3 | 5.0 |
| Men Who Have Sex With Men | 48.8 | 15.5 | 3.4 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--|--------------------|--------------------|-------------------------|
| 46. Financial Assistance | 26.9% | 44.4% | 9.2 |
| Eastern Counties | 23.5 | 47.1 | 9.7 |
| Western Counties | 27.3 | 13.6 | 7.0 |
| Pediatrics | 0.0 | 20.0 | 6.7 |
| Adolescents | 30.8 | 30.8 | 10.2 |
| Injecting Drug Users | 34.6 | 57.7 | 5.6 |
| Short-term Incarcerated | 17.1 | 48.8 | 9.7 |
| Substance Abusers | 34.2 | 56.7 | 7.0 |
| Women | 23.7 | 39.3 | 14.7 |
| Hispanics/Latinos | 34.4 | 42.6 | 8.4 |
| African-American Men | 23.0 | 49.3 | 7.0 |
| African-American Women | 24.7 | 43.8 | 14.3 |
| Men Who Have Sex With Men | 32.9 | 48.4 | 9.6 |
| 48. Money Management Advice | 5.6% | 13.4% | 33.7 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 4.5 | 4.5 | 12.0 |
| Pediatrics | 0.0 | 6.7 | 24.0 |
| Adolescents | 7.7 | 23.0 | 7.5 |
| Injecting Drug Users | 3.8 | 3.8 | 39.4 |
| Short-term Incarcerated | 7.3 | 26.8 | 7.5 |
| Substance Abusers | 5.0 | 20.0 | 26.1 |
| Women | 3.0 | 14.1 | 18.1 |
| Hispanics/Latinos | 4.9 | 9.8 | 12.0 |
| African-American Men | 6.1 | 14.9 | 71.0 |
| African-American Women | 4.5 | 14.6 | 19.8 |
| Men Who Have Sex With Men | 5.2 | 16.0 | 51.6 |
| 49. Food/Supplies-- Food Pantry | 49.5% | 19.8% | 32.7 |
| Eastern Counties | 41.2 | 29.1 | 18.0 |
| Western Counties | 40.9 | 18.2 | 7.5 |
| Pediatrics | 40.0 | 40.0 | 28.8 |
| Adolescents | 23.1 | 23.1 | 26.2 |
| Injecting Drug Users | 3.8 | 38.5 | 41.8 |
| Short-term Incarcerated | 7.3 | 26.8 | 7.5 |
| Substance Abusers | 59.2 | 37.5 | 28.4 |
| Women | 43.0 | 22.2 | 26.5 |
| Hispanics/Latinos | 62.3 | 21.3 | 22.1 |
| African-American Men | 49.3 | 24.3 | 31.8 |
| African-American Women | 42.6 | 19.1 | 29.8 |
| Men Who Have Sex With Men | 5.2 | 16.0 | 37.1 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|---|--------------------|--------------------|-------------------------|
| 51. Meals Delivered Ready-To-Eat | 6.2% | 12.8% | 138.7 |
| Eastern Counties | 5.9 | 5.9 | 8.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 6.7 | 365.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 11.5 | 15.4 | 184.5 |
| Short-term Incarcerated | 7.3 | 17.1 | 167.9 |
| Substance Abusers | 9.2 | 15.8 | 181.0 |
| Women | 3.0 | 10.4 | 122.7 |
| Hispanics/Latinos | 3.3 | 16.4 | 102.7 |
| African-American Men | 6.1 | 14.9 | 156.8 |
| African-American Women | 4.5 | 11.2 | 98.1 |
| Men Who Have Sex With Men | 8.5 | 12.7 | 131.6 |
| 52. Lunch While At An Agency | 47.5% | 8.9% | 67.7 |
| Eastern Counties | 11.8 | 17.6 | 19.2 |
| Western Counties | 31.8 | 0.0 | 5.7 |
| Pediatrics | 13.3 | 13.3 | 154.4 |
| Adolescents | 30.8 | 0.0 | 5.8 |
| Injecting Drug Users | 50.0 | 7.7 | 90.4 |
| Short-term Incarcerated | 43.9 | 12.2 | 60.4 |
| Substance Abusers | 55.0 | 14.2 | 46.9 |
| Women | 35.6 | 13.3 | 38.6 |
| Hispanics/Latinos | 44.3 | 3.3 | 91.3 |
| African-American Men | 54.1 | 9.5 | 80.8 |
| African-American Women | 36.0 | 9.0 | 28.1 |
| Men Who Have Sex With Men | 50.7 | 11.3 | 66.5 |
| 53. Furniture | 15.2% | 24.7% | 1.8 |
| Eastern Counties | 5.9 | 17.6 | 1.7 |
| Western Counties | 0.0 | 9.1 | 1.7 |
| Pediatrics | 0.0 | 20.0 | 1.7 |
| Adolescents | 23.1 | 15.4 | 6.8 |
| Injecting Drug Users | 15.4 | 46.2 | 1.3 |
| Short-term Incarcerated | 12.2 | 39.0 | 5.3 |
| Substance Abusers | 16.7 | 32.5 | 5.9 |
| Women | 12.6 | 24.4 | 1.8 |
| Hispanics/Latinos | 14.8 | 19.7 | 2.7 |
| African-American Men | 14.9 | 28.4 | 2.5 |
| African-American Women | 14.6 | 25.8 | 1.1 |
| Men Who Have Sex With Men | 16.9 | 23.5 | 2.1 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--|--------------------|--------------------|-------------------------|
| 54. Medical Equipment | 4.5% | 1.6% | 9.2 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 9.1 | 4.5 | 4.7 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 3.8 | 1.0 |
| Short-term Incarcerated | 0.0 | 4.9 | 1.0 |
| Substance Abusers | 6.7 | 1.7 | 1.4 |
| Women | 3.7 | 3.0 | 46.3 |
| Hispanics/Latinos | 0.0 | 1.6 | 5.0 |
| African-American Men | 3.4 | 0.7 | 0.6 |
| African-American Women | 4.5 | 4.5 | 34.1 |
