

<p><b>Texas Department of Criminal Justice Unit Level</b></p> <p>If you believe that you need medical treatment, fill out a written Sick Call Request (HSA-9) and place it in a Sick Call Request box.</p> <p>For information related to sexual abuse, please contact:</p> <p>Unit Level:                  Safe Prisons Coordinator/Staff                  Medical Services                  Mental Health Services</p> <p>Hotline: 1-800-799-SAFE (7233)</p>	<p><b>What to do First</b></p> <p>After release, the first thing you should do after calling your parole/probation officer is contact your case manager or a community service organization to make an appointment to meet with a case manager. Your case manager will help you to get needed services. Together you can create a plan to continue your medical care and address other needs like getting an ID, finding shelter, accessing food pantry and transportation.</p> <p>Don't wait until the last minute to call your case manager for assistance, they are there to answer questions and help you make the transition into your new life. If circumstances beyond your control keep you from going to your first appointment, call as soon as possible to discuss your situation and reschedule the appointment.</p>
<p><b>ADAP Drug Assistance Program (800) 255-1090</b></p> <p>Once you have been released, call ADAP to let them know. It can take several days to get your meds so it's important to call as soon as possible. When you call, an eligibility worker will assign you to a pharmacy. Sometimes they will need additional information or ask you to fill out a new application. If necessary, your case manager can help you complete the application and make sure it is correct. Once enrolled, your assigned pharmacy will need prescriptions and your ADAP ID number to order your meds. It will take a few days for your meds to be ready for pick up. If you have any questions call ADAP or your case manager for assistance. Open Monday-Friday, 8am-5pm (except for state holidays)</p>	

**Emergency Homeless Services**

**Annunciation House, Inc.**

1003 E. San Antonio Avenue      915 545-4509  
 325 Leon Street                      915 544-1661  
 815 Myrtle Avenue                  915 533-4675

Transitional housing, serves homeless migrants.

**Christian Home**

7365 Alameda Ave.                      915 778-1810

97 day faith-based program for single men. Must stay in building for the first 30 days and be over 18, a citizen or legal resident & have photo ID. Background check, convicted felons accepted.

**El Paso Coalition for the Homeless      915 843-2158**

Homeless information, referrals & crisis management.

**El Paso County General Assistance**

800 E. Overland, 3rd Fl                  915 546-8150

Provides residents with emergency rent, mortgage & utility assistance, food vouchers and other critical needs.

**Emergency Financial Assistance:**

9521 Socorro Road                      915 859-4101  
 3410 Morenci (if homeless)              915 747-3660

Assistance with rent, mortgage, utilities, medications and food.

**International AIDS Empowerment**

**\*Address Confidential\*                      915 590-2118**  
 or 888-767-8474

Short-term housing, food & other services for PLWHA.

**Opportunity Center-Men's Shelter**

1208 Myrtle Ave.                          915 577-0069

**Opportunity Center-Women's Shelter**

1220 Myrtle Ave.                          915 577-0069,  
 Ext 262

Provides emergency shelter for individuals without children. Provides food, clothing, medical care, housing, employment counseling and other programs.

**Rescue Mission of El Paso**

1949 West Paisano                          915 532-2575

Help for the homeless including food, clothing, shelter, counseling, job placement, employment for the disabled, drug and alcohol treatment program. Mostly individuals; limited space for families. Cannot accept sex offenders.

**Van Horn Community Christian Shelter**

210 E. Broadway, Van Horn, TX 79855      432 283-1631

Emergency shelter for men women and families.

