



Texas Department of Criminal Justice
Somebody Cares
Personal Medical Resource Guides

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Area Contact Information

Austin-Travis County Area

Austin/Travis County Health and Human Services Department (512) 972-5083
HIV Resources Administration Unit
7201 Levander Loop; Austin, TX 78702

Beaumont Area

Houston Regional HIV/AIDS Resource Group (713) 526-1016
500 Lovett Boulevard, Suite 100; Houston, TX 77006

Central Texas Area

Brazos Valley Council of Governments (866) 841-7288
P.O. Drawer 4128; Bryan, TX 77805

Dallas-Dallas County Area

Ryan White Planning Council of the Dallas Area (214) 819-1840
2377 N. Stemmons Freeway, Suite 200; Dallas, TX 75207-2710

El Paso Area

Lubbock Regional MHMR Center (800) 658-6198,
P. O. Box 2828; Lubbock, TX 79408-2828 Extension 308
Spanish: Extension 225 or 624

Fort Worth-North Central Texas Area

North Central Texas Planning Council Office of Support (817) 321-4742
1101 South Main Street, Suite 2500; Fort Worth, TX 76104

Houston-Harris County Area

Ryan White Planning Council Office of Support (713) 572-3724
2223 West Loop South, Suite 240; Houston, TX 77027 Spanish: (713) 439-6095

Lubbock-Pan West Area

Lubbock Regional MHMR Center (800) 658-6198,
P. O. Box 2828; Lubbock, TX 79408-2828 Extension 308
Spanish: Extension 225 or 624

San Antonio-Bexar County Area

Division of Community Health (210) 335-3666
Bexar County Dept. of Community Resources
233 N. Pecos Street, Suite 590; San Antonio, TX 78207

**Texas Department of Criminal Justice
Unit Level**

If you believe that you need medical treatment, fill out a written Sick Call Request (HSA-9) and place it in a Sick Call Request box.

For information related to sexual abuse, please contact:

Unit Level:

Safe Prisons Coordinator/Staff

Medical Services

Mental Health Services

Hotline: 1-800-799-SAFE (7233)

What to do First

After release, the first thing you should do after calling your parole/probation officer is contact your case manager or a community service organization to make an appointment to meet with a case manager. Your case manager will help you to get needed services. Together you can create a plan to continue your medical care and address other needs like getting an ID, finding shelter, accessing food pantry and transportation.

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ADAP Drug Assistance Program

(800) 255-1090

Once you have been released, call ADAP to let them know. It can take several days to get your meds so it's important to call as soon as possible. When you call, an eligibility worker will assign you to a pharmacy. Sometimes they will need additional information or ask you to fill out a new application. If necessary, your case manager can help you complete the application and make sure it is correct. Once enrolled, your assigned pharmacy will need prescriptions and your ADAP ID number to order your meds. It will take a few days for your meds to be ready for pick up. If you have any questions call ADAP or your case manager for assistance. Open Monday-Friday, 8am-5pm (except for state holidays)

AIDS Services of Austin

(512) 458-2437

7215 Cameron Road, Suite A, Austin, TX 78752

Mailing Address: P.O. Box 4874, Austin, TX 78765

Bus Routes: 300 Govalle NB

Case management; oral health care; HIV testing; financial, housing (through the Housing Opportunities for Persons with AIDS (HOPWA) program) and legal assistance (not for criminal matters); food bank and medical nutrition therapy; early intervention services. Open Monday-Friday, 8:30am-5:30pm.

Austin Travis County Integral Care

(512) 804-3650

Behavioral Health & Developmental Disabilities Services

Community AIDS Resources & Education (C.A.R.E.) Program

1631 East 2nd Street, Building E, Austin, TX 78702

Bus Routes: 17 Cesar Chavez WB

HIV counseling and testing, housing assistance, case management, assistance and referral to addiction treatment services, mental health case management and substance abuse treatment services. Open Monday-Friday, 9am-8pm.

Austin/Travis County Health & Human Svcs

(512) 469-3200 or (512) 469-2070

Communicable Disease Unit

STD Clinic and HIV Services

RBJ Building

15 Waller Street, Austin, TX. 78702

Bus Routes: 21 & 22 RBJ Center

Hepatitis C and HIV testing, sexually transmitted disease (STD) testing and treatment, case management, housing assistance, prevention counseling and partner elicitation (PCPE) services. Open Monday-Friday, 8am-12pm & 1pm-5pm

Caritas of Austin

(512) 472-4135

611 Neches Street, Austin, TX 78701

Bus Routes: 4 and Silver Dillo

Offers assistance with rent/security deposits, utility payments/deposits and moving costs on a case by case basis. Open Mon-Wed-Thurs 8am-5pm; Tues 8am-7pm; Fri 8am-2:30pm.

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| <p>Community Action of Hays, Caldwell and Blanco Counties 106 Uhland Road, San Marcos, TX 78666</p> <p>HIV testing and counseling and HIV/AIDS education. The Rural AIDS Services Program provides case management for HIV positive individuals in Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano and Williamson counties. Case management includes transportation to medical and dental appointments, financial assistance for housing, utilities, food, prescriptions, physician visits and radiology services. Open Monday-Friday, 8am-12pm and 1pm-5pm</p> | <p>(512) 754-6628</p> |
| <p>CommUnityCare Central Texas Community Health Centers David Powell Clinic 4614 North IH-35, Austin, TX 78751 Bus Routes: 15 Red River, 37 Colony Park, 350 Airport</p> <p>HIV/AIDS testing and primary medical care, mental health services, medical case management, nutritional assessment/counseling, pharmacy services, individual counseling, health education and referral to services. Open Monday/Thursday 7:45am-4:45pm; Tuesday 7:45am-7pm; and Wednesday/Friday 8:45am-5:45pm</p> | <p>(512) 978-9100</p> |
| <p>Front Steps 500 East 7th Street, Austin, TX 78768 Bus Routes: 4, 485</p> <p>An overnight shelter for homeless single men. Overnight residents have access to shower and bathroom facilities, case management and breakfast. Maximum capacity is 215 individuals (100 beds and 115 mats). Spaces leftover in the shelter are filled on a lottery basis, beginning at 6pm daily. Reserved beds and dinner are available for clients receiving case management through the ARCH, Caritas' Re-entry Program, Austin Travis County MHMR, Veteran's Administration, or similar organizations. Open seven days a week from 6pm-6am.</p> | <p>(512) 305-4100</p> |
| <p>Network for Life Austin, Inc.</p> <p>Faith-based transitional housing for women recently released from prison, recovering from chemical dependency or referred by the VA or other agency, who no longer want to live a co-dependent lifestyle. Program includes car access for eligible residents & assistance with food, dental, glasses, bus passes, clothes, employment readiness and relapse prevention. Church & support meeting attendance is required. Open 24/7; call for an appointment</p> | <p>(512) 698-5678</p> |
| <p>Project Transitions, Inc. 7101-B Woodrow Ave., Austin, TX 78757-1859 <i>Mailing Address: P.O. Box 4826, Austin, TX 78765</i> Bus Routes: 5, 17</p> <p>Transitional, subsidized housing for people living with HIV/AIDS and their families at various sites. Includes assistance with planning and achieving goals, locating permanent housing and individual program plans. Monday-Friday 8am-5:30pm. Residential hospice and supportive care for persons living with HIV/AIDS. Services provided are palliative and include nursing, physical support, meals, emotional/spiritual support, medication and pain management. Open 24 hours.</p> | <p>(512) 454-8646</p> |
| <p>Waterloo Counseling Center 314 E. Highland Mall Blvd, Suite 301, Austin, TX 78752 Bus Routes: 7, 10, 300, 320, 339, 350</p> <p>Individual, family, couple and group counseling for straight and GLBT adults and children and people with HIV & their families. Offers the following therapy & support groups: Gay & Bisexual Men's Psychotherapy Groups; Women's Coming-Out Group; Lesbian and Bisexual Women's Psychotherapy Group; and HIV+ Support Group. Also provides play therapy for youth, ages 5 and up and counseling for children of gay parents; specializes in counseling for alternative family systems. Open Monday-Friday 8am-8pm; after-hours counseling available</p> | <p>(512) 444-9922</p> |
| <p>Wright House Wellness Center 4301-B North IH-35, Austin, TX 78722 Bus Routes: 339</p> <p>Complementary health therapies (massage, acupuncture, chiropractic), food bank, individual and couples counseling, weekly support group, transportation assistance, housing assistance, case management, HIV prevention and education. Case management for previously incarcerated adults with Hepatitis C who are homeless or at-risk of becoming homeless. Open Monday-Thursday 9am-5:30pm, Friday 9am-5pm</p> | <p>(512) 467-0088, Extension 14</p> |

HELPFUL RESOURCES

2-1-1 Texas

Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 from anywhere in the state and tell the operator what you need. www.211texas.org

Austin Community Voicemail

See your case manager to set up a voice mail box.

Austin Travis County Integral Care Crisis Hotline

(512) 472-HELP (4357)

Mental Health crisis hotline providing licensed counselors 24 hours a day. Callers receive assessments, crisis intervention services if needed and referral to community resources. www.integralcare.org

Austin/Travis County HHSD

(512) 972-5083

HIV Resources Administration Unit

Please call to have a complete copy of the Austin area resource guide mailed to you.

Austin Outreach & Community Service Center

(512) 833-0444

8906 Wall Street, Suite 401/402

Health education and prevention services to the community; referrals for medical and social services.

Capital Metro Transit

(512) 474-1200

Information about bus routes and schedules. M-F 7am-8pm; S-S 8am-5pm; Automated service available 24 hrs.

www.capmetro.org

Central Texas Veterans Health Care System

Austin Outpatient Clinic

(512) 389-1010

Medical care and other services for Veterans. Open M-F 7:30am-4pm; Extended hours and Saturday by appointment only; Closed on Sunday and Federal holidays. www.centraltexas.va.gov/visitors/austin.asp

Medicaid

(800) 252-8263

Information about Texas Medicaid & the Children's Health Insurance Program (CHIP).

www.hhsc.state.tx.us/Medicaid/index.html

Medicare

(800) 633-4227

Information & assistance with Medicare. www.medicare.gov

Planned Parenthood

(512) 477-5846

1823 East 7th Street

HIV and STD testing; family planning services.

Social Security

(800) 772-1213

Get information, forms or locate an office. Live help available M-F 7am-7pm; automated system available 24 hours a day. www.ssa.gov

Substance Abuse Treatment Support

Alcoholics Anonymous

(512) 444-0071

Cocaine Anonymous

(512) 479-9327

Narcotics Anonymous

(512) 480-0004

National Drug & Alcohol Abuse Toll Free Helpline

(855) 378-4734

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Emergency Homeless Services

Henry's Place **409 832-4088**
1107 McFaddin Street; Beaumont, TX 77701
A day center offering respite from the street and meals for homeless individuals.

Hospitality Center **409 982-4842**
3959 Gulfway Drive; Port Arthur, TX 77642
A clean, safe and dignified environment where a hearty meal is provided. Open 7 days.

Salvation Army **409 892-1092**
2350 I-10 East; Beaumont, TX 77703
Offers an emergency shelter and other housing programs to help transition from homelessness. Can assist with food, utilities, rent, prescriptions, transportation, furniture, clothing & obtaining ID.

Some Other Place **409 832-7976**
590 Center Street; Beaumont, TX 77701
Provides assistance to those who are homeless or in an emergency need situation.

Helpful Resources

2-1-1: Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 and tell the operator what you need. www.211texas.org

Adult & Child Protective Services **800 252-5400**
www.txabusehotline.org **409 963-0312**
Report abuse, neglect and exploitation of children, the elderly and people with disabilities.

Helpful Resources *continued*

American Red Cross 409 832-1644
Emergency services, disaster assistance, health and safety courses.

Commission for the Blind 409 898-4188
Evaluation and purchase of assistive devices; education materials.

CRISIS HOTLINES (24 HOURS)

MHMR Crisis Hotline 800 937-8097
Rape & Suicide Hotline 800 793-2273

Dept of Assistive & Rehabilitative Svcs 409 898-3988
Services for the disabled such as housing modifications, job training & case management. Toll free: 800 242-8334

Dept of Human Services 409 981-5920
Financial assistance, food stamps and disability services for eligible individuals.