| Men Who Have Sex With Men | 3.8 | 1.0 | 1.6 |
| 55. Equipment-- Hearing Impaired | 0.7% | 1.2% | 46.2 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 4.5 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 0.0 | 7.7 | 1.0 |
| Short-term Incarcerated | 0.0 | 2.4 | 1.0 |
| Substance Abusers | 0.8 | 2.5 | 122.3 |
| Women | 0.0 | 0.7 | 1.0 |
| Hispanics/Latinos | 0.0 | 1.6 | 0.0 |
| African-American Men | 0.0 | 0.0 | 0.0 |
| African-American Women | 0.0 | 0.0 | 0.0 |
| Men Who Have Sex With Men | 0.9 | 1.4 | 92.5 |
| 56. Equipment-- Visually Impaired | 2.1% | 0.5% | 69.3 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 7.7 | 2.3 |
| Short-term Incarcerated | 0.0 | 2.4 | 1.0 |
| Substance Abusers | 0.8 | 1.7 | 2.3 |
| Women | 0.0 | 0.7 | 1.0 |
| Hispanics/Latinos | 3.3 | 0.0 | 2.5 |
| African-American Men | 2.0 | 0.7 | 1.2 |
| African-American Women | 0.0 | 0.0 | 0.0 |
| Men Who Have Sex With Men | 1.4 | 0.9 | 2.7 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|-------------------------------------|--------------------|--------------------|-------------------------|
| 57a. Medical-- Doctor/Clinic | 74.6% | 12.3% | 15.1 |
| Eastern Counties | 94.1 | 11.8 | 85.7 |
| Western Counties | 77.3 | 27.3 | 89.0 |
| Pediatrics | 80.0 | 6.7 | 43.0 |
| Adolescents | 76.9 | 0.0 | 10.3 |
| Injecting Drug Users | 73.1 | 23.1 | 10.0 |
| Short-term Incarcerated | 56.1 | 34.1 | 13.3 |
| Substance Abusers | 82.5 | 15.8 | 13.7 |
| Women | 59.3 | 8.9 | 14.8 |
| Hispanics/Latinos | 70.5 | 3.3 | 14.6 |
| African-American Men | 74.3 | 15.5 | 16.9 |
| African-American Women | 64.0 | 4.5 | 15.9 |
| Men Who Have Sex With Men | 89.7 | 12.2 | 14.4 |
| 57b. Medical-- Doctor/Female | 5.1% | 1.2% | 1.6 |
| Eastern Counties | 17.6 | 0.0 | 6.7 |
| Western Counties | 9.1 | 0.0 | 1.0 |
| Pediatrics | 6.7 | 0.0 | 4.0 |
| Adolescents | 46.2 | 0.0 | 9.3 |
| Injecting Drug Users | 7.7 | 3.8 | 8.3 |
| Short-term Incarcerated | 19.5 | 12.2 | 4.4 |
| Substance Abusers | 15.8 | 4.2 | 9.5 |
| Women | 47.4 | 10.4 | 6.4 |
| Hispanics/Latinos | 13.1 | 1.6 | 3.9 |
| African-American Men | 0.0 | 0.7 | 1.0 |
| African-American Women | 48.3 | 7.9 | 6.4 |
| Men Who Have Sex With Men | 4.2 | 1.9 | 10.0 |
| 57c. Medical-- Doctor/Skin | 28.4% | 11.4% | 12.6 |
| Eastern Counties | 17.6 | 5.9 | 6.3 |
| Western Counties | 9.1 | 0.0 | 6.0 |
| Pediatrics | 20.0 | 0.0 | 10.0 |
| Adolescents | 0.0 | 7.7 | 1.1 |
| Injecting Drug Users | 26.9 | 7.7 | 6.4 |
| Short-term Incarcerated | 17.1 | 7.3 | 5.4 |
| Substance Abusers | 30.0 | 10.8 | 23.0 |
| Women | 21.5 | 10.4 | 10.4 |
| Hispanics/Latinos | 34.4 | 8.2 | 5.5 |
| African-American Men | 27.0 | 13.5 | 9.9 |
| African-American Women | 24.7 | 10.1 | 12.6 |
| Men Who Have Sex With Men | 33.3 | 10.3 | 12.6 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--|--------------------|--------------------|-------------------------|
| 57d. Medical-- Doctor/Child | 4.5% | 0.7% | 5.2 |
| Eastern Counties | 11.8 | 5.9 | 3.0 |
| Western Counties | 9.1 | 4.5 | 10.0 |
| Pediatrics | 13.3 | 7.7 | 6.7 |
| Adolescents | 30.8 | 0.0 | 8.0 |
| Injecting Drug Users | 3.8 | 11.5 | 4.3 |
| Short-term Incarcerated | 0.0 | 7.3 | 8.3 |
| Substance Abusers | 2.5 | 3.3 | 7.7 |
| Women | 13.3 | 3.7 | 9.8 |
| Hispanics/Latinos | 4.9 | 0.0 | 9.3 |
| African-American Men | 3.4 | 3.4 | 6.8 |
| African-American Women | 23.6 | 2.2 | 11.4 |
| Men Who Have Sex With Men | 2.3 | 1.4 | 5.9 |
| 57e. Medical-- Viral Load Testing | 56.5% | 12.8% | 5.7 |
| Eastern Counties | 94.1 | 23.5 | 3.2 |
| Western Counties | 54.5 | 13.6 | 3.9 |
| Pediatrics | 20.0 | 0.0 | 5.3 |
| Adolescents | 30.8 | 30.8 | 8.4 |
| Injecting Drug Users | 50.0 | 26.7 | 2.7 |
| Short-term Incarcerated | 31.7 | 21.9 | 5.4 |
| Substance Abusers | 59.2 | 13.3 | 5.7 |
| Women | 39.3 | 15.6 | 4.1 |
| Hispanics/Latinos | 67.2 | 13.1 | 6.0 |
| African-American Men | 53.4 | 14.2 | 6.3 |
| African-American Women | 40.4 | 13.5 | 4.3 |
| Men Who Have Sex With Men | 69.5 | 13.6 | 6.7 |
| 57f. Medical-- T-Cell Count | 74.1% | 11.1% | 8.8 |
| Eastern Counties | 94.1 | 17.6 | 5.1 |
| Western Counties | 86.4 | 4.5 | 5.5 |
| Pediatrics | 60.0 | 0.0 | 9.7 |