## Helpful Resources

**2-1-1:** Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 and tell the operator what you need.

**Alcoholics Anonymous** 915 562-4081  
**Narcotics Anonymous** 915 566-6060

**Angel Food Ministries at Visitors Chapel A.M.E. Church**  
518 N. Estrella Street, El Paso, TX 79903  
915 565-2370 or 888-819-3745

**Big Bend Regional Medical Center**  
2600 Highway 118 North, Alpine, TX 79830  
915 837-3467 or 432 837-3447

**Center for Employment Training** 915 859-1070  
10610 North Loop Drive, Suite R; El Paso, TX 79927

**Centro San Vicente Clinic** 915 859-7545  
8061 Alameda Avenue, El Paso, TX 79915  
TOLL FREE: 877-415-5106; TTY: 800-735-2988

**Centro San Vicente-Homeless Clinic** 915 351-8972  
1208 Myrtle Street, El Paso, TX 79901

**El Paso MHMR Hotline** 915 779-1800  
24 hour suicide, crisis, rape hotline

**El Paso VA Medical Center** 915 564-6100  
Medical care and other services for Veterans. Open M-W-Th 8am-4:45pm; Tues 9am-4:45pm

**Medicaid** 800 252-8263  
Information about Texas Medicaid and the Children's Health Insurance Program (CHIP).

**Medicare** 800 633-4227  
Information and assistance with Medicare.

**Rio Grande Area Agency on Aging** 915 533-0998  
Information, referrals and assistance, case management and benefits counseling for seniors.

**San Elizario Clinic** 915 851-0999  
13017 Pericao Road, San Elizario, TX 79849

**Social Security** 800 772-1213  
Get information, forms or find a local office. Live help available M-F 7am-7pm; automated system available 24 hours a day.

**Sun Metro Paratransit-Lift** 915 544-2514  
Curb-to-curb, on-demand transportation using small buses with hydraulic wheelchair lifts. Pick-up/return trips can be scheduled from 4:30am-10pm Monday - Friday; 5:30am-10pm Saturday; and 6:30am-9pm Sunday and holidays. Trips must be scheduled at least 24 hours in advance.

**Texas Rio Grande Legal Aid, Inc.** 866 757-1570  
State Benefits Legal Assistance Hotline-staffed Monday-Friday and has a voicemail system that allows callers to leave their information when lines are busy/calls are unanswered. Staff will return calls as soon as possible.

**Trinity-First U.M.C. Food Bank** 915 533-2674  
801 N. Mesa Street, El Paso, TX 79902

**University Medical Center of El Paso** 915 544-1200  
(Formerly Thomason Hospital)  
4815 Alameda Avenue, El Paso, TX 79905

**Viba Transportation** 915 544-8422  
Curb-to-curb, on-demand transportation using vans and small buses. Pick-up/return trips can be scheduled from 7am-7pm Monday-Friday; 7am-12pm Saturday. Trips must be scheduled at least 48 hours in advance.

## Agencies: Medical Clinics and Social Services

### ALIVIANE, INC.

11960 Golden Gate Rd.; El Paso, TX 79936 (915) 782-4000  
Mailing address: P.O. Box 371710, EL Paso, TX 79937-1710 BUS: Zaragoza\Golden Gate (2056)

Substance abuse prevention, inpatient and outpatient treatment and educational services for adults and adolescents.

### ALTERNATIVES CENTRE FOR BEHAVIORAL HEALTH

7760 Alabama St.; El Paso, TX 79904 (915) 757-7999  
HOURS: Monday-Friday, 8am-8pm BUS: 7735 Alabama\Zion (3114)

Substance abuse prevention, inpatient and outpatient treatment and educational services for adults and adolescents.

**CASA VIDA DE SALUD**

**(Recovery Alliance of El Paso)**

6000 Welch Ave., Suite 7; El Paso, TX 79905  
BUS: Alameda\Collinsworth (895)

(915) 775-0505

Offers a 37-bed, residential recovery center in Central El Paso providing peer-to-peer recovery support services on both a fee-for-service basis and by self-pay individuals.

Services include recovery coaching, life skills, education and recovery classes, 12-step etiquette, spiritual support, transportation to recovery meetings and groups.

**CATHOLIC COUNSELING SERVICES**

499 Saint Matthews Street; El Paso, TX 79907

(915) 872-8424

HOURS: Mon, Weds, Thurs: 9am-6pm; Tuesday: 1pm-8pm;  
Friday: 9am-5pm (no appointments)  
Office closed 12pm-1pm for lunch.