Dr. Robert Hanson, MD (OB/GYN) 409 835-3350

Family Violence Legal Line 800 374-4673
www.texasadvocacyproject.org
Hotline attorneys provide assistance on a variety of legal concerns related to domestic violence and family law.

Lone Star Legal Aid 409 835-4971
Free legal assistance to low-income individuals and families; no criminal matters. M-F 8am-12pm and 1pm-5pm. Toll free: 800 365-1861

Medicaid 800 252-8263
Information about Texas Medicaid and the Children's Health Insurance Program (CHIP).
www.hhsc.state.tx.us/Medicaid/index.html

Medicare 800 633-4227
Information and assistance with Medicare.
www.medicare.gov

National Domestic Violence Hotline 800-799-7233
24-hours, over 170 languages. TTY: 800 787-8224

PUBLIC TRANSIT

Beaumont Public Transit 409 835-7895
550 Milam Street; Beaumont, TX 77701
Provides fixed route and paratransit bus service
Monday-Saturday. www.beaumonttransit.com

Port Arthur Public Transit 409 983-8767
320 Dallas Avenue; Port Arthur, TX 77640
Provides fixed route and paratransit bus service
Monday-Friday 6:15am - 6:15pm. www.portarthur.net

Social Security 800 772-1213
Get information, forms or locate an office. Live help available M-F 7am-7pm; automated system available 24 hours a day. www.ssa.gov

SE Texas Workforce Development 409 839-8045
Assistance for job seekers. Project RIO provides services to ex-offenders. Mon-Thurs 7:30am-5:30pm and Fri 8:30am-5pm.

SUBSTANCE ABUSE TREATMENT SUPPORT

Alcoholics Anonymous 409 832-1107
Cocaine Anonymous 409 939-9498
Narcotics Anonymous 409 861-1161
Nat'l Drug & Alcohol Toll Free Helpline 855 378-4734

VA Outpatient Clinic - Beaumont 409 981-8550
3420 Veterans Circle; Beaumont, TX 77707
Medical care and other services for Veterans.

Women & Children's Shelter 800 621-8882
Safe house protection, 24-hour hotline, emergency transportation, legal referrals, counseling and more.
Local #: 409 832-7575

Agencies: Medical Clinics and Social Services

Beaumont Public Health Department

950 Washington Boulevard; Beaumont, TX 77701

Open: Monday-Friday, 8am-5pm

Immunizations, STD testing and treatment, TB testing and treatment, health education and WIC. Days and hours vary by program, please call for more information or to schedule an appointment.

409 832-4000

<http://cityofbeaumont.com>

Bering Omega Community Services

1429 Hawthorne; Houston, TX 77006

Care Center - for adults with HIV that require nursing care during the day. Open 7am-5pm. 713 341-3750

Dental Clinic - offers a full range of dental services. Intake on Monday and Friday from 9am-1pm. 713 341-3790

Housing Assistance - basic budget planning, resources and 1st months rent/deposit assistance (HOPWA). 713 341-3767

Omega House - HIV hospice offering palliative care as well as psychosocial and bereavement services for the dying and their loved ones. Open 24 hours. 713 341-3783

713 529-6071

www.beringomega.org

Catholic Charities of Southeast Texas

2780 Eastex Freeway; Beaumont, TX 77703

Open: Monday-Friday, 8am-5pm

Affordable counseling (sliding fee), grief support, immigration services, daily meal and other services. Call for information or to schedule an appointment.

409 924-4400

www.catholiccharitiesbmt.org

Family Services of Southeast Texas

2780 Eastex Freeway; Beaumont, TX 77703

Port Arthur location:

Affordable counseling and education for many general mental health and family issues. Offers parenting classes, workshops for married couples or couples interested in marriage, two resale shops offering gently used clothing and household items and an emergency shelter for women/children.

409 833-2668

www.westngthenfamilies.org

409 983-4591

Gulf Coast Health Center, Inc.

2548 Memorial Boulevard; Port Arthur, TX 77640

Open: Monday-Friday, 9am-5pm

Medical clinic, pharmacy, counseling services and dental care. Free transportation is available, call for more information.

409 983-1161

www.gulfcoasthc.org

Hardin County Health Department

455 West Monroe Street; Kountze, TX 77625

Open: Mon-Tues 7am-11am and 1pm-5pm; Weds-Thurs 8am-11am and 1pm-6pm; Friday 8am-12pm

Limited STD testing, Hepatitis B vaccine, TB testing and treatment, immunizations and a nurse on-site.

409 246-5188

www.co.hardin.tx.us/ips/cms/othercountyoffices/healthdepartment.html

Jasper Newton County Health Department

139 West Lamar Street; Jasper, TX 75951

Open: Monday-Thursday, 7:30am-5pm

HIV/STD testing & counseling, health education and risk reduction, HIV/STD prevention education & primary care clinic.

409 384-6829

www.jaspernewton.org

Orange County Health Department

UTMB Regional Maternal and Child Health Program

201 North 10th Street; Orange, TX 77630

Open: Mon, Wed, Thurs, Fri 8am-5pm; Tues 8am-7pm

Prenatal care, birth control, child health services, immunizations, breast and cervical cancer screening for eligible women age 50 and over, WIC, case management, STD/HIV testing and counseling and on-site Medicaid eligibility screening.

409 883-6119

www.co.orange.tx.us/Orange County Health/Welcome English.htm

Agencies: Medical Clinics and Social Services

P.A.L.M. Center (Project AIDS Land Manor)

409 832-0710

355 North 18th Street, Suite 110 ; Beaumont, TX 77707

HIV and STD testing, health education and risk reduction, HIV, STD and hepatitis prevention education, substance abuse intervention, educational materials, HIV case management, HIV early intervention services and nutrition assistance. Call for information or to schedule an appointment.

Port Arthur Health Department

409 983-88323

449 Austin Avenue; Port Arthur, TX 77640

www.portarthur.net

Open: Monday-Friday, 8am-5pm

Well child care, dental care, STD, TB and general medical care.

Southeast Texas Council on Alcohol & Drug Abuse

409 842-2408

4675-C Washington Blvd.; Beaumont, TX 77707

(800) 221-8328

Open: Monday-Friday, 8am-5pm

www.setcada.org

Outpatient and residential substance abuse treatment programs and education.

Southeast Texas Hospice

409 886-0622

912 West Cherry Avenue; Orange, TX 77631

(800) 317-5809

Open: Monday-Friday, 8am-4:30pm

www.stmhmr.org

Hospice care which includes the physical, psychological, social, financial and spiritual needs of the patient and their family in the comfort and privacy of their own home.

Spindletop MHMR – North Campus

409 784-5400

655 South 8th Street; Beaumont, TX 77701

(800) 749-3497

CRISIS HOTLINE: (800) 937-8097

www.setxhospice.com

24-hour crisis screening, counseling and resolution. Offers residential and outpatient substance abuse treatment including individual, group and family counseling along with aftercare, relapse prevention, education and support groups. Offers inpatient and outpatient mental health treatment services, a transitional treatment center for ex-offenders and a work placement program.

Triangle AIDS Network

409 832-8338

1495 North 7th Street; Beaumont, TX 77702

www.tan.com

Open: Monday-Friday, 9am-5pm

Primary care clinic and HIV care (7:30am-4pm), case management, dental care, legal assistance, medication assistance, psychological counseling, rent and utility assistance, transportation to medical appointments, HIV/STD testing and prevention education.

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BRYAN-COLLEGE STATION AREA

Brazos Transit System

(979) 778-0607

Web: www.btd.org

Services include Fixed Routes, Paratransit Service and Demand & Response. Round-trip bus fare is \$1.50 for adults. Senior citizen and disabled fare is 75 cents with S-Pass/D-Pass. Operates Monday-Friday 5am to 7pm.

Brazos Valley Community Action Agency

(979) 846-1100

1500 University Drive East, College Station, TX 77840

Web: www.bvcaa.org/contact.html

Counseling, testing and referral for HIV and Sexually Transmitted Infections (STIs).

Brazos Valley Council on Alcohol and Substance Abuse

(979) 823-5300

405 W 28th Street, Bryan, TX 77803

Web: www.bvcasa.org

Supportive Outpatient Continuum of Care (SOCC): outpatient treatment for people in Phase II of the TDCJ Initiative who have graduated from the SAFPF/In-Prison Therapeutic Communities, and then completed Phase I in a transitional treatment center. The SOCC Program consists of therapeutic groups, peer support groups, and individual sessions with a Primary Counselor. This is a client driven program designed to last a total of six to nine or up to twelve months if necessary for TTC graduates and one to three months for Field Referral graduates. BVCASA also offers SOCC in Huntsville, Brenham, and Caldwell.

Project Unity

(979) 595-2900

4001 E 29th Street, Suite 150; Bryan, TX 77802

Open: Monday-Friday, 8am-5pm

Provides assistance with Case Management, Counseling, Dental Care, Health Insurance Assistance, Food Pantry, Housing and Utility Assistance, Medical Care, Medication Assistance, Support Groups and Transportation.

Twin City Mission

(979) 822-1492

410 South Randolph Avenue; Bryan, TX 77803

Web: www.twincitymission.org

Offers an emergency shelter for homeless men, women and families and also assists with transitional housing needs. Case management is provided in all programs. Provides basic necessities (clothing, furniture, appliances, household items) to individuals and families. Nutritious meals available to everyone, free of charge.

SAN ANGELO AREA**Alcohol and Drug Abuse Council for the Concho Valley****(325) 224-3481**

3553 Houston Harte; San Angelo, TX 76902

24 Hour Crisis Hotline: 1-800-880-9641

Web: www.adaccv.org

Provides alcohol and drug abuse education, prevention, intervention and treatment.

Concho Valley Transit**(325) 944-9666**Web: www.sanangelo.org/goodtimes/transportation.php

Operates: Monday-Friday 6:30am to 5:30pm; Saturday 9:30am to 5:30pm

Round-trip bus fare is \$1 for adults and 50 cents for students. Senior citizen and disabled fare is 50 cents. Call for more information.

Salvation Army San Angelo**(325) 655-6981**

122 West 2nd Street; San Angelo, TX 76903

Offers shelter for homeless men, women and families on a temporary basis and serves two hot meals and a cold sacked meal daily to local and transient homeless. Provides a clothing voucher allowing for four changes of clothes from the Thrift Store.

Emergency food boxes are provided for families and individuals in need through the social services office; financial assistance for rent, utilities and prescriptions provided as funds are available.

Shannon Supportive Health Services**(325) 481-8905**

210 East Harris Avenue; San Angelo, TX 76903

Web: www.shannonhealth.com

Open: Monday-Friday, 8am-5pm

Provides assistance with Case management, Counseling, Dental care, Health insurance assistance, Food pantry, Housing and utility assistance, Medical care, Medication assistance, Substance abuse treatment and Transportation.

TEMPLE-KILLEEN AREA**Central Texas Council on Alcoholism and Drug Abuse****(254) 690-4455**

4520 E. Central Texas Expressway, Ste 102; Killeen TX 76543

Provides educational and licensed professional counseling services as well as outpatient treatment.

The HOP

Killeen: (254) 616-6800

Temple: (800) 791-9601

Rural areas: (254) 780-1355

Web: www.takethehop.comOperates in Killeen: Monday-Friday 6am to 7pm; Saturday 9am to 6pmOperates in Temple: Monday-Friday 6am to 6pm; Saturday 10am to 5pm

Fixed bus routes and complementary paratransit public transportation service in the Killeen-Copperas Cove-Harker Heights and the Temple-Belton urban areas. All buses are wheelchair accessible.

The fare for a one-way ride is \$1.00; elderly and disabled can ride for half fare with eligibility card and ID.

Rural public transportation is provided through a demand response system.

Martha's Kitchen**(254) 770-0515**

410 West Avenue G; Temple, TX 76504

Provides emergency shelter and meals for the homeless.

Olin E. Teague VA Medical Center**(254) 778-4811**

1901 Veterans Memorial Drive; Temple, TX 76504

Web: www.centraltexas.va.gov

Medical care and other services for Veterans.

