

**Texas Department of Criminal Justice  
Unit Level**

If you believe that you need medical treatment, fill out a written Sick Call Request (HSA-9) and place it in a Sick Call Request box.

For information related to sexual abuse, please contact:

Unit Level:

Safe Prisons Coordinator/Staff

Medical Services

Mental Health Services

Hotline: 1-800-799-SAFE (7233)

**What to do First**

After release, the first thing you should do after calling your parole/probation officer is contact your case manager or a community service organization to make an appointment to meet with a case manager. Your case manager will help you to get needed services. Together you can create a plan to continue your medical care and address other needs like getting an ID, finding shelter, accessing food pantry and transportation.

Don't wait until the last minute to call your case manager for assistance, they are there to answer questions and help you make the transition into your new life. If circumstances beyond your control keep you from going to your first appointment, call as soon as possible to discuss your situation and reschedule the appointment.

**ADAP Drug Assistance Program**

**(800) 255-1090**

Once you have been released, call ADAP to let them know. It can take several days to get your meds so it's important to call as soon as possible. When you call, an eligibility worker will assign you to a pharmacy. Sometimes they will need additional information or ask you to fill out a new application. If necessary, your case manager can help you complete the application and make sure it is correct. Once enrolled, your assigned pharmacy will need prescriptions and your ADAP ID number to order your meds. It will take a few days for your meds to be ready for pick up. If you have any questions call ADAP or your case manager for assistance. Open Monday-Friday, 8am-5pm (except for state holidays)

**Emergency Homeless Services**

**Henry's Place**

**409 832-4088**

**1107 McFaddin Street; Beaumont, TX 77701**

A day center offering respite from the street and meals for homeless individuals.

**Hospitality Center**

**409 982-4842**

**3959 Gulfway Drive; Port Arthur, TX 77642**

A clean, safe and dignified environment where a hearty meal is provided. Open 7 days.

**Salvation Army**

**409 892-1092**

**2350 I-10 East; Beaumont, TX 77703**

Offers an emergency shelter and other housing programs to help transition from homelessness. Can assist with food, utilities, rent, prescriptions, transportation, furniture, clothing & obtaining ID.

**Some Other Place**

**409 832-7976**

**590 Center Street; Beaumont, TX 77701**

Provides assistance to those who are homeless or in an emergency need situation.

**Helpful Resources**

**2-1-1:** Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 and tell the operator what you need. [www.211texas.org](http://www.211texas.org)

**Adult & Child Protective Services**

**800 252-5400**

**[www.txabusehotline.org](http://www.txabusehotline.org)**

**409 963-0312**

Report abuse, neglect and exploitation of children, the elderly and people with disabilities.

## Helpful Resources *continued*

**American Red Cross** 409 832-1644  
Emergency services, disaster assistance, health and safety courses.

**Commission for the Blind** 409 898-4188  
Evaluation and purchase of assistive devices; education materials.

### **CRISIS HOTLINES (24 HOURS)**

MHMR Crisis Hotline 800 937-8097  
Rape & Suicide Hotline 800 793-2273

**Dept of Assistive & Rehabilitative Svcs** 409 898-3988  
Services for the disabled such as housing modifications, job training & case management. Toll free: 800 242-8334

**Dept of Human Services** 409 981-5920  
Financial assistance, food stamps and disability services for eligible individuals.

**Dr. Robert Hanson, MD (OB/GYN)** 409 835-3350

**Family Violence Legal Line** 800 374-4673  
**[www.texasadvocacyproject.org](http://www.texasadvocacyproject.org)**  
Hotline attorneys provide assistance on a variety of legal concerns related to domestic violence and family law.