BUS: North Loop\St. Mathews (948)

Counseling services available to anyone regardless of religion, race, ethnicity, income, age, gender or sexual orientation.

**CENTRO DE SALUD FAMILIAR LA FE**

**Central Clinic**

700 S. Ochoa Street; El Paso, TX 79901  
BUS: Myrtle\Kansas (1292)

(915) 545-7059

INTAKE: (915) 771-1215

Offers HIV medical care, medications, specialty medical care, health insurance assistance, dental care and case management.

**La Fe CARE Center**

1505 Mescalero Drive  
El Paso, TX 79925

(915) 772-3366

BUS: Bassett Place(610)

Provides information and referrals for people with HIV/AIDS.

**CITY OF EL PASO DEPARTMENT OF PUBLIC HEALTH**

5115 El Paso Drive; El Paso, TX 79905 (915) 771-5702  
HOURS: Monday-Friday, 8am-5pm

BUS: 5000 Alameda\Concepcion (748)

Offers testing and treatment for syphilis, gonorrhea, chlamydia, trichomonas and HPV. Testing only for HIV, no medical treatment. STD education.

**EL PASO MENTAL HEALTH & MENTAL RETARDATION**

1600 Montana; El Paso, TX 79902  
BUS: Yandell\Dallas (274)

(915) 351-4635

INTAKE: (915) 887-3410

Provides brief intervention, crisis counseling and support, referral for long-term treatment or to the El Paso Psychiatric Center. Available 24 hours.

**MHMR Sun City Behavioral Health**

2929 Montana, Suite B  
El Paso, TX 79903

(915) 351-4659

BUS: Five Points Terminal #5 (1831)

Offers tenant based rental assistance for people with HIV/AIDS.

**EL PASO METHADONE**

5004 Alameda Avenue; El Paso, TX 79905  
HOURS: Monday-Friday 5am-11pm; Saturday 8am-10am

(915) 772-2045

BUS: 5000 Alameda\Concepcion (748)

Provides outpatient substance abuse treatment, detoxification, methadone maintenance and methadone detoxification treatment to specialized groups, including senior citizens, individuals with HIV, pregnant or post partum women and Spanish language variations.

**FAMILY SERVICE OF EL PASO**

6040 Surety Drive; El Paso, TX 79905  
BUS: Montana\Geronimo (746)

(915) 781-9900

Provides individual and group counseling and support groups for families, individuals, adults and youth. Services provided regardless of ability to pay. Case Management is available to all clients.

**TEXAS TECH UNIVERSITY HEALTH SCIENCES CENTER**

4801 Alberta Avenue; El Paso, TX 79903  
HOURS: Monday-Friday, 8am-5pm

(915) 545-6640  
BUS: 4815 Alameda\UMC (4046)

Offers HIV medical care, medications, specialty medical care, health insurance assistance and case management.

**TRINITY DETOXIFICATION AND BEHAVIORAL HEALTH CENTER**

**(Homeward Bound, Inc.)**

8716 Independence Drive; El Paso, TX 79907

(915) 772-9111

HOURS: Intake & assessment Monday-Friday 7:30am-3:30pm

BUS: 8744 Alameda\Phillippy (831)

Offers medical detox and crisis stabilization staffed by medical personnel a 24-hours. Clients receive a full physical exam and counseling during detox. The average stay is 3-7 days, depending on the level of drug/alcohol use and the client's physical condition. Referrals to appropriate follow-up services upon discharge. Offers a specialized residential program for individuals with HIV/AIDS.

**UNIVERSITY BEHAVIORAL HEALTH EL PASO**

1900 Denver Avenue; El Paso, TX 79902  
BUS: 1205 Cotton\Murchison (3135)

(915) 544-4000  
or 800-967-3411

Provides inpatient and outpatient mental health and chemical dependency care for children, adolescents, adults and seniors. Phones answered 24 hours.