| Adolescents | 77.0 | 0.0 | 6.9 |
| Injecting Drug Users | 76.9 | 23.1 | 4.3 |
| Short-term Incarcerated | 68.3 | 29.3 | 7.0 |
| Substance Abusers | 81.7 | 16.7 | 9.4 |
| Women | 62.2 | 13.3 | 8.9 |
| Hispanics/Latinos | 82.0 | 11.5 | 9.8 |
| African-American Men | 74.3 | 13.5 | 7.6 |
| African-American Women | 60.0 | 9.0 | 10.5 |
| Men Who Have Sex With Men | 87.3 | 11.3 | 8.7 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--------------------------------------|--------------------|--------------------|-------------------------|
| 57g. Medical-- X-rays | 51.9% | 7.0% | 4.3 |
| Eastern Counties | 64.7 | 5.9 | 4.3 |
| Western Counties | 63.6 | 4.5 | 2.8 |
| Pediatrics | 53.3 | 0.0 | 2.3 |
| Adolescents | 38.5 | 0.0 | 2.2 |
| Injecting Drug Users | 65.4 | 11.5 | 5.3 |
| Short-term Incarcerated | 34.1 | 14.6 | 8.9 |
| Substance Abusers | 56.7 | 8.3 | 4.9 |
| Women | 33.3 | 3.7 | 3.3 |
| Hispanics/Latinos | 50.8 | 3.3 | 3.1 |
| African-American Men | 52.0 | 6.8 | 4.9 |
| African-American Women | 46.1 | 4.5 | 3.8 |
| Men Who Have Sex With Men | 59.2 | 6.6 | 4.7 |
| 57h. Medical-- Hospital Visit | 31.9% | 4.3% | 13.2 |
| Eastern Counties | 47.1 | 5.9 | 33.6 |
| Western Counties | 22.7 | 4.5 | 4.8 |
| Pediatrics | 20.0 | 0.0 | 3.3 |
| Adolescents | 30.8 | 0.0 | 11.0 |
| Injecting Drug Users | 34.6 | 19.2 | 12.4 |
| Short-term Incarcerated | 31.7 | 9.8 | 11.5 |
| Substance Abusers | 41.7 | 6.7 | 11.3 |
| Women | 20.0 | 1.5 | 7.6 |
| Hispanics/Latinos | 34.4 | 1.6 | 12.1 |
| African-American Men | 30.4 | 5.4 | 13.0 |
| African-American Women | 22.5 | 1.1 | 9.7 |
| Men Who Have Sex With Men | 34.3 | 3.8 | 13.1 |
| 58. Subacute Care | 1.7% | 6.2% | 34.6 |
| Eastern Counties | 0.0 | 5.9 | 0.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 7.7 | 0.0 | 5.0 |
| Injecting Drug Users | 0.0 | 19.2 | 5.0 |
| Short-term Incarcerated | 0.0 | 12.2 | 12.0 |
| Substance Abusers | 2.5 | 10.8 | 77.6 |
| Women | 2.2 | 3.7 | 3.5 |
| Hispanics/Latinos | 3.3 | 4.9 | 109.5 |
| African-American Men | 0.7 | 6.1 | 54.9 |
| African-American Women | 3.4 | 3.4 | 3.5 |
| Men Who Have Sex With Men | 2.3 | 5.2 | 94.5 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--|--------------------|--------------------|-------------------------|
| 59. Neurocognitive Services | 3.9% | 8.1% | 63.4 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 4.5 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 8.3 | 1.0 |
| Injecting Drug Users | 11.5 | 19.2 | 24.3 |
| Short-term Incarcerated | 4.9 | 14.6 | 92.0 |
| Substance Abusers | 5.8 | 13.3 | 45.9 |
| Women | 4.4 | 5.9 | 83.7 |
| Hispanics/Latinos | 0.0 | 6.6 | 132.7 |
| African-American Men | 2.7 | 6.8 | 55.6 |
| African-American Women | 5.6 | 5.6 | 58.3 |
| Men Who Have Sex With Men | 3.8 | 8.5 | 128.3 |
| 60. Physical Therapy/Rehabilitation | 9.1% | 3.8% | 51.8 |
| Eastern Counties | 11.8 | 0.0 | 140.5 |
| Western Counties | 9.1 | 0.0 | 14.0 |
| Pediatrics | 13.3 | 0.0 | 32.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 3.8 | 11.0 |
| Short-term Incarcerated | 9.8 | 2.4 | 45.2 |
| Substance Abusers | 9.2 | 4.2 | 19.4 |
| Women | 4.4 | 5.2 | 78.4 |
| Hispanics/Latinos | 3.3 | 6.6 | 18.5 |
| African-American Men | 10.1 | 4.7 | 73.9 |
| African-American Women | 5.6 | 4.5 | 89.7 |
| Men Who Have Sex With Men | 7.0 | 2.8 | 17.3 |
| 61. Nutritional Advice | 25.8% | 14.1% | 18.7 |
| Eastern Counties | 35.3 | 5.9 | 15.3 |
| Western Counties | 40.9 | 0.0 | 48.0 |
| Pediatrics | 0.0 | 13.3 | 39.0 |
| Adolescents | 15.4 | 15.4 | 7.5 |
| Injecting Drug Users | 19.2 | 23.1 | 24.2 |
| Short-term Incarcerated | 19.5 | 26.8 | 29.8 |
| Substance Abusers | 35.8 | 21.7 | 24.3 |
| Women | 68.1 | 19.3 | 14.3 |
| Hispanics/Latinos | 27.9 | 9.8 | 31.9 |
| African-American Men | 28.4 | 12.8 | 21.2 |
| African-American Women | 22.5 | 18.0 | 18.7 |
| Men Who Have Sex With Men | 29.1 | 15.0 | 13.2 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|-------------------------------------|--------------------|--------------------|-------------------------|
| 63. IV Therapy-- Insert Line | 4.1% | 1.2% | 133.8 |
| Eastern Counties | 5.9 | 0.0 | 1.0 |
