

Medical Resources
as of August 2011

San Antonio Area

**Texas Department of Criminal Justice
Unit Level**

If you believe that you need medical treatment, fill out a written Sick Call Request (HSA-9) and place it in a Sick Call Request box.

For information related to sexual abuse, please contact:

Unit Level:

Safe Prisons Coordinator/Staff

Medical Services

Mental Health Services

Hotline: 1-800-799-SAFE (7233)

What to do First

After release, the first thing you should do after calling your parole/probation officer is contact your case manager or a community service organization to make an appointment to meet with a case manager. Your case manager will help you to get needed services. Together you can create a plan to continue your medical care and address other needs like getting an ID, finding shelter, accessing food pantry and transportation.

Don't wait until the last minute to call your case manager for assistance, they are there to answer questions and help you make the transition into your new life. If circumstances beyond your control keep you from going to your first appointment, call as soon as possible to discuss your situation and reschedule the appointment.

ADAP Drug Assistance Program

(800) 255-1090

Once you have been released, call ADAP to let them know. It can take several days to get your meds so it's important to call as soon as possible. When you call, an eligibility worker will assign you to a pharmacy. Sometimes they will need additional information or ask you to fill out a new application. If necessary, your case manager can help you complete the application and make sure it is correct. Once enrolled, your assigned pharmacy will need prescriptions and your ADAP ID number to order your meds. It will take a few days for your meds to be ready for pick up. If you have any questions call ADAP or your case manager for assistance. Open Monday-Friday, 8am-5pm (except for state holidays)

Emergency Homeless Services

SAN ANTONIO AREA

Battered Women & Children's Shelter 210 733-8810

Address confidential - phone answered 24 hours

Serves families in domestic violence situations.

Haven for Hope 210 220-2100

1 Haven for Hope Way; San Antonio 78278

A multi-service residential homeless shelter for families and individuals. On bus routes 20, 79 and 89.

Salvation Army Dave Coy Center 210 226-2291

226 Nolan Street; San Antonio 78202

Men's Emergency Shelter and Workers Program: Emergency shelter and transitional housing, case management, employment assistance and meals for the homeless community. On bus route 22.

SAMMinistries 210 979-6188

5922 Blanco Road; San Antonio 78216

Transitional and permanent housing, life skills training, financial management, computer training, parenting classes and more. On bus route 2.

UVALDE-EAGLE PASS AREA

Winter Garden Women's Shelter 830 757-5188

253 Ruela Drive; Eagle Pass 78852

Shelter for victims of violent crimes.

Our Lady of Refuge Catholic Church 830 773-8751

810 N. Ceylon St.; Eagle Pass 78852

Services for those who are homeless.

VICTORIA AREA

Christ's Kitchen 361 578-4233

609 E Warren Ave, Victoria 77901

Christ's Kitchen provides mid-day meals to anyone at no cost. Donations are accepted to help offset operational expenses. Open Mon-Sat 11am-1pm.

Salvation Army - Victoria 361 576-1297

1302 N. Louis, Victoria 77901

Men, women and family shelter and feeding program open year-round. Provides assistance with food, clothing, rent and utilities. Social services open Mon-Fri, 9am-4pm.

Helpful Resources

2-1-1: Get free, confidential information and referrals to places that can assist with food, housing, employment, counseling and more. Just dial 2-1-1 and tell the operator what you need. www.211texas.org

Audie L. Murphy VA Hospital **210 617-5300**
7400 Merton Minter 78229 **877 469-5300**
Medical & dental care, social services and support for Veterans. M-F 8am-4:30pm; ER open 24 hours. On bus route 91 and 92. www.southtexas.va.gov

Housing Authority of Eagle Pass **830 773-3325**
2095 Main Street, Eagle Pass 78852

Housing Authority of Victoria **361 575-3682**
4001 Halsey, Victoria 77901 **or 361 575-5581**
Section 8 & public housing for low income families. Eligibility (HUD) is based on family size, rent is based on income. M-F 9am-3:30pm.

Medicaid **800 252-8263**
Information about Texas Medicaid and the Children's Health Insurance Program (CHIP).
www.hhsc.state.tx.us/Medicaid/index.html

Medicare **800 633-4227**
Information and assistance with Medicare.
www.medicare.gov

National Domestic Violence Hotline **800-799-7233**
24-hours, over 170 languages. TTY: 800 787-8224

Salvation Army Hope Center **210 352-2000**
910 N. Flores Street 78212
For Bexar County residents with a Food Card. Open the 1st and 3rd Friday each month. On bus routes 2, 82 & 88.