United Way Central Texas Support Services**(254) 778-2495**

2027 South 61st St Suite 100B; Temple, TX 76504

Provides assistance with Case management, Counseling, Dental care, Health insurance assistance, Food pantry, Housing and utility assistance, Medical care, Medication assistance and Transportation (gas vouchers/bus tokens).

| WACO AREA | |
|---|-----------------------|
| Heart of Texas Council on Alcoholism and Drug Abuse 900 Austin Avenue, Ste 803; Waco, Texas 76701 Provides alcohol and drug abuse education, prevention and treatment. | (254) 753-7332 |
| Mission Waco My Brother's Keeper Homeless Emergency Shelter 1226 Washington Ave; Waco, TX 76701 Intake: Monday-Thursday 10am to 1pm; Friday 8am to 11:30am; Saturday 6am to 10am Emergency shelter for men and women age 18 years or older. | (254) 296-9866 |
| Waco-McLennan County Public Health District 225 W. Waco Drive; Waco, TX 76707 Web: www.waco-texas.com/cms-healthdepartment Open: Monday-Friday 8:30am-4:30pm Provides assistance with Case management, Counseling, Dental care, Housing and utility assistance, Medical care, Medication assistance and Transportation assistance. | (254) 750-5499 |
| Waco Transit Web: www.waco-texas.com/transit/index.asp Operates: Monday-Friday 5am to 7pm; Saturday 6am to 8pm Services include a fixed route bus service within the City of Waco and a Demand Response Van for individuals with special transportation needs. The cost for a one-way ride is \$1.50 for adults; senior citizen and disabled fare is 50 cents with Waco Transit ID card. Call for more information. | (254) 750-1900 |
| Waco VA Medical Center 4800 Memorial Drive; Waco, TX 76711 Web: www.centraltexas.va.gov Medical care and other services for Veterans. | (254) 752-6581 |

HELPFUL RESOURCES

2-1-1 Texas

Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 from anywhere in the state and tell the operator what you need. www.211texas.org

Brazos Valley Council of Governments

HIV Administrative Agency **(866) 841-7288**

3991 East 29th Street; Bryan, TX 77802
Mailing Address: P.O. Drawer 4128, Austin, TX 77805

Administers HIV funding for the area and provides information about HIV services available in the region.

Medicaid **(800) 252-8263**

Information about Texas Medicaid & the Children's Health Insurance Program (CHIP).

www.hhsc.state.tx.us/Medicaid/index.html

Medicare **(800) 633-4227**

Information & assistance with Medicare.

www.medicare.gov

Social Security

Get information, forms or locate an office. Live help available M-F 7am-7pm; automated system available 24 hours a day. www.ssa.gov

Substance Abuse Treatment Support

Brazos Valley Council on Alcohol and Substance Abuse
 Bryan-College Station (979)823-5300

Alcohol and Drug Abuse Council for the Concho Valley
 San Angelo (325) 224-3481

Central Texas Council on Alcoholism and Drug Abuse
 Temple-Killeen (254) 690-4455

Heart of Texas Council on Alcoholism and Drug Abuse
 Waco (254) 753-7332

Drug & Alcohol Abuse Toll Free Helpline
 Nationwide (855) 378-4734

Texas Department of State Health Services

HIV/STD Program

Information about services throughout the state of Texas.

THE COUNCIL ON ALCOHOL & DRUG ABUSE

1349 Empire Central Drive; Dallas, TX 75247

HOURS: Monday-Friday, 8am-5pm

(214) 522-8600

BUS: 526 Inwood/Love Field Station

Provides HIV testing, information, referrals, education and risk reduction steps to those living with substance abuse and HIV and those who are at risk for HIV and other STDs.

Offers substance abuse assessments, peer support group, intensive case management, risk reduction accountability and support for transportation, medical, dental, optical and mental health services.

DALLAS COUNTY HEALTH & HUMAN SERVICES

2377 N. Stemmons Freeway; Dallas, TX 75207

HIV Testing and Counseling

(214) 819-1980

Confidential testing by appointment or walk-in. Monday-Friday 8am-5pm

STD Clinic

(214) 819-1819

Testing for most STDs by appointment. Monday-Thursday 8am-6:30pm, Fri 8am-6:30pm

Welfare Department

(214) 819-1800

Assistance with food, shelter, utilities and transportation for those with a physical or mental disability. Monday-Friday 7:45am-5pm.

HOMeward BOUND, INC.

233 West 10th Street; Dallas, TX 75208

HOURS: Monday-Friday, 8:30am-5pm

(214) 941-3500

BUS: 1 Mockingbird Sta, 1 Wynnewood

Offers an inpatient residential program serving men and women with dual diagnosis (substance abuse issues and mental disorders) who are also HIV-positive. Also provides medical and substance abuse treatment, case management, mental health counseling, nutritional services, individual and group counseling and AA/NA support groups.

LEGACY COUNSELING CENTER

4024 McKinney Ave., Suite 102; Dallas, TX 75204-2050

HOURS: Monday-Friday, 8am-5pm

(214) 520-6308

TRAIN: S-Red Line-Westmoreland, N-Red Line-Parker Rd, S-Blue Line-Ledbetter, N-Blue Line-Downtown Garland

The program offers individual, couple and group mental health counseling, substance abuse treatment and after care and various therapy/support groups including HIV/AIDS therapy.

METROCARE SERVICES

1380 River Bend Drive; Dallas, TX 75247

HOURS: Monday-Friday, 8am-5pm

(214) 743-1200

BUS: 526 Record Crossing

Offers individually-tailored services for adult mental health that include outpatient clinics, community-based support and rehabilitative programs, housing and homeless services, 24-hour emergency services, hospital liaison services, intensive family services and long-term supports.

MOSAIC FAMILY SERVICES, INC.

4144 N Central Expressway, Suite 530; Dallas, TX 75201

HOURS: Monday-Friday, 8:45am-5:15pm

(214) 521-5191

TRAIN: N-Blue line-Downtown Garland, S-Red Line-Westmoreland, N-Red Line-Parker Road, S-Blue Line-Ledbetter

Offers licensed chemical dependency counselors to provide case management to persons at risk for HIV infection or people with HIV identified as having a problem with substance abuse and significant others and/or family members of the above.

PARKLAND HEALTH & HOSPITAL SYSTEM

5201 Harry Hines Boulevard; Dallas, TX 75235

(214) 590-5618

BUS: 027,029, 049, 404, 405, 408, 409, 453, 525, 544, 822 TRAIN: Green, Orange

All HIV clinic locations perform medical case management, medical services for people with HIV and access to greater than 150 specialty and subspecialty clinics. Call for more information.

RESOURCE CENTER DALLAS

2701 Reagan Street; Dallas, TX 75219

(214) 528-0144

HOURS: Monday-Friday, 9am-5pm

TRAIN: S-Red Line-Westmoreland, S-Blue Line-Ledbetter, N-Red Line-Parker Road, N-Blue Line-Downtown Garland

Offers hot meals, a food pantry, dental services, disease management, STD screening and treatment and mental health counseling.

SOUTHWESTERN MEDICAL CENTER

Community Prevention Intervention Unit

400 S. Zang Boulevard, Suite 250; Dallas, TX 75208

(214) 645-7300

HOURS: Monday-Friday, 8am-5pm, Tuesday 8am-7pm

BUS: 1 Mockingbird Sta, 1 Wynnewood

Offers free, anonymous or confidential HIV counseling and testing, testing for syphilis and Hepatitis C by appointment.

URBAN LEAGUE OF GREATER DALLAS AND NORTH CENTRAL TEXAS

4315 S. Lancaster Road; Dallas, TX 75216

(214) 915-4600

HOURS: Monday-Friday, 8am-5pm

TRAIN: S-Blue Line-Ledbetter, N-Blue line-Downtown Garland, N-Blue Line-8th & Corinth

Provides access to medical care, treatment and support services for HIV positive recently released ex-offenders. Also, HIV testing, HIV prevention and referrals.

Helpful Phone Numbers

2-1-1: Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 and tell the operator what you need.

Alcoholics Anonymous 214 887-6699

Cocaine Anonymous 214 557-1261

Narcotics Anonymous 972 699-9306

Dallas Area Rapid Transit 214 979-1111

Information about bus routes and schedules. Available Monday-Friday 6am-8pm, Saturday-Sunday 8am-5pm.

Dallas VA Medical Center 214 742-8387

Medical care for Veterans; emergency room open 24 hours.

Medicaid 800 252-8263

Information about Texas Medicaid and the Children's Health Insurance Program (CHIP).

Medicare 800 633-4227
Information and assistance with Medicare.

Metro Dallas Homeless Alliance 214 670 1101
Homeless information. Located at The Bridge.

Social Security 800 772-1213
Get information, forms or find a local office. Live help available M-F 7am-7pm; automated system available 24 hours a day.

Substance Abuse Treatment Support
Alcoholics Anonymous 214 887-6699
Cocaine Anonymous 214 557-1261
Narcotics Anonymous 972 699-9306
Nat'l Drug & Alcohol Toll Free Helpline 855 378-4734

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|---|--|
| <p>Texas Department of Criminal Justice Unit Level</p> <p>If you believe that you need medical treatment, fill out a written Sick Call Request (HSA-9) and place it in a Sick Call Request box.</p> <p>For information related to sexual abuse, please contact:</p> <p>Unit Level: Safe Prisons Coordinator/Staff Medical Services Mental Health Services</p> <p>Hotline: 1-800-799-SAFE (7233)</p> | <p>What to do First</p> <p>After release, the first thing you should do after calling your parole/probation officer is contact your case manager or a community service organization to make an appointment to meet with a case manager. Your case manager will help you to get needed services. Together you can create a plan to continue your medical care and address other needs like getting an ID, finding shelter, accessing food pantry and transportation.</p> <p>Don't wait until the last minute to call your case manager for assistance, they are there to answer questions and help you make the transition into your new life. If circumstances beyond your control keep you from going to your first appointment, call as soon as possible to discuss your situation and reschedule the appointment.</p> |
| <p>ADAP Drug Assistance Program (800) 255-1090</p> <p>Once you have been released, call ADAP to let them know. It can take several days to get your meds so it's important to call as soon as possible. When you call, an eligibility worker will assign you to a pharmacy. Sometimes they will need additional information or ask you to fill out a new application. If necessary, your case manager can help you complete the application and make sure it is correct. Once enrolled, your assigned pharmacy will need prescriptions and your ADAP ID number to order your meds. It will take a few days for your meds to be ready for pick up. If you have any questions call ADAP or your case manager for assistance. Open Monday-Friday, 8am-5pm (except for state holidays)</p> | |

Emergency Homeless Services

Annunciation House, Inc.

1003 E. San Antonio Avenue 915 545-4509
325 Leon Street 915 544-1661
815 Myrtle Avenue 915 533-4675

Transitional housing, serves homeless migrants.

Christian Home

7365 Alameda Ave. 915 778-1810

97 day faith-based program for single men. Must stay in building for the first 30 days and be over 18, a citizen or legal resident & have photo ID. Background check, convicted felons accepted.

El Paso Coalition for the Homeless 915 843-2158

Homeless information, referrals & crisis management.

El Paso County General Assistance

800 E. Overland, 3rd Fl 915 546-8150

Provides residents with emergency rent, mortgage & utility assistance, food vouchers and other critical needs.

Emergency Financial Assistance:

9521 Socorro Road 915 859-4101
3410 Morenci (if homeless) 915 747-3660

Assistance with rent, mortgage, utilities, medications and food.

International AIDS Empowerment

***Address Confidential* 915 590-2118**
or 888-767-8474

Short-term housing, food & other services for PLWHA.

Opportunity Center-Men's Shelter

1208 Myrtle Ave. 915 577-0069

Opportunity Center-Women's Shelter

1220 Myrtle Ave. 915 577-0069,
Ext 262

Provides emergency shelter for individuals without children. Provides food, clothing, medical care, housing, employment counseling and other programs.