| Western Counties | 4.5 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 3.8 | 184.5 |
| Short-term Incarcerated | 4.9 | 0.0 | 115.4 |
| Substance Abusers | 6.7 | 1.7 | 102.3 |
| Women | 1.5 | 2.2 | 76.8 |
| Hispanics/Latinos | 3.3 | 1.6 | 131.7 |
| African-American Men | 3.4 | 1.4 | 106.8 |
| African-American Women | 1.1 | 3.4 | 95.8 |
| Men Who Have Sex With Men | 7.2 | 0.5 | 129.3 |
| 64. IV Therapy-- Medicines | 2.4% | 1.4% | 169.9 |
| Eastern Counties | 94.1 | 0.0 | 60.0 |
| Western Counties | 90.1 | 0.0 | 0.0 |
| Pediatrics | 100.0 | 0.0 | 0.0 |
| Adolescents | 76.9 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 3.8 | 184.0 |
| Short-term Incarcerated | 4.9 | 0.0 | 260.5 |
| Substance Abusers | 5.8 | 1.7 | 169.3 |
| Women | 1.5 | 1.5 | 186.3 |
| Hispanics/Latinos | 3.3 | 1.6 | 131.7 |
| African-American Men | 2.0 | 1.4 | 158.0 |
| African-American Women | 1.1 | 0.0 | 245.0 |
| Men Who Have Sex With Men | 2.8 | 0.9 | 170.4 |
| 65. Skilled Nursing | 0.0% | 3.2% | 106.9 |
| Eastern Counties | 17.6 | 0.0 | 13.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 6.7 | 6.7 | 2.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 7.7 | 11.3 | 74.8 |
| Short-term Incarcerated | 7.3 | 9.6 | 107.0 |
| Substance Abusers | 0.0 | 5.0 | 88.4 |
| Women | 0.0 | 2.2 | 79.0 |
| Hispanics/Latinos | 0.0 | 1.6 | 31.8 |
| African-American Men | 0.0 | 4.1 | 99.9 |
| African-American Women | 0.0 | 1.1 | 178.3 |
| Men Who Have Sex With Men | 5.6 | 3.8 | 69.5 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|-----------------------------------|--------------------|--------------------|-------------------------|
| 66. Home Health Aide | 1.8% | 1.3% | 187.2 |
| Eastern Counties | 11.8 | 0.0 | 0.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 0.0 | 1.0 |
| Short-term Incarcerated | 0.0 | 0.0 | 0.0 |
| Substance Abusers | 2.5 | 1.7 | 78.0 |
| Women | 1.4 | 1.4 | 137.3 |
| Hispanics/Latinos | 1.6 | 1.4 | 8.0 |
| African-American Men | 2.0 | 2.0 | 82.3 |
| African-American Women | 2.2 | 1.1 | 182.0 |
| Men Who Have Sex With Men | 2.8 | 0.9 | 60.0 |
| 67. Respite Care | 2.1% | 3.4% | 81.2 |
| Eastern Counties | 0.0 | 5.9 | 2.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 6.7 | 0.0 | 104.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 7.7 | 188.0 |
| Short-term Incarcerated | 4.9 | 4.9 | 26.0 |
| Substance Abusers | 2.5 | 3.3 | 148.5 |
| Women | 0.7 | 5.2 | 92.2 |
| Hispanics/Latinos | 1.6 | 3.2 | 2.0 |
| African-American Men | 1.4 | 4.1 | 73.6 |
| African-American Women | 1.1 | 3.4 | 137.0 |
| Men Who Have Sex With Men | 1.4 | 3.3 | 87.7 |
| 68. Sitter | 2.4% | 4.8% | 151.0 |
| Eastern Counties | 5.9 | 5.9 | 20.5 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 0.0 | 15.4 | 9.5 |
| Short-term Incarcerated | 2.4 | 9.8 | 69.7 |
| Substance Abusers | 2.5 | 6.7 | 40.6 |
| Women | 0.7 | 6.7 | 105.3 |
| Hispanics/Latinos | 1.6 | 4.9 | 101.0 |
| African-American Men | 2.0 | 5.4 | 111.0 |
| African-American Women | 1.1 | 4.5 | 168.4 |
| Men Who Have Sex With Men | 2.3 | 5.6 | 116.5 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--------------------------------------|--------------------|--------------------|-------------------------|
| 69. Homemaker Service | 6.0% | 5.4% | 56.3 |
| Eastern Counties | 35.3 | 0.0 | 157.3 |
| Western Counties | 4.5 | 0.0 | 0.0 |
| Pediatrics | 6.7 | 0.0 | 365.0 |
| Adolescents | 7.7 | 0.0 | 52.0 |
| Injecting Drug Users | 7.7 | 11.5 | 13.0 |
| Short-term Incarcerated | 7.3 | 7.3 | 61.0 |
| Substance Abusers | 7.5 | 8.3 | 39.9 |
| Women | 3.7 | 7.4 | 100.1 |
| Hispanics/Latinos | 1.6 | 8.2 | 3.8 |
| African-American Men | 6.1 | 4.7 | 59.6 |
| African-American Women | 3.4 | 4.5 | 116.5 |
| Men Who Have Sex With Men | 8.5 | 6.8 | 34.0 |
| 70. Help-- Place To Live | 14.0% | 24.1% | 27.0 |
| Eastern Counties | 5.9 | 5.9 | 1.0 |
| Western Counties | 0.0 | 9.1 | 2.0 |
| Pediatrics | 13.3 | 4.5 | 1.3 |
| Adolescents | 15.4 | 15.4 | 6.8 |
| Injecting Drug Users | 19.2 | 38.5 | 11.5 |
| Short-term Incarcerated | 26.8 | 41.5 | 13.4 |
| Substance Abusers | 20.7 | 34.2 | 7.3 |
| Women | 13.3 | 19.3 | 21.7 |
| Hispanics/Latinos | 14.8 | 21.3 | 6.4 |
| African-American Men | 16.2 | 24.3 | 12.4 |