San Antonio Food Bank **210 431-8326**
5200 Old Hwy 90 West 78227
There are no fees for services provided. Open M-F 8am-8pm. On bus route 76. Toll free: 800 246-9121

Social Security **800 772-1213**
Get information, forms or locate an office. Live help available M-F 7am-7pm; automated system available 24 hours a day. www.ssa.gov

SUBSTANCE ABUSE TREATMENT SUPPORT

Alcoholics Anonymous 210 828-6235
Cocaine Anonymous 210 232-6382
Narcotics Anonymous 210 434-0665
Nat'l Drug & Alcohol Toll Free Helpline 855 378-4734

Texas Rio Grande Legal Aid **210 212-3700**
1111 N. Main Avenue; San Antonio, TX 78212
Free civil legal assistance (no criminal matters) to low-income individuals. Open Mon-Fri 8am-5pm. On bus routes 4, 92 and 97.

TRANSPORTATION

VIA Metropolitan Transit **210 362-2020**
Fixed route and paratransit bus service in San Antonio. Website has an online route planner, bus schedules, fare info and more. www.viainfo.net

Del Rio Transportation Department **877 633-8747**
100 West Ogden; Del Rio, TX 78840
Local transportation Mon-Sat 8am-6pm. Elderly & disabled \$0.75 per trip; General Public \$1 per trip.

Del Rio offers out of town medical transportation, you must fill out an application to utilize this service:

San Antonio: Mon-Sat; leaves at 6am, returns at 3pm. \$20.00 round trip/\$10.00 escort

Eagle Pass: Tues only; leaves at 9am, returns at 2pm. \$12.00 round trip/\$ 6 escort

Uvalde: Thurs only; leaves at 9am, returns at 2pm.

Kerrville Bus Company **1-800-256-2757**
Kerrville Bus Station **830 773-9574**
164 Jefferson Street; Eagle Pass, TX 78852
Open 6am-6:30pm. After hours: 800-335-3722
www.iridekbc.com

Victoria Transit **361 578-8775**
Fixed route, flexible route and paratransit bus service in Victoria, Mon-Fri 7am-6pm. www.victoriatransit.org

Victoria VA Outpatient Clinic **361 582-7700**
1502 E. Airline, Suite 40; Victoria, TX 77901
Medical care & other services for Veterans. Monday-Thursday 8am-4:30pm, Fri 10am-4:30pm.
www.southtexas.va.gov/scd/victoria.asp

Agencies: Medical Clinics and Social Services

SAN ANTONIO AREA

Alamo Area Resource Center

527 N. Leona Street, Building A, 3rd Floor; San Antonio, TX 78207
Open: Monday-Friday, 8am-4:30pm

210 358-9995

www.aarcsa.com
Bus Routes: 20, 79, 89

Offers housing assistance, THRIVE program for individuals newly diagnosed with HIV (or who are out-of-care), Project HIRE (program for ex-offenders), case management, mental health and substance abuse counseling, support groups, cafeteria vouchers for clients of the UHS-FFACTS clinic and medical transportation, including door-to-door van service, bus passes and bus tokens.

BEAT AIDS

218 W. Cypress Street; San Antonio, TX 78212
Open: Monday-Friday, 8:30am-5pm

210 227-4689

www.beataids.org
Bus Routes: 3, 4, 91, 92, 97

HIV testing, housing/utility assistance and substance abuse counseling.

Catholic Charities Crisis Intervention

1801 W. Durango Street; San Antonio, TX 78207

210 226-6178

www.ccaosa.org

Offers Community Voice Mail which provides phone numbers and private, personalized voice mail boxes to those who do not have phone services available to them. Provides assistance for rent and utilities (subject to available funding), prescriptions and food and clothing assistance for low-income individuals and families.

The Center for Health Care Services

3031 IH-10 West; San Antonio, TX 78201
Open: Monday-Friday, 8:30am-5pm

210 731-1300

www.chcsbc.org
Bus Routes: 96

Outpatient and residential mental health and substance abuse treatment services for children, adolescents and adults. 24-hour crisis hotline: 210 223-7233 or 1-800-316-9241

Centro Med – Santa Rosa Clinic

315 North San Saba, Suite 103; San Antonio, TX 78207
Open: Mon & Wed* 8am-7pm; Tue, Thurs, Fri 8am-5pm
**1st Wed of month 1pm-7pm*

210 738-8222

www.centromedsa.com
Bus Routes: 77

HIV primary medical care, on-site pharmacy and lab, professional counseling (individual & family) and nutrition services.