Rescue Mission of El Paso

1949 West Paisano 915 532-2575

Help for the homeless including food, clothing, shelter, counseling, job placement, employment for the disabled, drug and alcohol treatment program. Mostly individuals; limited space for families. Cannot accept sex offenders.

Van Horn Community Christian Shelter

210 E. Broadway, Van Horn, TX 79855 432 283-1631

Emergency shelter for men women and families.

Helpful Resources

2-1-1: Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 and tell the operator what you need.

Alcoholics Anonymous 915 562-4081
Narcotics Anonymous 915 566-6060

Angel Food Ministries at Visitors Chapel A.M.E. Church
518 N. Estrella Street, El Paso, TX 79903
915 565-2370 or 888-819-3745

Big Bend Regional Medical Center
2600 Highway 118 North, Alpine, TX 79830
915 837-3467 or 432 837-3447

Center for Employment Training 915 859-1070
10610 North Loop Drive, Suite R; El Paso, TX 79927

Centro San Vicente Clinic 915 859-7545
8061 Alameda Avenue, El Paso, TX 79915
TOLL FREE: 877-415-5106; TTY: 800-735-2988

Centro San Vicente-Homeless Clinic 915 351-8972
1208 Myrtle Street, El Paso, TX 79901

El Paso MHMR Hotline 915 779-1800
24 hour suicide, crisis, rape hotline

El Paso VA Medical Center 915 564-6100
Medical care and other services for Veterans. Open M-W-Th 8am-4:45pm; Tues 9am-4:45pm

Medicaid 800 252-8263
Information about Texas Medicaid and the Children's Health Insurance Program (CHIP).

Medicare 800 633-4227
Information and assistance with Medicare.

Rio Grande Area Agency on Aging 915 533-0998
Information, referrals and assistance, case management and benefits counseling for seniors.

San Elizario Clinic 915 851-0999
13017 Pericao Road, San Elizario, TX 79849

Social Security 800 772-1213
Get information, forms or find a local office. Live help available M-F 7am-7pm; automated system available 24 hours a day.

Sun Metro Paratransit-Lift 915 544-2514
Curb-to-curb, on-demand transportation using small buses with hydraulic wheelchair lifts. Pick-up/return trips can be scheduled from 4:30am-10pm Monday - Friday; 5:30am-10pm Saturday; and 6:30am-9pm Sunday and holidays. Trips must be scheduled at least 24 hours in advance.

Texas Rio Grande Legal Aid, Inc. 866 757-1570
State Benefits Legal Assistance Hotline-staffed Monday-Friday and has a voicemail system that allows callers to leave their information when lines are busy/calls are unanswered. Staff will return calls as soon as possible.

Trinity-First U.M.C. Food Bank 915 533-2674
801 N. Mesa Street, El Paso, TX 79902

University Medical Center of El Paso 915 544-1200
(Formerly Thomason Hospital)
4815 Alameda Avenue, El Paso, TX 79905

Viba Transportation 915 544-8422
Curb-to-curb, on-demand transportation using vans and small buses. Pick-up/return trips can be scheduled from 7am-7pm Monday-Friday; 7am-12pm Saturday. Trips must be scheduled at least 48 hours in advance.

Agencies: Medical Clinics and Social Services

ALIVIANE, INC.

11960 Golden Gate Rd.; El Paso, TX 79936 (915) 782-4000
Mailing address: P.O. Box 371710, EL Paso, TX 79937-1710 BUS: Zaragoza\Golden Gate (2056)

Substance abuse prevention, inpatient and outpatient treatment and educational services for adults and adolescents.

ALTERNATIVES CENTRE FOR BEHAVIORAL HEALTH

7760 Alabama St.; El Paso, TX 79904 (915) 757-7999
HOURS: Monday-Friday, 8am-8pm BUS: 7735 Alabama\Zion (3114)

Substance abuse prevention, inpatient and outpatient treatment and educational services for adults and adolescents.

CASA VIDA DE SALUD

(Recovery Alliance of El Paso)

6000 Welch Ave., Suite 7; El Paso, TX 79905
BUS: Alameda\Collinsworth (895)

(915) 775-0505

Offers a 37-bed, residential recovery center in Central El Paso providing peer-to-peer recovery support services on both a fee-for-service basis and by self-pay individuals.

Services include recovery coaching, life skills, education and recovery classes, 12-step etiquette, spiritual support, transportation to recovery meetings and groups.

CATHOLIC COUNSELING SERVICES

499 Saint Matthews Street; El Paso, TX 79907

(915) 872-8424

HOURS: Mon, Weds, Thurs: 9am-6pm; Tuesday: 1pm-8pm;
Friday: 9am-5pm (no appointments)
Office closed 12pm-1pm for lunch.

BUS: North Loop\St. Mathews (948)

Counseling services available to anyone regardless of religion, race, ethnicity, income, age, gender or sexual orientation.

CENTRO DE SALUD FAMILIAR LA FE

Central Clinic

700 S. Ochoa Street; El Paso, TX 79901
BUS: Myrtle\Kansas (1292)

(915) 545-7059

INTAKE: (915) 771-1215

Offers HIV medical care, medications, specialty medical care, health insurance assistance, dental care and case management.

La Fe CARE Center

1505 Mescalero Drive
El Paso, TX 79925

(915) 772-3366

BUS: Bassett Place(610)

Provides information and referrals for people with HIV/AIDS.

CITY OF EL PASO DEPARTMENT OF PUBLIC HEALTH

5115 El Paso Drive; El Paso, TX 79905 (915) 771-5702
HOURS: Monday-Friday, 8am-5pm

BUS: 5000 Alameda\Concepcion (748)

Offers testing and treatment for syphilis, gonorrhea, chlamydia, trichomonas and HPV. Testing only for HIV, no medical treatment. STD education.

EL PASO MENTAL HEALTH & MENTAL RETARDATION

1600 Montana; El Paso, TX 79902
BUS: Yandell\Dallas (274)

(915) 351-4635

INTAKE: (915) 887-3410

Provides brief intervention, crisis counseling and support, referral for long-term treatment or to the El Paso Psychiatric Center. Available 24 hours.

MHMR Sun City Behavioral Health

2929 Montana, Suite B
El Paso, TX 79903

(915) 351-4659

BUS: Five Points Terminal #5 (1831)

Offers tenant based rental assistance for people with HIV/AIDS.

EL PASO METHADONE

5004 Alameda Avenue; El Paso, TX 79905
HOURS: Monday-Friday 5am-11pm; Saturday 8am-10am

(915) 772-2045

BUS: 5000 Alameda\Concepcion (748)

Provides outpatient substance abuse treatment, detoxification, methadone maintenance and methadone detoxification treatment to specialized groups, including senior citizens, individuals with HIV, pregnant or post partum women and Spanish language variations.

FAMILY SERVICE OF EL PASO

6040 Surety Drive; El Paso, TX 79905
BUS: Montana\Geronimo (746)

(915) 781-9900

Provides individual and group counseling and support groups for families, individuals, adults and youth. Services provided regardless of ability to pay. Case Management is available to all clients.

TEXAS TECH UNIVERSITY HEALTH SCIENCES CENTER

4801 Alberta Avenue; El Paso, TX 79903
HOURS: Monday-Friday, 8am-5pm

(915) 545-6640
BUS: 4815 Alameda\UMC (4046)

Offers HIV medical care, medications, specialty medical care, health insurance assistance and case management.

TRINITY DETOXIFICATION AND BEHAVIORAL HEALTH CENTER

(Homeward Bound, Inc.)

8716 Independence Drive; El Paso, TX 79907

(915) 772-9111

HOURS: Intake & assessment Monday-Friday 7:30am-3:30pm

BUS: 8744 Alameda\Phillippy (831)

Offers medical detox and crisis stabilization staffed by medical personnel a 24-hours. Clients receive a full physical exam and counseling during detox. The average stay is 3-7 days, depending on the level of drug/alcohol use and the client's physical condition. Referrals to appropriate follow-up services upon discharge. Offers a specialized residential program for individuals with HIV/AIDS.

UNIVERSITY BEHAVIORAL HEALTH EL PASO

1900 Denver Avenue; El Paso, TX 79902
BUS: 1205 Cotton\Murchison (3135)

(915) 544-4000
or 800-967-3411

Provides inpatient and outpatient mental health and chemical dependency care for children, adolescents, adults and seniors. Phones answered 24 hours.

Medical Resources
as of May 2011

Fort Worth/North Central TX

**Texas Department of Criminal Justice
Unit Level**

If you believe that you need medical treatment, fill out a written Sick Call Request (HSA-9) and place it in a Sick Call Request box.

For information related to sexual abuse, please contact:

Unit Level:
Safe Prisons Coordinator/Staff
Medical Services
Mental Health Services

Hotline: 1-800-799-SAFE (7233)

What to do First

After release, the first thing you should do after calling your parole/probation officer is contact your case manager or a community service organization to make an appointment to meet with a case manager. Your case manager will help you to get needed services. Together you can create a plan to continue your medical care and address other needs like getting an ID, finding shelter, accessing food pantry and transportation.

Don't wait until the last minute to call your case manager for assistance, they are there to answer questions and help you make the transition into your new life. If circumstances beyond your control keep you from going to your first appointment, call as soon as possible to discuss your situation and reschedule the appointment.

ADAP Drug Assistance Program

(800) 255-1090

Once you have been released, call ADAP to let them know. It can take several days to get your meds so it's important to call as soon as possible. When you call, an eligibility worker will assign you to a pharmacy. Sometimes they will need additional information or ask you to fill out a new application. If necessary, your case manager can help you complete the application and make sure it is correct. Once enrolled, your assigned pharmacy will need prescriptions and your ADAP ID number to order your meds. It will take a few days for your meds to be ready for pick up. If you have any questions call ADAP or your case manager for assistance. Open Monday-Friday, 8am-5pm (except for state holidays)

ABILENE-BROWNWOOD-HASKELL AREA

AIDS Resources of Rural Texas

3116 North First Street
Abilene, TX 79603

(325) 673-9987

www.aidsresources.com

Monday-Thursday, 8am-5pm

ARRT offers case management (medical & supportive), HIV medical services including HIV medications and housing assistance.

***Servicios que ofrecemos:** Servicios de consejería (médica y de apoyo), servicios médicos de VIH incluidos los medicamentos y asistencia para viviendas.*

Big Country AIDS Resources

1109 Walnut Street
Abilene, TX 79601

(325) 672-3077

www.bcartx.org

Monday-Thursday, 8am-5pm

BCAR offers case management (medical & supportive), dental health care, mental health and substance abuse counseling, nutritional assessments/food pantry, support groups and transportation (gas cards, bus vouchers)

***Servicios que ofrecemos:** Servicios de consejería (médica y de apoyo), cuidado dental, evaluación/despensa, consejería de salud mental y abuso de narcóticos, grupos de apoyo y transporte (tarjetas para gasolina, cupones para autobús)*

FT WORTH-ARLINGTON-STEPHENVILLE-WEATHERFORD AREA

AIDS Outreach Center

400 North Beach Street
Fort Worth, TX 76111

(817) 335-1994

www.aoc.org

Mon & Thurs 8:30am-5pm; Tues & Wed 8:30am-6pm; Fri 8:30am-4pm;

AOC offers case management (medical & supportive), dental health care, mental health and substance abuse counseling, nutritional assessments/food pantry, support groups and transportation (bus passes, taxi & MITS vouchers)

***Servicios que ofrecemos:** Servicios de consejería (médica y de apoyo), cuidado dental, evaluación/despensa, consejería de salud mental y abuso de narcóticos, grupos de apoyo y transporte (cupones para autobús y taxi, pases gratis para gente incapacitada).*