| African-American Women | 6.9 | 21.3 | 14.7 |
| Men Who Have Sex With Men | 15.0 | 23.0 | 20.5 |
| 72. Help Finding Home For Pet | 2.0% | 6.8% | 1.8 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 4.5 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 23.1 | 1.3 |
| Short-term Incarcerated | 4.9 | 17.1 | 1.3 |
| Substance Abusers | 4.2 | 13.3 | 1.4 |
| Women | 1.4 | 5.9 | 1.3 |
| Hispanics/Latinos | 6.6 | 0.0 | 2.0 |
| African-American Men | 0.0 | 5.4 | 2.0 |
| African-American Women | 1.1 | 4.5 | 1.3 |
| Men Who Have Sex With Men | 4.7 | 7.5 | 1.8 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--|--------------------|--------------------|-------------------------|
| 73. Legal Help/Information | 18.7% | 15.7% | 9.7 |
| Eastern Counties | 41.2 | 11.8 | 1.6 |
| Western Counties | 9.1 | 9.1 | 1.0 |
| Pediatrics | 0.0 | 6.7 | 24.0 |
| Adolescents | 0.0 | 15.4 | 2.0 |
| Injecting Drug Users | 23.1 | 23.1 | 3.6 |
| Short-term Incarcerated | 7.3 | 26.8 | 36.4 |
| Substance Abusers | 19.2 | 15.0 | 4.8 |
| Women | 19.3 | 14.1 | 3.8 |
| Hispanics/Latinos | 36.1 | 11.5 | 5.9 |
| African-American Men | 14.2 | 16.2 | 7.7 |
| African-American Women | 16.9 | 13.5 | 3.4 |
| Men Who Have Sex With Men | 26.3 | 14.1 | 3.0 |
| 75. Assistance-- Disability/SSI/SSD | 1.3% | 4.2% | 5.2 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 0.0 | 0.0 |
| Pediatrics | 0.0 | 0.0 | 0.0 |
| Adolescents | 0.0 | 0.0 | 0.0 |
| Injecting Drug Users | 3.8 | 11.5 | 0.0 |
| Short-term Incarcerated | 0.0 | 4.9 | 3.0 |
| Substance Abusers | 2.5 | 7.5 | 1.5 |
| Women | 0.0 | 4.4 | 1.7 |
| Hispanics/Latinos | 3.3 | 6.6 | 3.3 |
| African-American Men | 1.4 | 3.4 | 9.7 |
| African-American Women | 0.0 | 4.5 | 1.7 |
| Men Who Have Sex With Men | 0.9 | 4.7 | 10.0 |
| 77. Transportation Services | 42.4% | 19.4% | 64.9 |
| Eastern Counties | 23.5 | 23.5 | 9.3 |
| Western Counties | 36.4 | 13.6 | 15.6 |
| Pediatrics | 26.7 | 13.3 | 19.0 |
| Adolescents | 53.8 | 23.1 | 7.6 |
| Injecting Drug Users | 61.5 | 26.9 | 64.3 |
| Short-term Incarcerated | 34.1 | 34.1 | 49.9 |
| Substance Abusers | 52.5 | 32.5 | 57.1 |
| Women | 31.9 | 22.2 | 60.9 |
| Hispanics/Latinos | 45.9 | 13.1 | 62.5 |
| African-American Men | 47.3 | 18.9 | 52.0 |
| African-American Women | 40.4 | 22.5 | 55.6 |
| Men Who Have Sex With Men | 46.5 | 20.2 | 68.0 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|---|--------------------|--------------------|-------------------------|
| 79. Transportation-- Routine Errands | 41.1% | 15.8% | 159.7 |
| Eastern Counties | 29.4 | 5.9 | 91.0 |
| Western Counties | 31.8 | 0.0 | 305.3 |
| Pediatrics | 33.3 | 0.0 | 286.8 |
| Adolescents | 53.8 | 7.7 | 333.6 |
| Injecting Drug Users | 23.1 | 26.9 | 141.2 |
| Short-term Incarcerated | 29.3 | 39.1 | 94.9 |
| Substance Abusers | 41.7 | 21.7 | 181.6 |
| Women | 25.2 | 15.6 | 147.9 |
| Hispanics/Latinos | 36.1 | 18.0 | 121.5 |
| African-American Men | 45.3 | 17.6 | 157.4 |
| African-American Women | 28.1 | 13.5 | 170.0 |
| Men Who Have Sex With Men | 45.1 | 16.9 | 192.1 |
| 81. Transportation-- Day care | 1.0% | 2.0% | 300.2 |
| Eastern Counties | 0.0 | 0.0 | 0.0 |
| Western Counties | 0.0 | 4.5 | 1.0 |
| Pediatrics | 0.0 | 6.7 | 1.0 |
| Adolescents | 7.7 | 0.0 | 365.0 |
| Injecting Drug Users | 0.0 | 3.8 | 0.0 |
| Short-term Incarcerated | 0.0 | 7.3 | 365.0 |
| Substance Abusers | 0.0 | 2.5 | 365.0 |
| Women | 5.2 | 6.7 | 170.3 |
| Hispanics/Latinos | 0.0 | 1.6 | 730.0 |
| African-American Men | 0.0 | 1.4 | 365.0 |
| African-American Women | 6.7 | 9.0 | 116.4 |
| Men Who Have Sex With Men | 0.5 | 0.9 | 1.0 |
| 82. Transportation-- Emergency | 12.2% | 7.9% | 4.2 |
| Eastern Counties | 0.0 | 5.9 | 2.0 |
| Western Counties | 0.0 | 4.5 | 2.0 |
| Pediatrics | 6.7 | 0.0 | 3.0 |
| Adolescents | 7.7 | 0.0 | 1.0 |
| Injecting Drug Users | 19.2 | 3.8 | 2.6 |
| Short-term Incarcerated | 14.6 | 14.6 | 8.2 |
| Substance Abusers | 16.7 | 12.5 | 6.4 |
| Women | 12.6 | 18.0 | 8.8 |
| Hispanics/Latinos | 13.1 | 9.8 | 4.4 |
| African-American Men | 10.1 | 8.8 | 3.9 |
| African-American Women | 13.5 | 11.2 | 10.5 |
| Men Who Have Sex With Men | 15.5 | 8.0 | 4.6 |