**Lone Star Legal Aid** 409 835-4971  
Free legal assistance to low-income individuals and families; no criminal matters. M-F 8am-12pm and 1pm-5pm. Toll free: 800 365-1861

**Medicaid** 800 252-8263  
Information about Texas Medicaid and the Children's Health Insurance Program (CHIP).  
[www.hhsc.state.tx.us/Medicaid/index.html](http://www.hhsc.state.tx.us/Medicaid/index.html)

**Medicare** 800 633-4227  
Information and assistance with Medicare.  
[www.medicare.gov](http://www.medicare.gov)

**National Domestic Violence Hotline** 800-799-7233  
24-hours, over 170 languages. TTY: 800 787-8224

### **PUBLIC TRANSIT**

**Beaumont Public Transit** 409 835-7895  
**550 Milam Street; Beaumont, TX 77701**  
Provides fixed route and paratransit bus service  
Monday-Saturday. [www.beaumonttransit.com](http://www.beaumonttransit.com)

**Port Arthur Public Transit** 409 983-8767  
**320 Dallas Avenue; Port Arthur, TX 77640**  
Provides fixed route and paratransit bus service  
Monday-Friday 6:15am - 6:15pm. [www.portarthur.net](http://www.portarthur.net)

**Social Security** 800 772-1213  
Get information, forms or locate an office. Live help available M-F 7am-7pm; automated system available 24 hours a day. [www.ssa.gov](http://www.ssa.gov)

**SE Texas Workforce Development** 409 839-8045  
Assistance for job seekers. Project RIO provides services to ex-offenders. Mon-Thurs 7:30am-5:30pm and Fri 8:30am-5pm.

### **SUBSTANCE ABUSE TREATMENT SUPPORT**

Alcoholics Anonymous 409 832-1107  
Cocaine Anonymous 409 939-9498  
Narcotics Anonymous 409 861-1161  
Nat'l Drug & Alcohol Toll Free Helpline 855 378-4734

**VA Outpatient Clinic - Beaumont** 409 981-8550  
**3420 Veterans Circle; Beaumont, TX 77707**  
Medical care and other services for Veterans.

**Women & Children's Shelter** 800 621-8882  
Safe house protection, 24-hour hotline, emergency transportation, legal referrals, counseling and more.  
Local #: 409 832-7575

## Agencies: Medical Clinics and Social Services

### Beaumont Public Health Department

950 Washington Boulevard; Beaumont, TX 77701

Open: Monday-Friday, 8am-5pm

Immunizations, STD testing and treatment, TB testing and treatment, health education and WIC. Days and hours vary by program, please call for more information or to schedule an appointment.

409 832-4000

<http://cityofbeaumont.com>

### Bering Omega Community Services

1429 Hawthorne; Houston, TX 77006

**Care Center** - for adults with HIV that require nursing care during the day. Open 7am-5pm. 713 341-3750

**Dental Clinic** - offers a full range of dental services. Intake on Monday and Friday from 9am-1pm. 713 341-3790

**Housing Assistance** - basic budget planning, resources and 1<sup>st</sup> months rent/deposit assistance (HOPWA). 713 341-3767

**Omega House** - HIV hospice offering palliative care as well as psychosocial and bereavement services for the dying and their loved ones. Open 24 hours. 713 341-3783

713 529-6071

[www.beringomega.org](http://www.beringomega.org)

### Catholic Charities of Southeast Texas

2780 Eastex Freeway; Beaumont, TX 77703

Open: Monday-Friday, 8am-5pm

Affordable counseling (sliding fee), grief support, immigration services, daily meal and other services. Call for information or to schedule an appointment.

409 924-4400

[www.catholiccharitiesbmt.org](http://www.catholiccharitiesbmt.org)

### Family Services of Southeast Texas

2780 Eastex Freeway; Beaumont, TX 77703

#### Port Arthur location:

Affordable counseling and education for many general mental health and family issues. Offers parenting classes, workshops for married couples or couples interested in marriage, two resale shops offering gently used clothing and household items and an emergency shelter for women/children.

409 833-2668

[www.westngthenfamilies.org](http://www.westngthenfamilies.org)

409 983-4591

### Gulf Coast Health Center, Inc.

2548 Memorial Boulevard; Port Arthur, TX 77640

Open: Monday-Friday, 9am-5pm

Medical clinic, pharmacy, counseling services and dental care. Free transportation is available, call for more information.