AIDS Resources of Rural Texas

1105 Santa Fe Drive
Weatherford, TX 76086

(817) 596-3022

www.aidsresources.com

Monday-Thursday, 8am-5pm

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| <p>ARRT offers case management (medical & supportive), HIV medical services including HIV medications, housing assistance, mental health and substance abuse counseling, nutritional assessments/food pantry, support groups and transportation (gas cards)</p> <p><u>Servicios que ofrecemos:</u> <i>Servicios de consejería (médica y de apoyo), servicios médicos de VIH incluidos los medicamentos, asistencia para viviendas, evaluación nutricional/despensa, consejería de salud mental y de abuso de narcótico y transporte (tarjetas para gasolina).</i></p> | |
| <p>Cook Children’s Medical Center 801 Seventh Avenue Fort Worth, TX 76104</p> <p>Cook Medical Center offers case management (medical & supportive), HIV medical services including HIV medications and transportation (gas cards).</p> <p><u>Servicios que ofrecemos:</u> <i>Servicios de Consejería (médica y de apoyo), servicios médicos de VIH incluidos los medicamentos y transporte (tarjetas para gasolina).</i></p> | <p>(682) 885-4000 www.cookchildrens.org Monday-Friday, 8am-5pm</p> |
| <p>Health Education Learning Project 909 W. Magnolia, Suite 2; Fort Worth, TX 76104</p> <p>Provides HIV/STD education for youth, gay men, HIV+ women and African Americans.</p> | <p>(817) 332-7722</p> |
| <p>Healing Wings Clinic JPS Professional Building 1350 South Main Street, Suite 1600 Fort Worth, TX 76107</p> <p>Healing Wings Clinic offers case management (medical & supportive), HIV medical services including HIV medications, nutritional assessments/food pantry and transportation (bus vouchers).</p> <p><u>Servicios que ofrecemos:</u> <i>Servicios de consejería (médica y de apoyo), servicios médicos de VIH incluidos los medicamentos, evaluación nutricional y transporte (cupones para autobús).</i></p> | <p>(817) 927-3701 www.jpshealthnet.org Monday-Thursday, 7:45am-5:30pm; Friday 8am-12pm</p> |
| <p>Mental Health Mental Retardation of Tarrant Co. Addiction Services 3840 Hulen Street, North Tower Fort Worth, TX 76107</p> <p>MHMR offers case management (medical & supportive), mental health counseling and treatment, substance abuse counseling and treatment and transportation (gas vouchers).</p> <p><u>Servicios que ofrecemos:</u> <i>Servicios de consejería (médica y de apoyo), consejería de salud mental , consejería de abuso de narcóticos y transporte (tarjetas para gasolina).</i></p> | <p>(817) 569-4300 www.mhmrtc.org Monday-Friday, 8:00am-10:00pm</p> |
| <p>Planned Parenthood of North Texas 301 S. Henderson Street Fort Worth, TX 76104 1305 E. Abram Street Arlington, TX 76010</p> <p>Planned Parenthood offers birth control services, emergency contraception, general health care, HIV testing, LGBT services, men’s health services, patient education, pregnancy testing/options/services, STD testing/treatment and women’s health services.</p> | <p>www.plannedparenthood.org (817) 332-9102 (817) 277-6610</p> |
| <p>Samaritan House 929 Hemphill Avenue Fort Worth, TX 76104</p> <p>Samaritan House offers housing assistance and transportation (van).</p> <p><u>Servicios que ofrecemos:</u> <i>Asistencia para viviendas y transporte (camioneta/furgoneta).</i></p> | <p>(817) 332-6410, Extension 160 www.samaritanhouse.org Monday-Friday, 8am-5pm;</p> |
| <p>Tarrant County Adult Health Services 1101 South Main Street; Fort Worth, TX 76104 536 W. Randol Mill Road; Arlington, TX 76011</p> <p>HIV/STD testing, diagnosis and treatment. Same day appointments are available at the Ft Worth clinic; calls are</p> | <p>(817) 321-4800 Mon-Fri, 8am-5pm, Tues 8am-7pm Wed & Fri by appointment only</p> |

answered beginning at 7:45am. The Arlington clinic offers services on Wednesday and Friday; appointments can be scheduled the day before. Clinic fees are based on client income. All testing is confidential.

**Tarrant County Public Health
HIV/AIDS Preventive Medicine-Clinical Services**
1101 South Main Street, Suite 1500
Fort Worth, TX 76104

(817) 321-4808
www.tarrantcounty.com/ehealth
**Mon, Wed, Thurs, Fri 8:00am-5:00pm;
Tuesday 10:00am-7:00pm**

Tarrant County Public Health offers case management (medical & supportive), HIV medical services including HIV medications, nutritional assessments and transportation (gas cards, bus passes).

Servicios que ofrecemos: *Servicios de consejería (médica y de apoyo), servicios médicos de VIH incluidos los medicamentos, evaluación nutricional y transporte (tarjetas para gasolina, cupones para autobús).*

WICHITA FALLS-VERNON-JACKSBORO AREA

**Wichita Falls-Wichita County Public Health District
HIV Early Intervention Program**
1700 Third Street
Wichita Falls, TX 76301

(940) 761-7800
www.health.wichitafallstx.gov
Monday-Friday, 8am-5pm

Wichita County Public Health District offers case management (medical & supportive), dental health care, HIV medical services including HIV medications, housing assistance, nutritional assessments/food pantry, and transportation (gas cards).

Servicios que ofrecemos: *Servicios de consejería (médica y de apoyo), cuidado dental; servicios médicos de VIH incluidos los medicamentos, asistencia para viviendas, evaluación nutricional y transporte (tarjetas para gasolina).*

HELPFUL RESOURCES

2-1-1 Texas

Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 from anywhere in the state and tell the operator what you need. www.211texas.org

North Central Texas HIV Administrative Agency

(817) 321-4740

Information about HIV service agencies in the region, Monday - Friday 8am-5pm. www.notexasaids.org

Medicaid

(800) 252-8263

Information about Texas Medicaid and the Children's Health Insurance Program (CHIP).
www.hhsc.state.tx.us/Medicaid/index.html

Medicare

(800) 633-4227

Information and assistance with Medicare. www.medicare.gov

Social Security

(800) 772-1213

Get information, forms or locate an office. Live help available Monday - Friday 7am-7pm; automated system available 24 hours a day. www.ssa.gov

Substance Abuse Treatment Support

Alcoholics Anonymous **(817) 332-3533**
Cocaine Anonymous **(214) 557-1261**

Narcotics Anonymous **(817) 624-9525**
National Drug & Alcohol Abuse Helpline **(855) 378-4734**

Texas Department of State Health Services HIV/STD Program

(512) 533-3000

Information about HIV services available throughout the state of Texas, Monday - Friday 8am-5pm.
www.dshs.state.tx.us/hivstd/default.shtm

Medical Resources

as of May 2011

Houston, TX

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| <p>Texas Department of Criminal Justice Unit Level</p> <p>If you believe that you need medical treatment, fill out a written Sick Call Request (HSA-9) and place it in a Sick Call Request box.</p> <p>For information related to sexual abuse, please contact:</p> <p>Unit Level: Safe Prisons Coordinator/Staff Medical Services Mental Health Services</p> <p>Hotline: 1-800-799-SAFE (7233)</p> | <p>What to do First</p> <p>After release, the first thing you should do after calling your parole/probation officer is contact your case manager or a community service organization to make an appointment to meet with a case manager. Your case manager will help you to get needed services. Together you can create a plan to continue your medical care and address other needs like getting an ID, finding shelter, accessing food pantry and transportation.</p> <p>Don't wait until the last minute to call your case manager for assistance, they are there to answer questions and help you make the transition into your new life. If circumstances beyond your control keep you from going to your first appointment, call as soon as possible to discuss your situation and reschedule the appointment.</p> |
| <p>ADAP Drug Assistance Program (800) 255-1090</p> <p>Once you have been released, call ADAP to let them know. It can take several days to get your meds so it's important to call as soon as possible. When you call, an eligibility worker will assign you to a pharmacy. Sometimes they will need additional information or ask you to fill out a new application. If necessary, your case manager can help you complete the application and make sure it is correct. Once enrolled, your assigned pharmacy will need prescriptions and your ADAP ID number to order your meds. It will take a few days for your meds to be ready for pick up. If you have any questions call ADAP or your case manager for assistance. Open Monday-Friday, 8am-5pm (except for state holidays)</p> | |

Emergency Homeless Services

Bread of Life 713 650-0595
1703 Gray Street; Houston, TX 77003

After Dark program: shelter, showers, laundry, meals and more. Open 4pm-8am, 7 days a week.

Coalition for the Homeless 713 739-7514

Homeless information, referrals and crisis management available 24 hours a day, 7 days a week.

Miryam's Hostel 713 224-1373
2009 Congress Street; Houston, TX 77002

Emergency shelter for women (located above Loaves & Fishes) offers showers, clothing & meals.

NeuroPsychiatric Center Helpline 713 970-7070

If you have an urgent mental health crisis, call the 24 hour NeuroPsychiatric Center located at Ben Taub Hospital.

Salvation Army 713 224-2875
2407 N Main Street; Houston, TX 77009

Men's shelter, meals, showers, laundry and more.

SEARCH 713 739-7752
2505 Fannin Street; Houston, TX 77002

Day shelter: meals, showers, laundry, clothing, info, referrals and more. Open 8am-4pm, M-F.

Star of Hope 713 227-8900
1811 Ruiz Street; Houston, TX 77002

Men's Development Center: provides shelter, meals, showers, referrals; employment programs.

Agencies: Medical Clinics and Social Services

ASSOCIATION FOR THE ADVANCEMENT OF MEXICAN AMERICANS (AAMA)

204 Clifton Street Houston, TX 77011
HOURS: Monday-Friday, 8am-5pm

(713) 926-9491 www.aamainc.us
BUS ROUTES: 50, 20

Minorities Action Program – assists with substance abuse services, HIV, Hep C & TB testing, HIV related case management and also helps Spanish speaking individuals to access services. AAMA can help connect you to medical care, transportation, housing and many other services. www.aamainc.us

AAMA ofrece ayuda en Español con acceso a servicios de transportación, tratamiento médico, ayuda para parar el uso de drogas, y con pruebas del VIH, Hepatitis C y tuberculosis.

AIDS FOUNDATION HOUSTON

3202 Wesleyan Street Houston, TX 77027

(713) 623-6796 www.aidshelp.org

HOURS: Monday-Thursday, 7am-7pm

BUS ROUTES: 78, 82, 81, 25

Get Started Program - help for newly released minority offenders, includes METRO bus pass.

Get Started Girl - program for all women released from prison or jail within the last 6 months.

Bus pass (METRO Q card), Case Management, Clothing Pantry, Food Pantry, Free HIV & Syphilis Testing (by appointment), **Health Education, Housing Programs and Rent & Utility Assistance.**

AFH can also connect you to medical care, medication assistance, transportation and many other services.

BERING OMEGA COMMUNITY SERVICES

1429 Hawthorne Houston, TX 77006

(713) 529-6071 www.beringomega.org

HOURS: Monday-Friday, 8am-5pm

BUS ROUTES: 81, 82

Care Center - for adults with HIV that require nursing care during the day. Open 7am-5pm. 713 341-3750

Dental Clinic - offers a full range of dental services. Intake on Monday & Friday, 9am-1pm. 713 341-3790

Housing Assistance - basic budget planning, resources and 1st months rent & deposit assistance through HOPWA. 713 341-3767

Omega House - HIV hospice offering palliative care as well as psychosocial and bereavement services for the dying and their loved ones. Open 24 hours. 713 341-3783

FORT BEND FAMILY HEALTH CENTER

400 Austin Street Richmond, TX 77469

(281) 342-0529, www.fbfhc.org

HOURS: Hours vary by program

Ext. 138 or 149

Case Management & CPCDMS registration, Dental Care, Eye Care, Medical Clinic, Pharmacy, Psychiatry & Psychotherapy and Referrals to Dental Care, Eye Care and Other Services.

Ft. Bend Family Health Services provides HIV primary care to residents of Fort Bend, Waller, Wharton, Austin and Colorado counties.