Comparative Service Usage and Need For Subparts of Survey (CDC Weights)

Several survey questions had subparts to them in which case a broad area (Child Care, for example) was broken into smaller parts (such as daily child care, 24-hour child care). This section reports on survey findings for the subparts based on the overall community rates using the Centers for Disease Control weights which are based on CDC estimates of prevalence of HIV for the Greater Houston EMA. As before, **Used** is the percent of clients who actually used the service during the 1996 calendar year. **Need** indicates the percent of clients who needed the service but found it unavailable during the same period. **Frequency** is the average number of times, per individual, a service was used and/or needed during 1996.

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--|--------------------|--------------------|-------------------------|
| 28a. Child Care: Daily | 2.0% | 2.2% | 30.2 |
| 28b. Child Care: 24-Hour | 0.8% | 1.5% | 3.8 |
| 28c. Child Care: Agency | 1.1% | 2.3% | 11.8 |
| 28d. Child Care: Foster Care | 2.1% | 2.1% | 7.4_ |
| 32a. Counseling: Individual | 31.5% | 13.1% | 30.4 |
| 32b. Counseling: Couples/Family | 5.4% | 4.9% | 11.6 |
| 32c. Counseling: Group | 17.0% | 10.7% | 71.9 |
| 32d. Counseling: At Home | 2.2% | 2.1% | 14.4 |
| 36a. Substance Abuse Coun.: Individual | 16.1% | 5.9% | 67.9 |
| 36b. Substance Abuse Coun.: Group | 17.0% | 4.8% | 93.4 |
| 36c. Substance Abuse Coun.: Detox | 9.6% | 5.1% | 25.0 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|---|--------------------|--------------------|-------------------------|
| 43a. Dentist: Prosthodontics | 23.5% | 10.6% | 21.2 |
| 43b. Dentist: General/Preventive | 51.9% | 18.4% | 6.7 |
| 43c. Dentist: Oral Pathology | 11.3% | 9.1% | 15.2 |
| 45a. Eye Doctor: Eye Exam | 45.0% | 15.7% | 3.0 |
| 45b. Eye Doctor: Glasses | 28.5% | 12.7% | 2.6 |
| 45c. Eye Doctor: Related to HIV | 13.2% | 8.4% | 19.4 |
| 47a. Need Money: Utilities | 16.1% | 34.3% | 9.8 |
| 47b. Need Money: Rent | 21.6% | 34.0% | 7.1 |
| 47c. Need Money: Deposits | 3.6% | 17.5% | 5.0 |
| 47d. Need Money: Telephone | 8.1% | 21.1% | 5.8 |
| 47e. Need Money: Prescriptions | 18.4% | 14.2% | 14.2 |
| 47f. Need Money: Health Ins. Premiums | 2.8% | 4.6% | 7.0 |
| 47g. Need Money: Additional Medical | 16.0% | 9.2% | 8.1 |
| 47h. Need Money: Health Ins. Ded.&Copay | 1.1% | 5.6% | 7.9 |
| 50a. Food Pantry: Basic Food | 48.6% | 19.0% | 30.7 |
| 50b. Food Pantry: Meat | 22.9% | 32.0% | 39.8 |
| 50c. Food Pantry: Baby Supplies | 3.3% | 2.9% | 17.4 |
| 50d. Food Pantry: Personal Hygiene | 34.7% | 18.0% | 29.4 |
| 50e. Food Pantry: Household Supplies | 24.3% | 25.7% | 35.4 |
| 50f. Food Pantry: Gloves/Mask/Gowns | 2.5% | 4.5% | 123.5 |
| 50g. Food Pantry: Kids' School Supplies | 0.2% | 4.6% | 6.2 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--|--------------------|--------------------|-------------------------|
| 62b. Nutrition Counseling: Couples/Family | 6.6% | 5.5% | 54.6 |
| 71a. Housing: Short-Term | 4.1% | 9.4% | 2.6 |
| 71b. Housing: Assisted Trans. Living | 3.0% | 3.2% | 1.2 |
| 71c. Housing: Long-Term | 7.9% | 16.7% | 14.7 |
| 71d. Housing: Long-Term/Physician | 2.9% | 4.5% | 19.7 |
| 71e. Housing: Accepts Families/Kids | 1.2% | 8.5% | 33.3 |
| 74a. Legal: Estate Planning Documents | 10.4% | 6.2% | 2.2 |
| 74b. Legal: Immigration | 0.2% | 0.3% | 0.3 |
| 74c. Legal: Discrimination | 1.6% | 2.5% | 8.2 |
| 74d. Legal: Adoption/Child Custody | 0.2% | 2.3% | 2.2 |
| 74e. Legal: SSI/SSD | 8.4% | 5.2% | 6.7 |
| 76a. Legal Asst. To Appeal Dis. Disqual. | 0.3% | 1.8% | 2.0 |
| 76b. Job Training (No Longer Elig. For Dis.) | 0.7% | 1.3% | 8.6 |
| 76c. Other (No Longer Elig. For Dis.) | 0.0% | 0.1% | 1.3_ |
| 78a. Transportation/Apt.: Taxi | 24.3% | 7.4% | 35.5 |
| 78b. Transportation/Apt.: Bus Pass | 41.3% | 23.2% | 118.0 |
| 78c. Transportation/Apt.: Tokens | 16.5% | 7.2% | 82.0 |
| 78d. Transportation/Apt.: Van | 7.4% | 4.6% | 52.3 |
| 78e. Transportation/Apt.: Driver | 5.7% | 4.2% | 58.6 |
| 78f. Transportation/Apt.: Friend/Relative | 3.9% | 37.2% | 43.8 |
| 78g. Transportation/Apt.: Drive Myself | 22.5% | 3.1% | 99.7 |