Hope Action Care

126 W. Grayson Street; San Antonio, TX 78212
Open: Monday-Friday, 8:30am-5pm

210 224-7330

www.hopeactioncare.org
Bus Routes: 20

HIV testing, HIV/STD/TB prevention education, case management, mental health and substance abuse counseling, support groups and affordable housing for low income and very low income persons.

Metro Health STD/HIV/AIDS Program

332 W. Commerce Street, Room 104; San Antonio, TX 78205
Open: Monday-Friday, 8am-3:30pm

210 207-8780

www.sanantonio.gov/health
Bus Routes: 17, 21, 22, 66, 70, 75, 76, 77, 93, 94

Diagnosis of STD infections and treatment for most of them. Infections that require ongoing medical care will need management by a primary care provider. Referrals are provided. Counseling for STDs and HIV/AIDS is also available.

San Antonio AIDS Foundation

818 E. Grayson Street; San Antonio, TX 78208
Open: Monday-Friday, 8:30am-5pm

210 225-4715

www.txsaaf.org
Bus Routes: 20

Short term transitional housing, HIV prevention education, HIV testing, hot meal program providing 3 free hot nutritious meals a day, dental care case management, referrals, 24-hour skilled nursing (with doctor's orders) and hospice care.

<p>University Health System 4502 Medical Drive; San Antonio, TX 78229 Open: Emergency Room open 24 hours; call for specialty care hours Emergency medical care, general medical care, surgical care, mental health services and health education.</p>	<p>210 358-4000 www.universityhealthsystem.com Bus Routes: 91, 92</p>
<p>University Health System - FFACTS Clinic 903 W. Martin Street; San Antonio, TX 78207 Open: Monday-Friday, 8:30am-5pm AIDS service organization providing complete primary and specialized medical care, medical case management, psychiatry, mental health and substance abuse counseling, nutritional services, health education, dental care and a full service specialty pharmacy. Referrals made for support services.</p>	<p>210 358-3710 www.universityhealthsystem.com/about-ffacts Bus Routes: 20, 79, 89</p>
UVALDE – EAGLE PASS AREA	
<p>Community Services Agency of South Texas Inc. 2924 Del Rio Blvd., Suite 101; Eagle Pass, TX 78852 713 E. Main Street; Uvalde, TX 78801 Services to low income families such as weatherization program, elderly nutrition program, utility assistance and Head Start (early childhood education program). Call or go online for more info and service locations. www.csaofsti.com</p>	<p>830 421-3319 830 278-6268</p>
FOOD PANTRIES: Please call for hours and eligibility requirements.	
<p>Boys and Girls Club of Eagle Pass Precinct 1 Computer Center, 2991 El Indio Highway; Eagle Pass 78852</p>	<p>830 773-7262</p>
<p>Kickapoo Traditional Tribe of Texas Reservation Eagle Pass, TX 78852</p>	<p>830 776-6177</p>
<p>Quad Cities at Nick Carr Recreation Ctr 253 Ruela Drive; Eagle Pass 78852</p>	<p>830 752-1323</p>
<p>San Lucas Lutheran Church 1725 Eidson Road; Eagle Pass 78852</p>	<p>830 773-9310</p>
<p>Seco Mines Community Center 2989 Sanchez Street; Eagle Pass 78852</p>	<p>830 773-7262</p>
<p>Uvalde Food Pantry 211 S. Evans; Uvalde 78801</p>	<p>830 278-5223 uvaldefoodpantry.org</p>
<p>United Medical Centers 2525 N. Veterans Boulevard; Eagle Pass, TX 78852 Open: Monday-Friday 8:30am-5:30pm HIV testing and prevention counseling, primary and specialty medical care, dental services, professional counseling services for individuals with HIV/AIDS, medication assistance, WIC and help accessing support services.</p>	<p>830 773-9271 www.umchealth.com</p>
VICTORIA AREA	
<p>Gulf Bend MHMR Center 6502 Nursery Drive, Suite 100; Victoria, TX 77904 Open: Monday-Friday, 8am-5pm Affordable, accessible, high-quality counseling services for children, adolescents, adults, couples and families. 24-Hour Crisis Hotline: 1-877-723-3422</p>	<p>361 575-0611 www.gulfbend.org</p>
<p>Victoria County Health Department Special Services Division 2805 N. Navarro Street, Suite 104; Victoria, TX 79901 Open: Mon 9am-6:30pm; Tues 8am-12pm; Weds and Thurs 8am-5:30pm; Fri 8am-3pm (closed 12pm-1pm daily) Support, assistance and education to persons living with or affected by HIV/AIDS. HIV and STD testing and counseling is available through the Nursing Division, call for more information.</p>	<p>361 578-6281, Extension 3802 www.victoriacountytexas.org</p>