HOUSTON AREA COMMUNITY SERVICES

2150 W. 18th Street, #300 Houston, TX 77008

(713) 426-0027 www.hacstx.org

HOURS: Monday-Friday, 9am-5pm

BUS ROUTES: 48

Bus pass (METRO Q Card), Medical Case Management & CPCDMS registration, HIV, STD and Hepatitis C Testing, Housing Related Services, Medical Clinic, Well Woman/Well Man & Pediatrics, Mental Health Counseling (Individual, Couple & Group), Outpatient Substance Abuse Treatment, Pharmacy and Transgender Program

LEGACY COMMUNITY HEALTH SERVICES

1415 California Street Houston, TX 77006

(832) 548-5000 www.legacycommunityhealth.org

HOURS: Hours vary by program

BUS ROUTES: 81, 82

Bus pass (METRO Q Card), Case Management & CPCDMS Registration, Health Education & Risk Reduction Services, HIV, STD & Hepatitis Testing, Medical Clinic and Pharmacy, Mental Health Counseling, Psychiatric Services and Women's Clinic

Other locations offer medication and insurance premium and co-pay assistance, eye clinic, wellness program and medical clinic.

MONTROSE COUNSELING CENTER

401 Branard St., 2nd Floor Houston, TX 77006 (713) 529-0037 www.montrosecounselingcenter.org
HOURS: Monday-Friday, 8am-7pm BUS ROUTES: 78, 25

Bus pass (METRO Q Card), Case Management & CPCDMS registration, Education & Prevention Services, HIV Testing (8am-5pm), Mental Health Counseling (Individual, Couple, Family and Group), Outpatient Substance Abuse Treatment and Support Groups

ST. HOPE FOUNDATION

6800 West Loop South, #560 Bellaire, TX 77401 (713) 839-7111 www.offeringhope.org
HOURS: Monday-Thursday, 8am-5pm BUS ROUTES: 2

Bus pass (METRO Q Card), Medical Case Management & CPCDMS registration, Fusion Program - MSM Educational Groups, HIV and STD Testing and Counseling, Medical Clinic & Well Woman Care, Counseling & Psychiatry, Pharmacy, Service Linkage and Transportation

St. Hope also has a medical clinic in Stafford (Ft. Bend County) and a medical and dental clinic in Conroe (Montgomery County).

THOMAS STREET HEALTH CENTER

2015 Thomas Street Houston, TX 77009 (713) 873-4000
HOURS: Monday-Friday, 7:30am-4pm BUS ROUTES: 9, 24, 37, 52

Bus pass (METRO Q Card), Medical Case Management & CPCDMS registration, Access to Clinical Trials, Health Education, Hep C & HIV Dual Diagnosis Treatment, HIV Testing and Counseling, Medical Clinic, Specialty Clinic & Well Woman Care, Pharmacy (ADAP and medication assistance) and Psychiatry & Support Groups.

Harris County Hospital District has additional locations, see your case manager for details.

Helpful Resources

2-1-1 www.211texas.org
Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 and tell the operator what you need.

Houston Area Blue Book Resource Guide 713 572-3724
www.rwpcHouston.org
Please call the Ryan White Planning Council Office of Support to have a copy mailed to you for free.

Medicaid 800 252-8263
www.hhsc.state.tx.us/Medicaid/index.html
Information about Texas Medicaid and the Children's Health Insurance Program (CHIP).

Medicare 800 633-4227
www.medicare.gov
Information and assistance with Medicare.

METRO 713 635-4000
www.ridemetro.org
Information about bus routes and schedules. Available M-F 6am-9pm, S-S 8am-8pm.

Michael E. DeBakey VA Medical Center 713 791-1414
www.houston.va.gov
Medical care for Veterans; bus passes available for patients of the HIV Clinic. M-F 8am-4:30pm; emergency room open 24 hours.

Social Security 800 772-1213
www.ssa.gov
Get information, forms or find a local office. Live help available M-F 7am-7pm; automated system available 24 hours a day.

Substance Abuse Treatment Support
Alcoholics Anonymous 713 686-6300
Cocaine Anonymous 713 668-6822
Narcotics Anonymous 713 661-4200
Nat'l Drug & Alcohol Toll free Helpline 855 378-4734

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| <p>Departamento de Justicia Criminal de Texas Nivel de unidad</p> <p>Si necesita atención médica, complete la forma HSA-9 (Sick Call Request) y deposítelo en una caja con el mismo nombre.</p> <p>Para información sobre abuso sexual, favor contactar:</p> <p>Nivel de unidad: Safe Prisons Coordinator/Staff Medical Services Mental Health Services</p> <p>Teléfono: 1-800-799-SAFE (7233)</p> | <p>Qué Hacer Primero</p> <p>Al ser liberado llame a su supervisor. También llame a su administrador/a de casos o solicite uno/a de una agencia comunitaria. Dicha persona le inscribirá al sistema de base de datos (CPCDMS). Juntos desarrollarán un plan con el propósito de continuar recibiendo cuidado médico y determinar cuáles otras necesidades tenga, así como el obtener cédula de identidad, refugio/hospedaje, comida y transporte.</p> <p>No espere hasta el último momento en llamar a su administrador/a de casos para recibir la asistencia que necesite. Ellos están disponibles para contestar sus preguntas y facilitarle la transición a una nueva vida. Escriba los detalles de su primera cita en la próxima página.</p> <p>Si existen circunstancias fuera de su control que no le permita asistir a su primera cita, llame lo antes posible para informar su situación y hacer una nueva cita.</p> |
| <p>Programa de Asistencia de Medicamentos ADAP (800) 255-1090</p> <p>Al ser liberado, llame a ADAP para informarles de su liberación. Puede que tome varios días antes que reciba sus medicamentos, por lo tanto, es muy importante que llame lo antes posible. Cuando llame, se le asignará una farmacia. A veces necesitarán más información sobre usted, o le pedirán que complete una nueva aplicación Si lo necesita, su administrador/a de casos le puede asistir a completar la aplicación y asegurar que todo esté en orden. Una vez inscrito, su farmacia asignada necesitará recetas médicas y su número de identificación de ADAP para ordenar sus medicinas. Luego, tomará unos días para que estén listos para ir por ellas. Si tiene alguna pregunta favor de llamar a ADAP o a su administrador/a de casos. Abierto de lunes a viernes, 8am-5pm (sin incluir feriados estatales)</p> | |

Servicios de Emergencia

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| <p>Bread of Life 713 650-0595 1703 Gray Street; Houston, TX 77003 Refugio, ducha, lavandería, comida y más. Horas: 4pm-8am, 7 días de la semana.</p> | <p>Salvation Army 713 224-2875 2407 N Main Street; Houston, TX 77009 Refugio para hombres, comida, ducha, lavandería y más.</p> |
| <p>Coalition for the Homeless 713 739-7514 Información para personas sin vivienda, referencias & manejo de crisis: disponible las 24 horas del día, 7 días a la semana.</p> | <p>SEARCH 713 739-7752 2505 Fannin Street; Houston, TX 77002 Refugio diurno: comida, ducha, lavandería, ropa, información, referencia y más. Horas: 8am-4pm, Lunes a viernes.</p> |
| <p>Miryam's Hostel 713 224-1373 2009 Congress Street; Houston, TX 77002 Hospedaje de emergencia para mujeres (ubicado arriba de Loaves & Fishes): ducha, ropa y comida.</p> | <p>Star of Hope 713 227-8900 1811 Ruiz Street; Houston, TX 77002 Centro de desarrollo para hombres: refugio, comida, ducha, referencia, programa de empleo.</p> |
| <p>NeuroPsychiatric Center Helpline 713 970-7070 Si usted tiene una crisis de salud mental urgente, llame a NeuroPsychiatric Center en Ben Taub (24 horas del día).</p> | |

Agencias: Clínicas Médicas y Servicios Sociales

ASSOCIATION FOR THE ADVANCEMENT OF MEXICAN AMERICANS (AAMA)

204 Clifton Street Houston, TX 77011 (713) 926-9491 www.aamainc.us
Horas: Lunes-Viernes, 8am-5pm Ruta del Bus: 50, 20

AAMA ofrece ayuda en español con acceso a servicios de transportación, tratamiento médico, vivienda, ayuda para parar el uso de drogas, y con pruebas del VIH, Hepatitis C y tuberculosis.

AIDS FOUNDATION HOUSTON

3202 Wesleyan Street Houston, TX 77027
Horas: Lunes-Jueves, 7am-7pm

(713) 623-6796 www.aidshelp.org
Ruta del Bus: 78, 82, 81, 25

Programa Get Started – asistencia a personas minoritarias recién liberadas, incluyendo pases de METRO.

Programa Get Started Girl - asistencia para toda mujer liberada de la prisión/cárcel en los primeros seis meses de liberación.

Pueba del VIH & sífilis gratis (con cita), **pase de bus** (METRO Q card), **administración de casos, ropa, comida, educación de la salud, programa para la vivienda y asistencia en el pago de la renta y servicios públicos.**

También, AFH asiste con contactos al cuidado médico, medicamentos, transporte y otros servicios.

BERING OMEGA COMMUNITY SERVICES

1429 Hawthorne Houston, TX 77006
Horas: Lunes-Viernes, 8am-5pm

(713) 529-6071 www.beringomega.org
Ruta del Bus: 81, 82

Centro del Cuidado - adultos con VIH que requieren cuidado durante el día. Abierto 7am-5pm. 713 341-3750

Clínica Dental - ofrece una variedad de servicios dentales. Cita inicial los lunes & viernes, 9am-1pm. 713 341-3790

Asistencia para la Vivienda - planificación básica de presupuesto, recursos y asistencia por medio de HOPWA en el pago del 1er mes de renta y el depósito. 713 341-3767

Omega House - ofrece hospicio para personas VIH+, asistencia médica paliativa (comodidad), servicio psicosocial y de duelo para los moribundos y sus seres queridos. Abierto las 24 horas. 713 341-3783

FORT BEND FAMILY HEALTH CENTER

400 Austin Street Richmond, TX 77469
Horas: Las horas del programa varían

(281) 342-0529, www.fbfhc.org
Ext. 138 or 149

Administración de casos y registración en CPCDMS, Cuidado dental, Cuidado de la visión, Clínica médica y farmacia, Psiquiatría y psicoterapia. Referencia al cuidado dental, visión y otros servicios.

Ft Bend Family Health Services provee cuidado primario del VIH a residentes de los condados Fort Bend, Waller, Wharton, Austin y Colorado.

HOUSTON AREA COMMUNITY SERVICES

2150 W. 18th Street, #300 Houston, TX 77008
Horas: Lunes-Viernes, 9am-5pm

(713) 426-0027 www.hacstx.org
Ruta del Bus: 48

Pase de bus (METRO Q Card), Administración de casos y registración en CPCDMS, Prueba del VIH, ETS y Hepatitis C, Servicios relacionados con la vivienda, Clínica médica (adulto y pediatría), Farmacia, Consejería de salud mental (Individual, pareja y de grupo), Tratamiento por abuso de sustancias para pacientes externos y Programa para personas transgéneras.

LEGACY COMMUNITY HEALTH SERVICES

1415 California Street Houston, TX 77006
Horas: Las horas del programa varían

(832) 548-5000 www.legacycommunityhealth.org
Ruta del Bus: 81, 82

Pase de bus (METRO Q Card), Administración de casos y registración en CPCDMS, programa de educación para la salud y reducción de riesgos, Prueba del VIH, ETS y Hepatitis, Clínica médica y Farmacia, Consejería de salud mental, Servicios psiquiátricos y Clínica para la mujer.

Otras ubicaciones ofrecen asistencia con el pago de medicamentos, prima y copago de seguro médico, cuidado de la visión y clínica médica.

MONTROSE COUNSELING CENTER

401 Branard St., 2nd Floor Houston, TX 77006 (713) 529-0037 www.montrosecounselingcenter.org
Horas: Lunes-Viernes, 8am-7pm Ruta del Bus: 78, 25

Pase de bus (METRO Q Card), Administración de casos y registración en CPCDMS, Educación de la salud y servicios de prevención, Prueba del VIH (8am-5pm), Consejería de salud mental (Individual, pareja, familiar y de grupo), Tratamiento por abuso de sustancias para pacientes externos y Grupos de apoyo.

ST. HOPE FOUNDATION

6800 West Loop South, #560 Bellaire, TX 77401 (713) 839-7111 www.offeringhope.org
Horas: Lunes-Jueves, 8am-5pm Ruta del Bus: 2

Pase de bus (METRO Q Card), Administración de casos y registración en CPCDMS, Programa Fusion (grupos educacionales para hombres gay), Prueba y consejería del VIH y ETS, Clínica médica & Cuidado médico para la mujer, Consejería de salud mental y psiquiatría, Farmacia, Servicio de enlace a recursos y Transportación.