| <u>Service Description</u> | <u>Used</u> | <u>Need</u> | <u>Frequency</u> |
|--|--------------------|--------------------|-------------------------|
| 78h. Transportation/Apt.: Other | 6.2% | 0.1% | 91.9 |
| 80a. Transp./Routine Errands: Taxi | 9.6% | 4.2% | 71.5 |
| 80b. Transp./Routine Errands: Bus Pass | 35.3% | 7.3% | 289.1 |
| 80c. Transp./Routine Errands: Tokens | 9.3% | 5.9% | 115.0 |
| 80d. Transp./Routine Errands: Van | 3.6% | 2.5% | 143.3 |
| 80e. Transp./Routine Errands: Driver | 2.7% | 4.1% | 48.3 |
| 80f. Transp./Routine Errands: Friend/Rel. | 17.1% | 3.8% | 98.0 |
| 80g. Transp./Routine Errands: Drive Myself | 22.9% | 3.1% | 215.4 |
| 80h. Transp./Routine Errands: Other | 7.5% | 0.4% | 233.4 |

The rest of the Appendix contains CDC weighted service rankings, based on usage and need, as well as some comparisons of rankings from the 1994, 1995, and 1997 surveys.

**Comparison of Client Service Rankings For 1994, 1995, and 1997
Combined Total: Percent Used and Percent Needed (CDC Weights)**