409 983-1161

[www.gulfcoasthc.org](http://www.gulfcoasthc.org)

### Hardin County Health Department

455 West Monroe Street; Kountze, TX 77625

Open: Mon-Tues 7am-11am and 1pm-5pm; Weds-Thurs 8am-11am and 1pm-6pm; Friday 8am-12pm

Limited STD testing, Hepatitis B vaccine, TB testing and treatment, immunizations and a nurse on-site.

409 246-5188

[www.co.hardin.tx.us/ips/cms/othercountyoffices/healthdepartment.html](http://www.co.hardin.tx.us/ips/cms/othercountyoffices/healthdepartment.html)

### Jasper Newton County Health Department

139 West Lamar Street; Jasper, TX 75951

Open: Monday-Thursday, 7:30am-5pm

HIV/STD testing & counseling, health education and risk reduction, HIV/STD prevention education & primary care clinic.

409 384-6829

[www.jaspernewton.org](http://www.jaspernewton.org)

### Orange County Health Department

#### UTMB Regional Maternal and Child Health Program

201 North 10th Street; Orange, TX 77630

Open: Mon, Wed, Thurs, Fri 8am-5pm; Tues 8am-7pm

Prenatal care, birth control, child health services, immunizations, breast and cervical cancer screening for eligible women age 50 and over, WIC, case management, STD/HIV testing and counseling and on-site Medicaid eligibility screening.

409 883-6119

[www.co.orange.tx.us/Orange County Health/Welcome English.htm](http://www.co.orange.tx.us/Orange County Health/Welcome English.htm)

## Agencies: Medical Clinics and Social Services

### **P.A.L.M. Center (Project AIDS Land Manor)**

**409 832-0710**

355 North 18th Street, Suite 110 ; Beaumont, TX 77707

HIV and STD testing, health education and risk reduction, HIV, STD and hepatitis prevention education, substance abuse intervention, educational materials, HIV case management, HIV early intervention services and nutrition assistance. Call for information or to schedule an appointment.

### **Port Arthur Health Department**

**409 983-88323**

449 Austin Avenue; Port Arthur, TX 77640

[www.portarthur.net](http://www.portarthur.net)

Open: Monday-Friday, 8am-5pm

Well child care, dental care, STD, TB and general medical care.

### **Southeast Texas Council on Alcohol & Drug Abuse**

**409 842-2408**

4675-C Washington Blvd.; Beaumont, TX 77707

(800) 221-8328

Open: Monday-Friday, 8am-5pm

[www.setcada.org](http://www.setcada.org)

Outpatient and residential substance abuse treatment programs and education.

### **Southeast Texas Hospice**

**409 886-0622**

912 West Cherry Avenue; Orange, TX 77631

(800) 317-5809

Open: Monday-Friday, 8am-4:30pm

[www.stmhmr.org](http://www.stmhmr.org)

Hospice care which includes the physical, psychological, social, financial and spiritual needs of the patient and their family in the comfort and privacy of their own home.

### **Spindletop MHMR – North Campus**

**409 784-5400**

655 South 8th Street; Beaumont, TX 77701

(800) 749-3497

CRISIS HOTLINE: (800) 937-8097

[www.setxhospice.com](http://www.setxhospice.com)

24-hour crisis screening, counseling and resolution. Offers residential and outpatient substance abuse treatment including individual, group and family counseling along with aftercare, relapse prevention, education and support groups. Offers inpatient and outpatient mental health treatment services, a transitional treatment center for ex-offenders and a work placement program.

### **Triangle AIDS Network**

**409 832-8338**

1495 North 7th Street; Beaumont, TX 77702

[www.tan.com](http://www.tan.com)

Open: Monday-Friday, 9am-5pm

Primary care clinic and HIV care (7:30am-4pm), case management, dental care, legal assistance, medication assistance, psychological counseling, rent and utility assistance, transportation to medical appointments, HIV/STD testing and prevention education.