Además, St Hope tiene una clínica en Stafford (condado de Fort Bend) y una clínica médica y dental en Conroe (condado de Montgomery).

THOMAS STREET HEALTH CENTER

2015 Thomas Street Houston, TX 77009 (713) 873-4000
Horas: Lunes-Viernes, 7:30am-4pm Ruta del Bus: 9, 24, 37, 52

Pase de bus (METRO Q Card), Administración de casos y registración en CPCDMS, Acceso a pruebas clínicas, Educación de la salud, Tratamiento de dúo diagnosis (Hep C y VIH), Prueba y consejería de VIH, Clínica médica, clínica especializada y cuidado médico para la mujer, Farmacia (asistencia de medicamentos y ADAP) y Psiquiatría y grupos de apoyo.

Harris County Hospital District tiene ubicaciones adicionales, vea a su administrador/a de casos para mayores detalles.

Recursos de Ayuda

2-1-1 www.211texas.org
Reciba información gratis y confidencial, y referencias a lugares que pueden asistir con comida, vivienda, empleo, consejería y más. Marque el 211 de cualquier lugar dentro del estado de Texas y dígame a la operadora lo que necesita.

Coalition for the Homeless **713 739-7514**
Información para personas sin vivienda, referencia y manejo de crisis las 24 horas del día.

Medicaid **800 252-8263**
www.hhsc.state.tx.us/Medicaid/index.html
Información sobre Texas Medicaid y Children's Health Insurance Program (CHIP).

Medicare **800 633-4227**
www.medicare.gov
Información y asistencia con Medicare.

METRO **713 635-4000**
www.ridemetro.org
Información sobre rutas y horario de bus. Lunes-Viernes 6am-9pm, Sábado-Domingo 8am-8pm.

Michael E. DeBakey VA Medical Center **713 791-1414**
www.houston.va.gov
Cuidado médico para veteranos; pase de bus disponible en la clínica del VIH. L-V 8am-4:30pm; sala de emergencia abierta las 24 horas.

Social Security **800 772-1213**
www.ssa.gov
Información, formas y ubicación de oficinas. Ayuda en vivo de 7am-7pm; ayuda con el sistema automático disponible las 24 horas.

Ayuda contra la Drogadicción
Alcoholics Anonymous 713 686-6300
Cocaine Anonymous 713 668-6822
Narcotics Anonymous 713 661-4200
Nat'l Drug & Alcohol Toll Free Helpline 855 378-4734

Si desea recibir el Libro Azul gratuitamente, por favor llame a La Oficina de Apoyo del Concilio de Planificación Ryan White: 713 439-6095

Medicare 800 633-4227

Information and assistance with Medicare. Get information, forms or find a local office. Live help available M-F 7am-7pm; automated system available 24 hours a day. www.medicare.gov

PUBLIC TRANSIT

Amarillo City Transit (ACT) 806 378-3095

Provides fixed route and paratransit (Spec-Trans) bus service. All ACT buses are wheelchair accessible. Call or go to their website for current fare, route and schedule info. www.ci.amarillo.tx.us/departments/transit.html

Lubbock Citibus 806 712-2000

Provides fixed route and paratransit bus service (CitiAccess). Call or go to their website for current fare, route and schedule info. www.citibus.com

Social Security 800 772-1213

Get information, forms or locate an office. Live help available M-F 7am-7pm; automated system available 24 hours a day. www.ssa.gov

SUBSTANCE ABUSE TREATMENT SUPPORT

Alcoholics Anonymous 806 373-4600
Narcotics Anonymous 866 431-6262
Nat'l Drug & Alcohol Toll Free Helpline 855 378-4734

Texas Rio Grande Legal Aid, Inc. 866 757-1570

State Benefits Legal Assistance Hotline-staffed Monday-Friday and has a voicemail system that allows callers to leave their information when lines are busy/calls are unanswered. Staff will return calls as soon as possible.

Thomas E. Creek VA Medical Center 806-355-9703

6010 Amarillo Blvd West
Amarillo, TX 79106

Medical care and other services for Veterans.

Workforce Solutions South Plains 806 687-5627

1301 Broadway, Suite 201
Lubbock, TX 79401

Intake: 806 765-5038

Toll-Free: 866 765-3038

Provide services that are designed to meet the specific needs of regional employers and job seekers in order to build a workforce that regional businesses can depend on. Monday-Friday 8am-5pm.

Agencies: Medical Clinics and Social Services

AMARILLO AREA

Amarillo Child and Family Counseling 806 373-3898

2109 West 7th Avenue; Amarillo, TX 79106

Open: Monday-Friday, 8am-5pm

Offers affordable counseling services to individuals and families in the Amarillo area.

Amarillo Public Health Department 806 351-7220

1000 Martin Road; Amarillo, TX 79107

Open: Monday-Friday, 8am-5pm

Offers testing for HIV and other sexually transmitted diseases. Call to make an appointment: 806 378-6300

Managed Care Center for Addictive and Other Disorders 806 331-2723

808 Crockett Street; Amarillo, TX 79102

Open: Monday-Friday, 8am-5pm

Offers a comprehensive, structured, viable continuum of care to individuals, family members and significant others who are suffering from the effects of chemical dependency and other disorders. Qualified staff provides detoxification services, residential and outpatient treatment for adults, prevention, intervention and outpatient treatment for youth.

Men's Health Center 806 322-1495

211 Southeast 16th Street; Amarillo, TX 79101

Offers annual wellness exams and HIV & STD testing by appointment on Tuesday & Thursday 9:30am-5:30pm and Friday 8:30am-5:30pm; walk-ins welcome on Wednesday 8:30am-5:30pm.

Panhandle AIDS Support Organization (PASO) 806 372-1050

1501 Southwest 10th Street; Amarillo, TX 79101

Open: Monday-Friday, 8am-5pm

Offers case management and services to individuals living with HIV/AIDS such as medical care, AIDS pharmaceutical assistance, health insurance assistance, oral healthcare, emergency financial assistance, housing assistance and transportation assistance.

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| <p>Texas Panhandle Centers – Behavioral and Developmental Health 1501 South Polk Street; Amarillo, TX 79101</p> <p>Offers screenings and services to individuals suffering from mental illness.</p> | <p>806 359-2005 Open: Monday-Friday, 8am-5pm</p> |
| <p>Texas Panhandle Family Planning Health Centers 1501 South Taylor; Amarillo, TX 79101</p> <p>Offers emergency contraception, STD/HIV testing and treatment, well and sick child exams, immunizations and male health services.</p> | <p>806 372-8731 Open: Monday-Friday, 8am-5pm</p> |
| LUBBOCK AREA | |
| <p>City of Lubbock Health Department 1902 Texas Avenue; Lubbock, TX 79405</p> <p>Offers confidential testing for HIV and other sexually transmitted diseases.</p> | <p>806 775-2933 Open: Monday-Friday, 8am-5pm</p> |
| <p>Catholic Family Services 102 Ave J; Lubbock, TX 79401</p> <p>Offers family life services, youth counseling and emergency assistance.</p> | <p>806 765-8629 Open: Monday-Friday, 8am-5pm</p> |
| <p>Covenant Counseling Center 1302 Broadway; Lubbock, TX 79401</p> <p>Offers counseling services to individuals, couples and families.</p> | <p>806 725-5443 Open: Monday-Friday, 8am-5pm</p> |
| <p>Family Counseling Services 5701 Avenue P; Lubbock, TX 79412</p> <p>Offers affordable counseling services for residents of Lubbock and the surrounding area.</p> | <p>806 747-3488 Open: Monday-Friday, 9am-9pm</p> |
| <p>Lubbock Regional Mental Health Mental Retardation Center 904 Avenue O; Lubbock, TX 79401</p> <p>Offers screenings and services to individuals suffering from mental illness.</p> | <p>800 687-7581 Open: Monday-Friday, 8am-5pm</p> |
| <p>Managed Care for Addictive and Other Disorders 2345 50th Street, Suite 100; Lubbock, TX 79412</p> <p>Offers a comprehensive, structured, viable continuum of care to individuals, family members and significant others who are suffering from the effects of chemical dependency and other disorders. Qualified staff provides detoxification services, residential and outpatient treatment for adults, prevention, intervention and outpatient treatment for youth.</p> | <p>806 780-8300 Open: Monday-Friday, 8am-5pm</p> |
| <p>Planned Parenthood Association of Lubbock Briercroft Office Park #14; Lubbock, TX 79412</p> <p>A family planning clinic for men and women, as well as STD testing and treatment. Closed 12noon-1pm daily.</p> | <p>806 795-7123 Open: Monday-Friday, 8am-5pm</p> |
| <p>Project CHAMPS 3307 Ave X; Lubbock, TX 79411</p> <p>Offers case management and services to individuals living with HIV/AIDS such as medical care, AIDS pharmaceutical assistance, health insurance assistance, oral healthcare, emergency financial assistance, housing assistance and transportation assistance.</p> | <p>806 771-0736 Open: Monday-Friday, 8am-5pm</p> |
| PERMIAN BASIN AREA | |
| <p>Basin Assistance Services (BAS) 1118-B West 12th Street; Odessa, TX 79763</p> <p>Offers case management and services to individuals living with HIV/AIDS such as medical care, AIDS pharmaceutical assistance, health insurance assistance, oral healthcare, emergency financial assistance, housing assistance and transportation assistance.</p> | <p>432 580-0713 Open: Monday-Friday, 8am-5pm</p> |

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| Ector County Health Department | 432 498-4141 |
| 221 North Texas Avenue; Odessa, TX 79761 | Open: Monday-Friday, 8am-5pm |
| Offers testing for HIV and other sexually transmitted diseases. HIV test \$50; TB test \$5. | |
| Permian Basin Community Centers for MHMR | 432 570-3333 |
| 221 East Illinois; Odessa, TX 79701 | Open: Monday-Friday, 8am-5pm |
| Offers screenings and services to individuals suffering from mental illness. | |
| Permian Basin Council on Drug and Alcohol Abuse | 432 580-5100 |
| 1101 North Whitaker; Odessa, TX 79763 | Open: Monday-Friday, 8am-5pm |
| Reduces the incidence and prevalence of substance addiction through education, training, coordination, program initiation and referral services. | |
| Texas Department of State Health Svcs | 432 571-4150 |
| 1401 North Big Spring; Midland, TX 79705 | |
| Free HIV and STD testing. | |
| Turning Point | 432 580-2654 |
| 2000 Maurice Road; Odessa, TX 79763 | Open: Monday-Friday, 8am-5pm |
| Offers a comprehensive, structured, viable continuum of care to individuals, family members and significant others who are suffering from the effects of chemical dependency and other disorders. | |

**Texas Department of Criminal Justice
Unit Level**

If you believe that you need medical treatment, fill out a written Sick Call Request (HSA-9) and place it in a Sick Call Request box.

For information related to sexual abuse, please contact:

Unit Level:

Safe Prisons Coordinator/Staff

Medical Services

Mental Health Services

Hotline: 1-800-799-SAFE (7233)

What to do First

After release, the first thing you should do after calling your parole/probation officer is contact your case manager or a community service organization to make an appointment to meet with a case manager. Your case manager will help you to get needed services. Together you can create a plan to continue your medical care and address other needs like getting an ID, finding shelter, accessing food pantry and transportation.

Don't wait until the last minute to call your case manager for assistance, they are there to answer questions and help you make the transition into your new life. If circumstances beyond your control keep you from going to your first appointment, call as soon as possible to discuss your situation and reschedule the appointment.

ADAP Drug Assistance Program

(800) 255-1090

Once you have been released, call ADAP to let them know. It can take several days to get your meds so it's important to call as soon as possible. When you call, an eligibility worker will assign you to a pharmacy. Sometimes they will need additional information or ask you to fill out a new application. If necessary, your case manager can help you complete the application and make sure it is correct. Once enrolled, your assigned pharmacy will need prescriptions and your ADAP ID number to order your meds. It will take a few days for your meds to be ready for pick up. If you have any questions call ADAP or your case manager for assistance. Open Monday-Friday, 8am-5pm (except for state holidays)

Emergency Homeless Services

SAN ANTONIO AREA

Battered Women & Children's Shelter 210 733-8810

Address confidential - phone answered 24 hours

Serves families in domestic violence situations.