| 1994 Survey | 1995 Survey | 1997 Survey |
|-----------------------------|-----------------------------|-----------------------------|
| 1. Medical Care | 1. Medical Care | 1. Case Management |
| 2. Case Management | 2. Dental Care | 2. Dental Care |
| 3. Dental Care | 3. Case Management | 3. Financial Assistance |
| 4. Food Pantry | 4. Transportation | 4. Food Pantry |
| 5. Eye Care Services | 5. Financial Assistance | 5. Eye Care Services |
| 6. Transportation | 6. Prof. Counseling: Adults | 6. Medical |
| 7. Prof. Counseling: Adults | 7. Food Pantry | 7. Transportation |
| 8. Financial Assistance | 8. Eye Care Services | 8. Lunch At Agency |
| 9. Pastoral Counseling | 9. Legal Help/Info. | 9. Prof. Counseling: Adults |
| 10. Buddy/Care Team (tie) | 10. Meds (Psychiatrist) | 10. Meds (Psychiatrist) |
| 10. Lunch At Agency | 11. Clothing For Me | 11. Clothing For Me |
| 12. Meds (Psychiatrist) | 12. Nutritional Advice | 12. Furniture |
| 13. Adult Day Care | 13. Adult Day Care | 12. Nutritional Adv. (Tie) |
| 14. Clothing For Me | 14. Buddy/Care team | 14. Housing |
| 15. Legal Help/Info. | 15. Crisis Counseling | 15. Advocate |
| 16. Nutritional Advice | 16. Pastoral Counseling | 16. Legal Help/Info. |
| 17. Furniture | 17. Lunch At Agency | 17. Pastoral Counseling |
| 18. Crisis Counseling | 18. Housing | 18. Sub Abuse Counseling |
| 19. Advocate At Agencies | 19. Peer Counseling | 19. Buddy/Care Team |
| | 20. Advocate At Agencies | 20. Crisis Counseling |

1997 Service Rankings (CDC Weights)

Most (%) Used

1. Case Management
2. Dental Care
3. Medical
4. Food Pantry
5. Lunch At Agency
6. Eye Care Services
7. Transportation
8. Prof. Counseling: Adults
9. Meds (Psychiatrist)
10. Financial Assistance

Most (%) Needed

1. Financial Assistance
2. Case Management
3. Furniture
4. Housing
5. Dental Care
6. Food Pantry
7. Buddy/Care team
8. Transportation
9. Vocational Training./Rehab.
10. Eye Care Services

Comparison of 1997 Living Aids Cases Weights and 1997 CDC Weights

1997 Living Aids Weights

1. Case Management
2. Dental Care
3. Financial Assistance
4. Food Pantry
5. Eye Care Services
6. Medical Care
7. Transportation
8. Prof. Counseling: Adults
9. Lunch At An Agency
10. Meds (Psychiatrist)
11. Substance Abuse Counseling
12. Clothing For Me
13. Nutritional Advice
14. Crisis Counseling
15. Housing
16. Furniture
17. Legal Help/Info.
18. Advocate At Agencies
19. Pastoral Counseling
20. Peer Counseling

1997 CDC Weights

1. Case Management
2. Dental Care
3. Financial Assistance
4. Food Pantry
5. Eye Care Services
6. Medical Care
7. Transportation
8. Lunch At Agency
9. Prof. Counseling: Adults
10. Meds (Psychiatrist)
11. Clothing For Me
12. Furniture
12. Nutritional Adv. (Tie)
14. Housing
15. Advocate
16. Legal Help/Info.
17. Pastoral Counseling
18. Substance Abuse Counseling
19. Buddy/Care Team
20. Crisis Counseling