Haven for Hope 210 220-2100

1 Haven for Hope Way; San Antonio 78278

A multi-service residential homeless shelter for families and individuals. On bus routes 20, 79 and 89.

Salvation Army Dave Coy Center 210 226-2291

226 Nolan Street; San Antonio 78202

Men's Emergency Shelter and Workers Program: Emergency shelter and transitional housing, case management, employment assistance and meals for the homeless community. On bus route 22.

SAMMinistries 210 979-6188

5922 Blanco Road; San Antonio 78216

Transitional and permanent housing, life skills training, financial management, computer training, parenting classes and more. On bus route 2.

UVALDE-EAGLE PASS AREA

Winter Garden Women's Shelter 830 757-5188

253 Ruela Drive; Eagle Pass 78852

Shelter for victims of violent crimes.

Our Lady of Refuge Catholic Church 830 773-8751

810 N. Ceylon St.; Eagle Pass 78852

Services for those who are homeless.

VICTORIA AREA

Christ's Kitchen 361 578-4233

609 E Warren Ave, Victoria 77901

Christ's Kitchen provides mid-day meals to anyone at no cost. Donations are accepted to help offset operational expenses. Open Mon-Sat 11am-1pm.

Salvation Army - Victoria 361 576-1297

1302 N. Louis, Victoria 77901

Men, women and family shelter and feeding program open year-round. Provides assistance with food, clothing, rent and utilities. Social services open Mon-Fri, 9am-4pm.

Helpful Resources

2-1-1: Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 and tell the operator what you need. www.211texas.org

Audie L. Murphy VA Hospital 210 617-5300
7400 Merton Minter 78229 877 469-5300
Medical & dental care, social services and support for Veterans. M-F 8am-4:30pm; ER open 24 hours. On bus route 91 and 92. www.southtexas.va.gov

Housing Authority of Eagle Pass 830 773-3325
2095 Main Street, Eagle Pass 78852

Housing Authority of Victoria 361 575-3682
4001 Halsey, Victoria 77901 or 361 575-5581
Section 8 & public housing for low income families. Eligibility (HUD) is based on family size, rent is based on income. M-F 9am-3:30pm.

Medicaid 800 252-8263
Information about Texas Medicaid and the Children's Health Insurance Program (CHIP).
www.hhsc.state.tx.us/Medicaid/index.html

Medicare 800 633-4227
Information and assistance with Medicare.
www.medicare.gov

National Domestic Violence Hotline 800-799-7233
24-hours, over 170 languages. TTY: 800 787-8224

Salvation Army Hope Center 210 352-2000
910 N. Flores Street 78212
For Bexar County residents with a Food Card. Open the 1st and 3rd Friday each month. On bus routes 2, 82 & 88.

San Antonio Food Bank 210 431-8326
5200 Old Hwy 90 West 78227
There are no fees for services provided. Open M-F 8am-8pm. On bus route 76. Toll free: 800 246-9121

Social Security 800 772-1213
Get information, forms or locate an office. Live help available M-F 7am-7pm; automated system available 24 hours a day. www.ssa.gov

SUBSTANCE ABUSE TREATMENT SUPPORT

Alcoholics Anonymous 210 828-6235
Cocaine Anonymous 210 232-6382
Narcotics Anonymous 210 434-0665
Nat'l Drug & Alcohol Toll Free Helpline 855 378-4734

Texas Rio Grande Legal Aid 210 212-3700
1111 N. Main Avenue; San Antonio, TX 78212
Free civil legal assistance (no criminal matters) to low-income individuals. Open Mon-Fri 8am-5pm. On bus routes 4, 92 and 97.

TRANSPORTATION

VIA Metropolitan Transit 210 362-2020
Fixed route and paratransit bus service in San Antonio. Website has an online route planner, bus schedules, fare info and more. www.viainfo.net

Del Rio Transportation Department 877 633-8747
100 West Ogden; Del Rio, TX 78840
Local transportation Mon-Sat 8am-6pm. Elderly & disabled \$0.75 per trip; General Public \$1 per trip.

Del Rio offers out of town medical transportation, you must fill out an application to utilize this service:

San Antonio: Mon-Sat; leaves at 6am, returns at 3pm. \$20.00 round trip/\$10.00 escort

Eagle Pass: Tues only; leaves at 9am, returns at 2pm. \$12.00 round trip/\$ 6 escort

Uvalde: Thurs only; leaves at 9am, returns at 2pm.

Kerrville Bus Company 1-800-256-2757
Kerrville Bus Station 830 773-9574
164 Jefferson Street; Eagle Pass, TX 78852
Open 6am-6:30pm. After hours: 800-335-3722
www.iridekbc.com

Victoria Transit 361 578-8775
Fixed route, flexible route and paratransit bus service in Victoria, Mon-Fri 7am-6pm. www.victoriatransit.org

Victoria VA Outpatient Clinic 361 582-7700
1502 E. Airline, Suite 40; Victoria, TX 77901
Medical care & other services for Veterans. Monday-Thursday 8am-4:30pm, Fri 10am-4:30pm.
www.southtexas.va.gov/scd/victoria.asp

Agencies: Medical Clinics and Social Services

SAN ANTONIO AREA

Alamo Area Resource Center

527 N. Leona Street, Building A, 3rd Floor; San Antonio, TX 78207
Open: Monday-Friday, 8am-4:30pm

210 358-9995

www.aarcsa.com
Bus Routes: 20, 79, 89

Offers housing assistance, THRIVE program for individuals newly diagnosed with HIV (or who are out-of-care), Project HIRE (program for ex-offenders), case management, mental health and substance abuse counseling, support groups, cafeteria vouchers for clients of the UHS-FFACTS clinic and medical transportation, including door-to-door van service, bus passes and bus tokens.

BEAT AIDS

218 W. Cypress Street; San Antonio, TX 78212
Open: Monday-Friday, 8:30am-5pm

210 227-4689

www.beataids.org
Bus Routes: 3, 4, 91, 92, 97

HIV testing, housing/utility assistance and substance abuse counseling.

Catholic Charities Crisis Intervention

1801 W. Durango Street; San Antonio, TX 78207

210 226-6178

www.ccaosa.org

Offers Community Voice Mail which provides phone numbers and private, personalized voice mail boxes to those who do not have phone services available to them. Provides assistance for rent and utilities (subject to available funding), prescriptions and food and clothing assistance for low-income individuals and families.

The Center for Health Care Services

3031 IH-10 West; San Antonio, TX 78201
Open: Monday-Friday, 8:30am-5pm

210 731-1300

www.chcsbc.org
Bus Routes: 96

Outpatient and residential mental health and substance abuse treatment services for children, adolescents and adults. 24-hour crisis hotline: 210 223-7233 or 1-800-316-9241

Centro Med – Santa Rosa Clinic

315 North San Saba, Suite 103; San Antonio, TX 78207
Open: Mon & Wed* 8am-7pm; Tue, Thurs, Fri 8am-5pm
**1st Wed of month 1pm-7pm*

210 738-8222

www.centromedsa.com
Bus Routes: 77

HIV primary medical care, on-site pharmacy and lab, professional counseling (individual & family) and nutrition services.

Hope Action Care

126 W. Grayson Street; San Antonio, TX 78212
Open: Monday-Friday, 8:30am-5pm

210 224-7330

www.hopeactioncare.org
Bus Routes: 20

HIV testing, HIV/STD/TB prevention education, case management, mental health and substance abuse counseling, support groups and affordable housing for low income and very low income persons.

Metro Health STD/HIV/AIDS Program

332 W. Commerce Street, Room 104; San Antonio, TX 78205
Open: Monday-Friday, 8am-3:30pm

210 207-8780

www.sanantonio.gov/health
Bus Routes: 17, 21, 22, 66, 70, 75, 76, 77, 93, 94

Diagnosis of STD infections and treatment for most of them. Infections that require ongoing medical care will need management by a primary care provider. Referrals are provided. Counseling for STDs and HIV/AIDS is also available.

San Antonio AIDS Foundation

818 E. Grayson Street; San Antonio, TX 78208
Open: Monday-Friday, 8:30am-5pm

210 225-4715

www.txsaaf.org
Bus Routes: 20

Short term transitional housing, HIV prevention education, HIV testing, hot meal program providing 3 free hot nutritious meals a day, dental care case management, referrals, 24-hour skilled nursing (with doctor's orders) and hospice care.

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| <p>University Health System 4502 Medical Drive; San Antonio, TX 78229 Open: Emergency Room open 24 hours; call for specialty care hours Emergency medical care, general medical care, surgical care, mental health services and health education.</p> | <p>210 358-4000 www.universityhealthsystem.com Bus Routes: 91, 92</p> |
| <p>University Health System - FFACTS Clinic 903 W. Martin Street; San Antonio, TX 78207 Open: Monday-Friday, 8:30am-5pm AIDS service organization providing complete primary and specialized medical care, medical case management, psychiatry, mental health and substance abuse counseling, nutritional services, health education, dental care and a full service specialty pharmacy. Referrals made for support services.</p> | <p>210 358-3710 www.universityhealthsystem.com/about-ffacts Bus Routes: 20, 79, 89</p> |
| UVALDE – EAGLE PASS AREA | |
| <p>Community Services Agency of South Texas Inc. 2924 Del Rio Blvd., Suite 101; Eagle Pass, TX 78852 713 E. Main Street; Uvalde, TX 78801 Services to low income families such as weatherization program, elderly nutrition program, utility assistance and Head Start (early childhood education program). Call or go online for more info and service locations. www.csaofsti.com</p> | <p>830 421-3319 830 278-6268</p> |
| <p>FOOD PANTRIES: Please call for hours and eligibility requirements.</p> | |
| <p>Boys and Girls Club of Eagle Pass Precinct 1 Computer Center, 2991 El Indio Highway; Eagle Pass 78852</p> | <p>830 773-7262</p> |
| <p>Kickapoo Traditional Tribe of Texas Reservation Eagle Pass, TX 78852</p> | <p>830 776-6177</p> |
| <p>Quad Cities at Nick Carr Recreation Ctr 253 Ruela Drive; Eagle Pass 78852</p> | <p>830 752-1323</p> |
| <p>San Lucas Lutheran Church 1725 Eidson Road; Eagle Pass 78852</p> | <p>830 773-9310</p> |
| <p>Seco Mines Community Center 2989 Sanchez Street; Eagle Pass 78852</p> | <p>830 773-7262</p> |
| <p>Uvalde Food Pantry 211 S. Evans; Uvalde 78801</p> | <p>830 278-5223 uvaldefoodpantry.org</p> |
| <p>United Medical Centers 2525 N. Veterans Boulevard; Eagle Pass, TX 78852 Open: Monday-Friday 8:30am-5:30pm HIV testing and prevention counseling, primary and specialty medical care, dental services, professional counseling services for individuals with HIV/AIDS, medication assistance, WIC and help accessing support services.</p> | <p>830 773-9271 www.umchealth.com</p> |
| VICTORIA AREA | |
| <p>Gulf Bend MHMR Center 6502 Nursery Drive, Suite 100; Victoria, TX 77904 Open: Monday-Friday, 8am-5pm Affordable, accessible, high-quality counseling services for children, adolescents, adults, couples and families. 24-Hour Crisis Hotline: 1-877-723-3422</p> | <p>361 575-0611 www.gulfbend.org</p> |
| <p>Victoria County Health Department Special Services Division 2805 N. Navarro Street, Suite 104; Victoria, TX 79901 Open: Mon 9am-6:30pm; Tues 8am-12pm; Weds and Thurs 8am-5:30pm; Fri 8am-3pm (closed 12pm-1pm daily) Support, assistance and education to persons living with or affected by HIV/AIDS. HIV and STD testing and counseling is available through the Nursing Division, call for more information.</p> | <p>361 578-6281, Extension 3802 www.victoriacountytx.org</p> |